TWENTY-NINETEEN

INNOVATION AWARDS PROGRAM

Promoting a Culture of Innovation & Continuous Improvement

GRAND PRIZE WINNERS:

ROAD WEATHER INFORMATION SYSTEMS Road & Bridge SLEEP TIGHT, THE KIDS ARE ALL RIGHT Human Services

Angela Mead

JC Van Cleave, Jim Frick, Ted Jensen, Rick Johnson

The Road & Bridge department installed roadside towers that contain monitoring equipment that provides real-time weather and road conditions. The information these towers provide can be easily accessed by the County's management, employees, citizens on the virtual courthouse, as well as Poudre School District, who uses it to aid in school closure calls.

This approach is unique to Larimer County, representing a fundamental change in practices and decision-making for Larimer County's snow removal program. In 2018, Angela Mead developed a training curriculum titled "Sleep Tight, the Kids Are All Right" which is a comprehensive hybrid course designed to provide a safe space for Child Welfare Supervisors to acknowledge their fears, explore their struggles, and learn about and adopt strategies that can bring some knowing into the vacuum of the unknown. Angela developed the course from the ground up, and with the support of the Kempe Center, it is now part of the Colorado Child Welfare Training Academy and is available to supervisors across the state of Colorado. In fact, her work is being highlighted on a national level.

PROPERTY TAX PAYMENT/CHECK SCANNING AUTOMATION Treasurer

Brandon Davis, Todd Sims, Kathleen Sullivan, Jackson Little

The Treasurer's Office partnered with the Information Technology Department to craft an end-to-end automated check-processing solution to replace the manual check entry process of over 100,000 property tax payments entered by Treasury and bank staff each year.

The new system has decreased on-site batch processing time for staff, improved workflow, saved funds by eliminating off-site services and delivery fees, and increased security for our customers.

RUNNER-UP:

ENVIRONMENTAL & CONSUMER HEALTH OPERATIONS (ECHO) Health & Environment

Nicole Aguilar, Dan Repella, Joseph Schreurs, Kathleen Sullivan, John Thompson, Sabrina Santos

Larimer County's Environmental and Consumer Health Operations (ECHO) application is a web-based tool that allows the department to effectively inspect food, child care, and school establishments. The program is divided into two applications: 1) the mobile app which is used to conduct inspections in the field and upload collected data, and 2) the management app which manages the data, reports, and activities run in the system. ECHO replaces an outdated, cumbersome, and unsupported Access database to help maintain internal county control of data and support the new state regulations and inspection forms.

HONORABLE MENTION: IMPROVING COMMUNICATION THRU TECHNOLOGY Finance

Donna Notter

In efforts to improve effective communication with the hard of hearing/deaf community in Larimer County, Risk Management implemented a video remote interpretation solution that provides American Sign Language (ASL) interpreters 24/7, 365 days a year that can be accessed via computer, tablet, or smart phone application. In addition to ASL, this solution also provides live video translation services in over 100 languages.

In Honor & Remembrance for 2019: Commissioner Lew Gaiter III