

Overview of Survey Results

2021 Employee Survey - 2021 Manager Report - No Comments

Survey description	Participation rate
<p>The annual Employee Survey allows you to share how you feel Larimer County is doing as an employer. However, before you get started, we have a couple things to note about this year's survey: 1. Survey responses are confidential. Managers, supervisors, department and division heads will not have access to individual responses. Before releasing text question summaries to departments, HR Generalists will do their best to eliminate any identifying information. 2. For this survey we were required to select pre-written questions, so their terms are not specific to County government. If you need clarification on any of the survey questions prior to responding, please contact Jennifer Glover or Marcy Hamilton. We greatly appreciate your participation and honest feedback!</p>	<p>87.4%</p> <p>173 of 198 participants have completed the survey</p>
Response group	As of
<p>Emily Humphrey's Team</p>	<p>Dec 09, 2021, 09:44 PM MST</p> <p>Results are grouped based on information in the Employee Directory as of this date</p>
	Benchmarks (2)
	<p>Historical Trend: 2019 Employee Survey, 2020 Employee Survey</p>

Summary of Metric results

% favorable

GP: Being a Fulfilling and Enjoyable Place to Work ↑ Current score is higher than 2020 Employee Survey score	75% favorable
GP: Being Good Stewards of Public Resources ↑ Current score is higher than 2020 Employee Survey score	68% favorable
GP: Cultivating Partnerships ↑ Current score is higher than 2020 Employee Survey score ↓ Current score is lower than 2019 Employee Survey score	77% favorable
GP: Empowering People to Take Responsibility ↑ Current score is higher than 2020 Employee Survey score	69% favorable
GP: Promoting Innovation and Continuous Improvement	68% favorable
GP: Providing Quality Customer Service ↑ Current score is higher than 2020 Employee Survey score	83% favorable
Management ↑ Current score is higher than 2020 Employee Survey score	74% favorable
Survey Questions ↑ Current score is higher than 2019 Employee Survey score	74% favorable

Legend

↑ Indicates a score statistically higher than available benchmark or filter



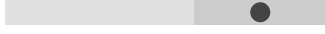








↓ Indicates a score statistically lower than available benchmark or filter

We only show you differences between a benchmark or filter group when it is meaningful (statistically significant) when compared against the Response group.

Individual Metric Results: 1 of 8 Metrics





GP: Being a Fulfilling and Enjoyable Place to Work ^{75%} favorable

↑ Current score is higher than 2020 Employee Survey score

Questions that define GP: Being a Fulfilling and Enjoyable Place to Work (11)	Responses
I look forward to coming to work at this company.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 69%
I have received the training I need to do a quality job.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 84%
I would recommend Larimer County as a good place to work.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 84%
Larimer County has created an environment where people of diverse backgrounds can succeed.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 70%
I believe I am compensated fairly for what I do.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 60%
I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 60%
I am treated with respect and dignity.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 79%
I can maintain a reasonable balance between my personal life and work life.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 71%
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 77%
Larimer County is a safe place to work.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 88%
I have the information I need to do my job effectively.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 87%

*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Being a Fulfilling and Enjoyable Place to Work (4)	Responses
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<p>Overall, Larimer County is a great place to work. Answered: 172 Skipped: 1 Scale: 1-5</p>		83%
<p>Larimer County fosters a culture of innovation and encourages creativity. Answered: 172 Skipped: 1 Scale: 1-5</p>		68%
<p>Larimer County is ethical in its business dealings. Answered: 173 Skipped: 0 Scale: 1-5</p>		81%
<p>I clearly understand how my own job contributes to achieving the goals of Larimer County. Answered: 173 Skipped: 0 Scale: 1-5</p>		88%

Individual Metric Results: 2 of 8 Metrics

GP: Being Good Stewards of Public Resources

68% favorable

↑ Current score is higher than 2020 Employee Survey score

Questions that define GP: Being Good Stewards of Public Resources (5)	Responses
<p>Larimer County is ethical in its business dealings.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 81%
<p>I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 81%
<p>Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).* Answered: 172 Skipped: 1 Scale: 1-5</p>	 64%
<p>We have enough employees where I work to do a quality job.* Answered: 171 Skipped: 2 Scale: 1-5</p>	 52%
<p>My department encourages recycling and sustainable practices.* Answered: 170 Skipped: 3 Scale: 1-5</p>	 62%

*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Being Good Stewards of Public Resources (4)	Responses
<p>The amount of work expected of me is reasonable. Answered: 171 Skipped: 2 Scale: 1-5</p>	 70%
<p>I have the information I need to do my job effectively. Answered: 172 Skipped: 1 Scale: 1-5</p>	 87%
<p>As an employer, Larimer County makes change based on the needs of its employees. Answered: 171 Skipped: 2 Scale: 1-5</p>	 51%
<p>Overall, Larimer County is a great place to work. Answered: 172 Skipped: 1 Scale: 1-5</p>	 83%



Individual Metric Results: 3 of 8 Metrics

GP: Cultivating Partnerships





77% favorable

↑ Current score is higher than 2020 Employee Survey score

↓ Current score is lower than 2019 Employee Survey score

Questions that define GP: Cultivating Partnerships (2)	Responses
Employees in my department do well at maintaining productive partnerships.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 86%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* <small>Answered: 170 Skipped: 3 Scale: 1-5</small>	 69%

*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.


Questions that most drive GP: Cultivating Partnerships (4)	Responses
Where I work, everyone takes personal responsibility for complying with safety rules and procedures. <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 76%
Where I work, people are held accountable for delivering what they have promised. <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 56%
Larimer County delivers high quality products and services to its external customers. <small>Answered: 164 Skipped: 9 Scale: 1-5</small>	 81%
Larimer County fosters a culture of innovation and encourages creativity. <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 68%

Individual Metric Results: 4 of 8 Metrics





GP: Empowering People to Take Responsibility

69% favorable

↑ Current score is higher than 2020 Employee Survey score

Questions that define GP: Empowering People to Take Responsibility (6)	Responses
I am appropriately involved in decisions that affect my work.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 62%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 76%
I clearly understand how my own job contributes to achieving the goals of Larimer County.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 88%
Where I work, everyone takes personal responsibility for doing a quality job.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 62%
Where I work, people are held accountable for delivering what they have promised.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 56%
Where I work, people are willing to confront and solve problems.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 67%




*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Empowering People to Take Responsibility (4)	Responses
Employees in my department do well at maintaining productive partnerships. <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 86%
I feel my department listens to my concerns and tries to act on solutions. <small>Answered: 169 Skipped: 4 Scale: 1-5</small>	 62%
I clearly understand how my own job contributes to achieving the mission and vision of my department. <small>Answered: 173 Skipped: 0 Scale: 1-5</small>	 88%
My department appropriately communicates decisions or policy changes that affect my work. <small>Answered: 172 Skipped: 1 Scale: 1-5</small>	 64%





Individual Metric Results: 5 of 8 Metrics

GP: Promoting Innovation and Continuous Improvement

68% favorable

Questions that define GP: Promoting Innovation and Continuous Improvement (3)	Responses
<p>Larimer County fosters a culture of innovation and encourages creativity.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 68%
<p>I am encouraged to be innovative in my job (trying new ways of doing things).* Answered: 171 Skipped: 2 Scale: 1-5</p>	 67%
<p>The work environment on my team supports the development of new and innovative ideas.* Answered: 170 Skipped: 3 Scale: 1-5</p>	 68%

*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.





Questions that most drive GP: Promoting Innovation and Continuous Improvement (4)	Responses
<p>I am treated with respect and dignity. Answered: 173 Skipped: 0 Scale: 1-5</p>	 79%
<p>My work environment is inclusive. (Inclusion is the process that helps everyone in the workplace feel valued and respected.) Answered: 171 Skipped: 2 Scale: 1-5</p>	 62%
<p>I clearly understand how my own job contributes to achieving the mission and vision of my department. Answered: 173 Skipped: 0 Scale: 1-5</p>	 88%
<p>My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate. Answered: 171 Skipped: 2 Scale: 1-5</p>	 67%

Individual Metric Results: 6 of 8 Metrics





GP: Providing Quality Customer Service

83% favorable

↑ Current score is higher than 2020 Employee Survey score

Questions that define GP: Providing Quality Customer Service (4)	Responses
<p>Where I work, we are able to respond quickly to the needs of our customers.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 85%
<p>Where I work, we are knowledgeable about our customers' needs.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 88%
<p>I am motivated to go beyond what is normally expected to help Larimer County be successful.* Answered: 171 Skipped: 2 Scale: 1-5</p>	 76%
<p>Larimer County delivers high quality products and services to its external customers.* Answered: 164 Skipped: 9 Scale: 1-5</p>	 81%

*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.








Questions that most drive GP: Providing Quality Customer Service (4)	Responses
<p>I am motivated to go beyond what is normally expected to help my department be successful. Answered: 171 Skipped: 2 Scale: 1-5</p>	 78%
<p>I have the information I need to do my job effectively. Answered: 172 Skipped: 1 Scale: 1-5</p>	 87%
<p>Overall, Larimer County is a great place to work. Answered: 172 Skipped: 1 Scale: 1-5</p>	 83%
<p>Where I work, people are held accountable for delivering what they have promised. Answered: 172 Skipped: 1 Scale: 1-5</p>	 56%

Individual Metric Results: 7 of 8 Metrics




Management

74% favorable

↑ Current score is higher than 2020 Employee Survey score

Questions that define Management (7)	Responses
<p>I receive recognition from management when I do a good job.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 <p>58%</p>
<p>I have a clear idea of what is expected of me in my job.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>91%</p>
<p>My immediate manager/supervisor works to remove obstacles that impede our work processes.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>79%</p>
<p>My immediate manager/supervisor deals effectively with poor performers.* Answered: 170 Skipped: 3 Scale: 1-5</p>	 <p>55%</p>
<p>My immediate manager/supervisor gives me feedback that helps me improve my performance.* Answered: 170 Skipped: 3 Scale: 1-5</p>	 <p>79%</p>
<p>The amount of work expected of me is reasonable.* Answered: 171 Skipped: 2 Scale: 1-5</p>	 <p>70%</p>
<p>My immediate manager/supervisor encourages two-way communication.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 <p>84%</p>

*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive Management (4)	Responses
<p>My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate. Answered: 171 Skipped: 2 Scale: 1-5</p>	 <p>67%</p>
<p>I am treated with respect and dignity. Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>79%</p>
<p>I have the information I need to do my job effectively. Answered: 172 Skipped: 1 Scale: 1-5</p>	 <p>87%</p>







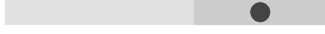









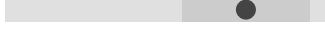











Individual Metric Results: 8 of 8 Metrics

Survey Questions

74% favorable

↑ Current score is higher than 2019 Employee Survey score


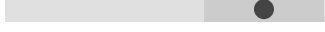


Questions that define Survey Questions (39)	Responses
<p>Employees in my department do well at maintaining productive partnerships.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 <p>86%</p>
<p>I am appropriately involved in decisions that affect my work.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 <p>62%</p>
<p>Where I work, everyone takes personal responsibility for complying with safety rules and procedures.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>76%</p>
<p>I look forward to coming to work at this company.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>69%</p>
<p>I have received the training I need to do a quality job.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>84%</p>
<p>I clearly understand how my own job contributes to achieving the goals of Larimer County.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>88%</p>
<p>I would recommend Larimer County as a good place to work.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>84%</p>
<p>Larimer County has created an environment where people of diverse backgrounds can succeed.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>70%</p>
<p>I believe I am compensated fairly for what I do.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>60%</p>
<p>I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>60%</p>
<p>I am treated with respect and dignity.* Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>79%</p>
<p>Larimer County fosters a culture of innovation and encourages creativity.* Answered: 172 Skipped: 1 Scale: 1-5</p>	 <p>68%</p>

<p>I can maintain a reasonable balance between my personal life and work life.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small></p>	 <p style="text-align: right;">71%</p>
<p>Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?*</p> <p><small>Answered: 173 Skipped: 0 Scale: 1-5</small></p>	 <p style="text-align: right;">77%</p>
<p>Larimer County is ethical in its business dealings.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small></p>	 <p style="text-align: right;">81%</p>
<p>Where I work, we are able to respond quickly to the needs of our customers.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small></p>	 <p style="text-align: right;">85%</p>
<p>I receive recognition from management when I do a good job.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small></p>	 <p style="text-align: right;">58%</p>
<p>I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small></p>	 <p style="text-align: right;">81%</p>
<p>Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).*</p> <p><small>Answered: 172 Skipped: 1 Scale: 1-5</small></p>	 <p style="text-align: right;">64%</p>
<p>I have a clear idea of what is expected of me in my job.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small></p>	 <p style="text-align: right;">91%</p>
<p>Where I work, everyone takes personal responsibility for doing a quality job.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small></p>	 <p style="text-align: right;">62%</p>
<p>My immediate manager/supervisor works to remove obstacles that impede our work processes.* <small>Answered: 173 Skipped: 0 Scale: 1-5</small></p>	 <p style="text-align: right;">79%</p>
<p>My immediate manager/supervisor deals effectively with poor performers.* <small>Answered: 170 Skipped: 3 Scale: 1-5</small></p>	 <p style="text-align: right;">55%</p>
<p>Where I work, people are held accountable for delivering what they have promised.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small></p>	 <p style="text-align: right;">56%</p>
<p>Where I work, we are knowledgeable about our customers' needs.* <small>Answered: 172 Skipped: 1 Scale: 1-5</small></p>	 <p style="text-align: right;">88%</p>
<p>I am encouraged to be innovative in my job (trying new ways of doing things).*</p> <p><small>Answered: 171 Skipped: 2 Scale: 1-5</small></p>	 <p style="text-align: right;">67%</p>

<p>The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* Answered: 170 Skipped: 3 Scale: 1-5</p>		69%
<p>The work environment on my team supports the development of new and innovative ideas.* Answered: 170 Skipped: 3 Scale: 1-5</p>		68%
<p>My immediate manager/supervisor gives me feedback that helps me improve my performance.* Answered: 170 Skipped: 3 Scale: 1-5</p>		79%
<p>I am motivated to go beyond what is normally expected to help Larimer County be successful.* Answered: 171 Skipped: 2 Scale: 1-5</p>		76%
<p>We have enough employees where I work to do a quality job.* Answered: 171 Skipped: 2 Scale: 1-5</p>		52%
<p>The amount of work expected of me is reasonable.* Answered: 171 Skipped: 2 Scale: 1-5</p>		70%
<p>Larimer County is a safe place to work.* Answered: 172 Skipped: 1 Scale: 1-5</p>		88%
<p>My immediate manager/supervisor encourages two-way communication.* Answered: 172 Skipped: 1 Scale: 1-5</p>		84%
<p>Where I work, people are willing to confront and solve problems.* Answered: 172 Skipped: 1 Scale: 1-5</p>		67%
<p>Larimer County delivers high quality products and services to its external customers.* Answered: 164 Skipped: 9 Scale: 1-5</p>		81%
<p>I have the information I need to do my job effectively.* Answered: 172 Skipped: 1 Scale: 1-5</p>		87%
<p>My department encourages recycling and sustainable practices.* Answered: 170 Skipped: 3 Scale: 1-5</p>		62%
<p>Overall, Larimer County is a great place to work.* Answered: 172 Skipped: 1 Scale: 1-5</p>		83%

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Questions that most drive Survey Questions (4) Responses

<p>My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate.</p> <p>Answered: 171 Skipped: 2 Scale: 1-5</p>	 <p>67%</p>
<p>I clearly understand how my own job contributes to achieving the mission and vision of my department.</p> <p>Answered: 173 Skipped: 0 Scale: 1-5</p>	 <p>88%</p>
<p>My work environment is inclusive. (Inclusion is the process that helps everyone in the workplace feel valued and respected.)</p> <p>Answered: 171 Skipped: 2 Scale: 1-5</p>	 <p>62%</p>
<p>I am motivated to go beyond what is normally expected to help my department be successful.</p> <p>Answered: 171 Skipped: 2 Scale: 1-5</p>	 <p>78%</p>