

# Overview of Survey Results

2021 Employee Survey - 2021 Manager Report - No Comments

<b>Survey description</b>	<b>Participation rate</b>
<p>The annual Employee Survey allows you to share how you feel Larimer County is doing as an employer. However, before you get started, we have a couple things to note about this year's survey: 1. Survey responses are confidential. Managers, supervisors, department and division heads will not have access to individual responses. Before releasing text question summaries to departments, HR Generalists will do their best to eliminate any identifying information. 2. For this survey we were required to select pre-written questions, so their terms are not specific to County government. If you need clarification on any of the survey questions prior to responding, please contact <a href="#">Jennifer Glover</a> or <a href="#">Marcy Hamilton</a>. We greatly appreciate your participation and honest feedback!</p>	<p>61.2%</p> <p>52 of 85 participants have completed the survey</p>
<b>Response group</b>	<b>As of</b>
<p>Gordon McLaughlin's Team</p>	<p>Dec 09, 2021, 09:44 PM MST</p> <p>Results are grouped based on information in the Employee Directory as of this date</p>
	<b>Benchmarks (2)</b>
	<p><b>Historical Trend:</b> 2019 Employee Survey, 2020 Employee Survey</p>







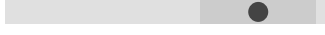


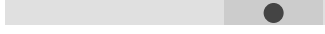
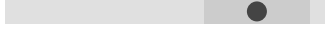
## Summary of Metric results

% favorable

GP: Being a Fulfilling and Enjoyable Place to Work	78% favorable
GP: Being Good Stewards of Public Resources	72% favorable
GP: Cultivating Partnerships	82% favorable
GP: Empowering People to Take Responsibility	75% favorable
GP: Promoting Innovation and Continuous Improvement	78% favorable
GP: Providing Quality Customer Service	84% favorable
Management	72% favorable





Individual Metric Results: 1 of 7 Metrics

# GP: Being a Fulfilling and Enjoyable Place to Work <sup>78%</sup> favorable

Questions that define GP: Being a Fulfilling and Enjoyable Place to Work (11)	Responses
I look forward to coming to work at this company.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">79%</span>
I have received the training I need to do a quality job.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">81%</span>
I would recommend Larimer County as a good place to work.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">87%</span>
Larimer County has created an environment where people of diverse backgrounds can succeed.* <small>Answered: 51 Skipped: 1 Scale: 1-5</small>	 <span style="float: right;">80%</span>
I believe I am compensated fairly for what I do.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">65%</span>
I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">65%</span>
I am treated with respect and dignity.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">88%</span>
I can maintain a reasonable balance between my personal life and work life.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">58%</span>
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">79%</span>
Larimer County is a safe place to work.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 <span style="float: right;">92%</span>
I have the information I need to do my job effectively.* <small>Answered: 51 Skipped: 1 Scale: 1-5</small>	 <span style="float: right;">88%</span>

\*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.






Questions that most drive GP: Being a Fulfilling and Enjoyable Place to Work (4) Responses

<p><b>Overall, Larimer County is a great place to work.</b> Answered: 52   Skipped: 0   Scale: 1-5</p>	 <p>87%</p>
<p><b>Larimer County fosters a culture of innovation and encourages creativity.</b> Answered: 52   Skipped: 0   Scale: 1-5</p>	 <p>85%</p>
<p><b>Larimer County is ethical in its business dealings.</b> Answered: 51   Skipped: 1   Scale: 1-5</p>	 <p>88%</p>
<p><b>My work environment is inclusive. (Inclusion is the process that helps everyone in the workplace feel valued and respected.)</b> Answered: 52   Skipped: 0   Scale: 1-5</p>	 <p>75%</p>


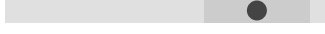


Individual Metric Results: 2 of 7 Metrics

# GP: Being Good Stewards of Public Resources

72% favorable



Questions that define GP: Being Good Stewards of Public Resources (5)	Responses
<p>Larimer County is ethical in its business dealings.*                      Answered: 51 Skipped: 1 Scale: 1-5</p>	 <p>88%</p>
<p>I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 <p>83%</p>
<p>Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 <p>62%</p>
<p>We have enough employees where I work to do a quality job.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 <p>48%</p>
<p>My department encourages recycling and sustainable practices.*                      Answered: 49 Skipped: 3 Scale: 1-5</p>	 <p>80%</p>

\*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.





Questions that most drive GP: Being Good Stewards of Public Resources (4)	Responses
<p>The amount of work expected of me is reasonable.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 <p>54%</p>
<p>I have the information I need to do my job effectively.                      Answered: 51 Skipped: 1 Scale: 1-5</p>	 <p>88%</p>
<p>Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 <p>79%</p>
<p>The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.                      Answered: 51 Skipped: 1 Scale: 1-5</p>	 <p>78%</p>

## Individual Metric Results: 3 of 7 Metrics GP: Cultivating Partnerships

82% favorable

Questions that define GP: Cultivating Partnerships (2)	Responses
Employees in my department do well at maintaining productive partnerships.* <small>Answered: 51 Skipped: 1 Scale: 1-5</small>	 86%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* <small>Answered: 51 Skipped: 1 Scale: 1-5</small>	 78%







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Questions that most drive GP: Cultivating Partnerships (4)	Responses
Where I work, everyone takes personal responsibility for complying with safety rules and procedures. <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 85%
Where I work, everyone takes personal responsibility for doing a quality job. <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 75%
As an employer, Larimer County makes change based on the needs of its employees. <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 69%
Where I work, people are held accountable for delivering what they have promised. <small>Answered: 52 Skipped: 0 Scale: 1-5</small>	 67%


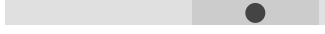


Individual Metric Results: 4 of 7 Metrics

# GP: Empowering People to Take Responsibility

75% favorable

Questions that define GP: Empowering People to Take Responsibility (6)	Responses
<p>I am appropriately involved in decisions that affect my work.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 65%
<p>Where I work, everyone takes personal responsibility for complying with safety rules and procedures.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 85%
<p>I clearly understand how my own job contributes to achieving the goals of Larimer County.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 88%
<p>Where I work, everyone takes personal responsibility for doing a quality job.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 75%
<p>Where I work, people are held accountable for delivering what they have promised.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 67%
<p>Where I work, people are willing to confront and solve problems.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 67%




\*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Empowering People to Take Responsibility (4)	Responses
<p>My immediate manager/supervisor deals effectively with poor performers.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 50%
<p>Employees in my department do well at maintaining productive partnerships.                      Answered: 51 Skipped: 1 Scale: 1-5</p>	 86%
<p>I clearly understand how my own job contributes to achieving the mission and vision of my department.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 94%
<p>I feel my department listens to my concerns and tries to act on solutions.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 65%





Individual Metric Results: 5 of 7 Metrics

# GP: Promoting Innovation and Continuous Improvement

78% favorable

Questions that define GP: Promoting Innovation and Continuous Improvement (3)	Responses
<p>Larimer County fosters a culture of innovation and encourages creativity.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 85%
<p>I am encouraged to be innovative in my job (trying new ways of doing things).*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 73%
<p>The work environment on my team supports the development of new and innovative ideas.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 75%

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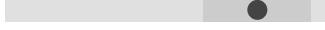
Questions that most drive GP: Promoting Innovation and Continuous Improvement (4)	Responses
<p>My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 75%
<p>As an employer, Larimer County makes change based on the needs of its employees.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 69%
<p>I am treated with respect and dignity.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 88%
<p>Overall, Larimer County is a great place to work.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	 87%





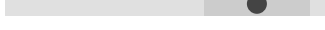

Individual Metric Results: 6 of 7 Metrics

## GP: Providing Quality Customer Service

84% favorable

Questions that define GP: Providing Quality Customer Service (4)	Responses	
Where I work, we are able to respond quickly to the needs of our customers.* <small>Answered: 49 Skipped: 3 Scale: 1-5</small>		86%
Where I work, we are knowledgeable about our customers' needs.* <small>Answered: 49 Skipped: 3 Scale: 1-5</small>		90%
I am motivated to go beyond what is normally expected to help Larimer County be successful.* <small>Answered: 52 Skipped: 0 Scale: 1-5</small>		75%
Larimer County delivers high quality products and services to its external customers.* <small>Answered: 49 Skipped: 3 Scale: 1-5</small>		88%

\*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Providing Quality Customer Service (4)	Responses	
I am motivated to go beyond what is normally expected to help my department be successful. <small>Answered: 51 Skipped: 1 Scale: 1-5</small>		86%
Overall, Larimer County is a great place to work. <small>Answered: 52 Skipped: 0 Scale: 1-5</small>		87%
I have the information I need to do my job effectively. <small>Answered: 51 Skipped: 1 Scale: 1-5</small>		88%
Larimer County is ethical in its business dealings. <small>Answered: 51 Skipped: 1 Scale: 1-5</small>		88%

Individual Metric Results: 7 of 7 Metrics

# Management

72% favorable

Questions that define Management (7)	Responses
<p>I receive recognition from management when I do a good job.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	65%
<p>I have a clear idea of what is expected of me in my job.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	90%
<p>My immediate manager/supervisor works to remove obstacles that impede our work processes.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	87%
<p>My immediate manager/supervisor deals effectively with poor performers.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	50%
<p>My immediate manager/supervisor gives me feedback that helps me improve my performance.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	73%
<p>The amount of work expected of me is reasonable.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	54%
<p>My immediate manager/supervisor encourages two-way communication.*                      Answered: 52 Skipped: 0 Scale: 1-5</p>	85%

\*These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive Management (4)	Responses
<p>My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	75%
<p>I have the information I need to do my job effectively.                      Answered: 51 Skipped: 1 Scale: 1-5</p>	88%
<p>I am treated with respect and dignity.                      Answered: 52 Skipped: 0 Scale: 1-5</p>	88%

