Overview of Survey Results

2023 Employee Survey - Manager Report, No Comments - 2023 Employee Survey

Survey description

The annual Employee Survey allows you to share how you feel Larimer County is doing as an employer. However, before you get started, we have a couple things to note about this year's survey: 1. Survey responses are confidential. Managers, supervisors, department and division heads will not have access to individual responses. Before releasing text guestion summaries to departments, HR Generalists will do their best to eliminate any identifying information. 2. For this survey we were required to select pre-written questions, so their terms are not specific to County government. If you need clarification on any of the survey questions prior to responding, please contact Jennifer Glover or Marcy Hamilton. We greatly appreciate your participation and honest feedback!

Participation rate

82.6%

119 of 144 participants have completed the survey

As of

Nov 17, 2023, 10:01 PM MST

Results are grouped based on information in the Employee Directory as of this date

Response group

Timothy Hand's Team

Benchmarks (4)

Historical Trend: 2019 Employee Survey, 2020 Employee Survey, 2021 Employee Survey, 2022 Employee Survey

Summary of Metric results

% favorable

GP: Being a Fulfilling and Enjoyable Place to Work Current score is lower than 2021 Employee Survey score Current score is lower than 2022 Employee Survey score	73% favorable
GP: Being Good Stewards of Public Resources	63% favorable
GP: Cultivating Partnerships	76% favorable
GP: Empowering People to Take Responsibility	67% favorable
GP: Promoting Innovation and Continuous Improvement	74% favorable
GP: Providing Quality Customer Service	82% favorable
Survey Questions Current score is higher than 2020 Employee Survey score Current score is lower than 2021 Employee Survey score Current score is lower than 2022 Employee Survey score	73% favorable
Legend	

 ${\bf T}$ Indicates a score statistically higher than available benchmark or filter ${\bf U}$ Indicates a score statistically lower than available benchmark or filter

We only show you differences between a benchmark or filter group when it is meaningful (statistically significant) when compared against the Response group.

Individual Metric Results: 1 of 7 Metrics GP: Being a Fulfilling and Enjoyable Place to Work^{73%} favorable

↓ Current score is lower than **2021 Employee Survey** score

↓ Current score is lower than 2022 Employee Survey score

Questions that define GP: Being a Fulfilling and Enjoyable Place to Work (11)	Responses
I look forward to coming to work at this company.* Answered: 119 Skipped: 0 Scale: 1-5	• 76%
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?* Answered: 119 Skipped: 0 Scale: 1-5	• 76%
I am treated with respect and dignity.* Answered: 119 Skipped: 0 Scale: 1-5	• 75%
Larimer County has created an environment where people of diverse backgrounds can succeed.* Answered: 118 Skipped: 1 Scale: 1-5	• 72%
Larimer County is a safe place to work.* Answered: 118 Skipped: 1 Scale: 1-5	• 84%
I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere.* Answered: 119 Skipped: 0 Scale: 1-5	• 59%
l can maintain a reasonable balance between my personal life and work life.* Answered: 119 Skipped: 0 Scale: 1-5	• 64%
I would recommend Larimer County as a good place to work.* Answered: 118 Skipped: 1 Scale: 1-5	• 84%
I believe I am compensated fairly for what I do.* Answered: 119 Skipped: 0 Scale: 1-5	• 47%
I have received the training I need to do a quality job.* Answered: 119 Skipped: 0 Scale: 1-5	• 82%
I have the information I need to do my job effectively.* Answered: 117 Skipped: 2 Scale: 1-5	• 86%

Questions that most drive GP: Being a Fulfilling and Enjoyable Place to Work (4)	Responses
Overall, Larimer County is a great place to work. Answered: 117 Skipped: 2 Scale: 1-5	• 83%
I clearly understand how my own job contributes to achieving the mission and vision of my department. Answered: 119 Skipped: 0 Scale: 1-5	● 92%
I feel my department listens to my concerns and tries to act on solutions. Answered: 118 Skipped: 1 Scale: 1-5	• 65%
I receive recognition from management when I do a good job. Answered: 117 Skipped: 2 Scale: 1-5	• 63%

Individual Metric Results: 2 of 7 Metrics GP: Being Good Stewards of Public Resources 63% favorable

Questions that define GP: Being Good Stewards of Public Resources (5)	Responses
We have enough employees where I work to do a quality job.* Answered: 119 Skipped: 0 Scale: 1-5	• 56%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).* Answered: 119 Skipped: 0 Scale: 1-5	• 52%
Larimer County is ethical in its business dealings.* Answered: 117 Skipped: 2 Scale: 1-5	• 76%
I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.* Answered: 118 Skipped: 1 Scale: 1-5	• 75%
My department encourages recycling and sustainable practices.* Answered: 116 Skipped: 3 Scale: 1-5	• 57%

Questions that most drive GP: Being Good Stewards of Public Resources (4)	Responses
The amount of work expected of me is reasonable. Answered: 119 Skipped: 0 Scale: 1-5	• 73%
I have the information I need to do my job effectively. Answered: 117 Skipped: 2 Scale: 1-5	• 86%
I receive recognition from management when I do a good job. Answered: 117 Skipped: 2 Scale: 1-5	• 63%
Where I work, people are held accountable for delivering what they have promised. Answered: 119 Skipped: 0 Scale: 1-5	• 66%

Individual Metric Results: 3 of 7 Metrics GP: Cultivating Partnerships

76% favorable

Questions that define GP: Cultivating Partnerships (2)	Responses
Employees in my department do well at maintaining productive partnerships.* Answered: 119 Skipped: 0 Scale: 1-5	• 82%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* Answered: 118 Skipped: 1 Scale: 1-5	• 69%

Questions that most drive GP: Cultivating Partnerships (4)	Responses
As an employer, Larimer County makes change based on the needs of its employees. Answered: 119 Skipped: 0 Scale: 1-5	• 44%
Larimer County fosters a culture of innovation and encourages creativity. Answered: 119 Skipped: 0 Scale: 1-5	• 75%
Larimer County delivers high quality products and services to its external customers. Answered: 112 Skipped: 7 Scale: 1-5	• 81%
Where I work, people are willing to confront and solve problems. Answered: 118 Skipped: 1 Scale: 1-5	• 65%

Individual Metric Results: 4 of 7 Metrics GP: Empowering People to Take Responsibility 67% favorable

Questions that define GP: Empowering People to Take Responsibility (6)	Responses
Where I work, people are held accountable for delivering what they have promised.* Answered: 119 Skipped: 0 Scale: 1-5	• 66%
Where I work, everyone takes personal responsibility for doing a quality job.* Answered: 119 Skipped: 0 Scale: 1-5	• 49%
Where I work, people are willing to confront and solve problems.* Answered: 118 Skipped: 1 Scale: 1-5	• 65%
I am appropriately involved in decisions that affect my work.* Answered: 119 Skipped: 0 Scale: 1-5	• 67%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures.* Answered: 118 Skipped: 1 Scale: 1-5	• 64%
I clearly understand how my own job contributes to achieving the goals of Larimer County.* Answered: 119 Skipped: 0 Scale: 1-5	• 92%

Questions that most drive GP: Empowering People to Take Responsibility (4)	Responses
l receive recognition from management when I do a good job. Answered: 117 Skipped: 2 Scale: 1-5	• 63%
Employees in my department do well at maintaining productive partnerships. Answered: 119 Skipped: 0 Scale: 1-5	• 82%
Where I work, we are knowledgeable about our customers' needs. Answered: 118 Skipped: 1 Scale: 1-5	• 94%
As a whole, the Sheriff's Office communicates well with me.	not enough data

Individual Metric Results: 5 of 7 Metrics GP: Promoting Innovation and Continuous Improvement

74% favorable

Questions that define GP: Promoting Innovation and Continuous Improvement (3)	Responses
Larimer County fosters a culture of innovation and encourages creativity.* Answered: 119 Skipped: 0 Scale: 1-5	• 75%
I am encouraged to be innovative in my job (trying new ways of doing things).* Answered: 119 Skipped: 0 Scale: 1-5	• 76%
The work environment on my team supports the development of new and innovative ideas.* Answered: 119 Skipped: 0 Scale: 1-5	• 71%

Questions that most drive GP: Promoting Innovation and Continuous Improvement (4)	Responses
I feel my department listens to my concerns and tries to act on solutions. Answered: 118 Skipped: 1 Scale: 1-5	• 65%
I receive recognition from management when I do a good job. Answered: 117 Skipped: 2 Scale: 1-5	• 63%
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 119 Skipped: 0 Scale: 1-5	• 77%
I have the information I need to do my job effectively. Answered: 117 Skipped: 2 Scale: 1-5	• 86%

Individual Metric Results: 6 of 7 Metrics GP: Providing Quality Customer Service

82% favorable

Questions that define GP: Providing Quality Customer Service (4)	Responses
Where I work, we are able to respond quickly to the needs of our customers.* Answered: 118 Skipped: 1 Scale: 1-5	• 81%
Where I work, we are knowledgeable about our customers' needs.* Answered: 118 Skipped: 1 Scale: 1-5	• 94%
Larimer County delivers high quality products and services to its external customers.* Answered: 112 Skipped: 7 Scale: 1-5	• 81%
I am motivated to go beyond what is normally expected to help Larimer County be successful.* Answered: 119 Skipped: 0 Scale: 1-5	• 71%

Questions that most drive GP: Providing Quality Customer Service (4)	Responses
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 119 Skipped: 0 Scale: 1-5	• 77%
The work environment on my team supports the development of new and innovative ideas. Answered: 119 Skipped: 0 Scale: 1-5	• 71%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone). Answered: 119 Skipped: 0 Scale: 1-5	• 52%
I clearly understand how my own job contributes to achieving the goals of Larimer County. Answered: 119 Skipped: 0 Scale: 1-5	• 92%

Individual Metric Results: 7 of 7 Metrics Survey Questions

 $\boldsymbol{\uparrow}$ Current score is higher than 2020 Employee Survey score

↓ Current score is lower than 2021 Employee Survey score

↓ Current score is lower than 2022 Employee Survey score

Questions that define Survey Questions (39)	Responses
My immediate manager/supervisor deals effectively with poor performers.* Answered: 116 Skipped: 3 Scale: 1-5	• 67%
Larimer County fosters a culture of innovation and encourages creativity.* Answered: 119 Skipped: 0 Scale: 1-5	• 75%
Where I work, people are held accountable for delivering what they have promised.* Answered: 119 Skipped: 0 Scale: 1-5	• 66%
Where I work, everyone takes personal responsibility for doing a quality job.* Answered: 119 Skipped: 0 Scale: 1-5	• 49%
Where I work, people are willing to confront and solve problems.* Answered: 118 Skipped: 1 Scale: 1-5	• 65%
We have enough employees where I work to do a quality job.* Answered: 119 Skipped: 0 Scale: 1-5	• 56%
My immediate manager/supervisor gives me feedback that helps me improve my performance.* Answered: 119 Skipped: 0 Scale: 1-5	• 86%
I am encouraged to be innovative in my job (trying new ways of doing things).* Answered: 119 Skipped: 0 Scale: 1-5	• 76%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone).* Answered: 119 Skipped: 0 Scale: 1-5	• 52%
Where I work, we are able to respond quickly to the needs of our customers.* Answered: 118 Skipped: 1 Scale: 1-5	• 81%
I am appropriately involved in decisions that affect my work.* Answered: 119 Skipped: 0 Scale: 1-5	• 67%

73% favorable

Where I work, we are knowledgeable about our customers' needs.* Answered: 118 Skipped: 1 Scale: 1-5	• 94%
Larimer County is ethical in its business dealings.* Answered: 117 Skipped: 2 Scale: 1-5	• 76%
Employees in my department do well at maintaining productive partnerships.* Answered: 119 Skipped: 0 Scale: 1-5	• 82%
I have a clear idea of what is expected of me in my job.* Answered: 119 Skipped: 0 Scale: 1-5	• 89%
I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly.* Answered: 118 Skipped: 1 Scale: 1-5	• 75%
I look forward to coming to work at this company.* Answered: 119 Skipped: 0 Scale: 1-5	• 76%
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time?* Answered: 119 Skipped: 0 Scale: 1-5	• 76%
Overall, Larimer County is a great place to work.* Answered: 117 Skipped: 2 Scale: 1-5	• 83%
The amount of work expected of me is reasonable.* Answered: 119 Skipped: 0 Scale: 1-5	• 73%
I am treated with respect and dignity.* Answered: 119 Skipped: 0 Scale: 1-5	• 75%
My immediate manager/supervisor works to remove obstacles that impede our work processes.* Answered: 119 Skipped: 0 Scale: 1-5	• 85%
The work environment on my team supports the development of new and innovative ideas.* Answered: 119 Skipped: 0 Scale: 1-5	• 71%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures.* Answered: 118 Skipped: 1 Scale: 1-5	• 64%
Larimer County has created an environment where people of diverse backgrounds can succeed.* Answered: 118 Skipped: 1 Scale: 1-5	• 72%

I clearly understand how my own job contributes to achieving the goals of Larimer County.* Answered: 119 Skipped: 0 Scale: 1-5	• 929
Larimer County is a safe place to work.* Answered: 118 Skipped: 1 Scale: 1-5	• 849
I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere.* Answered: 119 Skipped: 0 Scale: 1-5	● 59%
I can maintain a reasonable balance between my personal life and work life.* Answered: 119 Skipped: 0 Scale: 1-5	• 649
Larimer County delivers high quality products and services to its external customers.* Answered: 112 Skipped: 7 Scale: 1-5	• 819
I would recommend Larimer County as a good place to work.* Answered: 118 Skipped: 1 Scale: 1-5	• 849
I believe I am compensated fairly for what I do.* Answered: 119 Skipped: 0 Scale: 1-5	• 475
My department encourages recycling and sustainable practices.* Answered: 116 Skipped: 3 Scale: 1-5	• 579
I receive recognition from management when I do a good job.* Answered: 117 Skipped: 2 Scale: 1-5	• 639
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole.* Answered: 118 Skipped: 1 Scale: 1-5	• 699
am motivated to go beyond what is normally expected to help Larimer County be successful.* Answered: 119 Skipped: 0 Scale: 1-5	• 719
have received the training I need to do a quality job.* Answered: 119 Skipped: 0 Scale: 1-5	• 825
I have the information I need to do my job effectively.* Answered: 117 Skipped: 2 Scale: 1-5	• 865
My immediate manager/supervisor encourages two-way communication.* Answered: 118 Skipped: 1 Scale: 1-5	● 929

Questions that most drive Survey Questions (4)	Responses
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 119 Skipped: 0 Scale: 1-5	• 77%
I receive adequate in service classroom training to keep up on the requirements of my job.	not enough data
I received the necessary training when I was hired or last promoted to allow me to be successful in my job.	not enough data
I receive adequate in service physical training to keep me proficient at my job.	not enough data

Individual Question Results

grouped by question type

Rating questions (59)	% favorability (high to low)
Where I work, we are knowledgeable about our customers' needs. Answered: 118 Skipped: 1 Scale: 1-5	• 94%
My immediate manager/supervisor encourages two-way communication. Answered: 118 Skipped: 1 Scale: 1-5	• 92%
I clearly understand how my own job contributes to achieving the mission and vision of my department. Answered: 119 Skipped: 0 Scale: 1-5	• 92%
I clearly understand how my own job contributes to achieving the goals of Larimer County. Answered: 119 Skipped: 0 Scale: 1-5	• 92%
I have a clear idea of what is expected of me in my job. Answered: 119 Skipped: 0 Scale: 1-5	• 89%
I have the information I need to do my job effectively. Answered: 117 Skipped: 2 Scale: 1-5	• 86%
My immediate manager/supervisor gives me feedback that helps me improve my performance. Answered: 119 Skipped: 0 Scale: 1-5	• 86%
My immediate manager/supervisor works to remove obstacles that impede our work processes. Answered: 119 Skipped: 0 Scale: 1-5	• 85%
Larimer County is a safe place to work. Answered: 118 Skipped: 1 Scale: 1-5	• 84%
I would recommend Larimer County as a good place to work. Answered: 118 Skipped: 1 Scale: 1-5	• 84%
Overall, Larimer County is a great place to work. Answered: 117 Skipped: 2 Scale: 1-5	• 83%
I have received the training I need to do a quality job. Answered: 119 Skipped: 0 Scale: 1-5	• 82%

Employees in my department do well at maintaining productive partnerships. Answered: 119 Skipped: 0 Scale: 1-5	• 82%
Where I work, we are able to respond quickly to the needs of our customers. Answered: 118 Skipped: 1 Scale: 1-5	• 81%
Larimer County delivers high quality products and services to its external customers. Answered: 112 Skipped: 7 Scale: 1-5	• 81%
My supervisors are willing to consider the perspectives of all staff regarding different ways to complete tasks and make adjustments when appropriate. Answered: 118 Skipped: 1 Scale: 1-5	• 79%
I am motivated to go beyond what is normally expected to help my department be successful. Answered: 119 Skipped: 0 Scale: 1-5	• 77%
Larimer County is ethical in its business dealings. Answered: 117 Skipped: 2 Scale: 1-5	• 76%
I am encouraged to be innovative in my job (trying new ways of doing things). Answered: 119 Skipped: 0 Scale: 1-5	• 76%
I look forward to coming to work at this company. Answered: 119 Skipped: 0 Scale: 1-5	• 76%
Considering everything, how would you rate your overall satisfaction at Larimer County at the present time? Answered: 119 Skipped: 0 Scale: 1-5	• 76%
I feel I have the right tools and resources (equipment, parts, supplies, hardware, software, etc.) to do my job properly. Answered: 118 Skipped: 1 Scale: 1-5	• 75%
l am treated with respect and dignity. Answered: 119 Skipped: 0 Scale: 1-5	• 75%
Larimer County fosters a culture of innovation and encourages creativity. Answered: 119 Skipped: 0 Scale: 1-5	• 75%
The amount of work expected of me is reasonable. Answered: 119 Skipped: 0 Scale: 1-5	• 73%
My department appropriately communicates decisions or policy changes that affect my work. Answered: 119 Skipped: 0 Scale: 1-5	• 72%

Larimer County has created an environment where people of diverse backgrounds can succeed. Answered: 118 Skipped: 1 Scale: 1-5	• 72%
I am motivated to go beyond what is normally expected to help Larimer County be successful. Answered: 119 Skipped: 0 Scale: 1-5	• 71%
l am comfortable sharing a different opinion or concern and do so without fear. Answered: 118 Skipped: 1 Scale: 1-5	• 71%
The work environment on my team supports the development of new and innovative ideas. Answered: 119 Skipped: 0 Scale: 1-5	• 71%
My work environment is inclusive. (Inclusion is the process that helps everyone in the workplace feel valued and respected.) Answered: 119 Skipped: 0 Scale: 1-5	• 70%
The different parts of Larimer County cooperate with each other in the interest of high quality performance of the company as a whole. Answered: 118 Skipped: 1 Scale: 1-5	• 69%
My immediate manager/supervisor deals effectively with poor performers. Answered: 116 Skipped: 3 Scale: 1-5	• 67%
I am appropriately involved in decisions that affect my work. Answered: 119 Skipped: 0 Scale: 1-5	• 67%
Where I work, people are held accountable for delivering what they have promised. Answered: 119 Skipped: 0 Scale: 1-5	• 66%
Where I work, people are willing to confront and solve problems. Answered: 118 Skipped: 1 Scale: 1-5	• 65%
I feel my department listens to my concerns and tries to act on solutions. Answered: 118 Skipped: 1 Scale: 1-5	• 65%
l can maintain a reasonable balance between my personal life and work life. Answered: 119 Skipped: 0 Scale: 1-5	• 64%
Where I work, everyone takes personal responsibility for complying with safety rules and procedures. Answered: 118 Skipped: 1 Scale: 1-5	• 64%
l receive recognition from management when I do a good job. Answered: 117 Skipped: 2 Scale: 1-5	• 63%

I would choose to stay with Larimer County even if offered the same pay and benefits elsewhere. Answered: 119 Skipped: 0 Scale: 1-5	•	59%
My department encourages recycling and sustainable practices. Answered: 116 Skipped: 3 Scale: 1-5	•	57%
We have enough employees where I work to do a quality job. Answered: 119 Skipped: 0 Scale: 1-5	•	56%
Where I work, there is little wasted time and effort (e.g., redundant work, unnecessary paperwork, poor quality work that has to be redone). Answered: 119 Skipped: 0 Scale: 1-5	•	52%
Where I work, everyone takes personal responsibility for doing a quality job. Answered: 119 Skipped: 0 Scale: 1-5	•	49%
I believe I am compensated fairly for what I do. Answered: 119 Skipped: 0 Scale: 1-5	•	47%
As an employer, Larimer County makes change based on the needs of its employees. Answered: 119 Skipped: 0 Scale: 1-5	•	44%
I receive adequate in service physical training to keep me proficient at my job.	not enough data	
I received the necessary training when I was hired or last promoted to allow me to be successful in my job.	not enough data	
My supervisor communicates adequately with me.	not enough data	
Larimer County Fleet Department provides good customer service.	not enough data	
As a whole, the Sheriff's Office communicates well with me.	not enough data	
Larimer County Human Resources (located at 200 West Oak) cares about me and provides good customer service.	not enough data	
I do not worry about physical safety on the job.	not enough data	
Larimer County IT (located at 200 West Oak) provides good customer service.	not enough data	
I feel the County Commissioners support the Sheriff's Office.	not enough data	
The LCSO cares about me, my safety, and my success.	not enough data	

Larimer County government (County Commissioners, Human Resources, County IT, Fleet, etc.) communicates well with me.	not enough data
I receive adequate in service classroom training to keep up on the requirements of my job.	not enough data

Open-ended questions (4)	Responses
Overall, do you have any general comments about your department? Answered: 48 Skipped: 71	19 EPS Promoters (33%) are talking about Meaningful Work (3) Detractors (23%) are talking about Communication (3)
What do you think your department could improve on? Answered: 69 Skipped: 50	-77 EPS Promoters (4%) Detractors (33%) are talking about Communication (7) Accountability and Responsibility (4) Cross-Team Collaboration (4) Diversity (3) Training and Learning Opportunities (3)
What do you think your department is doing well? Answered: 78 Skipped: 41	93 EPS Promoters (67%) are talking about Communication (14) Teamwork (9) Transparency (6) Compensation and Benefits (4) Customer Focus (4) Detractors (3%)
Overall, do you have any general comments about Larimer County as an employer? Answered: 48 Skipped: 71	22 EPS Promoters (29%) are talking about Compensation and Benefits (4) Detractors (19%) are talking about Compensation and Benefits (3)