Do you have trouble completing homemaker or personal care tasks?

You may qualify for the Office on Aging’s In-Home Services Voucher Program. This program partners with licensed home care agencies to provide homemaker and personal care services.

Approved individuals typically receive two hours of homemaker services either every week or every other week, depending on the individual’s needs. One additional hour per week may be added to those who are also approved for personal care services.

**Homemaker services** consist of light housekeeping to maintain an adequate living environment when the individual responsible for these activities is unable to manage the home and care for themselves. Light housekeeping duties:

**Include tasks such as:**
- Dusting, mopping, vacuuming, sweeping, wiping counters and stove top, gathering trash, cleaning bathrooms, making the bed, discarding food and washing dishes

**Do not include:**
- The use of ladders, standing on chairs, scrubbing floors on hands and knees, moving furniture or boxes

**Personal care services** are provided to individuals of non-weight bearing status.
- Consists of stand-by assistance with showering, dressing, organizing clothing, and hair groom assistance

**In order to qualify, individuals must:**

- Reside in Larimer County and be 60 years or older.
- Be unable to perform at least two Instrumental Activities of Daily Living (IADLs) without substantial human assistance (homemaker services).*
- Instrumental Activities of Daily Living (IADLs) include meal preparation, housework, laundry, shopping, accessing resources, transportation, using the telephone and medication, appointment and money management.
- Be unable to perform at least two Activities of Daily Living (ADLs) without substantial human assistance (personal care services).*
- Activities of Daily Living (ADLs) include mobility, transfers, bladder and bowel care, bathing, dressing, eating and hygiene.
- Not be approved for Long Term Care Medicaid benefits.

* Substantial human assistance includes verbal reminding, physical cueing, or other direct supervision.
In-Home Services Voucher Guidelines & Expectations

• Every six months, the Office on Aging will contact you to update the assessment and to review your care needs and services. If you continue to meet eligibility criteria, your In-Home Services Voucher may be reauthorized every six months as long as there is available funding. Provider agencies are required to complete a home visit once every ninety (90) days for your services to continue.

• Individuals who are approved for Long Term Care Medicaid benefits are not eligible to receive an In-Home Services Voucher. Your voucher will terminate if you are approved for Long Term Care Medicaid when you start receiving benefits.

• If an individual with an In-Home Services Voucher is hospitalized or out of the home for a period of time, the voucher can be placed on-hold for up to 30-days. If an individual is out of the home for more than 30-days, the voucher is subject to termination, but the individual can request another voucher when they return home.

• Homemaker services can only be provided when the individual with the voucher is residing in the home and cannot be provided if the individual is not physically present in the home.

• The home care agency will use your cleaning products, vacuum and mop; they do not provide equipment, laundry detergent or cleaning products.

• Individuals with voucher services must be home and available at the scheduled service time. Services will be scheduled in advance and we request that you provide a minimum of 24-hours’ notice if you are not going to be available at your scheduled time.

• Providers have the right to refuse service to individuals when the provider’s health or safety is deemed to be at risk, and/or if the individual is verbally or physically abusive to the provider. If the Office on Aging is unable to find a secondary agency that can meet your needs, your services may be subject to termination.

Contact us today to set up an appointment by phone or in person!
970.498.7750 • Or email us at ADRC@larimer.gov
larimer.gov/humanservices/aging/ooa