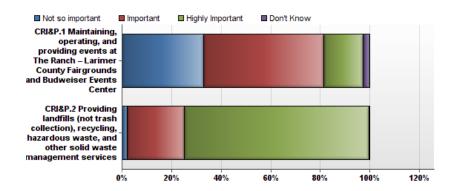
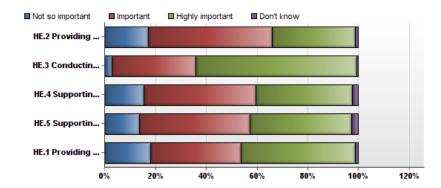
2015 Larimer County Citizen Survey Results

 $\mbox{\bf 1.} \ \ \mbox{\bf Community Resources, Infrastructure and Planning Services How important is each service to you?}$



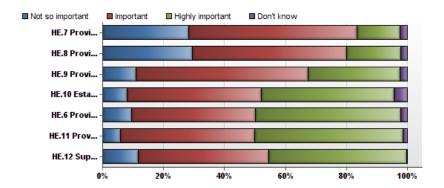
Question	Not so important	Important	Highly Important	Don t Know
CRI&P.1 Maintaining, operating, and providing events at The Ranch – Larimer County Fairgrounds and Budweiser Events Center	32.93%	48.48%	15.85%	2.74%
CRI&P.2 Providing landfills (not trash collection), recycling, hazardous waste, and other solid waste management services	2.13%	22.87%	74.70%	0.30%

2. Human and Economic Services How important is each service to you?



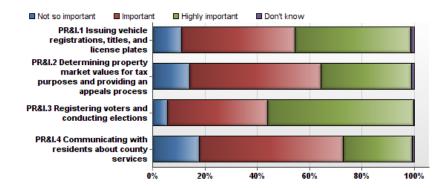
Question	Not so important	Important	Highly important	Don t know
HE.2 Providing employment & training services to those looking for work	17.18%	48.77%	32.82%	1.23%
HE.3 Conducting restaurant inspections and other services related to food safety and water quality	3.06%	32.72%	63.61%	0.61%
HE.4 Supporting long term care and providing medical and financial assistance to those in need	15.60%	44.04%	37.92%	2.45%
HE.5 Supporting mental health, substance abuse and detoxification services.	13.76%	43.43%	40.06%	2.75%
HE.1 Providing public health services such as immunization clinics, tracking infectious disease, home visits, and health screenings	18.04%	35.78%	44.95%	1.22%

3. Human and Economic Services How important is each service to you?



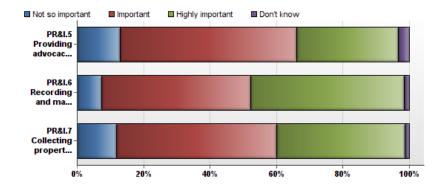
Question	Not so important	Important	Highly important	Don t know
HE.7 Providing services such as information & education in nutrition, financial management, 4-H and agricultural practices	28.13%	55.35%	14.07%	2.45%
HE.8 Providing a wide variety of workforce services to businesses seeking employees	29.36%	50.76%	17.74%	2.14%
HE.9 Providing a temporary place for juveniles in conflict with law enforcement or in conflict with their families	11.01%	56.27%	30.28%	2.45%
HE.10 Establishing and enforcing child support orders	7.93%	44.21%	43.60%	4.27%
HE.6 Providing support services to military veterans	9.48%	40.67%	47.71%	2.14%
HE.11 Providing foster care, adoption, and other child protection services	5.85%	44.00%	48.62%	1.54%
HE.12 Supporting economic development in Larimer County by encouraging innovation, smart business growth, and more and better jobs.	11.59%	42.99%	45.12%	0.30%

$\textbf{4.} \ \ \text{Public Record \& Information Services How important is each service to you?}$



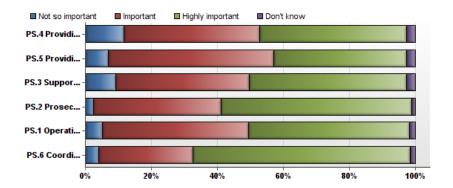
Question	Not so important	Important	Highly important	Don t know
PR&I.1 Issuing vehicle registrations, titles, and license plates	10.98%	43.29%	44.21%	1.52%
PR&I.2 Determining property market values for tax purposes and providing an appeals process	14.02%	50.30%	34.45%	1.22%
PR&I.3 Registering voters and conducting elections	5.79%	38.11%	55.79%	0.30%
PR&I.4 Communicating with residents about county services	17.99%	54.88%	26.22%	0.91%

$\textbf{5.} \ \, \text{Public Record \& Information Services How important is each service to you?}$



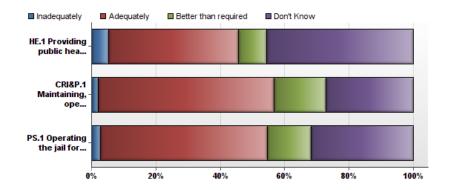
Question	Not so important	Important	Highly important	Don t know
PR&I.5 Providing advocacy, information, and referral services for senior citizens	13.04%	53.11%	30.43%	3.42%
PR&I.6 Recording and maintaining official records such as real estate deeds and marriage licenses	7.45%	44.72%	46.27%	1.55%
PR&I.7 Collecting property taxes and keeping records of property tax bills and payments	11.80%	48.14%	38.82%	1.24%

$\textbf{6.} \ \ \mathsf{Public} \, \mathsf{Safety} \, \mathsf{Services} \, \mathsf{How} \, \mathsf{important} \, \mathsf{is} \, \mathsf{each} \, \mathsf{service} \, \mathsf{to} \, \mathsf{you}?$



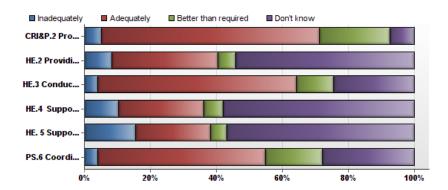
Question	Not so important	Important	Highly important	Don t know
PS.4 Providing alternatives to jail such as work release programs, community service, and home detention	11.66%	41.10%	44.48%	2.76%
PS.5 Providing medical investigation of all deaths not resulting from natural causes	7.06%	50.00%	40.18%	2.76%
PS.3 Supportig drug, DUI, and mental health courts for criminal offenders with substance abuse and/or mental health issues	9.15%	40.55%	47.56%	2.74%
PS.2 Prosecuting criminal cases	2.44%	38.72%	57.62%	1.22%
PS.1 Operating the jail for all of Larimer County (including all cities & towns in the county)	5.18%	44.21%	48.78%	1.83%
PS.6 Coordinating all four phases of emergency management: preparedness, mitigation, response, and recovery.	3.96%	28.66%	65.85%	1.52%

7. How well does the County perform these services?



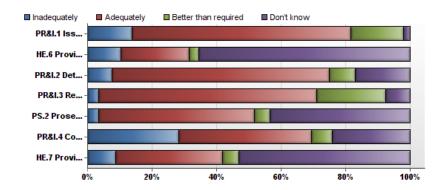
Question	Inadequately	Adequately	Better than required	Don t Know
HE.1 Providing public health services such as immunization clinics, tracking infectious disease, home visits, and health screenings	5.20%	40.37%	8.87%	45.57%
CRI&P.1 Maintaining, operating, and providing events at The Ranch – Larimer County Fairgrounds and Budweiser Events Center	2.13%	54.57%	16.16%	27.13%
PS.1 Operating the jail for all of Larimer County (including all cities & towns in the county)	2.74%	51.83%	13.72%	31.71%

$\textbf{8.} \ \ \text{How well does the County perform these services?}$



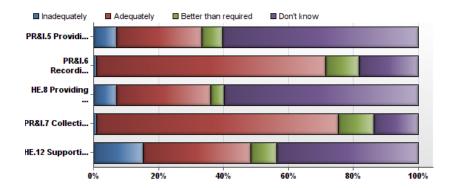
Question	Inadequately	Adequately	Better than required	Don t know
CRI&P.2 Providing landfills (not including trash collection), recycling programs, and other solid waste management systems	5.20%	66.06%	21.41%	7.34%
HE.2 Providing employment & training services to those looking for work	8.26%	32.11%	5.50%	54.13%
HE.3 Conducting restaurant inspections and other services related to food safety and water quality	3.96%	60.37%	11.28%	24.39%
HE.4 Supporting long term care and providing medical and financial assistance to those in need	10.43%	25.77%	5.83%	57.98%
HE. 5 Supporting mental health, substance abuse and detoxification services.	15.60%	22.63%	4.89%	56.88%
PS.6 Coordinating all four phases of emergency management: preparedness, mitigation, response, and recovery.	3.98%	50.76%	17.43%	27.83%

9. How well does the County perform these services?



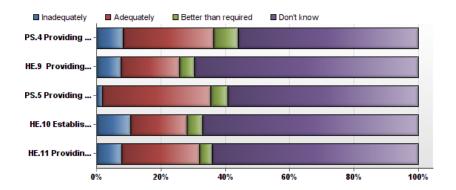
Question	Inadequately	Adequately	Better than required	Don t know
PR&I.1 Issuing vehicle registrations, titles, and license plates	13.72%	67.99%	16.16%	2.13%
HE.6 Providing support services to military veterans	10.37%	21.04%	3.05%	65.55%
PR&I.2 Determining property market values for tax purposes and providing an appeals process	7.62%	67.38%	7.93%	17.07%
PR&I.3 Registering voters and conducting elections	3.35%	67.68%	21.34%	7.62%
PS.2 Prosecuting criminal cases	3.36%	48.32%	4.89%	43.43%
PR&I.4 Communicating with residents about county services	28.35%	41.16%	6.40%	24.09%
HE.7 Providing services such as information & education in nutrition, financial management, 4-H and agricultural practices	8.84%	32.93%	5.18%	53.05%

$10. \hskip 3mm \hbox{How well does the County perform these services?}$



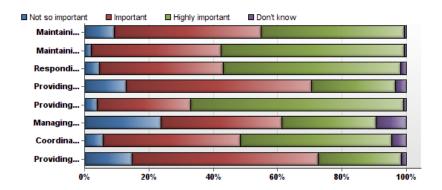
Question	Inadequately	Adequately	Better than required	Don t know
PR&I.5 Providing advocacy, information, and referral services for senior citizens	7.01%	26.22%	6.40%	60.37%
PR&I.6 Recording and maintaining official records such as real estate deeds and marriage licenses	0.92%	70.64%	10.09%	18.35%
HE.8 Providing a wide variety of workforce services to businesses seeking employees	7.01%	28.96%	4.27%	59.76%
PR&I.7 Collecting property taxes and keeping records of property tax bills and payments	0.92%	74.31%	11.01%	13.76%
HE.12 Supporting economic development in Larimer County by encouraging innovation, smart business growth, and more and better jobs.	15.24%	33.23%	7.93%	43.60%

11. How well does the County perform these services?



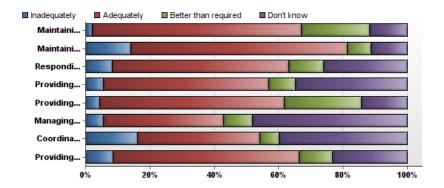
Question	Inadequately	Adequately	Better than required	Don t know
PS.4 Providing alternatives to jail such as work release programs, community service, and home detention	8.26%	28.13%	7.65%	55.96%
HE.9 Providing a temporary place for juveniles in conflict with law enforcement or in conflict with their families	7.62%	18.29%	4.57%	69.51%
PS.5 Providing medical investigation of all deaths not resulting from natural causes	1.83%	33.64%	5.20%	59.33%
HE.10 Establishing and enforcing child support orders	10.67%	17.38%	4.88%	67.07%
HE.11 Providing foster care, adoption, and other child protection services	7.93%	24.09%	3.96%	64.02%

12. How important is each service to you?



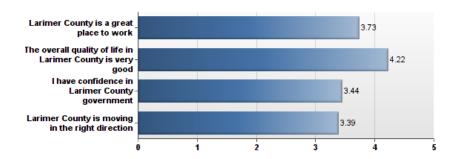
Question	Not so important	Important	Highly important	Don t know
Maintaining parks and open lands such as Horsetooth Reservoir and The Devil's Backbone	9.23%	45.54%	44.62%	0.62%
Maintaining non-city roads and bridges	2.15%	40.31%	56.92%	0.62%
Responding to non-city public safety problems and enforcing laws	4.66%	38.51%	54.97%	1.86%
Providing land use planning, zoning enforcement, and building inspections	12.92%	57.54%	26.15%	3.38%
Providing protection and rescue from wildfires and forest fires	4.01%	29.01%	66.05%	0.93%
Managing nontraditional land use programs, such as clustering homes, to encourage the preservation of open spaces	23.69%	37.54%	29.23%	9.54%
Coordinating and planning the current and future transportation needs of the county	5.85%	42.46%	47.08%	4.62%
Providing animal control services	14.81%	57.72%	25.93%	1.54%

$13. \ \ \text{How well does the County perform these services?}$



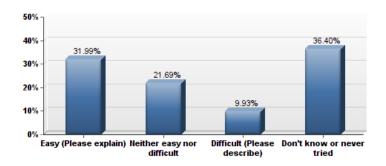
Question	Inadequately	Adequately	Better than required	Don t know
Maintaining parks and open lands such as Horsetooth Reservoir and The Devil's Backbone	2.17%	64.91%	21.12%	11.80%
Maintaining non-city roads and bridges	13.98%	67.39%	7.45%	11.18%
Responding to non-city public safety problems and enforcing laws	8.39%	54.66%	10.87%	26.09%
Providing land use planning, zoning enforcement, and building inspections	5.61%	51.40%	8.10%	34.89%
Providing protection and rescue from wildfires and forest fires	4.36%	57.32%	23.99%	14.33%
Managing nontraditional land use programs, such as clustering homes, to encourage the preservation of open spaces	5.59%	37.27%	9.01%	48.14%
Coordinating and planning the current and future transportation needs of the county	16.15%	37.89%	6.21%	39.75%
Providing animal control services	8.41%	57.94%	10.28%	23.36%

$14.\;\;$ Please click the response that comes closest to your opinion about the following.



#	Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Mean
1	Larimer County is a great place to work	1.52%	2.74%	33.84%	44.82%	17.07%	3.73
2	The overall quality of life in Larimer County is very good	1.52%	1.22%	7.01%	53.96%	36.28%	4.22
3	I have confidence in Larimer County government	3.66%	9.45%	38.41%	35.98%	12.50%	3.44
4	Larimer County is moving in the right direction	3.67%	10.09%	39.76%	37.00%	9.48%	3.39

$\textbf{15.} \ \ \text{In general, how easy is it to get information on services, meetings, etc. at Larimer County}$



Answer	Bar	%
Easy (Please explain)		32%
Neither easy nor difficult		22%
Difficult (Please describe)		10%
Don't know or never tried		36%
Total		

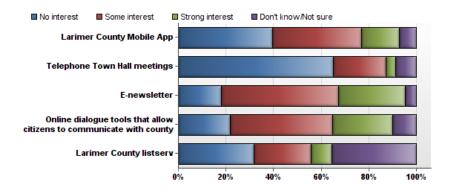
16. Used source?

Question	Yes	•
Larimer County Website	76%	
Friends, neighbors, co-workers	66%	
Newspapers print	59%	
Utility Bill Inserts	49%	
Newspapers online	46%	
Radio	38%	
Public meetings	38%	
Social media such as Facebook, Twitter and You Tube	24%	
Cable TV - county meetings & programs	18%	
Larimer County email subscription services	16%	
Non-Cable TV	12%	
Internet Streaming of County meetings	10%	

17. If Used, Usefulness?

Question	Useful	•
Larimer County Website	90.24%	
Friends, neighbors, co-workers	86.27%	
Radio	76.42%	
Public meetings	75.91%	
Newspapers print	75.76%	
Newspapers online	74.84%	
Larimer County email subscription services	72.37%	
Utility Bill Inserts	72.12%	
Social media such as Facebook, Twitter and You Tube	65.69%	
Internet Streaming of County meetings	57.38%	
Cable TV - county meetings & programs	51.16%	
Non-Cable TV	39.06%	

 $18. \ \ \, \text{Listed below are NEW ways we are considering communicating with citizens. Please indicate your interest in each of these new sources, if they were provided.}$



Question	No interest	Some interest	Strong interest 🌋	Don t know/Not sure
E-newsletter	18.15%	49.23%	28.00%	4.62%
Online dialogue tools that allow citizens to communicate with county	21.78%	42.94%	25.46%	9.82%
Larimer County Mobile App	39.57%	37.42%	15.95%	7.06%
Larimer County listserv	31.69%	24.00%	8.92%	35.38%
Telephone Town Hall meetings	65.02%	22.29%	4.02%	8.67%

19. Do you live inside or outside the city limits?

#	Answer	Bar	Response	%
1	Inside		178	54%
2	Outside		149	46%
	Total		327	

20. How old are you?

#	Answer	Bar	Response	%
1	under 18		0	0%
2	18-40		58	18%
3	41-64		187	57%
4	65 or above		81	25%

$21. \ \ \text{What is your total household income (gross, pre-tax)?}$

#	Answer	Bar	Response	%
1	less than \$15,000		9	3%
2	\$15,000 – 49,999		67	22%
3	\$50,000 – 99,999		122	41%
4	\$100,000 - 149,999		73	24%
5	more than \$150,000		33	11%

22. What is your level of education?

#	Answer	Bar	Response	%
1	Did not graduate high school		4	1%
2	Graduated high school		28	9%
3	Some college		65	20%
4	Graduated college		119	37%
5	Graduate degree		109	34%
	Total		325	

23. What is your ethnicity?

#	Answer	Bar	Response	%
1	African-American		1	0%
2	American Indian		1	0%
3	Asian		1	0%
4	Caucasian		297	93%
5	Hispanic	•	13	4%
6	other race	•	8	2%
	Total		321	

24. What is your gender?

#	Answer	Bar	Response	%
1	female		161	50%
2	male		163	50%
	Total		324	