Overview of Survey Results

2023 Employee Survey - Manager Report, No Comments - 2023 Employee Survey

Survey description

The annual Employee Survey allows you to share how you feel Larimer County is doing as an employer. However, before you get started, we have a couple things to note about this year's survey: 1. Survey responses are confidential. Managers, supervisors, department and division heads will not have access to individual responses. Before releasing text question summaries to departments, HR Generalists will do their best to eliminate any identifying information. 2. For this survey we were required to select pre-written questions, so their terms are not specific to County government. If you need clarification on any of the survey questions prior to responding, please contact Jennifer Glover or Marcy Hamilton. We greatly appreciate your participation and honest feedback!

As of

70.8%

survey

Nov 17, 2023, 10:01 PM MST

Participation rate

Results are grouped based on information in the Employee Directory as of this date

332 of 469 participants have completed the

Response group

Heather OHayre's Team

Benchmarks (4)

Historical Trend: 2019 Employee Survey, 2020 Employee Survey, 2021 Employee Survey, 2022 Employee Survey

Summary of Metric results

% favorable

GP: Being a Fulfilling and Enjoyable Place to Work ↑ Current score is higher than 2020 Employee Survey score ↑ Current score is higher than 2022 Employee Survey score	78% favorable
GP: Being Good Stewards of Public Resources ↑ Current score is higher than 2020 Employee Survey score	68% favorable
GP: Cultivating Partnerships	76% favorable
GP: Empowering People to Take Responsibility † Current score is higher than 2020 Employee Survey score	77% favorable
GP: Promoting Innovation and Continuous Improvement ↑ Current score is higher than 2020 Employee Survey score ↑ Current score is higher than 2022 Employee Survey score	77% favorable
GP: Providing Quality Customer Service	81% favorable
Survey Questions ↑ Current score is higher than 2021 Employee Survey score ↑ Current score is higher than 2020 Employee Survey score ↓ Current score is lower than 2022 Employee Survey score	77% favorable

Legend

- ↑ Indicates a score statistically higher than available benchmark or filter
- ↓ Indicates a score statistically lower than available benchmark or filter

We only show you differences between a benchmark or filter group when it is meaningful (statistically significant) when compared against the Response group.

Individual Metric Results: 1 of 7 Metrics

GP: Being a Fulfilling and Enjoyable Place to Work $^{78\%}$ favorable

- ↑ Current score is higher than 2020 Employee Survey score
- ↑ Current score is higher than 2022 Employee Survey score

Responses	
•	80%
•	80%
•	85%
•	80%
•	89%
•	67%
•	79%
	85%
•	57%
	79%
•	82%
	Responses

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Being a Fulfilling and Enjoyable Place to Work (4)	Responses
Overall, Larimer County is a great place to work. Answered: 329 Skipped: 3 Scale: 1-5	● 83%
I clearly understand how my own job contributes to achieving the mission and vision of my department. Answered: 329 Skipped: 3 Scale: 1-5	94%
I feel my department listens to my concerns and tries to act on solutions. Answered: 332 Skipped: 0 Scale: 1-5	● 67%
I receive recognition from management when I do a good job. Answered: 331 Skipped: 1 Scale: 1-5	73%

Individual Metric Results: 2 of 7 Metrics

GP: Being Good Stewards of Public Resources

68% favorable

↑ Current score is higher than 2020 Employee Survey score

Questions that define GP: Being Good Stewards of Public Resources (5)	Responses
We have enough employees where I work to do a quality job.* Answered: 329 Skipped: 3 Scale: 1-5	47%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).* Answered: 329 Skipped: 3 Scale: 1-5	56%
Larimer County is ethical in its business dealings.* Answered: 325 Skipped: 7 Scale: 1-5	83%
I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.* Answered: 332 Skipped: 0 Scale: 1-5	84%
My department encourages recycling and sustainable practices.* Answered: 319 Skipped: 13 Scale: 1-5	69%

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Being Good Stewards of Public Resources (4)	Responses
The amount of work expected of me is reasonable. Answered: 330 Skipped: 2 Scale: 1-5	61%
I have the information I need to do my job effectively. Answered: 331 Skipped: 1 Scale: 1-5	● 82%
I receive recognition from management when I do a good job. Answered: 331 Skipped: 1 Scale: 1-5	73%
Where I work, people are held accountable for delivering what they have promised. Answered: 327 Skipped: 5 Scale: 1-5	74%

Individual Metric Results: 3 of 7 Metrics

GP: Cultivating Partnerships

Questions that define GP: Cultivating Partnerships (2)	Responses
Employees in my department do well at maintaining productive partnerships.* Answered: 330 Skipped: 2 Scale: 1-5	● 85%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* Answered: 329 Skipped: 3 Scale: 1-5	68%

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Cultivating Partnerships (4)	Responses
As an employer, Larimer County makes change based on the needs of its employees. Answered: 331 Skipped: 1 Scale: 1-5	53%
Larimer County fosters a culture of innovation and encourages creativity. Answered: 331 Skipped: 1 Scale: 1-5	77%
Larimer County delivers high quality products and services to its external customers. Answered: 327 Skipped: 5 Scale: 1-5	78%
Where I work, people are willing to confront and solve problems. Answered: 330 Skipped: 2 Scale: 1-5	• 78%

Individual Metric Results: 4 of 7 Metrics

GP: Empowering People to Take Responsibility

77% favorable

↑ Current score is higher than **2020 Employee Survey** score

Questions that define GP: Empowering People to Take Responsibility (6)	Responses
Where I work, people are held accountable for delivering what they have promised.* Answered: 327 Skipped: 5 Scale: 1-5	74%
Where I work, everyone takes personal responsibility for doing a quality job.* Answered: 330 Skipped: 2 Scale: 1-5	76%
Where I work, people are willing to confront and solve problems.* Answered: 330 Skipped: 2 Scale: 1-5	● 78%
I am appropriately involved in decisions that affect my work.* Answered: 332 Skipped: 0 Scale: 1-5	59%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures.* Answered: 329 Skipped: 3 Scale: 1-5	83%
I clearly understand how my own job contributes to achieving the goals of Larimer County.* Answered: 329 Skipped: 3 Scale: 1-5	94%

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Empowering People to Take Responsibility (4)	Responses
I receive recognition from management when I do a good job. Answered: 331 Skipped: 1 Scale: 1-5	73%
Employees in my department do well at maintaining productive partnerships. Answered: 330 Skipped: 2 Scale: 1-5	● 85%
Where I work, we are knowledgeable about our customers' needs. Answered: 330 Skipped: 2 Scale: 1-5	94%
As a whole, the Sheriff's Office communicates well with me.	not enough data

Individual Metric Results: 5 of 7 Metrics

GP: Promoting Innovation and Continuous Improvement

- lacktriangle Current score is higher than 2020 Employee Survey score
- ↑ Current score is higher than 2022 Employee Survey score

Questions that define GP: Promoting Innovation and Continuous Improvement (3)	Responses
Larimer County fosters a culture of innovation and encourages creativity.* Answered: 331 Skipped: 1 Scale: 1-5	77%
I am encouraged to be innovative in my job (trying new ways of doing things).* Answered: 329 Skipped: 3 Scale: 1-5	78%
The work environment on my team supports the development of new and innovative ideas.* Answered: 329 Skipped: 3 Scale: 1-5	75%

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Promoting Innovation and Continuous Improvement (4)	Responses
I feel my department listens to my concerns and tries to act on solutions. Answered: 332 Skipped: 0 Scale: 1-5	• 67%
I receive recognition from management when I do a good job. Answered: 331 Skipped: 1 Scale: 1-5	73%
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 331 Skipped: 1 Scale: 1-5	• 80%
I have the information I need to do my job effectively. Answered: 331 Skipped: 1 Scale: 1-5	● 82%

Individual Metric Results: 6 of 7 Metrics

GP: Providing Quality Customer Service

Questions that define GP: Providing Quality Customer Service (4)	Responses
Where I work, we are able to respond quickly to the needs of our customers.* Answered: 331 Skipped: 1 Scale: 1-5	75%
Where I work, we are knowledgeable about our customers' needs.* Answered: 330 Skipped: 2 Scale: 1-5	94%
Larimer County delivers high quality products and services to its external customers.* Answered: 327 Skipped: 5 Scale: 1-5	78%
I am motivated to go beyond what is normally expected to help Larimer County be successful.* Answered: 330 Skipped: 2 Scale: 1-5	76%

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive GP: Providing Quality Customer Service (4)	Responses
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 331 Skipped: 1 Scale: 1-5	80%
The work environment on my team supports the development of new and innovative ideas. Answered: 329 Skipped: 3 Scale: 1-5	75%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone). Answered: 329 Skipped: 3 Scale: 1-5	56%
I clearly understand how my own job contributes to achieving the goals of Larimer County. Answered: 329 Skipped: 3 Scale: 1-5	94%

Individual Metric Results: 7 of 7 Metrics

Survey Questions

- ↑ Current score is higher than 2021 Employee Survey score
- ↑ Current score is higher than 2020 Employee Survey score
- ↓ Current score is lower than 2022 Employee Survey score

Questions that define Survey Questions (39)	Responses
My immediate manager/supervisor deals effectively with poor performers.* Answered: 315 Skipped: 17 Scale: 1-5	66%
Larimer County fosters a culture of innovation and encourages creativity.* Answered: 331 Skipped: 1 Scale: 1-5	77%
Where I work, people are held accountable for delivering what they have promised.* Answered: 327 Skipped: 5 Scale: 1-5	74%
Where I work, everyone takes personal responsibility for doing a quality job.* Answered: 330 Skipped: 2 Scale: 1-5	76%
Where I work, people are willing to confront and solve problems.* Answered: 330 Skipped: 2 Scale: 1-5	78%
We have enough employees where I work to do a quality job.* Answered: 329 Skipped: 3 Scale: 1-5	47%
My immediate manager/supervisor gives me feedback that helps me improve my performance.* Answered: 331 Skipped: 1 Scale: 1-5	● 87%
I am encouraged to be innovative in my job (trying new ways of doing things).* Answered: 329 Skipped: 3 Scale: 1-5	78%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).* Answered: 329 Skipped: 3 Scale: 1-5	• 56%
Where I work, we are able to respond quickly to the needs of our customers.* Answered: 331 Skipped: 1 Scale: 1-5	75%
I am appropriately involved in decisions that affect my work.* Answered: 332 Skipped: 0 Scale: 1-5	59%

Where I work, we are knowledgeable about our customers' needs.*		94%
Answered: 330 Skipped: 2 Scale: 1-5		
Larimer County is ethical in its business dealings.* Answered: 325 Skipped: 7 Scale: 1-5		83%
Employees in my department do well at maintaining productive partnerships.* Answered: 330 Skipped: 2 Scale: 1-5	•	85%
I have a clear idea of what is expected of me in my job.* Answered: 330 Skipped: 2 Scale: 1-5	•	90%
I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.* Answered: 332 Skipped: 0 Scale: 1-5	•	84%
I look forward to coming to work at this company.* Answered: 331 Skipped: 1 Scale: 1-5		80%
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?* Answered: 332 Skipped: 0 Scale: 1-5		80%
Overall, Larimer County is a great place to work.* Answered: 329 Skipped: 3 Scale: 1-5	•	83%
The amount of work expected of me is reasonable.* Answered: 330 Skipped: 2 Scale: 1-5	•	61%
I am treated with respect and dignity.* Answered: 331 Skipped: 1 Scale: 1-5	•	85%
My immediate manager/supervisor works to remove obstacles that impede our work processes.* Answered: 329 Skipped: 3 Scale: 1-5		87%
The work environment on my team supports the development of new and innovative ideas.* Answered: 329 Skipped: 3 Scale: 1-5	•	75%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures.* Answered: 329 Skipped: 3 Scale: 1-5	•	83%
Larimer County has created an environment where people of diverse backgrounds can succeed.* Answered: 330 Skipped: 2 Scale: 1-5	•	80%

I clearly understand how my own job contributes to achieving the goals of Larimer County.* Answered: 329 Skipped: 3 Scale: 1-5	94%
Larimer County is a safe place to work.* Answered: 331 Skipped: 1 Scale: 1-5	● 89%
I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere.* Answered: 331 Skipped: 1 Scale: 1-5	67%
I can maintain a reasonable balance between my personal life and work life.* Answered: 331 Skipped: 1 Scale: 1-5	● 79%
Larimer County delivers high quality products and services to its external customers.* Answered: 327 Skipped: 5 Scale: 1-5	● 78%
I would recommend Larimer County as a good place to work.* Answered: 332 Skipped: 0 Scale: 1-5	● 85%
I believe I am compensated fairly for what I do.* Answered: 332 Skipped: 0 Scale: 1-5	57%
My department encourages recycling and sustainable practices.* Answered: 319 Skipped: 13 Scale: 1-5	69%
I receive recognition from management when I do a good job.* Answered: 331 Skipped: 1 Scale: 1-5	● 73%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* Answered: 329 Skipped: 3 Scale: 1-5	● 68%
I am motivated to go beyond what is normally expected to help Larimer County be successful.* Answered: 330 Skipped: 2 Scale: 1-5	● 76%
I have received the training I need to do a quality job.* Answered: 329 Skipped: 3 Scale: 1-5	• 79%
I have the information I need to do my job effectively.* Answered: 331 Skipped: 1 Scale: 1-5	● 82%
My immediate manager/supervisor encourages two-way communication.* Answered: 331 Skipped: 1 Scale: 1-5	95%

^{*}These questions are used to calculate the metric score. We calculate the metric score by averaging the score of rating questions against a normalized scale.

Questions that most drive Survey Questions (4)	Responses
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 331 Skipped: 1 Scale: 1-5	• 80%
I receive adequate in service classroom training to keep up on the requirements of my job.	not enough data
I received the necessary training when I was hired or last promoted to allow me to be successful in my job.	not enough data
I receive adequate in service physical training to keep me proficient at my job.	not enough data

Individual Question Results

grouped by question type

Rating questions (59)	% favorability (high to low)
My immediate manager/supervisor encourages two-way communication. Answered: 331 Skipped: 1 Scale: 1-5	95%
I clearly understand how my own job contributes to achieving the mission and vision of my department. Answered: 329 Skipped: 3 Scale: 1-5	94%
I clearly understand how my own job contributes to achieving the goals of Larimer County. Answered: 329 Skipped: 3 Scale: 1-5	94%
Where I work, we are knowledgeable about our customers' needs. Answered: 330 Skipped: 2 Scale: 1-5	94%
I have a clear idea of what is expected of me in my job. Answered: 330 Skipped: 2 Scale: 1-5	90%
Larimer County is a safe place to work. Answered: 331 Skipped: 1 Scale: 1-5	89%
My immediate manager/supervisor works to remove obstacles that impede our work processes. Answered: 329 Skipped: 3 Scale: 1-5	● 87%
My immediate manager/supervisor gives me feedback that helps me improve my performance. Answered: 331 Skipped: 1 Scale: 1-5	87%
I am treated with respect and dignity. Answered: 331 Skipped: 1 Scale: 1-5	● 85%
I would recommend Larimer County as a good place to work. Answered: 332 Skipped: 0 Scale: 1-5	● 85%
Employees in my department do well at maintaining productive partnerships. Answered: 330 Skipped: 2 Scale: 1-5	85%
I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly. Answered: 332 Skipped: 0 Scale: 1-5	● 84%

Overall, Larimer County is a great place to work. Answered: 329 Skipped: 3 Scale: 1-5	•	83%
Larimer County is ethical in its business dealings. Answered: 325 Skipped: 7 Scale: 1-5	•	83%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures. Answered: 329 Skipped: 3 Scale: 1-5	•	83%
I have the information I need to do my job effectively. Answered: 331 Skipped: 1 Scale: 1-5	•	82%
I look forward to coming to work at this company. Answered: 331 Skipped: 1 Scale: 1-5	•	80%
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 331 Skipped: 1 Scale: 1-5	•	80%
Larimer County has created an environment where people of diverse backgrounds can succeed. Answered: 330 Skipped: 2 Scale: 1-5	•	80%
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time? Answered: 332 Skipped: 0 Scale: 1-5	•	80%
I have received the training I need to do a quality job. Answered: 329 Skipped: 3 Scale: 1-5		79%
I can maintain a reasonable balance between my personal life and work life. Answered: 331 Skipped: 1 Scale: 1-5	•	79%
Where I work, people are willing to confront and solve problems. Answered: 330 Skipped: 2 Scale: 1-5	•	78%
Larimer County delivers high quality products and services to its external customers. Answered: 327 Skipped: 5 Scale: 1-5	•	78%
I am encouraged to be innovative in my job (trying new ways of doing things). Answered: 329 Skipped: 3 Scale: 1-5	•	78%
My work environment is inclusive. (Inclusion is the process that helps everyone in the workplace feel valued and respected.) Answered: 331 Skipped: 1 Scale: 1-5		77%

My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate. Answered: 327 Skipped: 5 Scale: 1-5	•	77%
Larimer County fosters a culture of innovation and encourages creativity. Answered: 331 Skipped: 1 Scale: 1-5	•	77%
Where I work, everyone takes personal responsibility for doing a quality job. Answered: 330 Skipped: 2 Scale: 1-5	•	76%
I am motivated to go beyond what is normally expected to help Larimer County be successful. Answered: 330 Skipped: 2 Scale: 1-5	•	76%
Where I work, we are able to respond quickly to the needs of our customers. Answered: 331 Skipped: 1 Scale: 1-5	•	75%
The work environment on my team supports the development of new and innovative ideas. Answered: 329 Skipped: 3 Scale: 1-5		75%
I am comfortable sharing a different opinion or concern and do so without fear. Answered: 330 Skipped: 2 Scale: 1-5		74%
Where I work, people are held accountable for delivering what they have promised. Answered: 327 Skipped: 5 Scale: 1-5	•	74%
I receive recognition from management when I do a good job. Answered: 331 Skipped: 1 Scale: 1-5	•	73%
My department appropriately communicates decisions or policy changes that affect my work. Answered: 330 Skipped: 2 Scale: 1-5		72%
My department encourages recycling and sustainable practices. Answered: 319 Skipped: 13 Scale: 1-5	•	69%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole. Answered: 329 Skipped: 3 Scale: 1-5	•	68%
I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere. Answered: 331 Skipped: 1 Scale: 1-5	•	67%
I feel my department listens to my concerns and tries to act on solutions. Answered: 332 Skipped: 0 Scale: 1-5	•	67%

My immediate manager/supervisor deals effectively with poor performers. Answered: 315 Skipped: 17 Scale: 1-5	66%
The amount of work expected of me is reasonable. Answered: 330 Skipped: 2 Scale: 1-5	61%
I am appropriately involved in decisions that affect my work. Answered: 332 Skipped: 0 Scale: 1-5	● 59%
I believe I am compensated fairly for what I do. Answered: 332 Skipped: 0 Scale: 1-5	57%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone). Answered: 329 Skipped: 3 Scale: 1-5	56%
As an employer, Larimer County makes change based on the needs of its employees. Answered: 331 Skipped: 1 Scale: 1-5	53%
We have enough employees where I work to do a quality job. Answered: 329 Skipped: 3 Scale: 1-5	47%
I receive adequate in service physical training to keep me proficient at my job.	not enough data
I received the necessary training when I was hired or last promoted to allow me to be successful in my job.	not enough data
My supervisor communicates adequately with me.	not enough data
Larimer County Fleet Department provides good customer service.	not enough data
As a whole, the Sheriff's Office communicates well with me.	not enough data
Larimer County Human Resources (located at 200 West Oak) cares about me and provides good customer service.	not enough data
I do not worry about physical safety on the job.	not enough data
Larimer County IT (located at 200 West Oak) provides good customer service.	not enough data
I feel the County Commissioners support the Sheriff's Office.	not enough data
The LCSO cares about me, my safety, and my success.	not enough data

Larimer County government (County Commissioners, Human Resources, County IT, Fleet, etc.) communicates well with me.	not enough data
I receive adequate in service classroom training to keep up on the requirements of my job.	not enough data

Open-ended questions (4)	Responses
Overall, do you have any general comments about your department? Answered: 131 Skipped: 201	-2 EPS Promoters (37%) are talking about Management (10) Meaningful Work (8) Communication (7) Compensation and Benefits (3) Teamwork (3) Detractors (39%) are talking about Communication (10) Management (8) Teamwork (6) Cross-Team Collaboration (5) Training and Learning Opportunities (4)
What do you think your department could improve on? Answered: 203 Skipped: 129	-64 EPS Promoters (9%) are talking about Communication (5) Compensation and Benefits (3) Detractors (42%) are talking about Communication (21) Training and Learning Opportunities (17) Transparency (10) Cross-Team Collaboration (9) Quality of Products and Services (9)
What do you think your department is doing well? Answered: 217 Skipped: 115	88 EPS Promoters (64%) are talking about Communication (45) Transparency (26) Teamwork (23) Cross-Team Collaboration (17) Compensation and Benefits (16) Detractors (4%)
Overall, do you have any general comments about Larimer County as an employer? Answered: 139 Skipped: 193	53 EPS Promoters (54%) are talking about Compensation and Benefits (14) Communication (11) Work-Life Balance (7) Meaningful Work (4) Company Brand (3) Detractors (17%) are talking about Compensation and Benefits (5) Communication (4) Teamwork (3) Work-Life Balance (3)