## 2015 Larimer County Citizen Survey Results

1. Community Resources, Infrastructure and Planning Services How important is
each service to you?


| Question | Not so important | Important | Highly Important | Don t Know |
| :---: | :---: | :---: | :---: | :---: |
| CRI\&P. 1 Maintaining, operating, and providing events at The Ranch - Larimer County Fairgrounds and Budweiser Events Center | 32.93\% | 48.48\% | 15.85\% | 2.74\% |
| CRI\&P. 2 Providing landfills (not trash collection), recycling, hazardous waste, and other solid waste management services | 2.13\% | 22.87\% | 74.70\% | 0.30\% |



| Question | Not so important | Important | Highly important | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| HE. 2 Providing employment \& training services to those looking for work | 17.18\% | 48.77\% | 32.82\% | 1.23\% |
| HE. 3 Conducting restaurant inspections and other services related to food safety and water quality | 3.06\% | 32.72\% | 63.61\% | 0.61\% |
| HE. 4 Supporting long term care and providing medical and financial assistance to those in need | 15.60\% | 44.04\% | 37.92\% | 2.45\% |
| HE. 5 Supporting mental health, substance abuse and detoxification services. | 13.76\% | 43.43\% | 40.06\% | 2.75\% |
| HE. 1 Providing public health services such as immunization clinics, tracking infectious disease, home visits, and health screenings | 18.04\% | 35.78\% | 44.95\% | 1.22\% |

3. Human and Economic Services How important is each service to you?


| Question | Not so important | Important | Highly important | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| HE. 7 Providing services such as information \& education in nutrition, financial management, 4-H and agricultural practices | 28.13\% | 55.35\% | 14.07\% | 2.45\% |
| HE. 8 Providing a wide variety of workforce services to businesses seeking employees | 29.36\% | 50.76\% | 17.74\% | 2.14\% |
| HE. 9 Providing a temporary place for juveniles in conflict with law enforcement or in conflict with their families | 11.01\% | 56.27\% | 30.28\% | 2.45\% |
| HE. 10 Establishing and enforcing child support orders | 7.93\% | 44.21\% | 43.60\% | 4.27\% |
| HE. 6 Providing support services to military veterans | 9.48\% | 40.67\% | 47.71\% | 2.14\% |
| HE. 11 Providing foster care, adoption, and other child protection services | 5.85\% | 44.00\% | 48.62\% | 1.54\% |
| HE. 12 Supporting economic development in Larimer County by encouraging innovation, smart business growth, and more and better jobs. | 11.59\% | 42.99\% | 45.12\% | 0.30\% |

4. Public Record \& Information Services How important is each service to you?


| Question | Not so important | Important | Highly important | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| PR\&I. 1 Issuing vehicle registrations, titles, and license plates | 10.98\% | 43.29\% | 44.21\% | 1.52\% |
| PR\&I. 2 Determining property market values for tax purposes and providing an appeals process | 14.02\% | 50.30\% | 34.45\% | 1.22\% |
| PR\&I. 3 Registering voters and conducting elections | 5.79\% | 38.11\% | 55.79\% | 0.30\% |
| PR\&I. 4 Communicating with residents about county services | 17.99\% | 54.88\% | 26.22\% | 0.91\% |

5. Public Record \& Information Services How important is each service to you?


| Question | Not so important | Important | Highly important | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| PR\&I. 5 Providing advocacy, information, and referral services for senior citizens | 13.04\% | 53.11\% | 30.43\% | 3.42\% |
| PR\&I. 6 Recording and maintaining official records such as real estate deeds and marriage licenses | 7.45\% | 44.72\% | 46.27\% | 1.55\% |
| PR\&I. 7 Collecting property taxes and keeping records of property tax bills and payments | 11.80\% | 48.14\% | 38.82\% | 1.24\% |

6. Public Safety Services How important is each service to you?


| Question | Not so important | Important | Highly important | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| PS. 4 Providing alternatives to jail such as work release programs, community service, and home detention | 11.66\% | 41.10\% | 44.48\% | 2.76\% |
| PS. 5 Providing medical investigation of all deaths not resulting from natural causes | 7.06\% | 50.00\% | 40.18\% | 2.76\% |
| PS. 3 Supportig drug, DUI, and mental health courts for criminal offenders with substance abuse and/or mental health issues | 9.15\% | 40.55\% | 47.56\% | 2.74\% |
| PS. 2 Prosecuting criminal cases | 2.44\% | 38.72\% | 57.62\% | 1.22\% |
| PS. 1 Operating the jail for all of Larimer County (including all cities \& towns in the county) | 5.18\% | 44.21\% | 48.78\% | 1.83\% |
| PS. 6 Coordinating all four phases of emergency management: preparedness, mitigation, response, and recovery. | 3.96\% | 28.66\% | 65.85\% | 1.52\% |

7. 

How well does the County perform these services?


| Question | Inadequately | Adequately | Better than required | Dont Know |
| :---: | :---: | :---: | :---: | :---: |
| HE. 1 Providing public health services such as immunization clinics, tracking infectious disease, home visits, and health screenings | 5.20\% | 40.37\% | 8.87\% | 45.57\% |
| CRI\&P. 1 Maintaining, operating, and providing events at The Ranch - Larimer County Fairgrounds and Budweiser Events Center | 2.13\% | 54.57\% | 16.16\% | 27.13\% |
| PS. 1 Operating the jail for all of Larimer County (including all cities \& towns in the county) | 2.74\% | 51.83\% | 13.72\% | 31.71\% |

8. How well does the County perform these services?


| Question | Inadequately | Adequately | Better than <br> required |
| :--- | :---: | :---: | :---: | :---: |
| know |  |  |  |$|$

9. How well does the County perform these services?


| Question | Inadequately | Adequately | Better than required | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| PR\&I. 1 Issuing vehicle registrations, titles, and license plates | 13.72\% | 67.99\% | 16.16\% | 2.13\% |
| HE. 6 Providing support services to military veterans | 10.37\% | 21.04\% | 3.05\% | 65.55\% |
| PR\&I. 2 Determining property market values for tax purposes and providing an appeals process | 7.62\% | 67.38\% | 7.93\% | 17.07\% |
| PR\&I. 3 Registering voters and conducting elections | 3.35\% | 67.68\% | 21.34\% | 7.62\% |
| PS. 2 Prosecuting criminal cases | 3.36\% | 48.32\% | 4.89\% | 43.43\% |
| PR\&I. 4 Communicating with residents about county services | 28.35\% | 41.16\% | 6.40\% | 24.09\% |
| HE. 7 Providing services such as information \& education in nutrition, financial management, 4-H and agricultural practices | 8.84\% | 32.93\% | 5.18\% | 53.05\% |

10. How well does the County perform these services?


| Question | Inadequately | Adequately | Better than <br> required |
| :--- | :---: | :---: | :---: |
| PR\&I.5 Providing advocacy, information, and referral services for senior citizens |  |  |  |
| know |  |  |  |

11. How well does the County perform these services?


| Question | Inadequately | Adequately | Better than required | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| PS. 4 Providing alternatives to jail such as work release programs, community service, and home detention | 8.26\% | 28.13\% | 7.65\% | 55.96\% |
| HE. 9 Providing a temporary place for juveniles in conflict with law enforcement or in conflict with their families | 7.62\% | 18.29\% | 4.57\% | 69.51\% |
| PS. 5 Providing medical investigation of all deaths not resulting from natural causes | 1.83\% | 33.64\% | 5.20\% | 59.33\% |
| HE. 10 Establishing and enforcing child support orders | 10.67\% | 17.38\% | 4.88\% | 67.07\% |
| HE. 11 Providing foster care, adoption, and other child protection services | 7.93\% | 24.09\% | 3.96\% | 64.02\% |

12. How important is each service to you?


| Question | Not so important | Important | Highly important | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| Maintaining parks and open lands such as Horsetooth Reservoir and The Devil's Backbone | 9.23\% | 45.54\% | 44.62\% | 0.62\% |
| Maintaining non-city roads and bridges | 2.15\% | 40.31\% | 56.92\% | 0.62\% |
| Responding to non-city public safety problems and enforcing laws | 4.66\% | 38.51\% | 54.97\% | 1.86\% |
| Providing land use planning, zoning enforcement, and building inspections | 12.92\% | 57.54\% | 26.15\% | 3.38\% |
| Providing protection and rescue from wildfires and forest fires | 4.01\% | 29.01\% | 66.05\% | 0.93\% |
| Managing nontraditional land use programs, such as clustering homes, to encourage the preservation of open spaces | 23.69\% | 37.54\% | 29.23\% | 9.54\% |
| Coordinating and planning the current and future transportation needs of the county | 5.85\% | 42.46\% | 47.08\% | 4.62\% |
| Providing animal control services | 14.81\% | 57.72\% | 25.93\% | 1.54\% |

13. How well does the County perform these services?


| Question | Inadequately | Adequately | Better than required | Don t know |
| :---: | :---: | :---: | :---: | :---: |
| Maintaining parks and open lands such as Horsetooth Reservoir and The Devil's Backbone | 2.17\% | 64.91\% | 21.12\% | 11.80\% |
| Maintaining non-city roads and bridges | 13.98\% | 67.39\% | 7.45\% | 11.18\% |
| Responding to non-city public safety problems and enforcing laws | 8.39\% | 54.66\% | 10.87\% | 26.09\% |
| Providing land use planning, zoning enforcement, and building inspections | 5.61\% | 51.40\% | 8.10\% | 34.89\% |
| Providing protection and rescue from wildfires and forest fires | 4.36\% | 57.32\% | 23.99\% | 14.33\% |
| Managing nontraditional land use programs, such as clustering homes, to encourage the preservation of open spaces | 5.59\% | 37.27\% | 9.01\% | 48.14\% |
| Coordinating and planning the current and future transportation needs of the county | 16.15\% | 37.89\% | 6.21\% | 39.75\% |
| Providing animal control services | 8.41\% | 57.94\% | 10.28\% | 23.36\% |

14. Please click the response that comes closest to your opinion about the following.


| \# | Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Larimer County is a great place to work | 1.52\% | 2.74\% | 33.84\% | 44.82\% | 17.07\% | 3.73 |
| 2 | The overall quality of life in Larimer County is very good | 1.52\% | 1.22\% | 7.01\% | 53.96\% | 36.28\% | 4.22 |
| 3 | I have confidence in Larimer County government | 3.66\% | 9.45\% | 38.41\% | 35.98\% | 12.50\% | 3.44 |
| 4 | Larimer County is moving in the right direction | 3.67\% | 10.09\% | 39.76\% | 37.00\% | 9.48\% | 3.39 |

15. In general, how easy is it to get information on services, meetings, etc. at Larimer County


| Answer | Bar |  |  |
| :--- | :--- | :--- | :--- |
| Easy (Please explain) |  |  |  |
| Neither easy nor difficult |  |  |  |
| Difficult (Please describe) |  |  |  |
| Don't know or never tried | $22 \%$ |  |  |
| Total | $10 \%$ |  | $36 \%$ |

16. Used source?

| Question | Yes |
| :--- | :---: |
| Larimer County Website | $76 \%$ |
| Friends, neighbors, co-workers | $66 \%$ |
| Newspapers print | $59 \%$ |
| Utility Bill Inserts | $49 \%$ |
| Newspapers online | $46 \%$ |
| Radio | $38 \%$ |
| Public meetings | $38 \%$ |
| Social media such as Facebook, Twitter and You Tube |  |
| Cable TV - county meetings \& programs | $24 \%$ |
| Larimer County email subscription services | $18 \%$ |
| Non-Cable TV |  |
| Internet Streaming of County meetings | $16 \%$ |

17. If Used, Usefulness?

| Question | Useful | - |
| :---: | :---: | :---: |
| Larimer County Website | 90.24\% |  |
| Friends, neighbors, co-workers | 86.27\% |  |
| Radio | 76.42\% |  |
| Public meetings | 75.91\% |  |
| Newspapers print | 75.76\% |  |
| Newspapers online | 74.84\% |  |
| Larimer County email subscription services | 72.37\% |  |
| Utility Bill Inserts | 72.12\% |  |
| Social media such as Facebook, Twitter and You Tube | 65.69\% |  |
| Internet Streaming of County meetings | 57.38\% |  |
| Cable TV - county meetings \& programs | 51.16\% |  |
| Non-Cable TV | 39.06\% |  |

18. Listed below are NEW ways we are considering communicating with citizens. Please indicate your interest in each of these new sources, if they were provided.


| Question | No interest | Some interest | Strong interest | Don t know/Not sure |
| :---: | :---: | :---: | :---: | :---: |
| E-newsletter | 18.15\% | 49.23\% | 28.00\% | 4.62\% |
| Online dialogue tools that allow citizens to communicate with county | 21.78\% | 42.94\% | 25.46\% | 9.82\% |
| Larimer County Mobile App | 39.57\% | 37.42\% | 15.95\% | 7.06\% |
| Larimer County listserv | 31.69\% | 24.00\% | 8.92\% | 35.38\% |
| Telephone Town Hall meetings | 65.02\% | 22.29\% | 4.02\% | 8.67\% |

19. Do you live inside or outside the city limits?

| $\#$ | Answer | Bar | Response |  |
| :--- | :--- | :--- | :--- | :--- |
| 1 | Inside |  | 178 |  |
| 2 | Outside |  | $54 \%$ |  |
|  | Total |  | 149 | $46 \%$ |

20. How old are you?

| \# | Answer | Bar | Response | \% |
| :---: | :---: | :---: | :---: | :---: |
| 1 | under 18 |  | 0 | 0\% |
| 2 | 18-40 |  | 58 | 18\% |
| 3 | 41-64 |  | 187 | 57\% |
| 4 | 65 or above |  | 81 | 25\% |

21. What is your total household income (gross, pre-tax)?

| $\#$ | Answer | Bar | Response |  |
| :---: | :--- | :--- | :---: | :---: |
| 1 | less than $\$ 15,000$ |  | 9 | $3 \%$ |
| 2 | $\$ 15,000-49,999$ |  | 67 |  |
| 3 | $\$ 50,000-99,999$ |  | 122 |  |
| 4 | $\$ 100,000-149,999$ |  | $22 \%$ | 43 |
| 5 | more than $\$ 150,000$ |  | $31 \%$ | 33 |

22. What is your level of education?

23. What is your ethnicity?

| \# | Answer | Bar | Response | \% |
| :---: | :---: | :---: | :---: | :---: |
| 1 | African-American |  | 1 | 0\% |
| 2 | American Indian |  | 1 | 0\% |
| 3 | Asian |  | 1 | 0\% |
| 4 | Caucasian |  | 297 | 93\% |
| 5 | Hispanic |  | 13 | 4\% |
| 6 | other race |  | 8 | 2\% |
|  | Total |  | 321 |  |

24. What is your gender?

| $\#$ | Answer | Bar | Response |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | female |  | 161 |  |
| 2 | male |  | $50 \%$ |  |
|  | Total |  | 163 |  |

