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Larimer County Senior Transportation Needs Assessment

Prepared for Larimer County through the
Larimer County Office on Aging

July 2017



Appendix A: Survey Results





Larimer County
Senior Transportation Survey

Report of Results

May 2017

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Executive Summary

Larimer County is developing a Senior Transportation Needs Report for seniors in unincorporated Larimer County. The Report identifies those needs and makes recommendations for services and programs to improve mobility and accessibility in the region. As a part of this process, a survey was undertaken to better understand the transportation needs of older adults.

A total of 1,500 households in unincorporated Larimer County with an adult age 60 or over were randomly selected to receive the survey. Surveys were not mailed to those living in nursing homes or other types of “group quarters.” A total of 557 completed surveys, out of 1,404 received (596 survey packets were returned as undeliverable due to vacant housing units), were returned, for a response rate of 40%. The results were weighted to reflect the demographics of older adults in unincorporated Larimer County.

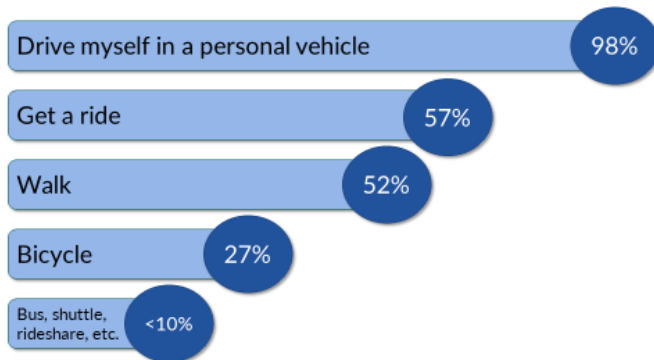
Key Findings

EXISTING CONDITIONS

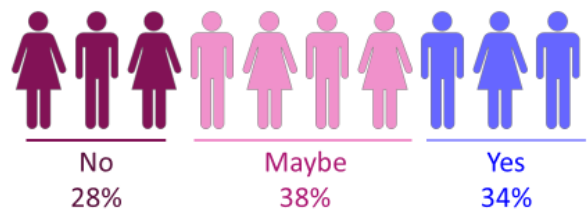
- **While nearly all older adult survey respondents in unincorporated Larimer County report driving regularly, only 3 in 10 said they would definitely continue to live where they do if they were no longer able to drive.**

Research has shown that the vast majority of older adults prefer to “age in in place;” that is, live in the home or community where they are currently living as they grow older.¹ However, to live in the unincorporated areas of Larimer County likely requires dependence on an automobile (whether as driver or passenger). Once older adults can no longer drive, even if they would prefer to remain where they are, they may be moving out of unincorporated Larimer County to areas where they can more easily use other forms of transportation or be near family. They may also be continuing to drive even when they no longer feel comfortable doing so or are unsafe doing so.

Nearly all survey respondents in unincorporated Larimer County report regularly driving.



When those respondents who do regularly drive were asked whether they would continue to live where they do if they were no longer able to drive, only a third said they definitely would.



a

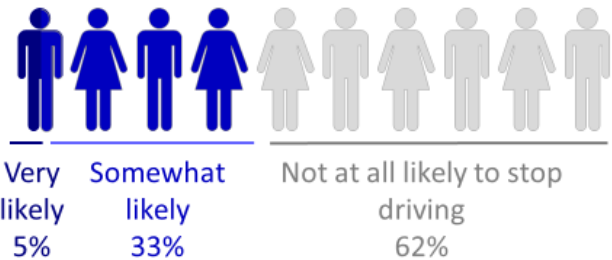
¹ See for example the April 2014 AARP Public Policy Institute report “What is Livable? Community Preferences of Older Adults” http://www.aarp.org/content/dam/aarp/research/public_policy_institute/liv_com/2014/what-is-livable-report-AARP-ppi-liv-com.pdf

In a typical month, 98% of respondents said they drive in a private vehicle. Accordingly, 98% of respondents had a driver’s license and 97% said they regularly drive. When asked how comfortable they were driving in more adverse conditions, only half of respondents were very comfortable driving when it is raining or during a thunderstorm, and only 4 in 10 were very comfortable driving at night or when it is snowing. The proportion of respondents who were very comfortable driving in these conditions fell dramatically with age, with about 6 in 10 respondents age 60 to 64 feeling very comfortable in these conditions compared to less 3 in 10 among adults age 75 or older.

Only 3 in 10 respondents who regularly drive said they would continue to live where they do if they were no longer able to drive. About 4 in 10 said they would “maybe” continue to live where they do, and the remaining 3 in 10 said they would not live where they do if they were no longer able to drive. This is an indication that respondents are aware they may not be able to age in place due to transportation limitations.

When asked if they would retire from driving if there were good alternatives in place, 38% said they would be somewhat or very likely to do so. Older respondents (age 75+) were more likely to say they would be likely to retire from driving if there were good alternatives in place than were younger respondents.

4 in 10 respondents said they would be somewhat or very likely to retire from driving if good alternatives were in place.



That 6 in 10 older adults said they would not be at all likely to stop driving if there were good alternatives may indicate seniors continuing to drive when it is no longer safe to, due to a lack of awareness of or comfort with alternative transportation options.

If they found they could no longer drive, respondents indicated they would most likely rely on getting rides from family

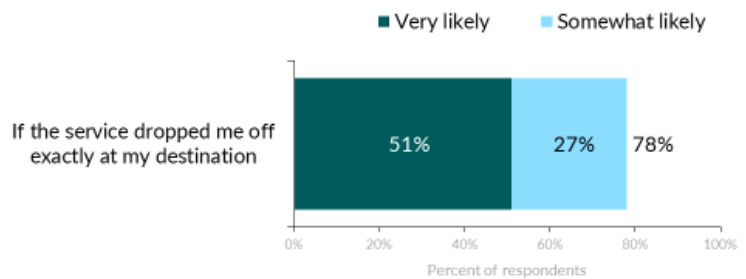
members, friends or neighbors. About three-quarters would consider using taxi or rideshare services. About two-thirds would consider using paratransit.

POTENTIAL NEW SERVICES

- **In spite of many respondents saying they would be unlikely to retire from driving even if there would good alternatives in place, nearly 8 in 10 respondents would be at least somewhat likely to use a door-to-door transportation service, and half would be very likely to do so.**

Support dropped by 30% if the service dropped them within 3 blocks of their destination rather than at their door; about half said they would be very or somewhat likely to use that service.

If a potential new transportation service that provided rides from home to various destinations within Larimer County were offered, about 8 in 10 respondents were at least somewhat likely to use it if the service dropped them off exactly at their destination.

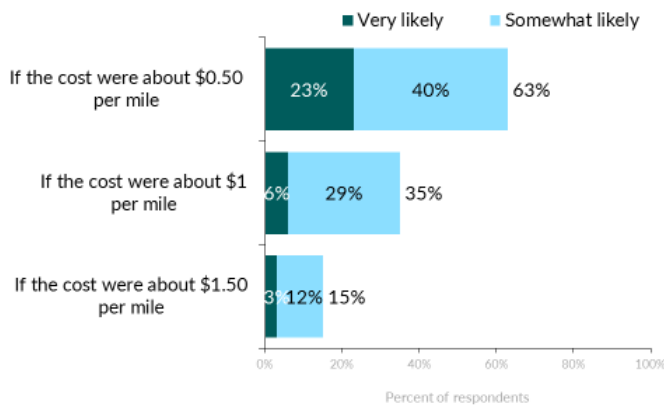


➤ **The cost of the service would impact use more than sharing rides with strangers.**

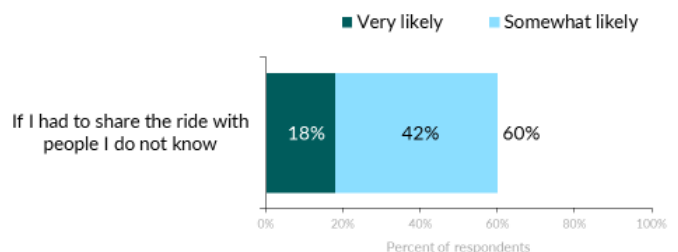
About two-thirds of respondents would be very or somewhat likely to use the service if the cost were about \$0.50 per mile, but if the cost rose to \$1.00 per mile, likely users dropped to only 35%, and if the cost were \$1.50 per mile, only 15% thought they would be very or somewhat likely to use the service.

Sharing a ride with people they did not know is not a big deterrent; about 60% said they would be very or somewhat likely to use the service even if meant sharing the ride with people they did not know.

Cost was also a factor

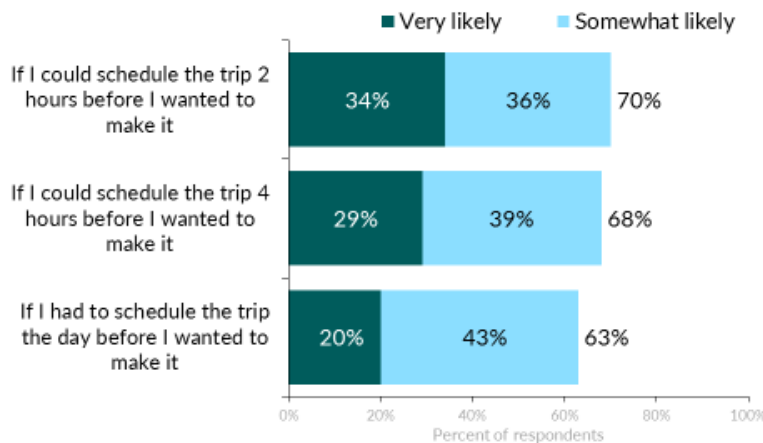


Sharing a ride with people they did not know did not seem to be a big deterrent



➤ **Longer wait times were not a big deterrent to using a service**

Only 7 percent more respondents indicated they were at least somewhat likely to use the potential new service if they could schedule a trip 2 hours before they wanted to make it than if they had to schedule the trip the day before.



➤ **Most respondents were comfortable with computers, and scheduling rides by computer or by phone were both acceptable to most respondents.**

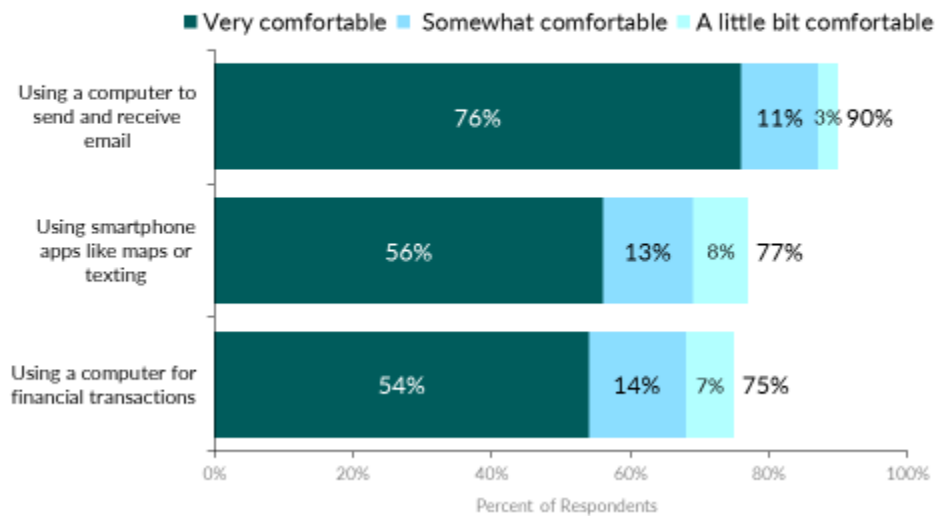
About two-thirds of respondents thought they would be very or somewhat likely to use the service if they had to, or could use, a smartphone or computer to schedule a ride. A similar proportion said they would be very or somewhat likely to use the service if they had to phone a call center to schedule the trip.

As many potential new rideshare services include using a computer or smartphone with internet access, the survey included a question to determine what type of internet connection, if any, respondents had at home.

Nearly 9 in 10 said they had high-speed internet access at home, and about half of the older adults surveyed had a smartphone.

Nine in 10 were at least a little bit comfortable using a computer to send and receive email. Nearly 8 in 10 were at least a little bit comfortable using smartphone apps. About three-quarters were a little bit, somewhat or very comfortable using a computer for financial transactions.

Most respondents were comfortable using technology



Survey Background

Larimer County is performing an assessment of existing transportation challenges for seniors in unincorporated Larimer County and making recommendations for services and programs to improve mobility and accessibility in the region. As a part of this process, a survey was undertaken to better understand the transportation behaviors and needs of older adults.

All households in unincorporated Larimer County with an adult age 60 or over were eligible to be a part of the survey. A mailing list that targets this age group in Larimer County was purchased. The list was geocoded to ensure that only addresses within unincorporated Larimer County were included, and 1,500 households were randomly selected to receive the survey. Ninety-six surveys were returned undeliverable to the post office (mostly due to vacant housing units), so it was assumed that 1,404 households received the survey.

Each survey recipient was contacted by mail a total of three times in January of 2017. The first mailing was a pre-notification postcard announcing the upcoming survey. About a week after the pre-notification postcard was sent, the first wave of the packets was mailed. This packet included the five-page questionnaire, a cover letter signed by Lew Gaiter III, Chair of the Larimer County Board of Commissioners, and a postage-paid return envelope. A week later a second survey packet was mailed, which included instructions to recycle the survey if the household had already responded to the first survey. Survey recipients were given the option of completing the survey online, if they desired.

A total of 557 completed surveys were returned, 535 by mail and 21 online, for a response rate of 39.7%. Typical response rates for a survey of this type range between 20% and 40%. With 557 responses, the 95% confidence interval is plus or minus 4.2 percentage points.

More information about how the survey was conducted can be found in *Appendix D: Survey Methodology*. A copy of the survey materials can be found in *Appendix E: Survey Materials*.

This report summarizes the results, with additional details provided in the appendices. A complete set of responses to each closed-ended (fixed) survey question can be found in *Appendix A: Complete Set of Survey Responses*, while the verbatim responses to the open-ended questions (which could be answered in the respondent's own words) are found in *Appendix B: Verbatim Answers to Open-Ended Questions*. Cross-tabulations of selected survey questions by respondent characteristics are found in *Appendix C: Selected Survey Responses by Respondent Characteristics*.

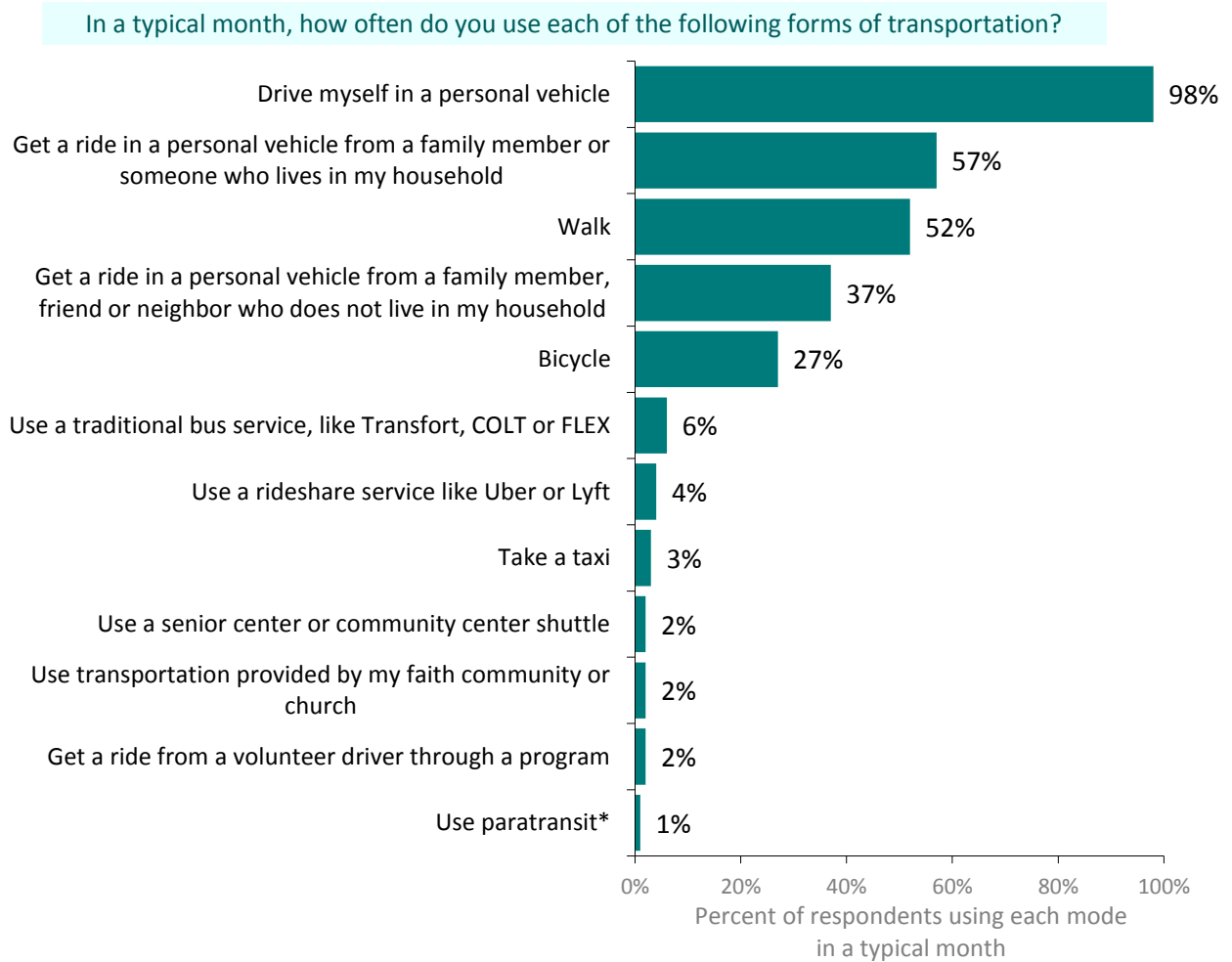
Forms of Transportation Used by Larimer County Seniors

A number of questions on the survey asked about the modes of transportation respondents currently used and whether they drove a private vehicle.

Virtually all respondents, 98%, reported that in a typical month they drove themselves in a personal vehicle (Figure 1 below). Nearly 6 in 10 said they got a ride from a family member or someone who lives in their household. About half walked in a typical month. Nearly 3 in 10 rode a bicycle in a typical month.

Buses, paratransit, shuttles and rideshare services were used by less than 10% of respondents.

Figure 1: Modes of Transportation Used by Respondents



Driving Among Larimer County Seniors

Unsurprisingly, given that 98% of respondents said they drove in a private vehicle in a typical month, 98% of respondents had a valid driver’s license, and 97% said they regularly drove (see Table 1 and Table 2 in *Appendix A: Complete Set of Survey Responses*).

It should be noted that this survey was conducted among older adults living in households in unincorporated Larimer County. Surveys were not mailed to those living in nursing homes or

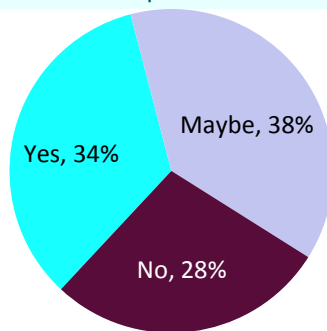
other types of “group quarters.” According to the U.S. Census, among adults age 60 or older in this area, about a third (37%) are age 60 to 64, another 41% are age 65 to 74 and only 22% are age 75 and over (see Table 159 in *Appendix D: Survey Methodology*). Nearly all older adults in this region lived in detached single family homes. Since this is the unincorporated part of the County, much of it is fairly rural, and homes are far from urban amenities such as grocery stores and other places of business. To live in this area generally requires dependence on an automobile (as driver or passenger). Older adults in this region are primarily the “young old,” and may be living in this area because they are still able to drive. Once older adults can no longer drive they may be moving out of unincorporated Larimer County to areas where they can more easily use other forms of transportation.

In fact, when those respondents who did regularly drive were asked whether they would continue to live where they do if they were no longer able to drive, only a third said they definitely would stay (see Figure 2 below). About another third said they might continue to live where they do, and 28% said they would not stay if they were no longer able to drive.

Research has shown that the vast majority of older adults prefer to “age in in place;” that is, live in the home or community where they are currently living as they grow older.² However, to live in the unincorporated areas of Larimer County likely requires dependence on an automobile (whether as driver or passenger). Once older adults can no longer drive, even if they would prefer to remain where they are, they may be moving out of unincorporated Larimer County to areas where they can more easily use other forms of transportation or be near family. They may also be continuing to drive even when they no longer feel comfortable doing so or are unsafe doing so.

Figure 2: Likelihood of Living in Same Place Given Available Transportation Services

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?

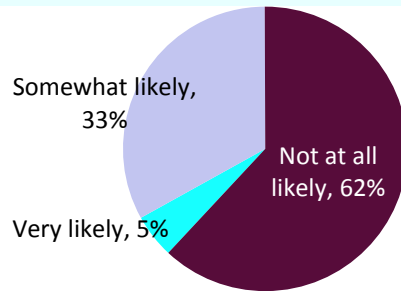


² See for example the April 2014 AARP Public Policy Institute report “What is Livable? Community Preferences of Older Adults” http://www.aarp.org/content/dam/aarp/research/public_policy_institute/liv_com/2014/what-is-livable-report-AARP-ppi-liv-com.pdf

Just under two-thirds of respondents said they would not retire from driving even if there were good alternatives in place, although a third said they would be somewhat likely. Only about 5% said they would be very likely to retire from driving if there were good alternatives in place. This may indicate seniors continuing to drive when it is no longer safe to, due to a lack of awareness or comfort with alternative transportation options.

Figure 3: Likelihood of Retiring From Driving if Good Alternatives Were in Place

How likely, if at all, would you be to retire from driving if there were good alternatives in place?



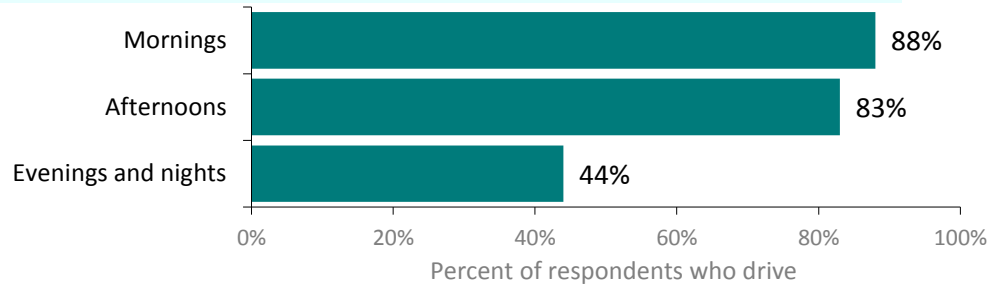
A greater proportion of older respondents (age 75+) said they would be at least somewhat likely to retire from driving if there were good alternatives in place than younger respondents (see Table 55 in *Appendix C: Selected Survey Responses by Respondent Characteristics*).

That 6 in 10 older adults said they would not be at all likely to stop driving if there were good alternatives may indicate seniors continuing to drive when it is no longer safe to, due to a lack of awareness of or comfort with alternative transportation options.

Those who regularly drove were asked what times of day they most often drove. About 9 in 10 said they drove in the mornings, and about 8 in 10 drove in the afternoons. Less than half (44%) said they drove evenings and nights. About half of respondents under age 75 drove in the evenings or at nights, while less than 30% of those 75 or older did so (see Table 52 in *Appendix C: Selected Survey Responses by Respondent Characteristics*).

Figure 4: Times of Day Respondents Most Often Drive

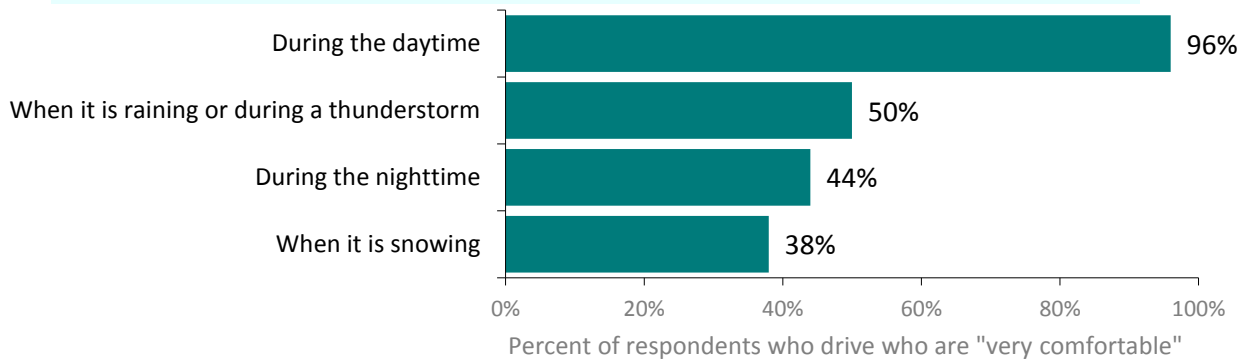
What time(s) of day do you most often drive? (Please check all that apply.)



Nearly all respondents who drove were very comfortable driving during the daytime. However, half or fewer were very comfortable driving during adverse weather or at night.

Figure 5: Comfort Driving in Various Conditions

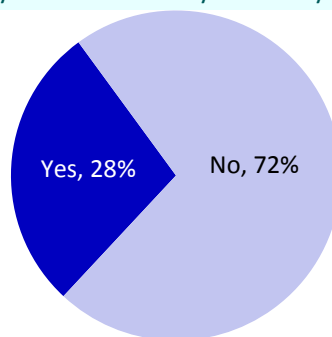
How comfortable are you driving in the following conditions?



When asked whether they had concerns about their safety while driving, 28% reported that they did.

Figure 6: Concerns about Safety While Driving

Do you have any concerns about your safety while driving?



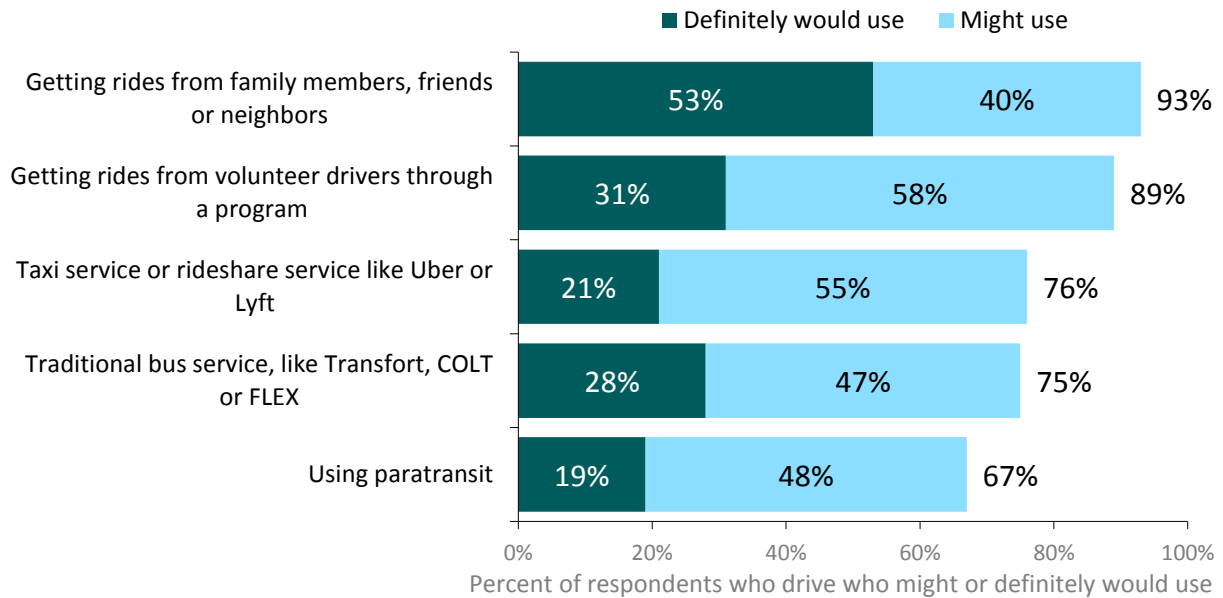
Survey participants who regularly drove were asked how likely they would be to use various transportation options if they found they could no longer drive. About half said they would definitely rely on getting rides from family members, friends or neighbors, and another 40% said they might do so.

About 3 in 10 would definitely, and 6 in 10 might, explore the possibility of getting rides from volunteer drivers. Nearly 3 in 10 said they would definitely use traditional bus service, and another 5 in 10 might do so. About 2 in 10 said they would definitely use taxi or rideshare services, or would definitely use paratransit. A somewhat greater proportion said they would definitely not use taxi or rideshare services (24%), bus service (25%) or paratransit (33%).

Very few respondents were currently using alternatives like shared rides, buses or paratransit. There is no bus service in this area, and little paratransit. These results seem to indicate that respondents would be open to these alternatives, if they existed.

Figure 7: Likelihood of Using Various Options If Could No Longer Drive

Please indicate how likely you would be to use each option if you could no longer drive.



Types of Trips Made

In addition to being asked about the forms of transportation they used, those participating in the survey were asked about the purposes of the trips they made. Nearly all respondents said that in a typical month they made trips to shop for groceries, to conduct personal business, to do other kinds of shopping, or for medical appointments.

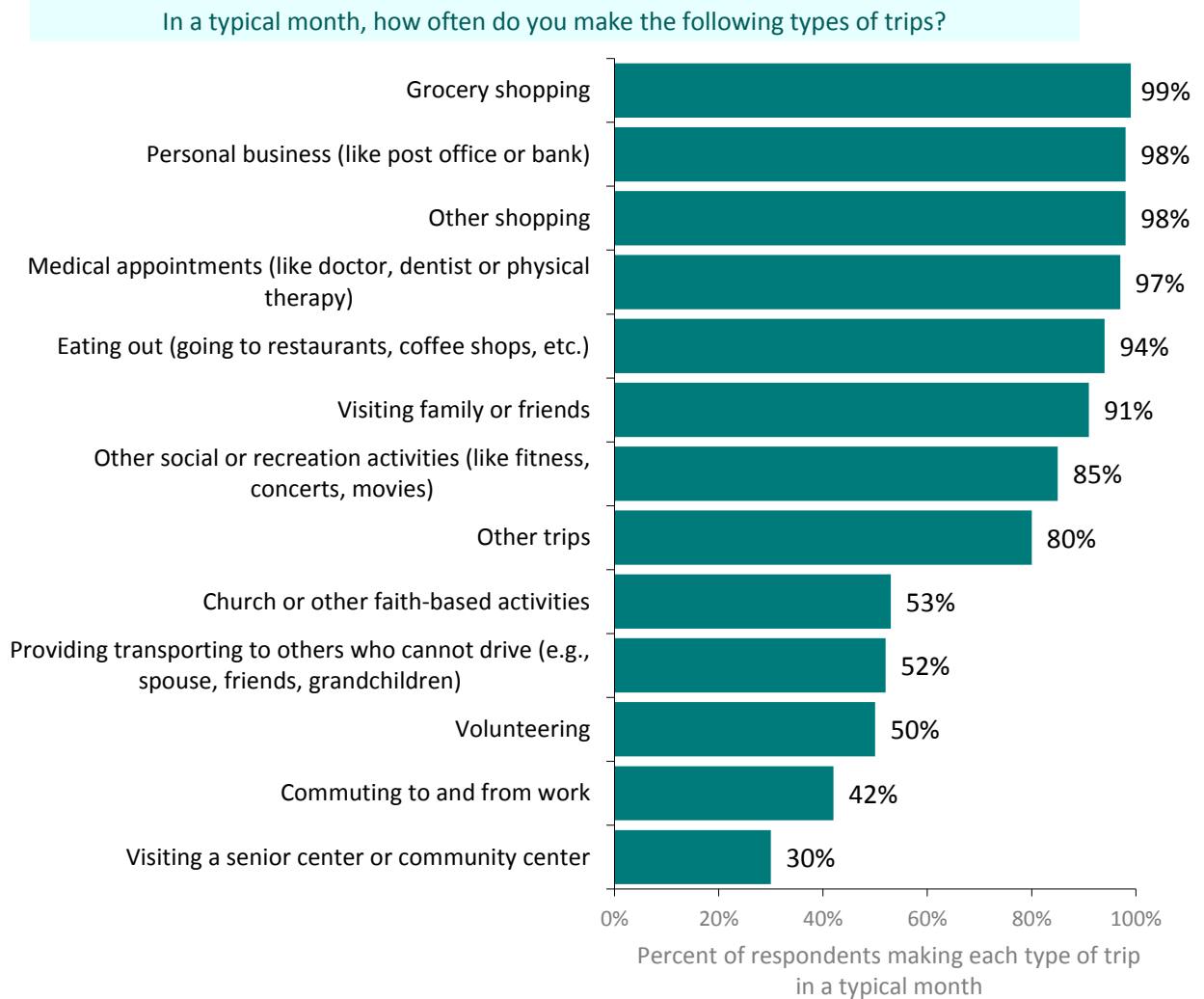
About 9 in 10 respondents stated that in a typical month they made trips to go out to eat, to visit family or friends or participate in other social or recreation activities.

About half made trips to church or for other faith-based activities, to participate in volunteer activities or to provide transportation to others who cannot drive.

Forty-two percent said they made trips to commute to and from work. This matches the finding that 42% of respondents were employed either full or part time for pay, or were unemployed but looking for paid work (see Table 26 in *Appendix A: Complete Set of Survey Responses*).

About 3 in 10 respondents made trips in a typical month to visit a senior or community center.

Figure 8: Types of Trips Made by Respondents



Trip Characteristics

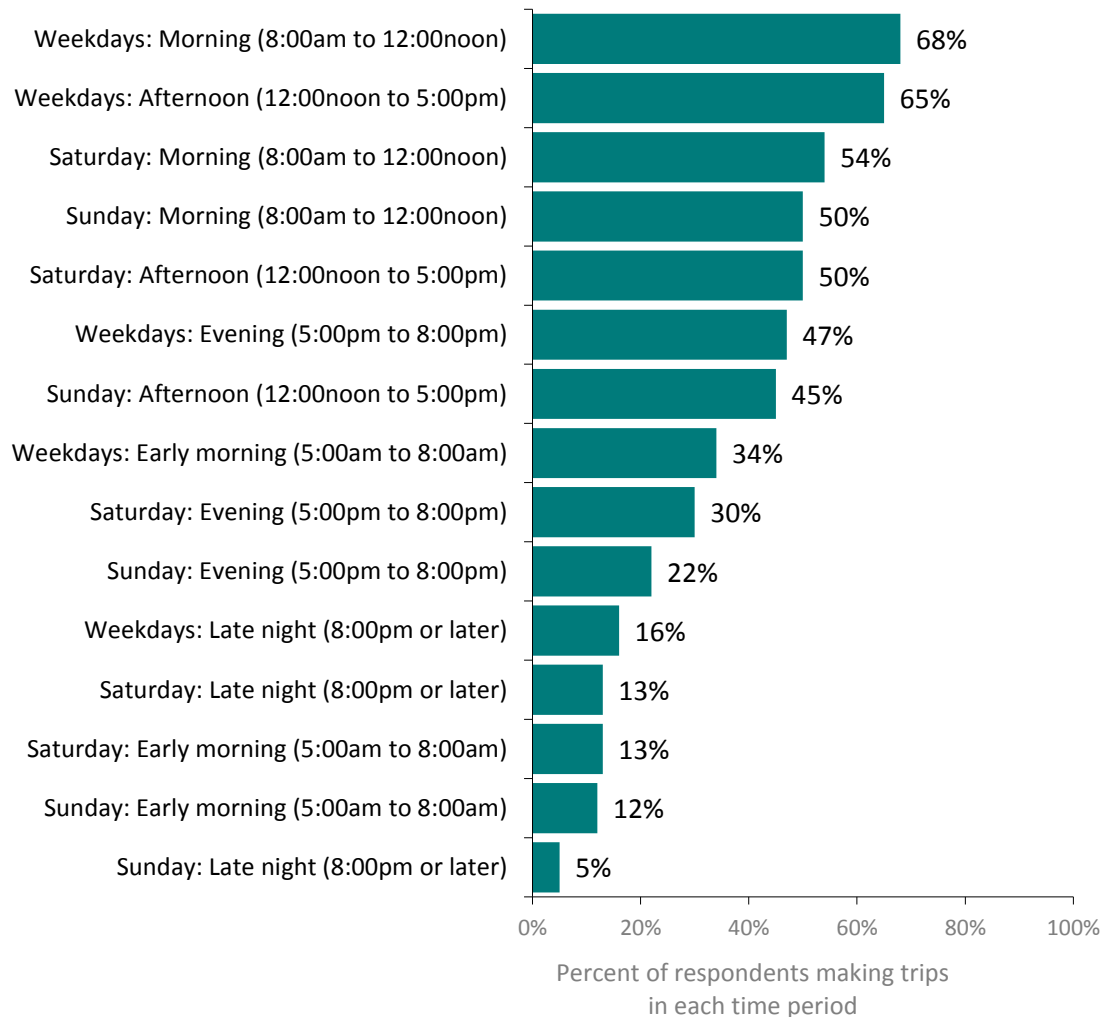
Additional questions were asked to better understand the timing and distance of the trips being made by respondents. About two-thirds of respondents reported making trips on weekdays in the morning and two-thirds made trips on weekday afternoons. Just under half (47%) made trips on weekday evenings (5:00pm to 8:00pm), while about a third said they made trips on early morning weekdays.

About half of respondents made trips on Saturday mornings and about half made trips on Saturday afternoons. About half of respondents made trips on Sunday mornings and just under half made trips on Sunday afternoons.

Fewer respondents reported making trips on weekend evenings, and even fewer made trips on weekend early mornings or late nights any night of the week.

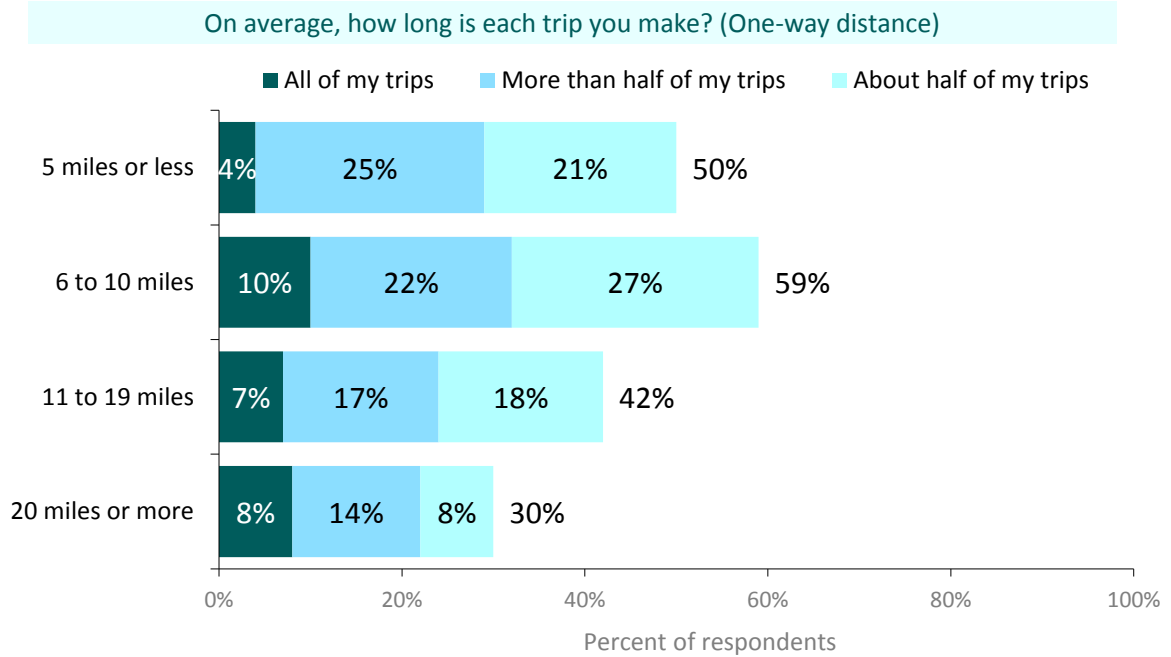
Figure 9: Days and Times Trips Made by Respondents

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.).



When asked how long their average trips were, 59% of respondents said at least half of their trips were about 6 to 10 miles. About 4 in 10 said at least half of their trips were 11 to 19 miles, and 3 in 10 said at least half of their trips were 20 miles or more.

Figure 10: Trip Distances

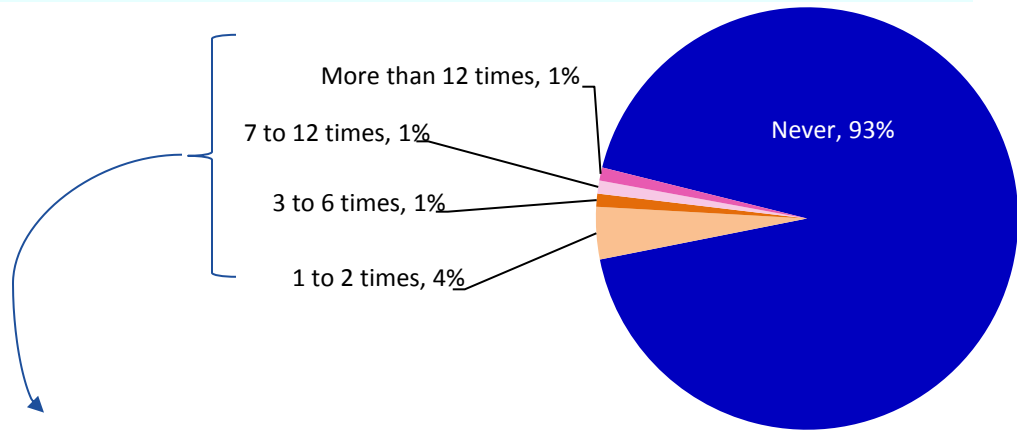


Problems Experienced with Finding Transportation

Respondents were asked how many times in the last three months they had had trouble finding transportation for trips they wanted or needed to make. Over 9 in 10 said they never had trouble finding transportation. Only 7% said they had trouble finding transportation one or more times in the last three months. Those 7% of respondents were then asked how many times they had been unable to get somewhere because they could not find transportation. Among those respondents, about 60% (or about 4% of all respondents) said they had been unable to get somewhere one or more times in the last three months.

Figure 11: How Often Experience Problems Finding Transportation

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?



How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation?

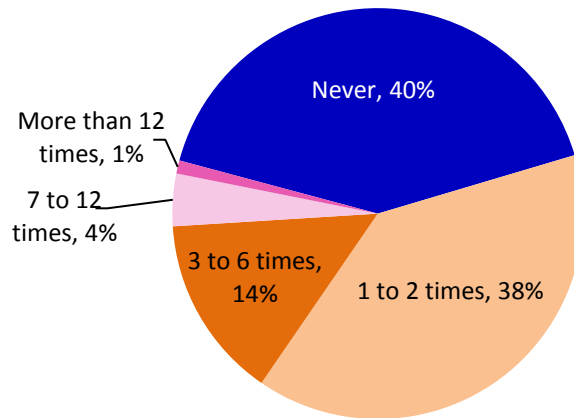
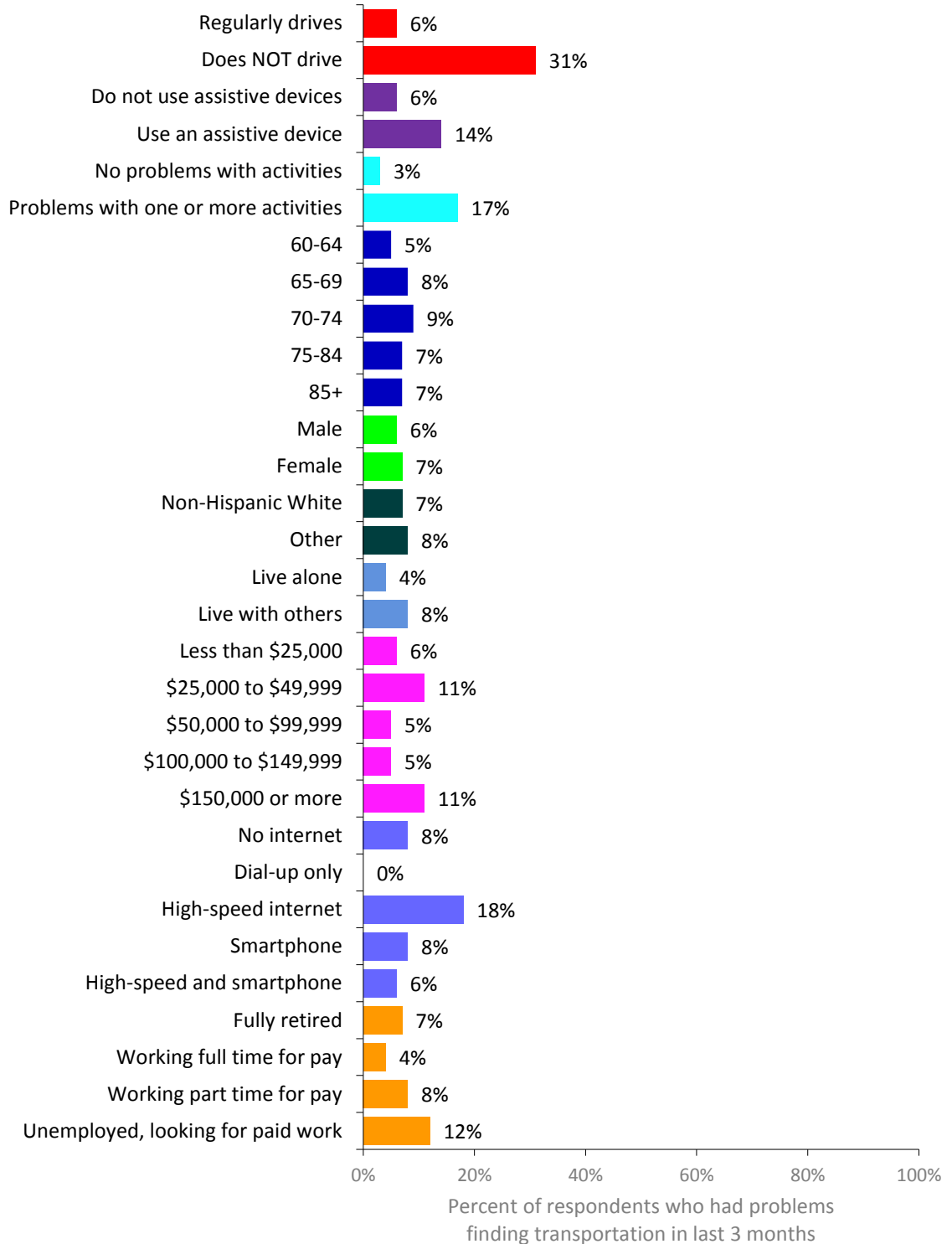


Figure 12 on the next page shows the proportion of respondents who reported having trouble finding transportation by various respondent characteristics. Those who used an assistive device or who had problems with one or more activities such as walking a quarter mile or climbing stairs were more likely to have experienced problems finding transportation (14% and 17%, respectively) than were those who did not. Difficulties in finding transportation were more likely to be experienced by those who did not drive (31%) compared to those who regularly drove (6%). Again, this indicates the importance of driving in this part of the county. While only a small proportion of older adults said they could not drive regularly, among this group, a significant proportion experienced problems, highlighting the need for alternatives for those who wish to age in place and may not be able to drive.

Figure 12: Percent of Respondents Having Trouble Finding Transportation by Respondent Characteristics

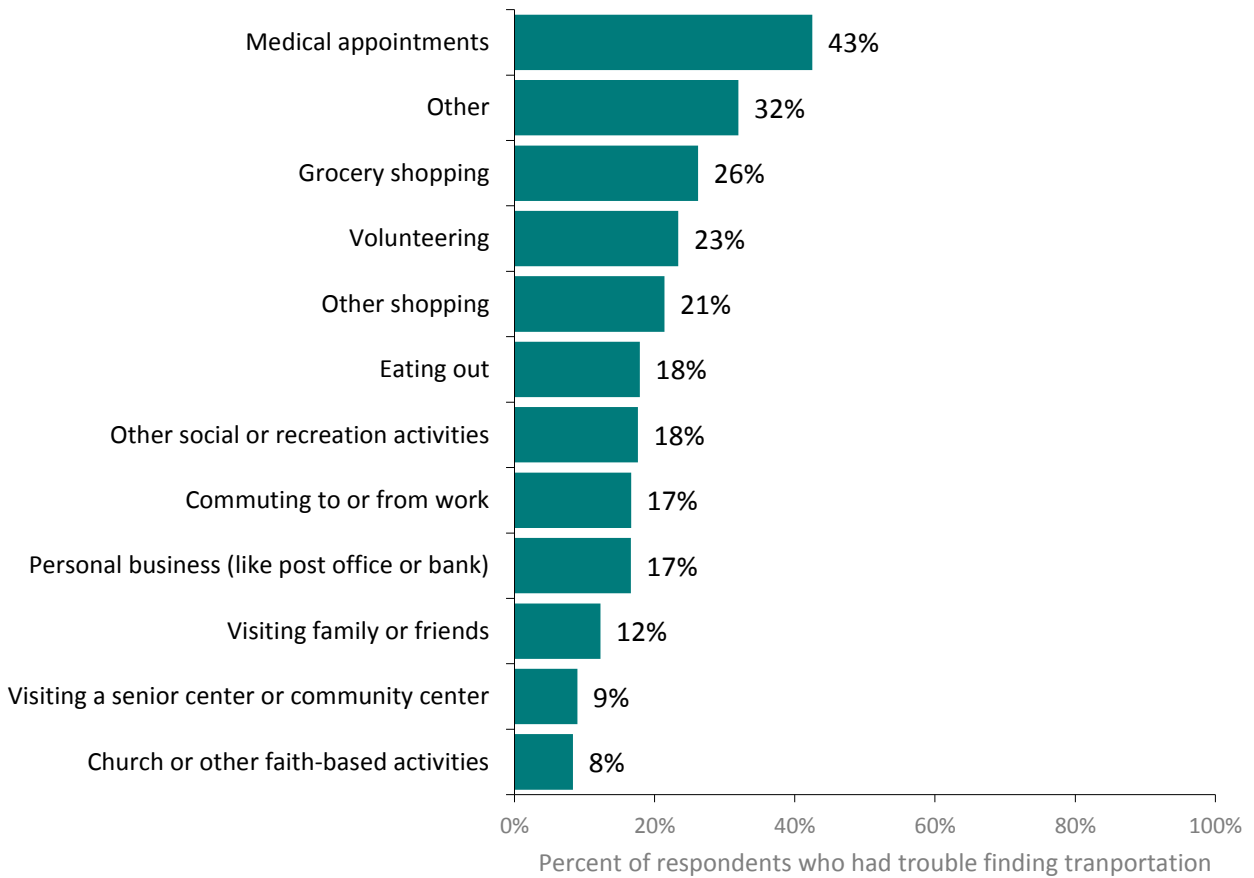
How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?



The most common trip purpose for which respondents had trouble finding transportation was going to medical appointments (40% of trips where transportation was hard to find). Other more common types of trips for which respondents experienced problems finding transportation were grocery shopping, volunteering and other shopping.

Figure 13: Types of Trips Had Trouble Finding Transportation

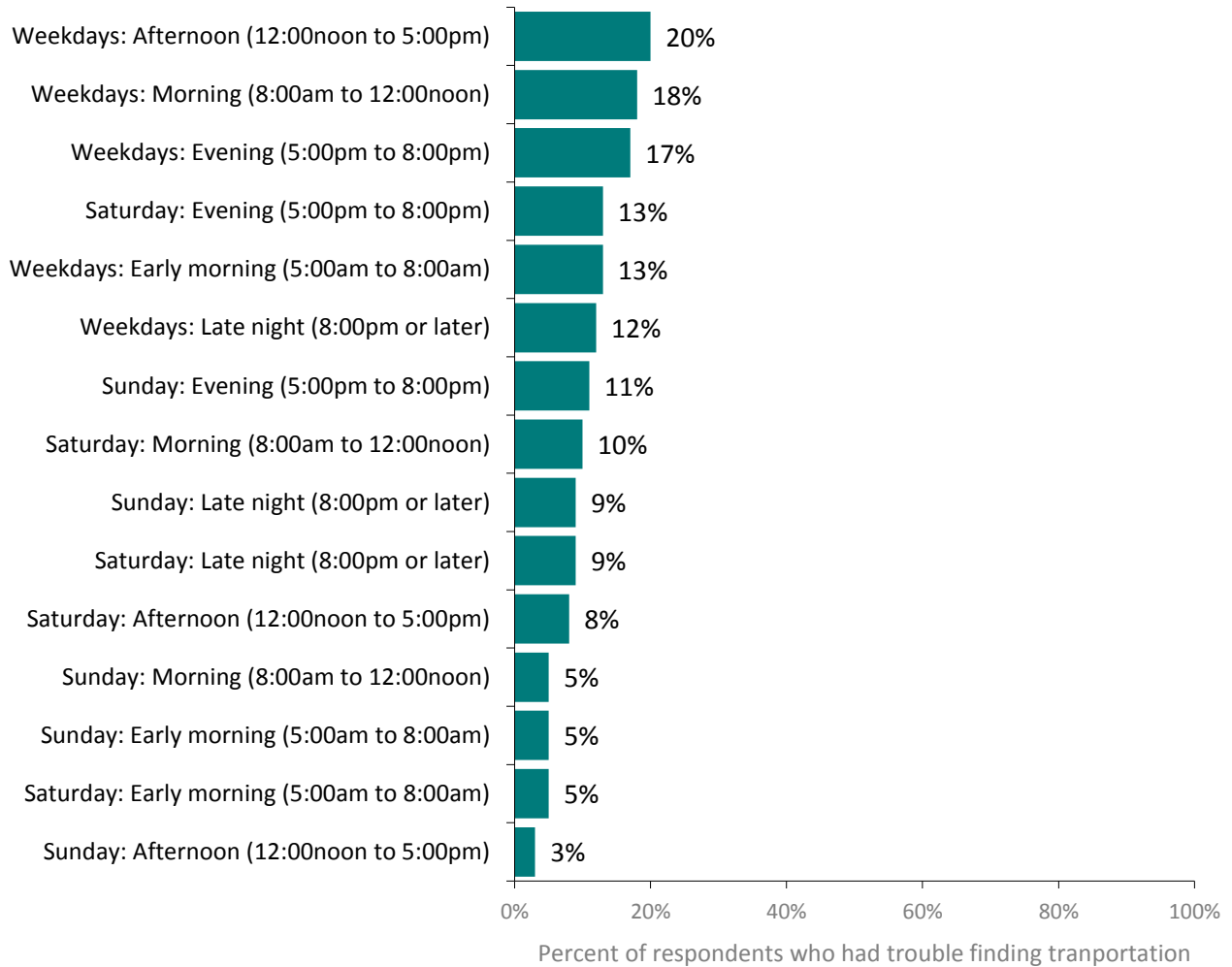
In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.)



Among those who had trouble finding transportation, the most common times they had difficulty were on weekday afternoons, weekday mornings and weekday evenings.

Figure 14: Times of Day and Days of Week Had Trouble Finding Transportation

What times of day do you need transportation but have trouble finding transportation?
(Please select all that apply.)



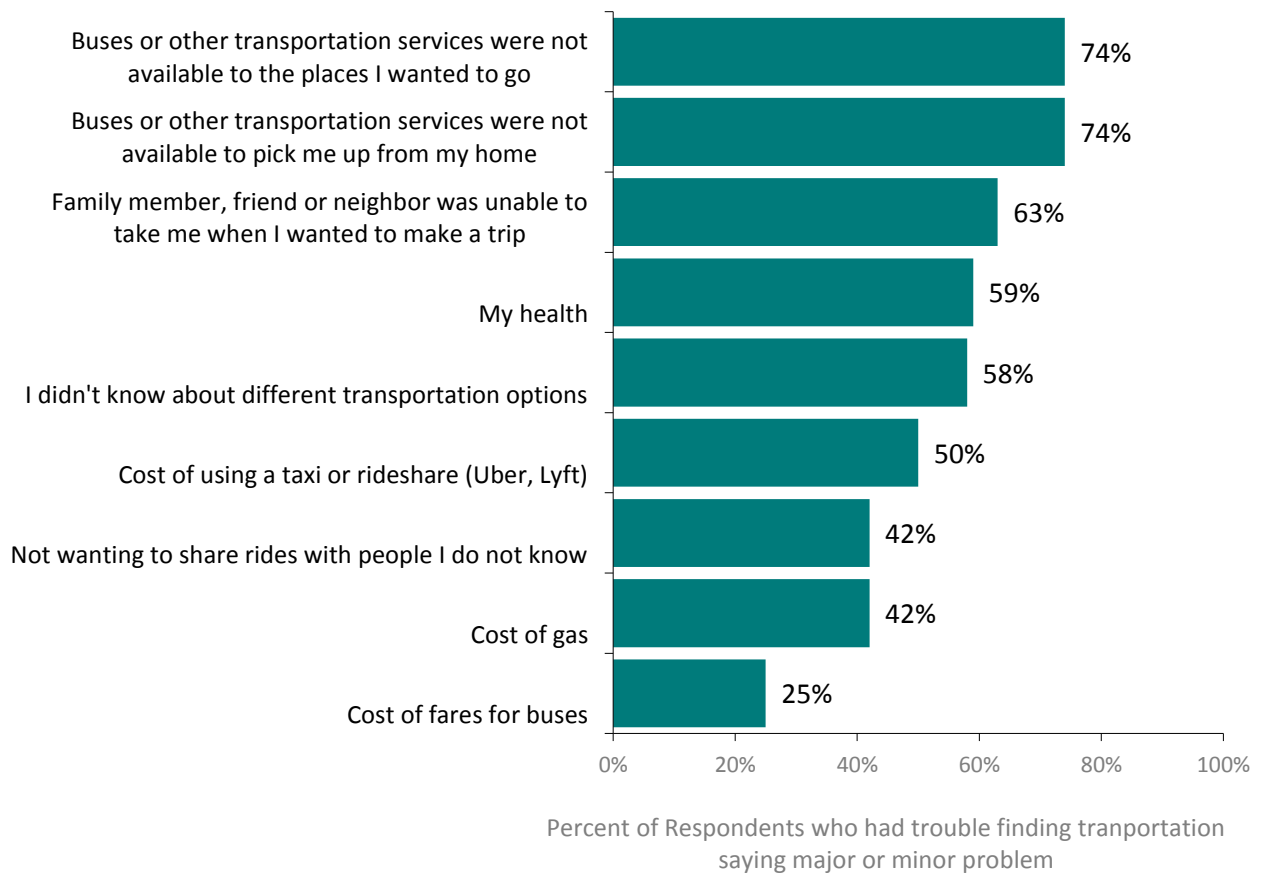
Those who had experienced difficulties in finding transportation for trips they wanted to make were asked what those barriers had been. About three-quarters of respondents said that buses or other forms of transportation were not available to pick them up from home and were not available to go to the places they wanted to go.

For two-thirds, a family member, friend or neighbor was unable to take them when they wanted to make the trip. About 6 in 10 said their health was the barrier. Not knowing about transportation options was a difficulty for about 6 in 10 respondents. Cost was an issue for many respondents, with 50% of those experiencing problems mentioning the cost of using a taxi or rideshare service, 42% indicating the cost of gas, and 25% mentioning the cost of bus fare.

This again highlights the largest barrier to making trips by means other than driving is the lack of alternatives.

Figure 15: Barriers to Finding Transportation

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make?



Respondents were asked if they had any difficulties with activities that might hinder their use of some transportation options, and if they used assistive devices to get around.

About two-thirds of respondents had no difficulties with the activities listed in the question (see Figure 16 below). Among those who had some difficulties, the most common activities with which they experienced problems were walking a quarter mile or climbing stairs.

About 9 in 10 respondents said they did not have to use any assistive devices to get around (see Figure 17 at the bottom of the page). The most common assistive device used was a cane or walker. That so relatively few are using assistive devices is likely due to the fact that most older adults in unincorporated Larimer County are the “young old”; over a third of those age 60 and over are age 60-64 (see Table 30 in *Appendix A: Complete Set of Survey Responses* and Table 159 in *Appendix D: Survey Methodology*).

Figure 16: Difficulty with Activities

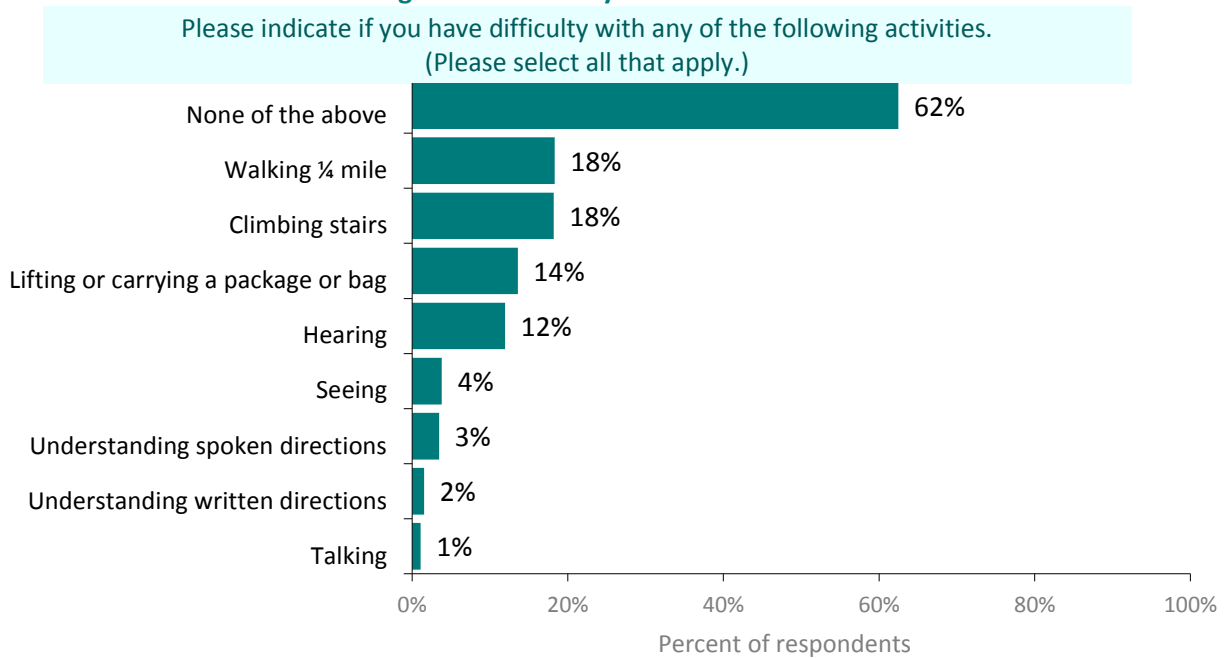
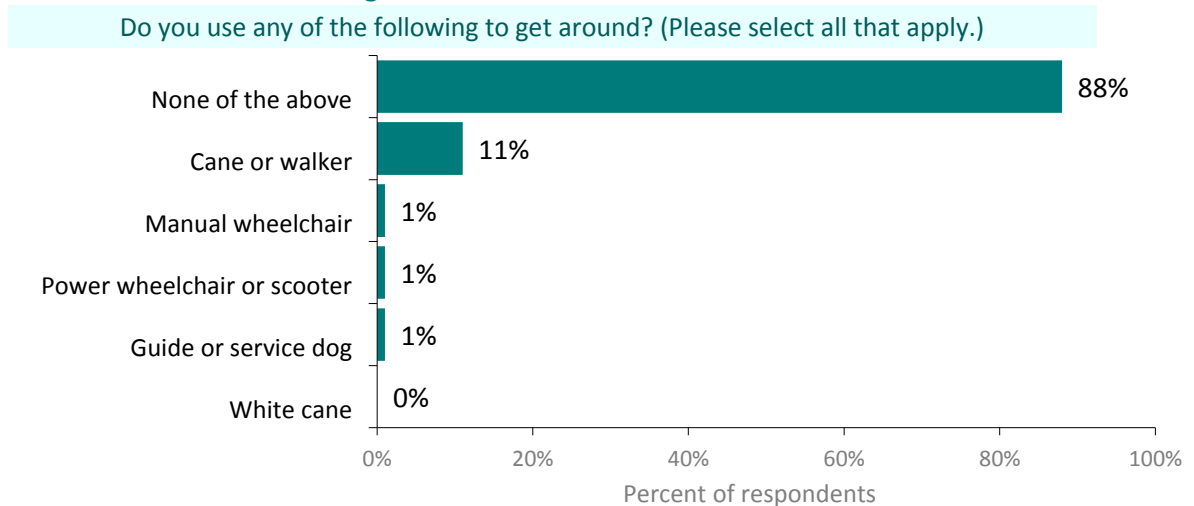
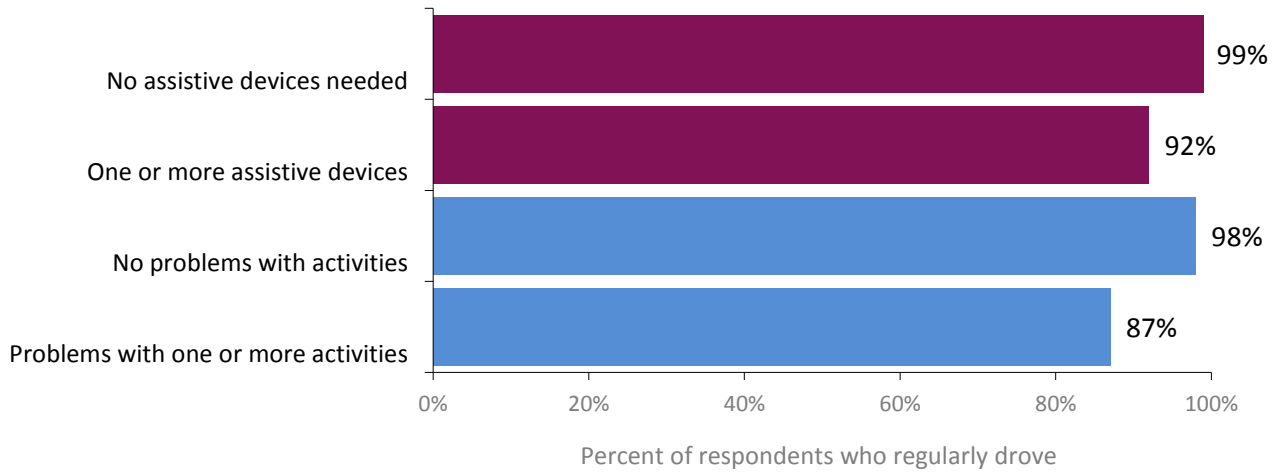


Figure 17: Use of Assistive Devices



Driving status was examined by whether or not respondents used any assistive devices, or had any difficulties with activities that could impact transportation choices. The vast majority of those who used assistive devices (92%) or who had difficulties with activities (87%) still reported driving regularly, but the proportion was somewhat lower than among those without difficulties (99%) or needing to use assistive devices (98%).

Figure 18: Driving Status by Use of Assistive Devices and Difficulty with Activities



Likelihood of Using Potential New Shared Ride Service

A potential new shared ride service was described to those completing the survey, who were then asked how likely they would be to use such a service given various scenarios. Respondents were most likely to say they would use such a service if it picked them up at their house and dropped them off exactly at their destination. In this case, about half of respondents thought they would be very likely to use such a service, and an additional quarter thought they would be somewhat likely to do (see Figure 19 on the next page). A lower proportion (14%) of respondents were likely to use the service if it would drop them off about 3 blocks from their destination; while about half said they would be very or somewhat likely to use the service in that case. This difference reveals the desire for door to door service.

About two-thirds of respondents thought they would be very or somewhat likely to use the service if they had to, or could use, a smartphone or computer to schedule a ride. A similar proportion said they would be very or somewhat likely to use the service if they had to phone a call center to schedule the trip.

Respondents were a bit more likely to say they would be very likely to use the service if they could schedule a trip two hours before they wanted to make it (34%) compared to four hours ahead (29%), but the proportion that would be very or somewhat likely to use it was about the same in each scenario (70% and 68%, respectively). The proportion very or somewhat likely to use the service if the trip had to be scheduled the previous day was a little lower at 63%. This reveals that users do not value on-demand service particularly highly.

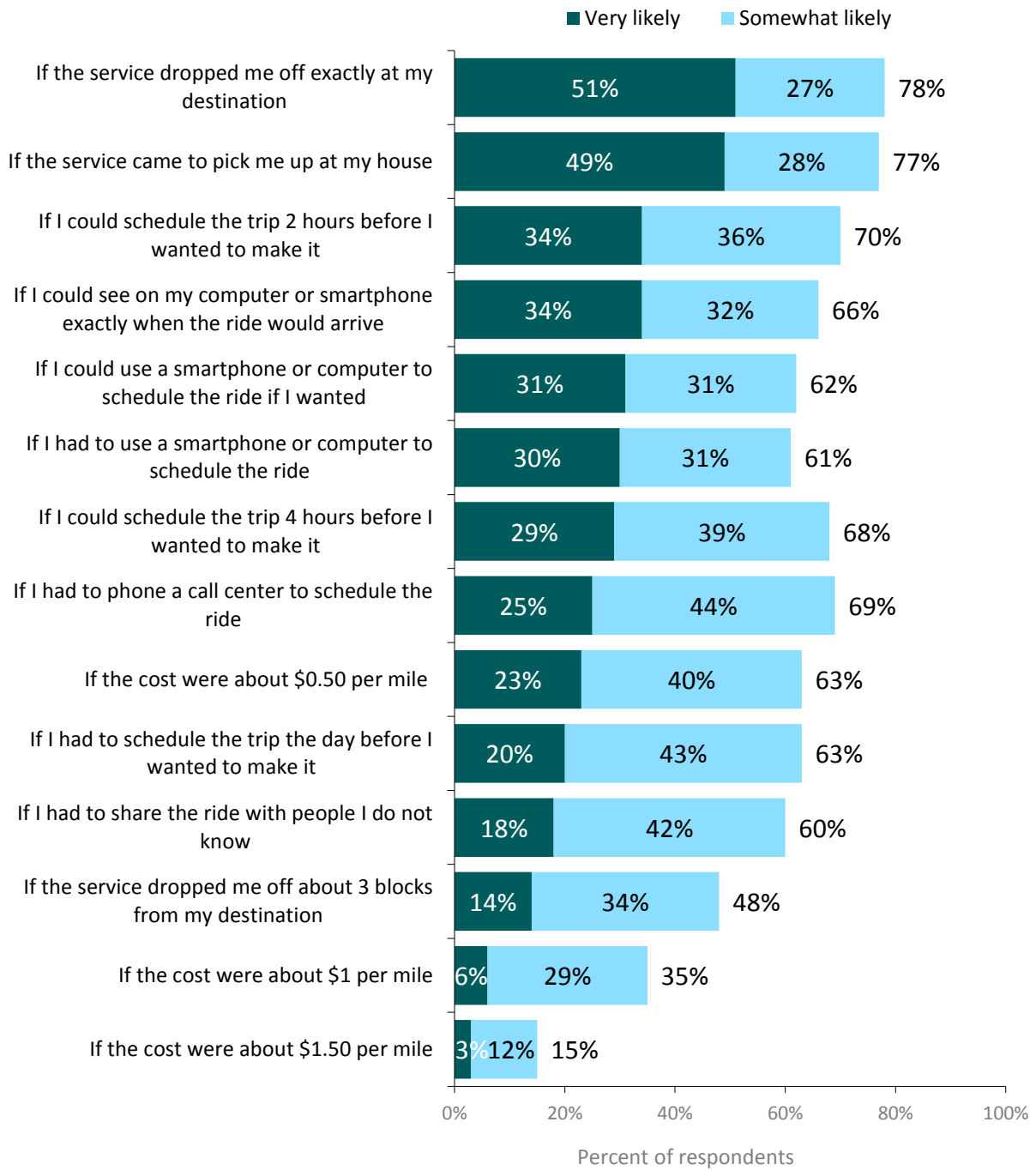
About two-thirds said they would be very or somewhat likely to use the service if the cost were about \$0.50 per mile, but if the cost were about \$1.00 per mile only 35% would use it. If the cost rose to \$1.50 per mile only 15% thought they would be very or somewhat likely to use the service. Respondents were therefore sensitive to the cost of transportation services.

Sharing a ride with people they did not know was not a big deterrent; about 60% said they would be very or somewhat likely to use the service even if meant sharing the ride with people they did not know.

About two-thirds of respondents thought being able to see on the computer or a smartphone exactly when the ride would arrive would make them very or somewhat likely to use such a service.

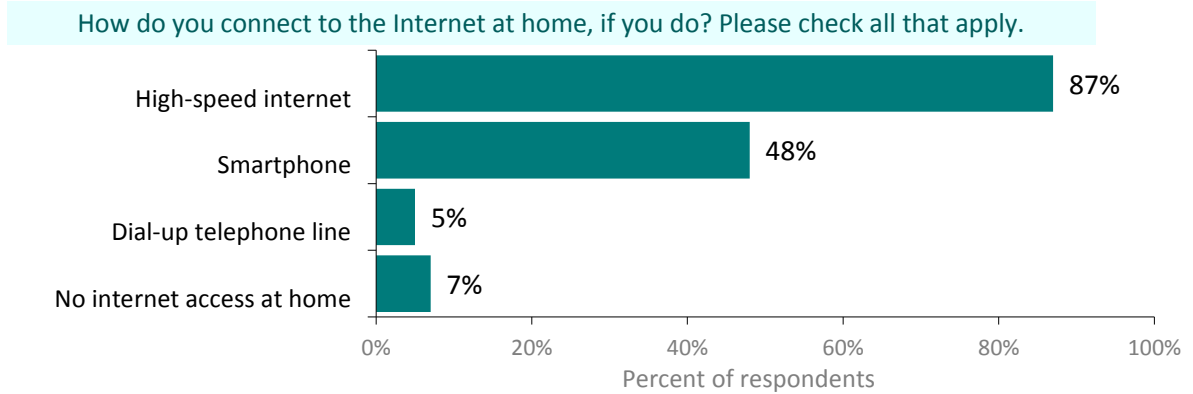
Figure 19: Likelihood of Using Potential New Transportation Service That Provided Shared Rides

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below?



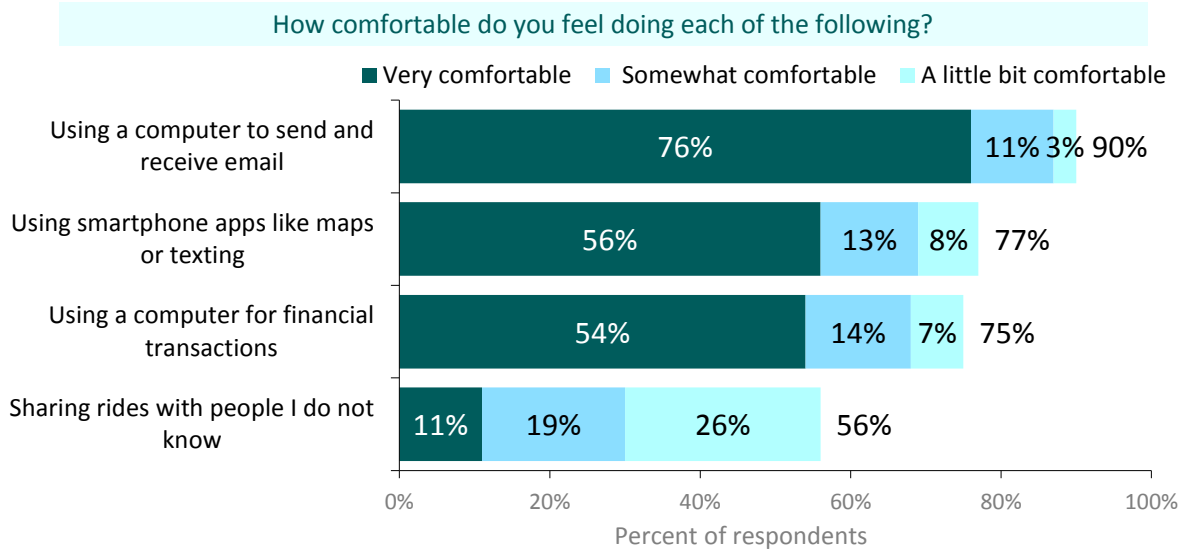
As many of the scenarios for the potential new rideshare service included using a computer or smartphone with internet access, the survey included a question to determine what type of internet connection, if any, respondents had at home. Nearly 9 in 10 said they had high-speed internet access at home. About 7% of respondents had no internet access at home, and 5% had dial-up access. About half of the older adults surveyed had a smartphone.

Figure 20: Home Internet Status



Those completing the survey were also asked how comfortable they felt doing various activities using technology. Nine in 10 were a little bit, somewhat or very comfortable using a computer to send and receive email. Nearly 8 in 10 were at least a little bit comfortable using smartphone apps. About three-quarters at least a little bit using a computer for financial transactions. Just over half were at least a little bit comfortable sharing rides with people they did not know.

Figure 21: Comfort Levels Using Technology and Sharing Rides



As very few older adults lacked internet access, and most were at least somewhat comfortable using technology, use of technology to access alternative transportation services would not be a barrier for a large proportion of older adults in unincorporated Larimer County, although for some it might pose a problem.

Appendix A: Complete Set of Survey Responses

The following pages contain a complete set of responses to each question on the survey.

Table 1: Question #1

Do you currently have a valid driver's license?	Percent of respondents	Number of respondents
Yes	98%	N=544
No	2%	N=10
Total	100%	N=554

Table 2: Question #2

Do you regularly drive?	Percent of respondents with a driver's license	Number of respondents
Yes	97%	N=521
No	3%	N=16
Total	100%	N=537

Table 3: Question #3

What time(s) of day do you most often drive? (Please check all that apply.)	Percent of respondents who drive	Number of respondents
Mornings	88%	N=464
Afternoons	83%	N=438
Evenings and nights	44%	N=233

Table 4: Question #4

How comfortable are you driving in the following conditions?	Not at all comfortable		Somewhat comfortable		Very comfortable		Total	
	% who drive	N	% who drive	N	% who drive	N	% who drive	N
During the daytime	0%	N=2	4%	N=21	96%	N=508	100%	N=531
During the nighttime	11%	N=57	45%	N=239	44%	N=232	100%	N=527
When it is raining or during a thunderstorm	6%	N=34	44%	N=233	50%	N=263	100%	N=530
When it is snowing	16%	N=87	45%	N=239	38%	N=204	100%	N=531

Table 5: Question #5

Do you have any concerns about your safety while driving?	Percent of respondents who drive	Number of respondents
Yes	28%	N=144
No	72%	N=374
Total	100%	N=519

Table 6: Question #6

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	Percent of respondents who drive	Number of respondents
Very likely	5%	N=26
Somewhat likely	33%	N=174
Not at all likely	62%	N=323
Total	100%	N=523

Table 7: Question #7

Please indicate how likely you would be to use each option if you could no longer drive.	Definitely would NOT use		Might use		Definitely would use		Total	
	% who drive	N	% who drive	N	% who drive	N	% who drive	N
Taxi service or rideshare service like Uber or Lyft	24%	N=119	55%	N=274	21%	N=106	100%	N=499
Getting rides from family members, friends or neighbors	7%	N=36	40%	N=202	53%	N=270	100%	N=508
Getting rides from volunteer drivers through a program	11%	N=54	58%	N=288	31%	N=156	100%	N=498
Traditional bus service, like Transfort, COLT or FLEX	25%	N=127	47%	N=233	28%	N=139	100%	N=499
Using paratransit*	33%	N=152	48%	N=223	19%	N=88	100%	N=463

Table 8: Question #8

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	Percent of respondents who drive	Number of respondents
Yes	34%	N=178
No	28%	N=147
Maybe	38%	N=198
Total	100%	N=523

Table 9: Question #9

In a typical month, how often do you use each of the following forms of transportation?	3+ times a week		1 to 2 times a week		4 or fewer times a month		Never		Total	
	%	N	%	N	%	N	%	N	%	N
Drive myself in a personal vehicle	86%	N=467	9%	N=50	3%	N=16	2%	N=11	100%	N=543
Walk	19%	N=98	13%	N=68	20%	N=107	48%	N=252	100%	N=525
Bicycle	4%	N=18	7%	N=34	17%	N=88	73%	N=376	100%	N=517
Get a ride in a personal vehicle from a family member or someone who lives in my household	8%	N=44	16%	N=85	33%	N=175	43%	N=230	100%	N=532
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	1%	N=7	4%	N=23	32%	N=167	63%	N=333	100%	N=530
Get a ride from a volunteer driver through a program	0%	N=0	0%	N=2	2%	N=8	98%	N=519	100%	N=529
Get a ride from a personal assistant or caretaker	0%	N=0	1%	N=3	1%	N=4	99%	N=524	100%	N=531
Use transportation provided by my faith community or church	0%	N=0	1%	N=3	1%	N=7	98%	N=523	100%	N=533
Use a senior center or community center shuttle	0%	N=0	0%	N=1	1%	N=7	98%	N=522	100%	N=530
Use a traditional bus service, like Transfort, COLT or FLEX	0%	N=0	0%	N=2	6%	N=31	94%	N=498	100%	N=531
Use paratransit*	0%	N=2	0%	N=1	1%	N=3	99%	N=525	100%	N=530
Take a taxi	0%	N=0	0%	N=0	3%	N=17	97%	N=512	100%	N=529
Use a rideshare service like Uber or Lyft	0%	N=1	0%	N=2	4%	N=20	96%	N=504	100%	N=528

Table 10: Question #10

In a typical month, how often do you make the following types of trips?	3+ times a week		1 to 2 times a week		4 or fewer times a month		Never		Total	
	%	N	%	N	%	N	%	N	%	N
Commuting to and from work	35%	N=189	4%	N=19	2%	N=13	58%	N=312	100%	N=533
Volunteering	8%	N=40	15%	N=81	27%	N=141	50%	N=262	100%	N=524
Grocery shopping	22%	N=122	59%	N=322	17%	N=92	1%	N=7	100%	N=543
Other shopping	15%	N=78	45%	N=239	38%	N=204	2%	N=12	100%	N=534
Personal business (like post office or bank)	14%	N=75	37%	N=196	47%	N=250	2%	N=10	100%	N=531
Medical appointments (like doctor, dentist or physical therapy)	4%	N=23	8%	N=46	85%	N=455	3%	N=14	100%	N=537
Church or other faith-based activities	6%	N=32	20%	N=108	27%	N=141	47%	N=248	100%	N=529
Visiting family or friends	8%	N=44	30%	N=159	53%	N=279	9%	N=47	100%	N=530
Visiting a senior center or community center	4%	N=21	6%	N=30	21%	N=110	70%	N=369	100%	N=530
Eating out (going to restaurants, coffee shops, etc.)	11%	N=56	31%	N=167	52%	N=280	6%	N=31	100%	N=534
Other social or recreation activities (like fitness, concerts, movies)	14%	N=75	18%	N=97	52%	N=278	15%	N=82	100%	N=532
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	5%	N=26	9%	N=50	38%	N=201	48%	N=254	100%	N=531
Other trips	8%	N=37	16%	N=74	56%	N=264	20%	N=92	100%	N=468

Table 11: Question #11

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.).	One or more trips		No trips		Total	
	%	N	%	N	%	N
Weekdays: Early morning (5:00am to 8:00am)	34%	N=191	66%	N=364	100%	N=556
Weekdays: Morning (8:00am to 12:00noon)	68%	N=380	32%	N=175	100%	N=556
Weekdays: Afternoon (12:00noon to 5:00pm)	65%	N=361	35%	N=195	100%	N=556
Weekdays: Evening (5:00pm to 8:00pm)	47%	N=264	53%	N=292	100%	N=556
Weekdays: Late night (8:00pm or later)	16%	N=87	84%	N=468	100%	N=556
Saturday: Early morning (5:00am to 8:00am)	13%	N=70	87%	N=485	100%	N=556
Saturday: Morning (8:00am to 12:00noon)	54%	N=298	46%	N=257	100%	N=556
Saturday: Afternoon (12:00noon to 5:00pm)	50%	N=276	50%	N=280	100%	N=556
Saturday: Evening (5:00pm to 8:00pm)	30%	N=166	70%	N=389	100%	N=556
Saturday: Late night (8:00pm or later)	13%	N=71	87%	N=485	100%	N=556
Sunday: Early morning (5:00am to 8:00am)	12%	N=69	88%	N=487	100%	N=556
Sunday: Morning (8:00am to 12:00noon)	50%	N=276	50%	N=279	100%	N=556
Sunday: Afternoon (12:00noon to 5:00pm)	45%	N=248	55%	N=308	100%	N=556
Sunday: Evening (5:00pm to 8:00pm)	22%	N=123	78%	N=433	100%	N=556
Sunday: Late night (8:00pm or later)	5%	N=29	95%	N=527	100%	N=556

Table 12: Question #12

On average, how long is each trip you make? (One-way distance)	All of my trips		More than half of my trips		About half of my trips		Less than half of my trips		None of my trips		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
5 miles or less	4%	N=14	25%	N=93	21%	N=78	32%	N=117	18%	N=68	100%	N=370
6 to 10 miles	10%	N=39	22%	N=89	27%	N=106	34%	N=136	7%	N=27	100%	N=398
11 to 19 miles	7%	N=29	17%	N=64	18%	N=67	50%	N=193	8%	N=31	100%	N=384
20 miles or more	8%	N=33	14%	N=58	8%	N=35	59%	N=244	11%	N=46	100%	N=416

Table 13: Question #13

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	Percent of respondents	Number of respondents
Never	93%	N=491
1 to 2 times	4%	N=24
3 to 6 times	1%	N=7
7 to 12 times	1%	N=4
More than 12 times	1%	N=4
Total	100%	N=530

Table 14: Question #14

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation?	Percent of respondents who had trouble finding transportation	Number of respondents
Never	40%	N=17
1 to 2 times	38%	N=16
3 to 6 times	14%	N=6
7 to 12 times	4%	N=2
More than 12 times	5%	N=2
Total	100%	N=42

Table 15: Question #15

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.)*	Percent of respondents who had trouble finding transportation	Number of respondents
Commuting to or from work	17%	N=6
Grocery shopping	26%	N=10
Personal business (like post office or bank)	17%	N=6
Church or other faith-based activities	8%	N=3
Visiting a senior center or community center	9%	N=3
Other social or recreation activities	18%	N=6
Other	32%	N=12
Volunteering	23%	N=9
Other shopping	21%	N=8
Medical appointments	43%	N=16
Visiting family or friends	12%	N=5
Eating out	18%	N=7
Total	100%	N=37

*Percents may add to more than 100% as respondents could give more than one answer.

Table 16: Question #16

What times of day do you need transportation but have trouble finding transportation? (Please select all that apply.)* Percent of respondents who have trouble finding transportation.	Percent of respondents	Number of respondents
Weekdays: Early morning (5:00am to 8:00am)	13%	N=7
Weekdays: Morning (8:00am to 12:00noon)	18%	N=10
Weekdays: Afternoon (12:00noon to 5:00pm)	20%	N=11
Weekdays: Evening (5:00pm to 8:00pm)	17%	N=10
Weekdays: Late night (8:00pm or later)	12%	N=7
Saturday: Early morning (5:00am to 8:00am)	5%	N=3
Saturday: Morning (8:00am to 12:00noon)	10%	N=6
Saturday: Afternoon (12:00noon to 5:00pm)	8%	N=4
Saturday: Evening (5:00pm to 8:00pm)	13%	N=7
Saturday: Late night (8:00pm or later)	9%	N=5
Sunday: Early morning (5:00am to 8:00am)	5%	N=3
Sunday: Morning (8:00am to 12:00noon)	5%	N=3
Sunday: Afternoon (12:00noon to 5:00pm)	3%	N=2
Sunday: Evening (5:00pm to 8:00pm)	11%	N=6
Sunday: Late night (8:00pm or later)	9%	N=5

*Percents may add to more than 100% as respondents could give more than one answer.

Table 17: Question #17

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents who had trouble finding transportation	Not a problem		Minor problem		Major problem		Total	
	%	N	%	N	%	N	%	N
	My health	41%	N=22	37%	N=20	21%	N=11	100%
Cost of gas	58%	N=30	36%	N=19	6%	N=3	100%	N=51
Cost of fares for buses	75%	N=34	13%	N=6	12%	N=6	100%	N=46
Cost of using a taxi or rideshare (Uber, Lyft)	50%	N=23	18%	N=8	32%	N=15	100%	N=46
Not wanting to share rides with people I do not know	58%	N=29	26%	N=13	16%	N=8	100%	N=50
Buses or other transportation services were not available to pick me up from my home	26%	N=12	11%	N=5	63%	N=30	100%	N=47
Buses or other transportation services were not available to the places I wanted to go	26%	N=13	26%	N=13	48%	N=23	100%	N=49
Family member, friend or neighbor was unable to take me when I wanted to make a trip	37%	N=18	41%	N=20	22%	N=10	100%	N=48
I didn't know about different transportation options	42%	N=18	29%	N=13	28%	N=12	100%	N=43

Table 18: Question #18

How comfortable do you feel doing each of the following?	Not at all comfortable		A little bit comfortable		Somewhat comfortable		Very comfortable		Total	
	%	N	%	N	%	N	%	N	%	N
Using a computer to send and receive email	10%	N=52	3%	N=17	11%	N=60	76%	N=413	100%	N=543
Using a computer for financial transactions	26%	N=141	7%	N=36	14%	N=74	54%	N=293	100%	N=544
Using smartphone apps like maps or texting	23%	N=123	8%	N=43	13%	N=71	56%	N=295	100%	N=532
Sharing rides with people I do not know	44%	N=235	26%	N=138	19%	N=102	11%	N=59	100%	N=534

Table 19:

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below?	Not at all likely		Somewhat likely		Very likely		Total	
	%	N	%	N	%	N	%	N
	If I had to use a smartphone or computer to schedule the ride	39%	N=209	31%	N=165	30%	N=158	100%
If I could use a smartphone or computer to schedule the ride if I wanted	37%	N=196	31%	N=165	31%	N=165	100%	N=527
If I could see on my computer or smartphone exactly when the ride would arrive	34%	N=178	32%	N=167	34%	N=177	100%	N=522
If I had to phone a call center to schedule the ride	32%	N=164	44%	N=227	25%	N=129	100%	N=519
If I had to share the ride with people I do not know	40%	N=208	42%	N=219	18%	N=96	100%	N=523
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	65%	N=344	29%	N=150	6%	N=32	100%	N=526
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	38%	N=199	40%	N=210	23%	N=122	100%	N=530
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	85%	N=445	12%	N=62	3%	N=16	100%	N=523
If I had to schedule the trip the day before I wanted to make it	37%	N=193	43%	N=228	20%	N=104	100%	N=525
If I could schedule the trip 2 hours before I wanted to make it	30%	N=155	36%	N=189	34%	N=176	100%	N=520
If I could schedule the trip 4 hours before I wanted to make it	31%	N=163	39%	N=206	29%	N=154	100%	N=523
If the service came to pick me up at my house	22%	N=118	28%	N=149	49%	N=260	100%	N=527
If the service dropped me off about 3 blocks from my destination	52%	N=274	34%	N=176	14%	N=75	100%	N=525
If the service dropped me off exactly at my destination	22%	N=115	27%	N=143	51%	N=272	100%	N=530

Table 20: Question #21

Please indicate if you have difficulty with any of the following activities. (Please select all that apply.)*	Percent of respondents	Number of respondents
Climbing stairs	18%	N=88
Talking	1%	N=5
Lifting or carrying a package or bag	14%	N=66
Understanding written directions	2%	N=7
Understanding spoken directions	3%	N=17
Seeing	4%	N=18
Hearing	12%	N=58
Walking ¼ mile	18%	N=88
None of the above	62%	N=302
Total	100%	N=483

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 21: Question #22

Do you use any of the following to get around? (Please select all that apply.)*	Percent of respondents	Number of respondents
Guide or service dog	1%	N=4
White cane	0%	N=1
Cane or walker	11%	N=51
Power wheelchair or scooter	1%	N=4
Manual wheelchair	1%	N=7
None of the above	88%	N=420
Total		N=476

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 22: Question #23

Which best describes the building you live in?	Percent of respondents	Number of respondents
Single family home or mobile home	96%	N=529
Townhouse, condominium, duplex or apartment	2%	N=12
Age-restricted senior living residence	0%	N=2
Other	1%	N=7
Total	100%	N=551

Table 23: Question #24

Which of the following best describes your household?	Percent of respondents	Number of respondents
Adult living alone	22%	N=123
Couple, no child(ren) at home	63%	N=344
Couple with child(ren) at home	7%	N=41
Single parent with child(ren) at home	1%	N=6
Unrelated roommates	1%	N=3
Extended/multi-generation family members	4%	N=23
Other	2%	N=10
Total	100%	N=549

Table 24: Question #25

How do you connect to the Internet at home, if you do? Please check all that apply.*	Percent of respondents	Number of respondents
No internet access at home	7%	N=37
Dial-up telephone line	5%	N=26
High-speed internet	87%	N=466
Smartphone	48%	N=258
Total	100%	N=538

*Percents may add to more than 100% as respondents could give more than one answer.

Table 25: Question #26

How much do you anticipate your household's total income before taxes will be for the current year?	Percent of respondents	Number of respondents
Less than \$25,000	12%	N=63
\$25,000 to \$49,999	28%	N=143
\$50,000 to \$99,999	35%	N=179
\$100,000 to \$149,999	16%	N=79
\$150,000 or more	9%	N=46
Total	100%	N=510

Table 26: Question #27

What is your employment status?	Percent of respondents	Number of respondents
Fully retired	58%	N=313
Working full time for pay	27%	N=145
Working part time for pay	13%	N=72
Unemployed, looking for paid work	2%	N=8
Total	100%	N=538

Table 27: Question #28

At what age do you expect to retire completely and not work for pay at all?	Percent of respondents who are working	Number of respondents
50	1%	N=1
58	1%	N=1
62	2%	N=5
63	1%	N=3
65	18%	N=34
66	11%	N=21
67	7%	N=13
68	2%	N=4
69	1%	N=2
70	22%	N=42
71	0%	N=1
72	4%	N=8
74	0%	N=1
75	12%	N=24
76	1%	N=2
77	0%	N=1
78	0%	N=1
80	9%	N=18
85	1%	N=2
90	0%	N=1
95	1%	N=2
99	3%	N=6
100	1%	N=2
Total	100%	N=192

Table 28: Question #29

What is your home zip code?	Percent of respondents	Number of respondents
80501	0%	N=1
80504	1%	N=5
80512	3%	N=15
80513	8%	N=42
80515	0%	N=1
80517	6%	N=32
80521	4%	N=20
80524	29%	N=158
80525	3%	N=16
80526	5%	N=29
80528	4%	N=21
80535	3%	N=18
80536	4%	N=21
80537	15%	N=79
80538	11%	N=61
80540	2%	N=12
80549	2%	N=11
80550	0%	N=1
80612	0%	N=1
Total	100%	N=542

Table 29: Question #30

What is your race/ethnicity? (Mark one or more categories to indicate which you consider yourself to be.)*	Percent of respondents	Number of respondents
American Indian or Alaskan native	2%	N=10
Asian or Pacific Islander	1%	N=4
Black, African American	1%	N=4
Hispanic, Spanish or Latino/a	3%	N=15
White, Caucasian	95%	N=509
Other	3%	N=15
Total	100%	N=538

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 30: Question #31

In which category is your age?	Percent of respondents	Number of respondents
60 – 64 years	36%	N=197
65 – 69 years	22%	N=117
70 – 74 years	20%	N=106
75 – 79 years	11%	N=60
80 – 84 years	7%	N=38
85 years or older	4%	N=24
Total	100%	N=542

Table 31: Question #32

What is your gender?	Percent of respondents	Number of respondents
Male	50%	N=271
Female	50%	N=275
Total	100%	N=546

Appendix B: Verbatim Answers to Open-Ended Questions

Following are verbatim responses to open-ended questions. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammatical or other mistakes. Within each question the responses are in alphabetical order.

Q9: IN A TYPICAL MONTH, HOW OFTEN DO YOU USE EACH OF THE FOLLOWING FORMS OF TRANSPORTATION? "SOME OTHER FORM OF TRANSPORTATION (WHAT)?"

- (only drives self in Estes area)
- AIRPORT SHUTTLE
- CAR
- ESTES PARL SHUTTLE TO AIRPORT
- HORSE
- I DON'T USE IT NOW BECAUSE IT IS NOT AVAILABLE. BUT I WOULD USE LIGHTRAIL TO OTHER CITIES.
- JUST MY WIFE, SHE WORKS GRAVEYARD
- LOCAL SHUTTLE TO AIRPORT OAND BACK-4X A YEAR
- MOTOR CYCLE
- MOTORCYCLE
- MOTORCYCLE, DRIVE
- MY PERSONAL VEH.
- NONE AVAILABLE
- ONLY WHEN TRAVELING OUT OF TOWN
- RAFT- BERTHOUD
- RIDE TO DIA
- SUPER SHUTTLE TO AIRPORT
- THE ABOVE QUJESTIONS DON'T APPLY TO MY LIFE YET
- Wife
- WIFE DRIVES ME EVERYWHERE DOES EVERYTHING I NEED

Q15: IN THE LAST THREE MONTHS, FOR WHAT TYPES OF TRIPS DID YOU NEED TRANSPORTATION BUT HAD TROUBLE OR WERE UNABLE TO FIND IT? (PLEASE SELECT ALL THAT APPLY.) "OTHER, PLEASE SPECIFY"

- AIRPORT CONCERTS
- ALL MY TRIPS ARE THE CARRER CENTER AT HARMONY
- AUTO MAINTENANCE
- CANNOT GET TO SR. CENTER-EATING OUT-SOCIAL
- GOING TO CU BOULDER SENIOR COURSES
- HAVE MY OWN CAR
- I ALWAYS DRIVE MYSELF

Q17: TO WHAT EXTENT HAVE EACH OF THE FOLLOWING BEEN A PROBLEM FOR YOU OR PREVENTED YOU FROM MAKING TRIPS YOU WOULD HAVE LIKED TO MAKE? "OTHER"

- (for health: my eyesight or lack thereof!)
- All of the construction around makes it difficult to navigate
- Cannot bike due to safety issues (no bikes lanes on bridges & county roads)
- DON'T USE PUBLIC TRANSPORTATION
- HAVE NEVER HAD TO RELY ON RIDE FROM ANYONE ELSE AND NOT PLANNING ON IT
- I WANT TO GO SOMEWHERE WHEN I WANT TO GO
- MOST OF THESE ARE NOT APPLICABLE AS I LIVE IN THE COUNTRY WHERE THERE IS NO SERVICE, WHEN I GET TO OLD TO DRIVE, I WILL MOVE TO TOWN WHERE THERE IS TRANSPORTATION SERVICE
- NO BUS SERVICE WITHIN 35 MILES OF MY HOME
- NOT A GREAT QUESTION. I CHECKED NOT A PROBLEM BECAUSE I WOULD NOT CONSIDER OTHER FORMS OF TRANSPORTATION
- NOT FAMILIAR WITH TRANSPORTATION OPTIONS ESPECIALLY FOR THE HANDICAP
- THERE ARE NO TRANSPORTATION SERVICES WHERE I LIVE
- TRANSPORTATION
- WEATHER
- will explore for future
- WORK SCHEDULE IS DIFFERENT FOR ME AND WIFE

Q23: WHICH BEST DESCRIBES THE BUILDING YOU LIVE IN? "OTHER"

- EQUIPED FOR HANDICAPPED
- FARM
- FARM/RANCH
- GATED 55 COMMUNITY
- LOG HOME 2 STORY
- ON ACERAGE
- SENIOR MOBILE HOME PARK
- SUBDIVIDED BENNETT LAKE RANCH

Q24: WHICH OF THE FOLLOWING BEST DESCRIBES YOUR HOUSEHOLD? "OTHER"

- 1 ADULT AND 1 ADULT WITH HANDICAP
- 2 ADULTS/HANDICAPPED DAUGHTER
- 2 SISTERS SAME GENERATION
- ADULT WITH ADULT CHILD CAREGIVER
- COUPLE CARING FOR AN ELDERLY PARENT
- COUPLE W/ SOME NONDRIVER
- HAVE 12 ROUTERS IN MY HOUSE
- LIVE ALONE
- SISTER

Q20: WHAT MORE WOULD YOU LIKE TO TELL US ABOUT THE TRANSPORTATION CHALLENGES IN YOUR COMMUNITY, OR SUGGESTIONS FOR IMPROVING TRANSPORTATION SERVICES FOR OLDER ADULTS?

- 1 MILE FROM BUS STOP, CALL UP SHUTTLE (MAY ALREADY BE AVAILABLE)
- A FENCE IN THE SIDE OF THE LAKE ALL VERY FROM TOWN UP TO HILL WE'D BE VERY SAFE OTHERWISE UP AND DOWN HILL.
- A LOT OF RESIDENTIAL AREAS ARE IGNORED/ DIFFICULT TO USE/ GET TO
- A TRANSFERT BUS TO WELLINGTON
- ALL RIDES NEED TO BE HANDICAPPED ACCESSABLE ALL THE TIME
- AS LONG AS I CAN DRIVE WILL MAKE ALL TRIPS, IF I CALL A RELATIVE, I WOULD DO THAT FIRST.
- AS LONG AS WE CAN DRIVE SAFELY WE WILL STAY HERE. WHEN WE CAN'T WE MOVE INTO TOWN
- AS WE LIVE IN THE COUNTY OUR EXPECTATIONS FOR PUBLIC TRANSPORTATION ARE SLIGHT TO NONE
- AT 70 AND IN GOOD HEALTH, TRANSPORTATION IS NOT AN ISSUE. HOWEVER, WHEN THE HEALTH BECOMES POOR IT WILL BE
- AT OUR AGE PUBLIC TRANS. BUS SERVICE IS NOT AN OPTION WE WOULD HAVE TOO MUCH WALKING, NOT ABLE
- AT PRESENT THERE ARE NO OPTIONS IN THE EDGES OF THE COUNTY WHERE I LIVE. HOPE TO SEE SOME IN THE FUTURE
- At this point in time, I don't need access to ride options. I would consider Uber, etc., depending on pricing, when I get to the point I'm no longer comfortable driving.
- AT THIS TIME I DRIVE A ND DON'T NEED ALTERNATIVES. THAT COULD CHANGE
- AT THIS TIME IT DOESN'T AFFECT ME
- BECAUSE MY TRANSPORTATION NEEDS ARE ALREADY TAKEN CARE OF BUT I COULD SEE A REAL NEED FOR A BUST TO TAKE OTHER PEOPLE TO FT. COLLINS AND BACK
- BEING IN A VERY RURAL AREA, THE PROBLEMS PERTAIN TO ROADS IN WINTER (PLOWING/ICE) AND DISTANCE TO MAIN ROAD
- BETTER AND MORE OFTEN BUS SERVICE SCHEDULING
- BETTER CARE OF THE HIGHWAYS. LINES NONVISIBLE AFTER DARK MAKING FOR POOR LANE DEFINITION- BETTER LIGHTING ON SECONDARY RAODS
- BICYCLES HAVE NO RIGHTS TO THE ROAD, TIL THEY START PAYING TAXES TO USE THE ROADS. YOU CAN USE THE TAXES FOR YOUR SERVICE
- BIGGEST CHALLENGE IS NOT ENOUGH LAW ENFORCEMENT TO GET THE DISTRACTED DRIVERS OFF THE ROAD. ALSO GETTING MY STREET PLOWED
- BRING BUS SERVICE TO OUR DEVELOPMENT
- BUILD BRIDGES OVER RR TRACKS AT VINE AND LEMAY, RIVERSIDE AND LEMAY!
- BUS HOURS NEED TO RUN LONGER AND CLOSER TO HOME IF YOU LIVE OUTSIDE FO TOWN (PICK UP) FOR THE DISABELED
- BUS PASSES AND BETTER SERVICE FROM LYONS!
- BUS SERVICE DOES NOT STOP NEAR OUR HOUSE/SUBDIVISION
- BUS SERVICE ONCE OR TWICE A WEEK TO SURROUNDING COMMUNITIES FROM FORT COLLINS
- BUS STOP IS ON A BUSY THOROUGHFARE SO SAFETY WOULD BE A CONCERN
- BUSES TO/FROM ESTES PARK ON 34/36 SEVERAL TIMES A DAY TO CONNECT WITH OTHER BUSES GOING TO AIRPORT OR DENVER OR FORT COLLINS EVENTS. "PARK N RIDE" AREAS FOR PICK-UP POINTS ON THE ESTES PARK FREE SHUTTLE SYSTEM,

OR THE VIA SYSTEM. I WOULD USE A SHUTTLE TO GO TO THE NEW COMMUNITY CENTER WHEN IT IS COMPLETED, BUT I AM 1/2 MILE FROM PICK-UP POINTS, CUSTOMERS NEED TO HAVE A PLACE TO PARK THEIR VEHICLE, AS NO ONE WANTS TO RIDE AROUND FOR AN EXTRA 1/2 HOUR DROPPING PEOPLE OFF AT THEIR INDIVIDUAL HOMES. THERE NEEDS TO BE EARLY MORNING ROUTES, FOR EMPLOYEES TO GET TO WORK DOWNTOWN ESTES PARK FROM 7:00 AM TO 10:00AM, SO THEY COULD LEAVE THEIR VEHICLES AT A "PARK N RIDE" AND NOT TAKE VALUABLE PARKING SPOTS DOWNTOWN. A ROUTE JUST FOR THE MORAINE AVE/HIGH DRIVE CORRIDOR AS THE CURRENT ROUTE TAKES AN HOUR TO GO FROM DOWNTOWN TO COUNTRY SUPERMARKET.

- CHALLENGES ARE NOT JUST WITHIN LARIMER COUNTY. IT IS ALL THE WAY ALONG THE FRONT RANGE. OTHERS, AS WELL AS I WOULD USE LIGHT RAIL TO GET TO FT. COLLINGS, LOUISVILLE, LONGMONT, DENVER AND BACK TO LOVELAND.
- CLEAR THE WALKS OF SNOW/ICE ESPECIALLY MAIN STREET. TIME ALL CROSSWALKS/INTERSECTION TO SLOWEST WALKING USERS
- CURRENTLY THERE IS NOT A SOLITARY BUS STOP WITHIN 2 MILES OF OUR HOUSE WHICH IS IN A B. RESIDENTIAL AREA
- CUSTOMERS OF SERVICE IN RURAL REGIONS DESERVE SPECIAL CONSIDERATION DUE TO NO ACCESS TO PUBLIC TRANSPORTATION
- DEMENTIA-90 YEARS OLD 24 HRS CARE TAKER
- DON'T HAVE ANY. I DRIVE FOR A LIVING
- DON'T LET THE OLD PEOPLE DRIVE. THE AIR IS NOT THAT IMPORTANT!! MY WIFE AND I ARE 28 AND 29 YEARS OLD
- DOOR TO DOOR IS ONLY ACCEPTABLE AT OUR AGES
- ESTES PARK IS GEARED TO SERVE THE TOURISM INDUSTRY AND PROVIDES PRETTY ADEQUATE TRANSPORT FOR PURPOSE. FOR RESIDENTS EVEN OTHER ONES, MOST DRIVE THEIR OWN CARS. FOR THOSE IN ASSISTED LIVING COMMUNITIES, TRANSPORTATION IS PROVIDED BY THAT ENTITY
- EXPAND I 25. WE NEED 3-4 LANES. IT'S LIKE A PARKING LOT AND PEOPLE DRIVE TOO FAST. IN TOWN NEEDS WIDER ROADS TOO. INSTEAD OF BIKE TRAILS!
- GET THE INFO OUT TO PEOPLE SO THEY KNOW WHAT IS AVAILABLE AND HOW TO USE IT
- GET THE INFRASTRUCTURE COMPLETED BEFORE BUILDING MORE HOUSING
- GETTING TO FT. COLLINS OR BOULDER IN BAD WEATHER
- GLACIER VIEW MEADOWS, A 9AM PICKUP ON 3 DAYS A WEEK WITH AT 2 PM RETURN WOULD BE USEFUL
- GOOD PUBLIC MASS TRANSPORTATION
- GROWTH AS MADE DRIVING MISERABLE AND LOWERED THE QUALITY OF LIFE. ORGANIZATIONS LIKE SAINT SYSTEMS LIKE TRANSPORT AND BIKE LANES HELP
- HANDICAP ACCESSIBLE RIDES AVAILABLE TO RESIDENCEE IN OUTLYING LARIMER COUNTY NOT JUST IN FT. COLLING CITY LIMITS SUCH AS DIAL A RIDE
- HARD TO FIND PARKING IN OLD TOWN. AND THEN ONLY FOR BUS, CANT HAVE LUNCH AND SHOP IN 2 HOURS!
- HAVE MORE (SAINT) OPTIONS, FOR NOW. DRIVERS
- HAVE NO EXPERIENCE WITH THESE ISSUES
- HELP THEM AS MUCH AS YOU CAN. THEY REALLY COULD USE YOUR HELP
- HOW DO YOU PLAN TO HANDLE ANIMALS
- I AM 74 YRS OLD, STILL WORK FULL TIME AT CSU. I LIVE 10 MI. WEST OF FTC-HORSETOOTH. 7/10 OF A MILE FROM C38E

- I AM A SENIOR OF 71 YEARS WITH PARKINSON'S DISEASE AND MY HEALTH AND NEEDS CHANGE CONSTANTLY, THEREFORE, ON MY GOOD DAYS I AM SELF SUFFICIENT , BUT ON MY BAD, I NEED DOOR TO DOOR.
- I AM HEALTHY AND EXPECT TO DRIVE 8-10 MORE YRS. ON A FIXED INCOME SO COST SENSITIVE
- I AM PHYSICALLY ABLE TO RIDE A BICYCLE TO DESTINATIONS IN FORT COLLINS AND LOVELAND AND COMPLETE RECREATIONAL TRAIL SYSTEM IS VERY IMPORTANT TO ME
- I AM RUJRAL. I AM INDEPENDENT- NOT AN AGENDA 21 GLOBALIST!
- I AM STILL WORKING FULL TIME AND VERY COMFORTABLE DRIVING MYSELF. HADN'T THOUGHT ABOUT IT
- I AM THANKFUL I AM ABLE TO DRIVE AND AFFORD LEFE I CAN HAVE. DEPENDING ON OTHERS WOULD BE STRESSFUL
- I AM UNABLE TO WALK WITHOUT CANES, NO ONE WILL COME TO COUNTY RD. 70 I CAN'T GET TO WELLINGTON
- I CURRENTLY AM 65 YEARS OLD AND AM CAPABLE OF DOING MY OWN DRIVING
- I CURRENTLY TAKE CARE OF MY ELDERLY MOTHER, SO I KNOW THERE ARE FEW OPTIONS FOR ELDERLY CITIZENS UNABLE TO DRIVE. IT CAN BE QUITE EXHAUSTING AND TIME CONSUMING. WHEN I GET TO THE POINT I CAN NO LONGER DRIVE, I HOPE TO BE LIVING CLOSER TO AND ABLE TO USE PUBLIC TRANSPORTATION. IT MAY NEED TO BE OUTSIDE OF LARIMER COUNTY. IT SEEMS THE WAY THE CITY OF FORT COLLINS IS GOING, THEIR ONLY CONCERN SEEMS TO BE STUDENT HOUSING NOT PROVIDING HOUSING FOR OTHER RESIDENTS.
- I DO NOT FEEL THAT I WAS A GOOD CANIDATE FOR THE QUESTIONAIRE
- I DO NOT SEE ANY PROBLEMS BECAUSE I SEE MYSELF DRIVING FOR MANY YEARS TO COME
- I DON'T HAVE 1ST HAND KNOWLEDGE OF IT
- I DON'T NEED THIS SERVICE AT THIS TIME SO I'M NOT AWARE WHAT IS AVAILABLE
- I DRIVE SO DON'T HAVE MANY ISSUES. ONLY WHEN APPT. TO DR. INSISTS I HAVE A DRIVER
- I ENJOY BICYCLING FOR RECREATION, TRANSPORTATION AND EXERCISE. I AM 73 AND FEMALE. A 10 OR 12 MI TRIP IS NO PROBLEM FOR ME. THE BIG PROBLEM IS THAT I LIVE EAST OF THE INTERSTATE, AND BIKE LANES EITHER DO NOT EXIST ON OVERPASSES (VINE DR., PROSPECT RD., KECHTER RD.), OR HAVE ANY KIND OF CONTROLLED TRAFFIC SYSTEMS ON I-25 ACCESS POINTS (HARMONY RD., CO 14/MULBERRY ST, PROSPECT RD., MOUNTAIN VISTA) TO AID BICYCLISTS IN DODGING CARS EXITING AND ENTERING THE ROADWAYS FROM I-25 OR THE FRONTAGE RDS. SINCE THE BICYCLIST WAS KILLED ON KECHTER RD. IN 2015, I NO LONGER CROSS OVER I-25 ON MY BICYCLE. I CARRY MY BICYCLE ON MY CAR OVER THE INTERSTATE, PARK SOMEWHERE ACCESSIBLE AND RIDE TO MY DESTINATIONS AND RUN MY ERRANDS. MY DAUGHTER, WHO BICYCLES EVERYPLACE, COMES TO VISIT ME SEVERAL TIMES A WEEK AND I FEAR FOR HER SAFETY CROSSING THE VINE DR. OVERPASS. / / IF THERE WERE SIGNALS AND TIMED LIGHTS AT THE MULBERRY INTERSECTION WITH I-25 TO ASSIST BICYCLISTS AND PEDESTRIANS, I WOULD USE THAT TO CROSS THE INTERSTATE.
- I FREQUENTLY REFUSE TO GO TO DENVER BECAUSE OF TRAFFIC, IF THERE WERE A LIGHTRAIL SYSTEM FROM CHEYENNE TO PUEBLO, I WOULD USE IT!
- I HAVE DROVE MY CAR TO A MAX STATION TO RIDE TO DOWNTOWN AREA FOR AN EVENING OF DINNER AND MUSIC. LINCOLN CENTR ETC. IT IS NICE AND YES I

STILL MUST WALK 4 TO 6 BLOCKS TO GET AROUND IN THE DOWNTOWN AREA BUT SO MUCH THAN A DRIVE IN TRAFFIC AT NIGHT FINDING PARKING. MANY WOULD TAKE A BUS IF THERE WERE MORE ROUTES WITH FREQUENT TIMES, GOOD MARKED STOPS(SMALL BUSES TO CONNECT TO BUSIER LARGE BUS STOPS) SELL HIGHER PRICES DAY PASSES AND DISCOUNT TO MONTH PASS. WE ARE A GROWING COMMUNITY GREAT BUS TRANSPORTATION WOULD BENEFIT PEOPLE AND AIR QUALITY.

- I HAVE FOUND OUR BUS SYSTEM IS NOT COMFORTABLE FOR OLDER FOLKS (ME)- PERSONAL SYSTEM WOULD BE BETTER
- I HAVE LIVED IN COMMUNITIES WHERE TRANSPORTATION IS DIFFICULT, THIS IS NOT ONE OF THEM
- I HAVE NO CHALLENGES
- I HAVE NO CLUE THERE IS TRANSPORTATION PROBLEM IN MY NEIGHBORHOOD
- I HAVE NO EXPERIENCE WITH PUBLIC TRANSPORTATION TO HOME AND NO OPINION
- I HAVE NO SUCH ISSUES BUT I'M SURE MANY DO
- I HAVE NOT BEEN FACED WITH NOT DRIVING SO AM NOT FAMILIAR WITH PUBLIC TRANSPORTATION
- I HAVE NOT HAD TO USE ANY TYPE OF RIDE SINCE WE MOVED HERE IN 2004
- I JUST MOVED HERE RECENTLY SO I'M NOT REALLY THE ONE TO ASK
- I LIVE 10 MILES INTO THE COUNTY. AT THIS TIME IT IS UNLIKELY I WOULD USE TRANSPORTATION
- I LIVE 2 MILESEAST OF I25 SO ITS HIGHLY UNLIKELY SERVICE WOULD BE PROVIDED OUT HERE TO FARM COUNTRY (AT LEAS IM ASSUMING THAT)
- I LIVE 28 MILES NORTHWEST OF FT. COLLINS. IF I CAN'T DRIVE I WILL NO LONGER LIVE HERE BUT MOVE TO TOWN.
- I LIVE 3 MILES FROM THE NORTH END OF FC. NO REGULAR PUBLIC TRANS. IS AVAILABLE OUT HERE
- I LIVE 31 MILES FROM THE JUNCTION OF HWY 287 AND HWY 14 WERE LUCKY IF WE CAN GET ANY KIND OF DELIVERY SERVICE
- I LIVE 40 MILES OUT OF TOWN. NO OTHER TRANSPORTATION SERVICES LIKELY AVAILABLE BESIDES PERSONAL VEHICLE
- I LIVE APPROX 11 MILES FROM THE NEAREST SERVICE OF ANY KIND, USING BOTH PAVED AND GRAVEL ROADS. CURRENTLY, I KNOW OF NO TRANSPORTATION SERVICES
- I LIVE IN A RURAL AREA, IF I WERE NOT ABLE TO DRIVE, I WOULD BE VERY LIMITED IN EVERYTHING, AS OF NOW I DON'T KNOW OF ANY SERVICES THAT COME TO MY AREA
- I LIVE IN A RURAL SETTING AND IF MY WIFE IS ILL OR CAN NOT TAKE ME IT MAKES IT VERY DIFFICULT TO GET AROUND . BUT I WOULD NOT GIVE UP LIVING IN THE MOUNTAINS FOR THE SAKE OF BEING ABLE TO GET A RIDE ANYWHERE
- I LIVE IN A RURAL SUBDIVISION AND IT WOULD BE HARD FOR ME TO WALK TO 12TH AND WILSON SO BETTER/ CLOSER BUS ROUTES
- I LIVE IN BELLVUE AND WE DO NOT HAVEANY PUBLIC TRANSPORTATION UP HERE THAT I AM AWARE OF
- I LIVE IN BELLVUE NEAR LORY STATE PARK. WE HAVE NO PUBLIC TRANSPORTATION HERE.
- I LIVE IN LAFORTE, I DON'T BELIEVE THERE ARE TRANSPORT SERVICES HERE
- I LIVE IN REDSTONE CANYON, SOME 15 MILES FROM TOWN. NOT LIKELY TO HELP HERE FOR YOU

- I LIVE IN RURAL COUNTY, CARTER LAKE, WHEN I NEED THESE SERVICES BECAUSE DRIVING MYSELF IS PROBLEMATIC, I WILL MOVE TO URBAN SITUATION, THEN MAKE USE OF THESE SERVICES.
- I LIVE IN RURAL LARIMER COUNTY AND ALL TRANSPORTATION IS A CHALLENGE OUT HERE
- I LIVE IN RURAL-OUTSIDE OF BERTHOUD. NOT AN EASY OR CHEAP(AFFORDABLE) ANSWER
- I LIVE IN THE COUNTRY- NO WHEN WE CAN'T DRIVE, WILL PROBABLY HAVE TO MOVE.
- I LIVE IN THE COUNTRY SO UNLESS I MOVED I WOULD NOT USE ALTERNATIVE TRANSPORTATION.
- I LIVE IN THE COUNTY WITH NO PUBLIC TRANSPORTATION. I WOULD HAVE TO DRIVE INTO THE CITY, PARK AND THEN TAKE THE BUS, ETC NIGHT AS WELL DRIVE ALL THE WAY
- I LIVE IN THE FOOTHILLS SO MANY OPTIONS MAY NOT BE ACCESSABLE FOR ME
- I LIVE IN THE MOUNTAIN WEST OF PINEWOOD RESERVOIR, THERE IS AND WILL PROBABLY NOT BE PUBLIC TRANSPORTATION AVAILABLE WHERE I LIVE
- I LIVE ON W. 57TH ST. THERE ARE NO P/U PTS WEST OF 287 ON 59TH ST!
- I LIVE OUT IN THE COUNTRY. THERE IS NO TRANSPORTATION OUT HERE
- I LIVE OUTSIDE CUTY LIMITS AND I'M SURE IT IS UNLIKELY THAT THERE WILL BE SERVICE ANYTIME SOON
- I LIVE VERY REMOTELY WITH MY DAUGHTER LIVING NEARBY. HAVE PAC.
- I LIVE IN THE COUNTY AND DON'T EXPECT MUCH IN THE WAY OF TRANSPORTATION OTHER THEN MYSELF OR FRIENDS
- I LIVE OUTSIDE OF A COMMUNITY- NO SERVICES AVAILABLE. BUS SERVICE WOULD BE NICE
- I LIVE ON THE EDGE OF FT. COLLINS- TURNBERRY/ MTN VISTA. IF THERE WERE BUSES THAT CAME OUT THIS FAR AND OFTEN, I WOULD TAKE IT ONCE IN A WHILE
- I NEED SERVICE FROM MY HOME FOR PICK UP AND RETURN. I LIVE 1 BLOCK N. OF COUNTRY CLUB OFF LEWAY AND CANT FIND ANYONE TO HELP. I AM BLIND
- I NOW LIVE IN A SUBDIVISION THAT IS LOCATED OUTSIDE THE COMMUNITY- IF I CANT DRIVE, I WILL MOVE
- I REALLY DON'T KNOW WHATS AVAILABLE NOW
- I THINK IT SHOULD BE FREE, MAYBE HAVE MEETING ON HOW TO USE THE CITY TRANSPORTATION AT THE LIBRARY, OR DVD SO WE CAN GET COMFORTABLE, AND BE READY TO USE IT
- I VOLUNTEER DRIVE FOR SAINT IN LOVELAND, TRANSPORTATION FOR SENIORS WHO ARE NO LONGER ABLE TO DRIVE IS SUCH A VITAL COMPONENT OF QUALITY OF LIFE
- I WILL DRIVE UNTIL I DIE, EVEN IF IT MEANS GOING AT 3AM. I LIVE 23 MILES FROM FORT COLLINS CITY LIMITS. CELL SERVICE IS SPOTTY AND THE MOUNTAIN DIRT ROAD REQUIRES 4 WHEEL DRIVE
- I WOULD LIKE A SERVICE THAT WOULD TAKE US HOME AND WHEN WE DRANK TO MUCH
- I WOULD LIKE TO SEE SOME SORT OF SERVICE ON HWY 36 TO AND FROM ESTES PARK
- I WOULD PROBABLY USE THE BUS SYSTEM MORE IF THERE WERE MORE ROUTES, MORE FREQUENT TIMES, AND BETTER WEEKEND (SUNDAY) SERVICE

- IF EVERY DAY THERE WAS A PICKUP SCHEDULE TO GO TO KING SOOPERS OR THE LIBRARY OR THE SENIOR CENTER, THAT WOULD BE GREAT!!
- IF THERE WAS BUS SERVICE FROM L. I WOULD USE IT TO GO TO DOWNTOWN FORT COLLINS
- IF WE COULD BE PROVIDED WITH MORE INFORMATION ON THE OPTION AVAILABLE
- IF I NEEDED ALTERNATIVE TRANSPORTATION I WOULD NOT LIVE ON THE MOUNTAIN NOR LIKELY IN THE STATE
- IM 75 AND STILL CAN DRIVE WITH COMPETENCY, I LIVE 2 MILES FROM NEAREST TOWN(WELLINGTON) AND TO TO FT. COLLINS FREQUENTLY TO OUR F. FOR PERFORMING ARTS, MEETINGS, I HAVE NO TRANSPORTATION PROBLEMS AT THIS TIME
- IMPROVE ROADS
- IMPROVE THE BUS ROUTES. BUS ONLY STOPS ONCE AN HOUR NEAR MY HOME. GRID PATTERN BUS ROUTES
- IN THE COUNTY ALTERNATIVES TO DRIVING A PERSONAL VEHICLE ARE PRETTY SLIM
- INCREASE BUSTANG SCHEDULE TO AND FROM DENVER
- IT IS TIME I'M ABLE TO DRIVE AND DON'T NEED TRANSPORTATION. POSSIBLE LATER
- IT WOULD BE GREAT- AND VERY MUCH NEEDED NOW- TO HEAVE A BUS GO AT LEAST TO VORN'S RESTAURANT ON CNTY RD 54G
- LEMAY NORTH OF VINE, SOUTH OF COUNTRY CLUB IS TOO CROWDED, CANNOT MAKE LEFT TURN OFF OF WILLOW ONTO LEMAY
- LET THE PRIVATE SECTOR PROVIDE TRANSPORTATION OR CHURCH BASED. KEEP GOVT. OUT OF IT.
- LIGHT RAIL TO DENVER WOULD BE GREAT!
- LIKE PORTLAND OF SEATLE OR SAN FRANSISCO -SEVERAL TRAIN TO BUS HUBS WOULD WORK
- LIMITED CELL SERVICE 35 MILES FROM FORT COLLINS, LIMITED FUEL STATIONS, WINTER ROADS IN FOOTHILLS, CENTURY LINK INTERNET
- LIVE 38 MILES FROM TOWN
- LIVE IN COUNTY- NO BUS SERVICE AVAILABLE
- LIVE IN RURAL AREA. ABOUT 5 MILES FROM CLOSEST COMMUNITIES
- LIVING 10 MILES NORTH OF TOWN MAKES IT MORE DIFFICULT TO USE PUBLIC TRANSPORTATION
- LIVING IN THE COUNTRY 12 MILES FROM TOWN
- LIVING IN THE MOUNTAINS IS A JOY AND SACRIFICE, TRANSPORTATION, EXCEPT TO DIA IS REALLY NONEXISTENT
- LIVING IN UNINCORPORATED LARIMER COUNTY MEANS THERE ARE NO TRANSPORTATION SERVICES
- LOCATIONS- PEOPLE LOITERING AT STOPS. SAFETY- UPDATE STOPS AND TIMES MAILED MONTHLT
- MAINTAIN OUR STREETS
- Make it free for senior citizens.
- MANKE NUMEROUS TRIPS DAILY TO AND FROM SHOPS, FRIENDS, ENTERTAINMENT AND DINING.
- MORE BUS (PUBLIC BUS) SERVICE
- MORE OPTIONS FOR PERSONS LIVING IN UNINCORPORATED LARIMER COUNTY

- MOST OF THE TRANSPORTATION PROVIDED IN ESTES PARK IS FOR TOURISTS IT DOESN'T GO ANYWHERE WE NEED TO GO WHO LIVE HERE.
- MOUNTAIN COMMUNITY, BACK ROADS, ICY/SNOWY CONDITIONS, GETTING ROADS PLOWED
- MT. COMMUNITY - PINWOOD SPGS. IF I DIDN'T DRIVE I'D NEED TO BE PICKED UP AND DELIVERED AT MY HOME
- MY COMMUNITY IS ESTES PARK WHICH IS IN THE MOUNTAINS, IF I COULD NO LONGER DRIVE I WOULD PROBABLY HAVE TO MOVE TO THE VALLEY. BECAUSE I DON'T SEE ANY MEANS OF TRANSPORTATION UP HERE THAT I COULD AFFORD OR DEPEND ON
- MY MOTHER LIVES AT R. FARM SENIOR. SHE WOULD USE A RIDE SPECIFIC CAR SERVICE 1-2 TIMES PER WEEK
- NEED BETTER ROADS AREAS TO ALLEVIATE TRAFFIC, PLAN FOR EXPANSION OR DON'T ALLOW
- NEED MORE BUS ROUTES, NEED MORE TRANSPORTATION LIKE DIAL A RIDE, FOR SENIORS NEED MORE TRANSPORTATION OPTIONS, FOR EVENINGS ESPECIALLY NEED TO BE AFFORDABLE FOR LIMITED INCOMES.
- NEED NOR MEDICAL TRANSPORTATION ALL OVER FT. COLLINS AREA. MED. INDIVIDUALS NEED AS MUCH SERVICE AS MEDICAID
- NO ISSUES AT THIS TIME
- NO MASS TRANSIT BEYOND CITY LIMITS TO GAIN ACCESS TO CITY
- NO SERVICE ON BUS LINES, BUT ESPECIALLY LATER. SCARY DUDES ON BUSES
- NO SYSTEM EXISTS WITHIN A 5-6 MILE RADIUS- WOULD BE A BENEFIT
- NO TRANSPORTATION AT ALL
- NONE OF THESE APPLIES AS WE ARE 40 MILES UP POUDDRE CANYON
- NON SMOKING TRANSPORTATION
- NONE FOR ME. I LIVE IN THE COUNTRY
- NONE- IN A RURAL AREA, IT'S AUTOMOBILE OR NOTHING
- NORTHBOUND DEMEY AT VINE NEEDS A LEFT TURN LANE OR TRAFFIC SIGNAL, ALSO COULD USE SIGNAL AT LEMEY AND COUNTRY CLUB RD VERY DANGEROUS
- NOT ABOUT TRANSPORTATION, BUT VERY HARD TO GET A WHEEL CHAIR AROUND DOWNTOWN, LEAVING SIDEWALKS TO CROSS A STREET IS VERY HARD MOST PLACES.
- OLDER DRIVERS 70 SHOULD BE TESTED FOR ABILITY AND REACTION TIMES
- OUR ROADS NEED BETTER MAINTENANCE
- OVER PASS FOR TRAINS AND BYPASS FOR 287/ I25
- PARK N RIDE/ BUS PICK UP STATION AT OWL CANYON ROAD EXIT TO MULBERRY WALMART
- PARKING AVAILABILITY AT THE NORTH END OF MAXX (BUS TRANSPORTATION) IS VERY LIMITED MAKING IT HARD FOR FOLKS ON THE NORTH END OF TOWN TO USE THE BUS SERVICE. THERE IS A PUBLIC PARKING STRUCTURE BUT I THEN PAY TO PARK AND PAY TO RIDE. THIS IS NOT THE CASE IF WE PARK AT DRAKE STATION.
- PERHAPS YOU SHOULD HAVE ASKED "AGE" AND ARE YOU STILL EMPLOYED. OOPS YOU DID BELOW, SORRY!
- PLEASE EXTEND MASS TRANSIT TO NORTH FORT COLLINS
- PROBLEM- RELIABILITY IN WINTER

- PROVIDE BUS SERVICES FOR SENIOR CENTER OR COMMUNICATIONS SUCH AS SUNFLOWER
- PUBLICBUS SYSTEMDOES NOT COME EAST OF I 25 I LIVE IN A SUBDIVISION JUST EAST OF I25 OFF HWY 14
- RAPIT TRANSIT INTO FORT COLLINS FROM POINTS EAST WOULD BE LOGICAL AND BUS SERVICE IN TOWN
- REFUSE UBER AND LYFT- DISTRUST. BUSES OR RIDE.....
- REGULAR SERVICE AFFORDABLE NEEDS TO COME CLOSE TO MY HOUSE
- REGULAR, AFFORDABLE, SERVICE NEEDS TO COME CLOSER TO MY HOUSE.
- RURAL AREAS HAVE NO SIDEWALKS OR BIKE LANES TO USE FOR RECREATION OR TRANSPORTATION
- RURAL LOVELAND RESIDENTS, IS THERE A TRANSPORTATION OPTION FOR THEM
- SAFE WALKING AREAS OF BUS STOPS ARE NOT AVAILABLE
- SERVICE A GREATER AREA, CREATE MORE STOP/PICKUP POINTS, INCREASE FREQUENCY
- SINCE I LIVE AT THE SOUTH END OF HORSETHOOTH RESEVOIR (RURUAL) A LOT OF THESE QUESTIONS REALLY DON'T APPLY TO WELL.
- SINCE WE DRIVE OUR OWN AUTO, WE WOULD LIKE TO SEE BETTER ROAD LINES AND LIGHTING
- SOME OF THAT STILL DRIVE WOULD LIKE HELP WITH UP KEEP ON OUR VECHICLES. HELP FIND A GOOD ONE WE COULD AFFORD
- SOME SUBDIVISION ROADS DO NOT HAVE SNOW PLOWING LEAVING RESIDENTS STRANDED FOR DAYS.
- SPEED LIMITS NOT ENFORCED. SPEEDING AND TAILGATEING SEEMS TO BE THE NORM IN COLORADO
- TELL THE POLICE TO START CRACKING DOWN ON DRIVERS WITH BRIGHT LIGHTS. EASY TO TELL WHO THEY ARE
- THANK THE LORD I AM ABLE TO STILL DRIVE- I ENJOY THE FREEDOM OF DOING ON MY OWN (SO FAR)
- THANK YOU FOR EVEN CONSIDERING THESE OPTIONS, MY WIFE AND I ARE 76 YEARS OLD. I HAD POLIO AT AGE 6 AND HAVE A PARTIALLY PARALYZED LEFT LEG, MY WIFE HAS SUFFERED A STROKE AND HER DRIVING IS LIMITED TO ONLY ESTES, WE ARE DETERMINED TO LIVE WHERE WE ARE NOW AND HOPE TO BE ABLE TO DIE HERE. THANKS FOR HELPING US ACHIEVE THESE GOALS.
- THANK YOUFOR LOOKING INTO THIS ISSUE
- THANKS FOR YOUR CONCERN
- THE BIGGEST CHALLENGE IS THE TERRIBLE TRAFFIC CONGESTION. FORT COLLINS IS GROWING FAR FASTER THEN ITS ROADS CAN ACCOMMODATE. ROADS ARE DANGEROUS, NARROW, SUITABLE FOR THE POPULATION 20 YEARS AGO NOT TODAY, I-25 IS A NIGHTMARE
- THE MAX IS NOT USEFUL FOR ME, TOO FAR FROM HOME. TRAFFIC GETTING WORSE. COLLEGE AND HORSETHOOTH AREA A NIGHTMARE
- THE MAX TO RUN ON SUNDAYS
- THE YOUNGER POPULATION TEND TO DRIVE OVER THE SPEED LIMITS AND NOT ALWAYS SAFELY
- THERE ARE NO CABS, BUSSES, RIDES WITHIN 35 MILES OF MY HOME IN THE POUDDRE CANYON
- THERE ARE NO PUBLIC TRANSPORT OPTIONS WHERE I LIVE. IT IS VERY EXPENSIVE TO GET TAXIS OR UBER, LYFT TO COME TO MY HOME

- THERE ARE NO PUBLIC TRANSPORTATION OPTIONS FROM BAPORTE OTHER THAN TAXI- BE NICE TO CATCH A BUS INTO FC
- THERE ARE WAY TOO MANY STREETS TORN UP FOR CONSTRUCTION GOING IN THE SAME DIRECTION. THE CORNER OF LEMAY AND COUNTRY CLUB HAS A 4-WAY STOP THAT HARDLY ANYONE OBSERVES PROPERLY, THEY JUST PLOW THROUGH. THE CORNER OF LEMAY AND VINE IS A CONSTANT HEADACHE, WHEN PEOPLE ARE TURNING LEFT, AS THERE SHOULD BE A LEFT TURN LANE. THAT ALSO HAS A TRAIN THAT DOES A LOT OF SWITCHING THAT MAKES THAT INTERSECTION IMPASSABLE. WITH NEW CONSTRUCTION GOING ON, THE ROAD SHOULD BE WIDENED AND A LEFT TURN LANE ADDED. WHEN THE ROADS NARROW, TOO MANY PEOPLE CUT IN FROM THE LANE THAT IS CLOSING AT THE VERY END OF THE CLOSING LANE, TYING UP TRAFFIC FOR QUITE A WHILE.
- THERE IIS NO PUBLIC TRANSPORTATION IN MY AREA
- THERE IS A TOTAL LACK OF PUBLIC TRANSPORTATION IN UNINCORPORATED LARMIER COUNTY
- THERE IS VERY LITTLE TRANSPORTATION WHERE I LIVE IN LOVELAND
- THERE NOT NEEDED TRANSPORTATION SERVICE, THEREFORE I DO NOT KNOW THE AVAILABILITY OF SUCH
- THEY NEED TO
- TIMING OF TRIPS DUE TO CONJESTION IN SUMMER FROM TOURISTS
- TOO MANY DRIVERS NOT KNOWING RULES. TURN ON RED LIGHT I.E. "ILLEGALS".
- TOO MUCH CONSTRUCTION IN TOO MANY AREAS
- TOO MUCH GROWTH AND TRAFFIC
- TRAFFIC CONGESTION!!
- TRAFFIC IS TOO HEAVY!
- TRANSFORT DOESN'T WORK FOR MY COMMUNITY ALTHOUGH WE
- TRANSPORT DOESN'T COME NEAR OUR HOUSE
- TRANSPORTATION TO BOULDER COUNTY, TRANSPORTATION FROM NEAR MY HOUSE
- VAN TO PICK UP AND DELIVER
- WE ARE QUITE ISOLATED, THERE ARE NO OPTIONS
- WE HAVE NO INTEREST IN PUBLIC TRANSPORTATION OR OTHER SHARED RIDE SITUATIONS. WE DRIVE OURSELVES
- WE LIVE IN A VERY RURAL SETTING, ALMOST NONE OF THIS APPLIES
- WE LIVE IN AN AREA WHICH HAS NEITHER SIDEWALKS NOR ANY SERVICE. THE CLOSEST BUS STOP IS MORE THAN 2 MILES
- WE LIVE IN LAPORTE AND THERE IS NOTHING IN THE WAY OF PUBLIC TRANSPORTATION OUTSIDE OF UBER
- WE LIVE IN RURAL BERTHOUD. I HAVE A SEVERLY DISABLED DAUGHER WE DO USE RAFT ONCE A MONTH T O DO COMMUNITY SERVICE (READ TO PRESCHOOLERS). THEY HAVE BEEN GREAT. THIS IS A SERVICE THAT HAS BEEN A GREAT SERVICE IN OUR AREA
- WE LIVE N AND E OF FORT COLLINS NEAR MAJOR ROADS. THERE IS SOME BUS SERVICE BUT NOT EASY TO WALK TO TOWN OR BIKE AND ITS FAR
- WE LIVE OUT IN THE BOONDOCKS AND SO RELY ON AN AUTO. WHEN WE CAN NO LONGER DRIVE SAFELY WELL MOVE TO TOWN AND THIS SURVEY WILL BE MORE RELEVANT
- WE LIVE OUT OF THE CITY LIMITS, THERE ARE LESS AVAILABILITY AS WE GET OLDER, ALTERNATE TRANSPORT WOULD BE NICE

- WE LIVE UP IN THE FOOTHILLS SO WE HAVE NO PUBLIC TRANSPORTATION AVAILABLE UNTIL WE GET DOWN TO FRONT RANGE COMMUNITY COLLEGE AREA
- WE ONLY HAVE SERVICE TO AND FROM THE AIRPORT. WE DO HAVE TAXI SERVICE, BUT IT IS TOO EXPENSIVE FOR ME AT THIS TIME IN MY LIFE.
- WE WASTE MONEY PAYING FOR BUSES TO TRAVEL EMPTY ALONG LOCAL ROUTES. TECH IS AVAILABLE TO DO THIS ON DEMAND
- WHEN I CAN NO LONGER DRIVE I WOULD APPRECIATE PICK UP AND DELIVERY TRANSPORTATION SERVICE
- WILL BE HANDICAP IN A FEW YEARS
- YOUR SURVEY DOES NOT ASK RESPONDENT TO SPECIFY AN AREA IN WHICH THEY LIVE, I LIVE ON AN ACREAGE 6 TO 8 MILES FROM ANY TOWN SO MY ANSWER MAY NOT BE HELPFUL NOR WILL MY FUTURE TRANSPORTATION NEEDS PROBABLY BE MET

Appendix C: Selected Survey Responses by Respondent Characteristics

The tables in this Appendix display survey results by selected respondent characteristics. Cells shaded grey indicate statistically significant differences between respondent subgroups ($p \leq .05$), but do not show which subgroups are different from the others when there are more than two subgroups.

Survey Responses by Whether Respondent Drives Regularly, Has Difficulties with Activities or Uses an Assistive Device

Table 32: Question #1 by Regularly Drive, Activity Limitations, Mobility Issues

Do you currently have a valid driver's license?	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Yes	100%	57%	100%	90%	100%	95%	98%
No	0%	43%	0%	10%	0%	5%	2%
Total	100%	100%	100%	100%	100%	100%	100%

Table 33: Question #2 by Regularly Drive, Activity Limitations, Mobility Issues

Do you regularly drive?	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Yes	100%	0%	98%	87%	99%	92%	97%
No	0%	100%	2%	13%	1%	8%	3%
Total	100%	100%	100%	100%	100%	100%	100%

Table 34: Question #3 by Regularly Drive, Activity Limitations, Mobility Issues

What time(s) of day do you most often drive? (Please check all that apply.)*	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Mornings	88%	71%	90%	79%	90%	85%	88%
Afternoons	84%	64%	85%	84%	83%	83%	83%
Evenings and nights	45%	12%	46%	22%	51%	30%	44%

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 35: Question #4 by Regularly Drive, Activity Limitations, Mobility Issues

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
During the daytime	100%	89%	100%	98%	100%	99%	100%
During the nighttime	90%	28%	90%	79%	95%	75%	89%
When it is raining or during a thunderstorm	95%	49%	95%	79%	98%	85%	94%
When it is snowing	85%	22%	85%	65%	89%	70%	84%

Table 36: Question #5 by Regularly Drive, Activity Limitations, Mobility Issues

Do you have any concerns about your safety while driving?	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Yes	27%	49%	28%	39%	23%	39%	28%
No	73%	51%	72%	61%	77%	61%	72%
Total	100%	100%	100%	100%	100%	100%	100%

Table 37: Question #6 by Regularly Drive, Activity Limitations, Mobility Issues

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Very likely	5%	11%	5%	10%	4%	7%	5%
Somewhat likely	33%	50%	34%	43%	26%	50%	33%
Not at all likely	62%	39%	62%	47%	70%	43%	62%
Total	100%	100%	100%	100%	100%	100%	100%

Table 38: Question #7 by Regularly Drive, Activity Limitations, Mobility Issues

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Taxi service or rideshare service like Uber or Lyft	77%	65%	76%	65%	78%	72%	76%
Getting rides from family members, friends or neighbors	93%	100%	93%	98%	93%	93%	93%
Getting rides from volunteer drivers through a program	89%	70%	89%	96%	88%	93%	89%
Traditional bus service, like Transfort, COLT or FLEX	75%	88%	75%	79%	74%	76%	75%
Using paratransit*	67%	88%	66%	79%	64%	73%	67%

Table 39: Question #8 by Regularly Drive, Activity Limitations, Mobility Issues

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Yes	33%	65%	31%	63%	31%	42%	34%
No	29%	0%	29%	13%	30%	23%	28%
Maybe	38%	35%	41%	24%	39%	35%	38%
Total	100%	100%	100%	100%	100%	100%	100%

Table 40: Question #9 by Regularly Drive, Activity Limitations, Mobility Issues

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Drive myself in a personal vehicle	100%	52%	100%	86%	100%	94%	98%
Walk	53%	26%	55%	30%	55%	46%	52%
Bicycle	29%	10%	30%	10%	30%	22%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	55%	92%	56%	70%	53%	66%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	36%	60%	36%	53%	32%	48%	37%
Get a ride from a volunteer driver through a program	1%	18%	2%	2%	1%	3%	2%
Get a ride from a personal assistant or caretaker	0%	19%	1%	6%	0%	3%	1%
Use transportation provided by my faith community or church	2%	4%	2%	0%	1%	3%	2%
Use a senior center or community center shuttle	2%	0%	1%	0%	1%	2%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	6%	24%	7%	2%	5%	9%	6%
Use paratransit*	0%	9%	1%	0%	0%	2%	1%
Take a taxi	3%	15%	3%	0%	3%	4%	3%
Use a rideshare service like Uber or Lyft	5%	4%	5%	1%	4%	6%	4%

Table 41: Question #10 by Regularly Drive, Activity Limitations, Mobility Issues

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Commuting to and from work	43%	9%	44%	10%	46%	33%	42%
Volunteering	52%	5%	55%	27%	53%	44%	50%
Grocery shopping	99%	85%	99%	94%	100%	96%	99%
Other shopping	99%	82%	98%	92%	99%	96%	98%
Personal business (like post office or bank)	99%	75%	99%	94%	99%	96%	98%
Medical appointments (like doctor, dentist or physical therapy)	98%	90%	97%	99%	97%	99%	97%
Church or other faith-based activities	54%	27%	54%	35%	55%	50%	53%
Visiting family or friends	92%	79%	93%	74%	93%	87%	91%
Visiting a senior center or community center	31%	17%	31%	18%	30%	32%	30%
Eating out (going to restaurants, coffee shops, etc.)	95%	87%	95%	83%	96%	91%	94%
Other social or recreation activities (like fitness, concerts, movies)	86%	51%	87%	54%	91%	72%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	53%	22%	53%	43%	53%	51%	52%
Other trips	2%	2%	2%	2%	2%	2%	2%

Table 42: Question #11 by Regularly Drive, Activity Limitations, Mobility Issues

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). Percent taking trips in each time period.	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Weekdays: Early morning (5:00am to 8:00am)	35%	20%	38%	13%	38%	28%	34%
Weekdays: Morning (8:00am to 12:00noon)	69%	68%	69%	72%	70%	66%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	66%	47%	66%	63%	68%	59%	65%
Weekdays: Evening (5:00pm to 8:00pm)	49%	20%	50%	22%	53%	35%	47%
Weekdays: Late night (8:00pm or later)	16%	4%	16%	6%	19%	9%	16%
Saturday: Early morning (5:00am to 8:00am)	14%	0%	13%	1%	16%	7%	13%
Saturday: Morning (8:00am to 12:00noon)	54%	38%	54%	46%	56%	49%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	52%	15%	52%	31%	56%	36%	50%
Saturday: Evening (5:00pm to 8:00pm)	30%	20%	31%	13%	36%	18%	30%
Saturday: Late night (8:00pm or later)	13%	4%	12%	3%	16%	6%	13%
Sunday: Early morning (5:00am to 8:00am)	13%	0%	12%	7%	14%	9%	12%
Sunday: Morning (8:00am to 12:00noon)	51%	24%	53%	36%	50%	48%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	46%	11%	45%	33%	48%	38%	45%
Sunday: Evening (5:00pm to 8:00pm)	22%	12%	23%	11%	26%	13%	22%
Sunday: Late night (8:00pm or later)	5%	4%	6%	0%	7%	2%	5%

Table 43: Question #12 by Regularly Drive, Activity Limitations, Mobility Issues

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
5 miles or less	29%	19%	30%	31%	30%	27%	29%
6 to 10 miles	33%	27%	32%	28%	35%	27%	32%
11 to 19 miles	24%	22%	24%	23%	23%	26%	24%
20 miles or more	21%	47%	21%	13%	21%	25%	22%

Table 44: Question #13 by Regularly Drive, Activity Limitations, Mobility Issues

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Never	94%	69%	94%	86%	97%	83%	93%
1 to 2 times	4%	8%	4%	7%	2%	10%	4%
3 to 6 times	1%	9%	1%	3%	1%	3%	1%
7 to 12 times	1%	5%	0%	2%	0%	2%	1%
More than 12 times	0%	9%	1%	1%	0%	2%	1%
Total	100%	100%	100%	100%	100%	100%	100%

Table 45: Question #14 by Regularly Drive, Activity Limitations, Mobility Issues

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? (Among those who had trouble finding transportation.)	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Never	44%	15%	42%	46%	61%	32%	40%
1 to 2 times	40%	26%	42%	18%	30%	41%	38%
3 to 6 times	13%	15%	12%	18%	9%	15%	14%
7 to 12 times	2%	15%	0%	18%	0%	6%	4%
More than 12 times	0%	30%	4%	0%	0%	6%	5%
Total	100%	100%	100%	100%	100%	100%	100%

Table 46: Question #15 by Regularly Drive, Activity Limitations, Mobility Issues

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.)* Percent of respondents who had trouble finding transportation	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Commuting to or from work	17%	15%	28%	0%	17%	17%	17%
Grocery shopping	19%	59%	17%	28%	13%	30%	26%
Personal business (like post office or bank)	17%	15%	20%	9%	30%	13%	17%
Church or other faith-based activities	7%	15%	0%	0%	13%	7%	8%
Visiting a senior center or community center	11%	0%	12%	9%	12%	8%	9%
Other social or recreation activities	18%	15%	17%	29%	0%	22%	18%
Other	32%	30%	33%	20%	60%	25%	32%
Volunteering	22%	30%	33%	0%	0%	29%	23%
Other shopping	20%	29%	19%	29%	0%	27%	21%
Medical appointments	46%	26%	39%	67%	36%	44%	43%
Visiting family or friends	8%	30%	21%	0%	0%	15%	12%
Eating out	15%	30%	22%	10%	12%	20%	18%
Adult day center/adult day programs	100%	100%	100%	100%	100%	100%	100%

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 47: Question #17 by Regularly Drive, Activity Limitations, Mobility Issues

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents with a problem finding transportation saying "Major" or "Minor problem"	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
My health	56%	83%	56%	92%	16%	81%	59%
Cost of gas	41%	52%	42%	56%	29%	49%	42%
Cost of fares for buses	26%	17%	30%	26%	6%	35%	25%
Cost of using a taxi or rideshare (Uber, Lyft)	50%	52%	51%	45%	39%	56%	50%
Not wanting to share rides with people I do not know	38%	69%	38%	43%	32%	46%	42%
Buses or other transportation services were not available to pick me up from my home	74%	69%	80%	73%	60%	80%	74%
Buses or other transportation services were not available to the places I wanted to go	74%	69%	83%	66%	49%	86%	74%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	59%	88%	68%	71%	30%	76%	63%
I didn't know about different transportation options	57%	63%	60%	66%	41%	64%	58%

Table 48: Question #18 by Regularly Drive, Activity Limitations, Mobility Issues

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
Using a computer to send and receive email	92%	61%	93%	63%	96%	80%	90%
Using a computer for financial transactions	76%	25%	79%	34%	82%	58%	74%
Using smartphone apps like maps or texting	79%	25%	80%	39%	86%	58%	77%
Sharing rides with people I do not know	58%	28%	57%	33%	57%	54%	56%

Table 49: Question #19 by Regularly Drive, Activity Limitations, Mobility Issues

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
If I had to use a smartphone or computer to schedule the ride	62%	29%	64%	40%	63%	57%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	65%	33%	65%	47%	65%	58%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	67%	41%	69%	47%	68%	61%	66%
If I had to phone a call center to schedule the ride	69%	61%	69%	68%	66%	74%	68%
If I had to share the ride with people I do not know	61%	43%	61%	53%	61%	60%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	35%	31%	35%	34%	35%	35%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	63%	57%	64%	62%	61%	65%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	15%	13%	14%	14%	16%	13%	15%

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	Regularly drives	Does NOT drive	Use an assistive device(s)	Does not use an assistive device	No problems with activities	Problems with one or more activities	Overall
If I had to schedule the trip the day before I wanted to make it	63%	58%	65%	59%	61%	67%	63%
If I could schedule the trip 2 hours before I wanted to make it	71%	59%	73%	57%	68%	75%	70%
If I could schedule the trip 4 hours before I wanted to make it	69%	63%	71%	59%	66%	74%	69%
If the service came to pick me up at my house	78%	68%	80%	78%	74%	85%	78%
If the service dropped me off about 3 blocks from my destination	50%	13%	53%	20%	52%	39%	48%
If the service dropped me off exactly at my destination	79%	68%	80%	78%	75%	85%	78%

Survey Responses by Age

Table 50: Question #1 by Respondent Age

Do you currently have a valid driver's license?	60-64	65-69	70-74	75-84	85+	Overall
Yes	99%	98%	100%	98%	89%	98%
No	1%	2%	0%	2%	11%	2%
Total	100%	100%	100%	100%	100%	100%

Table 51: Question #2 by Respondent Age

Do you regularly drive?	60-64	65-69	70-74	75-84	85+	Overall
Yes	99%	98%	97%	94%	92%	97%
No	1%	2%	3%	6%	8%	3%
Total	100%	100%	100%	100%	100%	100%

Table 52: Question #3 by Respondent Age

What time(s) of day do you most often drive? (Please check all that apply.)*	60-64	65-69	70-74	75-84	85+	Overall
Mornings	90%	89%	91%	80%	80%	88%
Afternoons	78%	88%	83%	89%	83%	83%
Evenings and nights	51%	50%	46%	29%	17%	44%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 53: Question #4 by Respondent Age

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	60-64	65-69	70-74	75-84	85+	Overall
During the daytime	100%	100%	100%	99%	96%	100%
During the nighttime	92%	93%	92%	79%	70%	89%
When it is raining or during a thunderstorm	97%	96%	92%	86%	83%	94%
When it is snowing	88%	90%	78%	76%	62%	84%

Table 54: Question #5 by Respondent Age

Do you have any concerns about your safety while driving?	60-64	65-69	70-74	75-84	85+	Overall
Yes	25%	28%	31%	32%	29%	28%
No	75%	72%	69%	68%	71%	72%
Total	100%	100%	100%	100%	100%	100%

Table 55: Question #6 by Respondent Age

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	60-64	65-69	70-74	75-84	85+	Overall
Very likely	4%	8%	4%	5%	4%	5%
Somewhat likely	31%	27%	33%	44%	52%	33%
Not at all likely	66%	66%	63%	52%	43%	62%
Total	100%	100%	100%	100%	100%	100%

Table 56: Question #7 by Respondent Age

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	60-64	65-69	70-74	75-84	85+	Overall
Taxi service or rideshare service like Uber or Lyft	77%	80%	74%	74%	62%	76%
Getting rides from family members, friends or neighbors	88%	98%	96%	94%	100%	93%
Getting rides from volunteer drivers through a program	83%	93%	92%	95%	87%	89%
Traditional bus service, like Transfort, COLT or FLEX	74%	75%	75%	78%	50%	75%
Using paratransit	66%	69%	63%	76%	50%	67%

Table 57: Question #8 by Respondent Age

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	60-64	65-69	70-74	75-84	85+	Overall
Yes	24%	37%	34%	45%	54%	34%
No	31%	29%	32%	18%	25%	28%
Maybe	45%	34%	34%	37%	21%	38%
Total	100%	100%	100%	100%	100%	100%

Table 58: Question #9 by Respondent Age

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	60-64	65-69	70-74	75-84	85+	Overall
Drive myself in a personal vehicle	99%	98%	99%	99%	85%	98%
Walk	57%	56%	42%	46%	45%	52%
Bicycle	33%	39%	24%	10%	0%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	56%	63%	54%	54%	64%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	31%	34%	42%	45%	55%	37%
Get a ride from a volunteer driver through a program	1%	2%	2%	3%	4%	2%
Get a ride from a personal assistant or caretaker	2%	1%	0%	2%	8%	1%
Use transportation provided by my faith community or church	1%	2%	1%	5%	0%	2%
Use a senior center or community center shuttle	2%	0%	2%	4%	0%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	6%	12%	3%	2%	0%	6%
Use paratransit*	1%	1%	1%	2%	0%	1%
Take a taxi	3%	6%	1%	2%	0%	3%
Use a rideshare service like Uber or Lyft	5%	5%	5%	2%	4%	4%

Table 59: Question #10 by Respondent Age

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	60-64	65-69	70-74	75-84	85+	Overall
Commuting to and from work	63%	44%	35%	9%	0%	42%
Volunteering	50%	59%	54%	39%	39%	50%
Grocery shopping	98%	100%	99%	99%	96%	99%
Other shopping	98%	99%	97%	97%	92%	98%
Personal business (like post office or bank)	99%	97%	97%	98%	96%	98%
Medical appointments (like doctor, dentist or physical therapy)	97%	99%	96%	97%	100%	97%
Church or other faith-based activities	52%	49%	50%	63%	54%	53%
Visiting family or friends	92%	94%	92%	86%	83%	91%
Visiting a senior center or community center	26%	29%	36%	38%	24%	30%
Eating out (going to restaurants, coffee shops, etc.)	94%	95%	93%	96%	92%	94%
Other social or recreation activities (like fitness, concerts, movies)	91%	87%	87%	74%	50%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	50%	56%	59%	49%	31%	52%
Other trips	2%	2%	2%	2%	2%	2%

Table 60: Question #11 by Respondent Age

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). For example, if you went to the grocery store Monday before 8:00am, place a check mark in the box of the first row/first column to indicate a weekday trip in the early morning. If you had a doctor's appointment at 1:00pm on Saturday, you would check the box in the second row/third column, for Saturday afternoon.	60-64	65-69	70-74	75-84	85+	Overall
Weekdays: Early morning (5:00am to 8:00am)	56%	32%	20%	17%	7%	34%
Weekdays: Morning (8:00am to 12:00noon)	60%	76%	69%	76%	66%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	62%	73%	66%	64%	62%	65%
Weekdays: Evening (5:00pm to 8:00pm)	58%	60%	44%	27%	11%	47%
Weekdays: Late night (8:00pm or later)	18%	21%	14%	9%	0%	16%
Saturday: Early morning (5:00am to 8:00am)	22%	10%	8%	6%	0%	13%
Saturday: Morning (8:00am to 12:00noon)	58%	58%	49%	48%	35%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	54%	56%	49%	38%	37%	50%
Saturday: Evening (5:00pm to 8:00pm)	36%	33%	33%	17%	4%	30%
Saturday: Late night (8:00pm or later)	17%	11%	14%	5%	0%	13%
Sunday: Early morning (5:00am to 8:00am)	17%	12%	8%	9%	0%	12%
Sunday: Morning (8:00am to 12:00noon)	50%	49%	50%	48%	45%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	52%	51%	38%	33%	27%	45%
Sunday: Evening (5:00pm to 8:00pm)	26%	27%	21%	11%	7%	22%
Sunday: Late night (8:00pm or later)	7%	6%	5%	2%	4%	5%

Table 61: Question #12 by Respondent Age

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	60-64	65-69	70-74	75-84	85+	Overall
5 miles or less	30%	24%	29%	28%	46%	29%
6 to 10 miles	30%	32%	40%	29%	33%	32%
11 to 19 miles	29%	18%	20%	26%	20%	24%
20 miles or more	22%	26%	26%	13%	12%	22%

Table 62: Question #13 by Respondent Age

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	60-64	65-69	70-74	75-84	85+	Overall
Never	95%	92%	91%	93%	93%	93%
1 to 2 times	4%	3%	5%	5%	3%	4%
3 to 6 times	1%	2%	1%	1%	4%	1%
7 to 12 times	0%	0%	3%	1%	0%	1%
More than 12 times	0%	3%	0%	0%	0%	1%
Total	100%	100%	100%	100%	100%	100%

Table 63: Question #14 by Respondent Age

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? (Among those who had trouble finding transportation.)	60-64	65-69	70-74	75-84	85+	Overall
Never	14%	52%	41%	46%	69%	40%
1 to 2 times	72%	28%	39%	26%	31%	38%
3 to 6 times	14%	0%	9%	28%	0%	14%
7 to 12 times	0%	9%	11%	0%	0%	4%
More than 12 times	0%	11%	0%	0%	0%	5%
Total	100%	100%	100%	100%	100%	100%

Table 64: Question #15 by Respondent Age

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.) * Percent of respondents who had trouble finding transportation	60-64	65-69	70-74	75-84	85+	Overall
Commuting to or from work	45%	26%	0%	0%	0%	17%
Grocery shopping	14%	63%	25%	10%	0%	26%
Personal business (like post office or bank)	28%	24%	0%	9%	0%	17%
Church or other faith-based activities	14%	10%	0%	0%	0%	8%
Visiting a senior center or community center	0%	0%	11%	19%	35%	9%
Other social or recreation activities	25%	0%	22%	9%	35%	18%
Other	25%	50%	33%	29%	0%	32%
Volunteering	42%	40%	0%	9%	0%	23%
Other shopping	14%	40%	39%	0%	35%	21%
Medical appointments	17%	50%	36%	62%	100%	43%
Visiting family or friends	0%	26%	0%	18%	0%	12%
Eating out	0%	40%	0%	10%	69%	18%
Total	100%	100%	100%	100%	100%	100%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 65: Question #17 by Respondent Age

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents with a problem finding transportation saying "Major" or "Minor problem"	60-64	65-69	70-74	75-84	85+	Overall
My health	76%	30%	56%	78%	50%	59%
Cost of gas	59%	24%	47%	39%	50%	42%
Cost of fares for buses	34%	18%	25%	33%	0%	25%
Cost of using a taxi or rideshare (Uber, Lyft)	53%	44%	44%	59%	50%	50%
Not wanting to share rides with people I do not know	53%	26%	56%	34%	0%	42%
Buses or other transportation services were not available to pick me up from my home	86%	84%	51%	70%	100%	74%
Buses or other transportation services were not available to the places I wanted to go	73%	88%	57%	67%	100%	74%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	73%	62%	53%	54%	100%	63%
I didn't know about different transportation options	50%	62%	50%	54%	100%	58%

Table 66: Question #18 by Respondent Age

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	60-64	65-69	70-74	75-84	85+	Overall
Using a computer to send and receive email	97%	96%	91%	77%	56%	90%
Using a computer for financial transactions	87%	80%	69%	54%	34%	74%
Using smartphone apps like maps or texting	92%	81%	72%	56%	27%	77%
Sharing rides with people I do not know	59%	63%	49%	53%	42%	56%

Table 67: Question #19 by Respondent Age

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below?						
Percent of respondents saying "Very" or "Somewhat likely"	60-64	65-69	70-74	75-84	85+	Overall
If I had to use a smartphone or computer to schedule the ride	64%	71%	59%	52%	33%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	65%	73%	63%	54%	37%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	69%	74%	67%	55%	43%	66%
If I had to phone a call center to schedule the ride	63%	71%	74%	71%	72%	68%
If I had to share the ride with people I do not know	54%	68%	63%	62%	55%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	30%	37%	40%	33%	45%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	59%	65%	70%	59%	67%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	14%	14%	16%	17%	15%	15%
If I had to schedule the trip the day before I wanted to make it	58%	73%	64%	63%	60%	63%
If I could schedule the trip 2 hours before I wanted to make it	67%	77%	75%	66%	59%	70%
If I could schedule the trip 4 hours before I wanted to make it	64%	76%	73%	64%	71%	69%
If the service came to pick me up at my house	73%	82%	85%	75%	77%	78%
If the service dropped me off about 3 blocks from my destination	54%	54%	46%	35%	24%	48%
If the service dropped me off exactly at my destination	73%	83%	85%	76%	82%	78%

Survey Responses by Gender, Race/Ethnicity and Whether Respondent Lives Alone or With Others

Table 68: Question #1 by Respondent Gender, Age and Living Situation

Do you currently have a valid driver's license?	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Yes	98%	99%	98%	100%	99%	98%	98%
No	2%	1%	2%	0%	1%	2%	2%
Total	100%	100%	100%	100%	100%	100%	100%

Table 69: Question #2 by Respondent Gender, Age and Living Situation

Do you regularly drive?	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Yes	96%	98%	97%	96%	98%	97%	97%
No	4%	2%	3%	4%	2%	3%	3%
Total	100%	100%	100%	100%	100%	100%	100%

Table 70: Question #3 by Respondent Gender, Age and Living Situation

What time(s) of day do you most often drive? (Please check all that apply.)*	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Mornings	90%	87%	88%	92%	88%	88%	88%
Afternoons	85%	82%	84%	72%	83%	84%	83%
Evenings and nights	38%	51%	44%	58%	42%	45%	44%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 71: Question #4 by Respondent Gender, Age and Living Situation

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
During the daytime	100%	100%	100%	100%	99%	100%	100%
During the nighttime	84%	94%	89%	91%	84%	91%	89%
When it is raining or during a thunderstorm	90%	98%	93%	100%	89%	95%	94%
When it is snowing	75%	92%	83%	86%	75%	86%	84%

Table 72: Question #5 by Respondent Gender, Age and Living Situation

Do you have any concerns about your safety while driving?	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Yes	28%	28%	28%	27%	27%	28%	28%
No	72%	72%	72%	73%	73%	72%	72%
Total	100%	100%	100%	100%	100%	100%	100%

Table 73: Question #6 by Respondent Gender, Age and Living Situation

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Very likely	6%	4%	4%	13%	4%	5%	5%
Somewhat likely	40%	26%	34%	28%	46%	30%	33%
Not at all likely	54%	70%	62%	59%	49%	65%	62%
Total	100%	100%	100%	100%	100%	100%	100%

Table 74: Question #7 by Respondent Gender, Age and Living Situation

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Taxi service or rideshare service like Uber or Lyft	77%	75%	77%	75%	69%	78%	76%
Getting rides from family members, friends or neighbors	94%	91%	93%	92%	100%	91%	93%
Getting rides from volunteer drivers through a program	93%	85%	90%	89%	93%	88%	89%
Traditional bus service, like Transfort, COLT or FLEX	76%	73%	75%	71%	79%	73%	75%
Using paratransit	68%	66%	66%	80%	70%	66%	67%

Table 75: Question #8 by Respondent Gender, Age and Living Situation

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Yes	32%	37%	32%	45%	44%	31%	34%
No	29%	27%	29%	19%	24%	29%	28%
Maybe	39%	37%	38%	36%	32%	40%	38%
Total	100%	100%	100%	100%	100%	100%	100%

Table 76: Question #9 by Respondent Gender, Age and Living Situation

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Drive myself in a personal vehicle	98%	98%	98%	98%	99%	98%	98%
Walk	44%	59%	51%	60%	51%	52%	52%
Bicycle	15%	39%	26%	47%	23%	29%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	62%	52%	58%	46%	40%	62%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	46%	29%	39%	21%	56%	32%	37%
Get a ride from a volunteer driver through a program	3%	1%	2%	0%	2%	2%	2%
Get a ride from a personal assistant or caretaker	1%	1%	1%	2%	1%	1%	1%
Use transportation provided by my faith community or church	2%	1%	2%	3%	3%	2%	2%
Use a senior center or community center shuttle	1%	2%	1%	0%	1%	2%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	4%	8%	6%	9%	3%	7%	6%
Use paratransit*	2%	0%	1%	0%	1%	1%	1%
Take a taxi	4%	2%	3%	2%	3%	3%	3%
Use a rideshare service like Uber or Lyft	4%	5%	4%	7%	5%	4%	4%

Table 77: Question #10 by Respondent Gender, Age and Living Situation

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Commuting to and from work	33%	50%	39%	67%	34%	44%	42%
Volunteering	48%	51%	50%	46%	43%	52%	50%
Grocery shopping	99%	98%	99%	98%	99%	98%	99%
Other shopping	98%	97%	98%	97%	94%	99%	98%
Personal business (like post office or bank)	98%	98%	98%	97%	98%	98%	98%
Medical appointments (like doctor, dentist or physical therapy)	98%	97%	98%	93%	94%	99%	97%
Church or other faith-based activities	54%	52%	52%	63%	51%	54%	53%
Visiting family or friends	90%	92%	92%	90%	88%	92%	91%
Visiting a senior center or community center	35%	26%	30%	26%	31%	30%	30%
Eating out (going to restaurants, coffee shops, etc.)	93%	95%	95%	95%	87%	96%	94%
Other social or recreation activities (like fitness, concerts, movies)	83%	87%	84%	93%	73%	88%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	51%	54%	51%	68%	46%	54%	52%
Other trips	2%	2%	2%	2%	2%	2%	2%

Table 78: Question #11 by Respondent Gender, Age and Living Situation

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). For example, if you went to the grocery store Monday before 8:00am, place a check mark in the box of the first row/first column to indicate a weekday trip in the early morning. If you had a doctor's appointment at 1:00pm on Saturday, you would check the box in the second row/third column, for Saturday afternoon.	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Weekdays: Early morning (5:00am to 8:00am)	28%	40%	33%	50%	29%	36%	34%
Weekdays: Morning (8:00am to 12:00noon)	75%	63%	70%	55%	68%	69%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	67%	64%	66%	59%	59%	67%	65%
Weekdays: Evening (5:00pm to 8:00pm)	43%	51%	47%	58%	39%	50%	47%
Weekdays: Late night (8:00pm or later)	16%	16%	15%	26%	13%	16%	16%
Saturday: Early morning (5:00am to 8:00am)	7%	19%	13%	14%	12%	13%	13%
Saturday: Morning (8:00am to 12:00noon)	49%	59%	53%	68%	50%	55%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	46%	53%	50%	61%	40%	53%	50%
Saturday: Evening (5:00pm to 8:00pm)	26%	33%	29%	34%	21%	33%	30%
Saturday: Late night (8:00pm or later)	10%	15%	13%	13%	10%	14%	13%
Sunday: Early morning (5:00am to 8:00am)	10%	15%	12%	22%	12%	13%	12%
Sunday: Morning (8:00am to 12:00noon)	46%	54%	49%	58%	42%	52%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	40%	50%	44%	56%	39%	47%	45%
Sunday: Evening (5:00pm to 8:00pm)	19%	25%	22%	28%	16%	24%	22%
Sunday: Late night (8:00pm or later)	4%	6%	5%	2%	4%	5%	5%

Table 79: Question #12 by Respondent Gender, Age and Living Situation

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
5 miles or less	31%	27%	29%	24%	29%	29%	29%
6 to 10 miles	36%	27%	32%	28%	42%	29%	32%
11 to 19 miles	24%	24%	24%	21%	21%	25%	24%
20 miles or more	19%	25%	20%	38%	21%	22%	22%

Table 80: Question #13 by Respondent Gender, Age and Living Situation

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Never	94%	93%	93%	92%	96%	92%	93%
1 to 2 times	4%	5%	4%	8%	2%	5%	4%
3 to 6 times	1%	1%	1%	0%	1%	1%	1%
7 to 12 times	0%	1%	1%	0%	1%	1%	1%
More than 12 times	1%	0%	1%	0%	0%	1%	1%
Total	100%	100%	100%	100%	100%	100%	100%

Table 81: Question #14 by Respondent Gender, Age and Living Situation

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? (Among those who had trouble finding transportation.)	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Never	42%	44%	42%	30%	55%	38%	40%
1 to 2 times	34%	42%	36%	70%	29%	41%	38%
3 to 6 times	15%	4%	12%	0%	16%	11%	14%
7 to 12 times	4%	5%	5%	0%	0%	5%	4%
More than 12 times	5%	5%	5%	0%	0%	6%	5%
Total	100%	100%	100%	100%	100%	100%	100%

Table 82: Question #15 by Respondent Gender, Age and Living Situation

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.) * Percent of respondents who had trouble finding transportation	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Commuting to or from work	15%	21%	14%	67%	0%	20%	17%
Grocery shopping	22%	29%	26%	0%	0%	28%	26%
Personal business (like post office or bank)	20%	10%	15%	0%	0%	17%	17%
Church or other faith-based activities	12%	0%	6%	0%	0%	7%	8%
Visiting a senior center or community center	15%	5%	10%	0%	0%	11%	9%
Other social or recreation activities	28%	5%	19%	0%	32%	16%	18%
Other	31%	27%	32%	0%	15%	33%	32%
Volunteering	29%	22%	26%	0%	0%	28%	23%
Other shopping	17%	29%	24%	0%	17%	23%	21%
Medical appointments	45%	42%	44%	33%	100%	34%	43%
Visiting family or friends	6%	21%	13%	0%	0%	15%	12%
Eating out	21%	18%	20%	0%	17%	19%	18%
Total	100%	100%	100%	100%	100%	100%	100%

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 83: Question #17 by Respondent Gender, Age and Living Situation

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents with a problem finding transportation saying "Major" or "Minor problem"	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
My health	55%	61%	58%	61%	78%	53%	59%
Cost of gas	51%	32%	45%	0%	45%	42%	42%
Cost of fares for buses	22%	29%	27%	0%	0%	32%	25%
Cost of using a taxi or rideshare (Uber, Lyft)	52%	49%	50%	61%	41%	53%	50%
Not wanting to share rides with people I do not know	36%	52%	41%	61%	17%	49%	42%
Buses or other transportation services were not available to pick me up from my home	74%	72%	75%	61%	70%	75%	74%
Buses or other transportation services were not available to the places I wanted to go	70%	78%	75%	61%	75%	73%	74%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	59%	69%	62%	70%	64%	62%	63%
I didn't know about different transportation options	62%	52%	61%	0%	55%	58%	58%

Table 84: Question #18 by Respondent Gender, Age and Living Situation

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
Using a computer to send and receive email	89%	92%	90%	96%	83%	93%	90%
Using a computer for financial transactions	72%	77%	74%	73%	66%	76%	74%
Using smartphone apps like maps or texting	73%	80%	76%	88%	66%	80%	77%
Sharing rides with people I do not know	53%	58%	57%	50%	50%	58%	56%

Table 85: Question #19 by Respondent Gender, Age and Living Situation

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	Male	Female	Non-Hispanic White	Other	Live alone	Live with others	Overall
If I had to use a smartphone or computer to schedule the ride	67%	54%	61%	63%	55%	62%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	70%	56%	63%	67%	58%	65%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	72%	60%	66%	69%	62%	67%	66%
If I had to phone a call center to schedule the ride	78%	59%	69%	62%	73%	67%	68%
If I had to share the ride with people I do not know	66%	54%	61%	58%	65%	59%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	41%	29%	35%	36%	31%	36%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	72%	54%	63%	54%	57%	64%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	17%	12%	14%	19%	12%	16%	15%
If I had to schedule the trip the day before I wanted to make it	75%	52%	64%	62%	62%	64%	63%
If I could schedule the trip 2 hours before I wanted to make it	79%	61%	71%	67%	69%	71%	70%
If I could schedule the trip 4 hours before I wanted to make it	79%	59%	69%	65%	67%	69%	69%
If the service came to pick me up at my house	85%	70%	78%	74%	81%	77%	78%
If the service dropped me off about 3 blocks from my destination	50%	46%	48%	51%	41%	50%	48%
If the service dropped me off exactly at my destination	86%	71%	79%	74%	82%	77%	78%

Survey Responses by Annual Household Income

Table 86: Question #1 by Annual Household Income

Do you currently have a valid driver's license?	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Yes	94%	99%	99%	100%	96%	98%
No	6%	1%	1%	0%	4%	2%
Total	100%	100%	100%	100%	100%	100%

Table 87: Question #2 by Annual Household Income

Do you regularly drive?	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Yes	94%	96%	98%	99%	98%	97%
No	6%	4%	2%	1%	2%	3%
Total	100%	100%	100%	100%	100%	100%

Table 88: Question #3 by Annual Household Income

What time(s) of day do you most often drive? (Please check all that apply.)*	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Mornings	78%	86%	89%	90%	94%	88%
Afternoons	79%	83%	86%	81%	87%	83%
Evenings and nights	25%	44%	43%	45%	66%	44%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 89: Question #4 by Annual Household Income

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
During the daytime	100%	99%	100%	100%	100%	100%
During the nighttime	75%	86%	93%	92%	95%	89%
When it is raining or during a thunderstorm	82%	90%	96%	99%	100%	94%
When it is snowing	68%	74%	87%	94%	96%	84%

Table 90: Question #5 by Annual Household Income

Do you have any concerns about your safety while driving?	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Yes	26%	30%	31%	23%	25%	28%
No	74%	70%	69%	77%	75%	72%
Total	100%	100%	100%	100%	100%	100%

Table 91: Question #6 by Annual Household Income

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Very likely	10%	4%	4%	5%	2%	5%
Somewhat likely	42%	40%	33%	24%	22%	33%
Not at all likely	49%	56%	63%	71%	76%	62%
Total	100%	100%	100%	100%	100%	100%

Table 92: Question #7 by Annual Household Income

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Taxi service or rideshare service like Uber or Lyft	64%	71%	78%	84%	92%	76%
Getting rides from family members, friends or neighbors	97%	94%	90%	93%	97%	93%
Getting rides from volunteer drivers through a program	92%	93%	88%	87%	84%	89%
Traditional bus service, like Transfort, COLT or FLEX	77%	85%	71%	76%	59%	75%
Using paratransit*	73%	66%	68%	59%	65%	67%

Table 93: Question #8 by Annual Household Income

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Yes	60%	41%	25%	28%	25%	34%
No	9%	24%	31%	34%	42%	28%
Maybe	31%	35%	44%	38%	33%	38%
Total	100%	100%	100%	100%	100%	100%

Table 94: Question #9 by Annual Household Income

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Drive myself in a personal vehicle	97%	97%	98%	100%	98%	98%
Walk	31%	49%	53%	61%	74%	52%
Bicycle	8%	21%	28%	42%	56%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	59%	47%	61%	60%	55%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	55%	39%	36%	28%	28%	37%
Get a ride from a volunteer driver through a program	8%	2%	1%	1%	0%	2%
Get a ride from a personal assistant or caretaker	4%	1%	2%	0%	0%	1%
Use transportation provided by my faith community or church	4%	2%	2%	0%	0%	2%
Use a senior center or community center shuttle	1%	2%	2%	1%	0%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	4%	9%	4%	10%	7%	6%
Use paratransit*	4%	1%	1%	0%	0%	1%
Take a taxi	4%	3%	4%	0%	7%	3%
Use a rideshare service like Uber or Lyft	4%	7%	1%	6%	6%	4%

Table 95: Question #10 by Annual Household Income

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Commuting to and from work	20%	45%	41%	43%	60%	42%
Volunteering	36%	50%	51%	54%	56%	50%
Grocery shopping	96%	100%	98%	100%	98%	99%
Other shopping	94%	97%	97%	100%	100%	98%
Personal business (like post office or bank)	97%	98%	98%	100%	96%	98%
Medical appointments (like doctor, dentist or physical therapy)	96%	96%	97%	100%	100%	97%
Church or other faith-based activities	55%	53%	51%	54%	51%	53%
Visiting family or friends	82%	86%	94%	98%	95%	91%
Visiting a senior center or community center	28%	37%	29%	22%	22%	30%
Eating out (going to restaurants, coffee shops, etc.)	82%	92%	99%	98%	93%	94%
Other social or recreation activities (like fitness, concerts, movies)	51%	79%	94%	91%	95%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	54%	53%	51%	59%	46%	52%
Other trips	2%	2%	2%	2%	2%	2%

Table 96: Question #11 by Annual Household Income

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). Percent of respondents making trips in each time period.	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Weekdays: Early morning (5:00am to 8:00am)	18%	26%	38%	43%	55%	34%
Weekdays: Morning (8:00am to 12:00noon)	68%	72%	65%	76%	65%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	57%	64%	66%	75%	68%	65%
Weekdays: Evening (5:00pm to 8:00pm)	26%	43%	48%	61%	71%	47%
Weekdays: Late night (8:00pm or later)	5%	16%	15%	20%	22%	16%
Saturday: Early morning (5:00am to 8:00am)	4%	13%	14%	17%	20%	13%
Saturday: Morning (8:00am to 12:00noon)	44%	51%	58%	61%	59%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	30%	44%	51%	68%	59%	50%
Saturday: Evening (5:00pm to 8:00pm)	19%	22%	31%	47%	40%	30%
Saturday: Late night (8:00pm or later)	5%	8%	15%	18%	20%	13%
Sunday: Early morning (5:00am to 8:00am)	9%	8%	16%	14%	16%	12%
Sunday: Morning (8:00am to 12:00noon)	37%	49%	53%	54%	58%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	26%	43%	47%	57%	51%	45%
Sunday: Evening (5:00pm to 8:00pm)	8%	15%	22%	36%	32%	22%
Sunday: Late night (8:00pm or later)	0%	6%	7%	5%	2%	5%

Table 97: Question #12 by Annual Household Income

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
5 miles or less	29%	35%	27%	20%	33%	29%
6 to 10 miles	32%	36%	32%	38%	17%	32%
11 to 19 miles	33%	20%	20%	38%	26%	24%
20 miles or more	14%	22%	24%	20%	24%	22%

Table 98: Question #13 by Annual Household Income

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Never	94%	89%	95%	95%	89%	93%
1 to 2 times	1%	8%	3%	4%	2%	4%
3 to 6 times	1%	1%	1%	0%	7%	1%
7 to 12 times	2%	1%	0%	1%	0%	1%
More than 12 times	2%	1%	0%	0%	2%	1%
Total	100%	100%	100%	100%	100%	100%

Table 99: Question #14 by Annual Household Income

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? (Among those who had trouble finding transportation.)	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Never	57%	25%	30%	65%	58%	40%
1 to 2 times	21%	53%	56%	18%	21%	38%
3 to 6 times	0%	5%	15%	18%	21%	14%
7 to 12 times	0%	11%	0%	0%	0%	4%
More than 12 times	22%	6%	0%	0%	0%	5%
Total	100%	100%	100%	100%	100%	100%

Table 100: Question #15 by Annual Household Income

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.) * Percent of respondents who had trouble finding transportation	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Commuting to or from work	0%	11%	18%	0%	50%	17%
Grocery shopping	0%	33%	0%	29%	50%	26%
Personal business (like post office or bank)	0%	5%	18%	52%	0%	17%
Church or other faith-based activities	0%	9%	11%	0%	0%	8%
Visiting a senior center or community center	24%	11%	0%	0%	0%	9%
Other social or recreation activities	27%	25%	0%	26%	25%	18%
Other	0%	32%	35%	45%	50%	32%
Volunteering	27%	23%	18%	29%	50%	23%
Other shopping	0%	19%	31%	55%	25%	21%
Medical appointments	73%	47%	23%	55%	25%	43%
Visiting family or friends	27%	5%	0%	52%	25%	12%
Eating out	52%	7%	12%	55%	25%	18%
Total	100%	100%	100%	100%	100%	100%

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 101: Question #17 by Annual Household Income

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents with a problem finding transportation saying "Major" or "Minor problem"	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
My health	88%	56%	38%	71%	50%	59%
Cost of gas	67%	43%	33%	48%	0%	42%
Cost of fares for buses	0%	32%	36%	31%	0%	25%
Cost of using a taxi or rideshare (Uber, Lyft)	49%	59%	51%	48%	0%	50%
Not wanting to share rides with people I do not know	43%	56%	32%	23%	0%	42%
Buses or other transportation services were not available to pick me up from my home	100%	66%	70%	100%	75%	74%
Buses or other transportation services were not available to the places I wanted to go	100%	66%	61%	100%	100%	74%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	87%	71%	47%	71%	67%	63%
I didn't know about different transportation options	72%	58%	56%	71%	33%	58%

Table 102: Question #18 by Annual Household Income

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
Using a computer to send and receive email	68%	89%	94%	98%	98%	90%
Using a computer for financial transactions	46%	64%	81%	84%	92%	74%
Using smartphone apps like maps or texting	51%	69%	82%	88%	90%	77%
Sharing rides with people I do not know	46%	52%	60%	62%	66%	56%

Table 103: Question #19 by Annual Household Income

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	Overall
If I had to use a smartphone or computer to schedule the ride	45%	60%	67%	64%	64%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	50%	63%	68%	63%	64%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	47%	68%	72%	64%	67%	66%
If I had to phone a call center to schedule the ride	69%	76%	69%	63%	56%	68%
If I had to share the ride with people I do not know	59%	66%	62%	58%	50%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	23%	35%	39%	27%	46%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	56%	64%	65%	58%	61%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	9%	13%	20%	10%	20%	15%
If I had to schedule the trip the day before I wanted to make it	59%	72%	64%	54%	59%	63%
If I could schedule the trip 2 hours before I wanted to make it	68%	73%	74%	63%	58%	70%
If I could schedule the trip 4 hours before I wanted to make it	70%	72%	72%	59%	58%	69%
If the service came to pick me up at my house	82%	84%	79%	68%	67%	78%
If the service dropped me off about 3 blocks from my destination	28%	49%	51%	47%	51%	48%
If the service dropped me off exactly at my destination	82%	84%	79%	69%	70%	78%

Survey Responses by Internet Status

Table 104: Question #1 by Type of Home Internet Access

Do you currently have a valid driver's license?	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Yes	89%	100%	100%	98%	99%	98%
No	11%	0%	0%	2%	1%	2%
Total	100%	100%	100%	100%	100%	100%

Table 105: Question #2 by Type of Home Internet Access

Do you regularly drive?	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Yes	88%	100%	92%	96%	100%	97%
No	12%	0%	8%	4%	0%	3%
Total	100%	100%	100%	100%	100%	100%

Table 106: Question #3 by Type of Home Internet Access

What time(s) of day do you most often drive? (Please check all that apply.)*	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Mornings	75%	95%	90%	88%	91%	88%
Afternoons	85%	67%	89%	83%	84%	83%
Evenings and nights	28%	21%	29%	47%	49%	44%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 107: Question #4 by Type of Home Internet Access

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
During the daytime	97%	100%	100%	100%	100%	100%
During the nighttime	69%	82%	73%	90%	93%	89%
When it is raining or during a thunderstorm	83%	91%	88%	94%	96%	94%
When it is snowing	61%	87%	63%	82%	91%	84%

Table 108: Question #5 by Type of Home Internet Access

Do you have any concerns about your safety while driving?	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Yes	15%	41%	38%	32%	24%	28%
No	85%	59%	62%	68%	76%	72%
Total	100%	100%	100%	100%	100%	100%

Table 109: Question #6 by Type of Home Internet Access

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Very likely	6%	0%	4%	7%	3%	5%
Somewhat likely	54%	26%	51%	32%	30%	33%
Not at all likely	40%	74%	45%	61%	67%	62%
Total	100%	100%	100%	100%	100%	100%

Table 110: Question #7 by Type of Home Internet Access

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Taxi service or rideshare service like Uber or Lyft	66%	67%	61%	74%	82%	76%
Getting rides from family members, friends or neighbors	87%	89%	100%	95%	91%	93%
Getting rides from volunteer drivers through a program	87%	94%	100%	92%	86%	89%
Traditional bus service, like Transfort, COLT or FLEX	77%	76%	68%	76%	73%	75%
Using paratransit*	57%	76%	44%	67%	68%	67%

Table 111: Question #8 by Type of Home Internet Access

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Yes	56%	38%	54%	29%	31%	34%
No	5%	18%	18%	31%	31%	28%
Maybe	38%	44%	28%	39%	38%	38%
Total	100%	100%	100%	100%	100%	100%

Table 112: Question #9 by Type of Home Internet Access

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Drive myself in a personal vehicle	92%	100%	100%	97%	100%	98%
Walk	25%	50%	35%	50%	60%	52%
Bicycle	4%	27%	13%	23%	37%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	57%	43%	66%	58%	55%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	52%	48%	51%	36%	33%	37%
Get a ride from a volunteer driver through a program	6%	0%	5%	1%	2%	2%
Get a ride from a personal assistant or caretaker	6%	0%	0%	1%	1%	1%
Use transportation provided by my faith community or church	3%	0%	7%	2%	1%	2%
Use a senior center or community center shuttle	0%	0%	5%	1%	2%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	3%	0%	9%	6%	7%	6%
Use paratransit*	3%	0%	0%	1%	1%	1%
Take a taxi	3%	0%	4%	3%	4%	3%
Use a rideshare service like Uber or Lyft	3%	5%	5%	2%	7%	4%

Table 113: Question #10 by Type of Home Internet Access

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Commuting to and from work	22%	35%	41%	40%	48%	42%
Volunteering	24%	59%	47%	49%	55%	50%
Grocery shopping	97%	100%	100%	98%	99%	99%
Other shopping	91%	100%	96%	97%	99%	98%
Personal business (like post office or bank)	94%	91%	100%	98%	99%	98%
Medical appointments (like doctor, dentist or physical therapy)	89%	96%	100%	98%	99%	97%
Church or other faith-based activities	48%	38%	72%	53%	54%	53%
Visiting family or friends	71%	94%	95%	91%	94%	91%
Visiting a senior center or community center	23%	23%	37%	30%	32%	30%
Eating out (going to restaurants, coffee shops, etc.)	82%	88%	93%	94%	97%	94%
Other social or recreation activities (like fitness, concerts, movies)	48%	77%	86%	83%	93%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	41%	59%	60%	49%	56%	52%
Other trips	2%	2%	2%	2%	2%	2%

Table 114: Question #11 by Type of Home Internet Access

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). For example, if you went to the grocery store Monday before 8:00am, place a check mark in the box of the first row/first column to indicate a weekday trip in the early morning. If you had a doctor's appointment at 1:00pm on Saturday, you would check the box in the second row/third column, for Saturday afternoon.	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Weekdays: Early morning (5:00am to 8:00am)	27%	33%	18%	31%	43%	34%
Weekdays: Morning (8:00am to 12:00noon)	64%	95%	81%	67%	69%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	50%	66%	62%	66%	68%	65%
Weekdays: Evening (5:00pm to 8:00pm)	15%	40%	36%	48%	55%	47%
Weekdays: Late night (8:00pm or later)	0%	23%	14%	16%	17%	16%
Saturday: Early morning (5:00am to 8:00am)	5%	20%	8%	10%	17%	13%
Saturday: Morning (8:00am to 12:00noon)	39%	71%	50%	50%	60%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	22%	62%	58%	51%	52%	50%
Saturday: Evening (5:00pm to 8:00pm)	5%	32%	35%	27%	36%	30%
Saturday: Late night (8:00pm or later)	5%	15%	8%	11%	17%	13%
Sunday: Early morning (5:00am to 8:00am)	7%	14%	12%	12%	14%	12%
Sunday: Morning (8:00am to 12:00noon)	40%	62%	53%	50%	51%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	22%	50%	33%	42%	52%	45%
Sunday: Evening (5:00pm to 8:00pm)	6%	30%	22%	18%	29%	22%
Sunday: Late night (8:00pm or later)	0%	15%	4%	2%	7%	5%

Table 115: Question #12 by Type of Home Internet Access

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
5 miles or less	29%	25%	36%	32%	26%	29%
6 to 10 miles	40%	41%	40%	27%	35%	32%
11 to 19 miles	20%	21%	40%	23%	26%	24%
20 miles or more	26%	22%	17%	22%	21%	22%

Table 116: Question #13 by Type of Home Internet Access

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Never	92%	100%	82%	92%	94%	93%
1 to 2 times	5%	0%	12%	6%	3%	4%
3 to 6 times	0%	0%	0%	0%	2%	1%
7 to 12 times	3%	0%	6%	0%	0%	1%
More than 12 times	0%	0%	0%	2%	0%	1%
Total	100%	100%	100%	100%	100%	100%

Table 117: Question #14 by Type of Home Internet Access

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? (Percent of respondents who had trouble finding transportation.)	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Never	41%		75%	24%	54%	40%
1 to 2 times	59%		25%	51%	18%	38%
3 to 6 times	0%		0%	10%	20%	14%
7 to 12 times	0%		0%	10%	0%	4%
More than 12 times	0%		0%	5%	7%	5%
Total	100%		100%	100%	100%	100%

Table 118: Question #15 by Type of Home Internet Access

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.) (Percent of respondents who had trouble finding transportation.)	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Commuting to or from work	0%		63%	9%	27%	17%
Grocery shopping	0%		0%	28%	31%	26%
Personal business (like post office or bank)	0%		63%	4%	25%	17%
Church or other faith-based activities	0%		37%	7%	0%	8%
Visiting a senior center or community center	0%		0%	5%	6%	9%
Other social or recreation activities	0%		0%	12%	29%	18%
Other	0%		0%	27%	50%	32%
Volunteering	0%		0%	15%	43%	23%
Other shopping	0%		0%	22%	33%	21%
Medical appointments	100%		0%	50%	29%	43%
Visiting family or friends	0%		0%	0%	31%	12%
Eating out	0%		0%	16%	25%	18%
Total	100%		100%	100%	100%	100%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 119: Question #17 by Type of Home Internet Access

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents saying "Major" or "Minor problem"	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
My health	100%	0%	100%	59%	41%	59%
Cost of gas	43%	0%	81%	36%	43%	42%
Cost of fares for buses	57%	0%	54%	19%	18%	25%
Cost of using a taxi or rideshare (Uber, Lyft)	74%	0%	54%	55%	39%	50%
Not wanting to share rides with people I do not know	80%	100%	69%	40%	31%	42%
Buses or other transportation services were not available to pick me up from my home	100%	0%	100%	61%	80%	74%
Buses or other transportation services were not available to the places I wanted to go	100%	0%	100%	62%	78%	74%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	100%	0%	100%	56%	60%	63%
I didn't know about different transportation options	100%	0%	100%	51%	51%	58%

Table 120: Question #18 by Type of Home Internet Access

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
Using a computer to send and receive email	31%	91%	87%	94%	98%	90%
Using a computer for financial transactions	13%	67%	42%	72%	89%	74%
Using smartphone apps like maps or texting	18%	100%	29%	67%	97%	77%
Sharing rides with people I do not know	38%	45%	41%	52%	65%	56%

Table 121: Question #19 by Type of Home Internet Access

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	No internet	Dial-up only	High-speed internet	Smartphone	High-speed and smartphone	Overall
If I had to use a smartphone or computer to schedule the ride	10%	59%	44%	61%	72%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	13%	58%	48%	63%	74%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	18%	58%	48%	69%	73%	66%
If I had to phone a call center to schedule the ride	64%	41%	71%	70%	69%	68%
If I had to share the ride with people I do not know	51%	47%	68%	61%	61%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	27%	10%	19%	35%	40%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	57%	40%	55%	63%	66%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	15%	5%	10%	15%	16%	15%
If I had to schedule the trip the day before I wanted to make it	48%	39%	59%	63%	68%	63%
If I could schedule the trip 2 hours before I wanted to make it	51%	48%	66%	71%	74%	70%
If I could schedule the trip 4 hours before I wanted to make it	59%	54%	69%	69%	71%	69%
If the service came to pick me up at my house	74%	58%	82%	79%	78%	78%
If the service dropped me off about 3 blocks from my destination	26%	25%	41%	48%	54%	48%
If the service dropped me off exactly at my destination	76%	58%	82%	80%	79%	78%

Survey Responses by Employment Status

Table 122: Question #1 by Employment Status

Do you currently have a valid driver's license?	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Yes	98%	99%	100%	88%	98%
No	2%	1%	0%	12%	2%
Total	100%	100%	100%	100%	100%

Table 123: Question #2 by Employment Status

Do you regularly drive?	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Yes	97%	100%	100%	88%	97%
No	3%	0%	0%	12%	3%
Total	100%	100%	100%	100%	100%

Table 124: Question #3 by Employment Status

What time(s) of day do you most often drive? (Please check all that apply.)*	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Mornings	84%	98%	94%	50%	88%
Afternoons	85%	79%	81%	100%	83%
Evenings and nights	32%	67%	50%	50%	44%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 125: Question #4 by Employment Status

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
During the daytime	100%	100%	99%	100%	100%
During the nighttime	86%	95%	90%	100%	89%
When it is raining or during a thunderstorm	92%	98%	92%	100%	94%
When it is snowing	79%	95%	83%	89%	84%

Table 126: Question #5 by Employment Status

Do you have any concerns about your safety while driving?	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Yes	29%	20%	34%	61%	28%
No	71%	80%	66%	39%	72%
Total	100%	100%	100%	100%	100%

Table 127: Question #6 by Employment Status

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Very likely	5%	4%	8%	18%	5%
Somewhat likely	39%	26%	24%	28%	33%
Not at all likely	57%	70%	68%	54%	62%
Total	100%	100%	100%	100%	100%

Table 128: Question #7 by Employment Status

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Taxi service or rideshare service like Uber or Lyft	78%	75%	69%	100%	76%
Getting rides from family members, friends or neighbors	93%	90%	96%	100%	93%
Getting rides from volunteer drivers through a program	91%	85%	89%	100%	89%
Traditional bus service, like Transfort, COLT or FLEX	75%	66%	87%	100%	75%
Using paratransit*	69%	64%	65%	48%	67%

Table 129: Question #8 by Employment Status

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Yes	35%	26%	36%	50%	34%
No	28%	30%	28%	28%	28%
Maybe	37%	45%	37%	22%	38%
Total	100%	100%	100%	100%	100%

Table 130: Question #9 by Employment Status

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Drive myself in a personal vehicle	98%	100%	100%	88%	98%
Walk	46%	62%	59%	65%	52%
Bicycle	22%	38%	28%	34%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	57%	52%	56%	72%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	41%	29%	36%	28%	37%
Get a ride from a volunteer driver through a program	2%	2%	0%	12%	2%
Get a ride from a personal assistant or caretaker	2%	1%	0%	0%	1%
Use transportation provided by my faith community or church	1%	2%	2%	0%	2%
Use a senior center or community center shuttle	2%	2%	0%	0%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	2%	12%	9%	12%	6%
Use paratransit*	1%	1%	0%	12%	1%
Take a taxi	2%	6%	2%	12%	3%
Use a rideshare service like Uber or Lyft	3%	7%	5%	9%	4%

Table 131: Question #10 by Employment Status

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Commuting to and from work	8%	93%	85%	47%	42%
Volunteering	52%	43%	60%	44%	50%
Grocery shopping	99%	99%	98%	100%	99%
Other shopping	97%	98%	100%	100%	98%
Personal business (like post office or bank)	97%	99%	100%	100%	98%
Medical appointments (like doctor, dentist or physical therapy)	98%	96%	100%	100%	97%
Church or other faith-based activities	52%	54%	59%	56%	53%
Visiting family or friends	89%	92%	97%	91%	91%
Visiting a senior center or community center	37%	14%	37%	9%	30%
Eating out (going to restaurants, coffee shops, etc.)	94%	95%	94%	100%	94%
Other social or recreation activities (like fitness, concerts, movies)	81%	92%	86%	100%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	52%	54%	54%	44%	52%
Other trips	2%	2%	2%	2%	2%

Table 132: Question #11 by Employment Status

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). For example, if you went to the grocery store Monday before 8:00am, place a check mark in the box of the first row/first column to indicate a weekday trip in the early morning. If you had a doctor's appointment at 1:00pm on Saturday, you would check the box in the second row/third column, for Saturday afternoon.	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Weekdays: Early morning (5:00am to 8:00am)	18%	70%	42%	9%	34%
Weekdays: Morning (8:00am to 12:00noon)	79%	43%	73%	91%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	70%	55%	61%	81%	65%
Weekdays: Evening (5:00pm to 8:00pm)	39%	67%	50%	44%	47%
Weekdays: Late night (8:00pm or later)	12%	24%	18%	9%	16%
Saturday: Early morning (5:00am to 8:00am)	5%	25%	23%	19%	13%
Saturday: Morning (8:00am to 12:00noon)	52%	60%	52%	44%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	46%	54%	57%	63%	50%
Saturday: Evening (5:00pm to 8:00pm)	24%	40%	33%	75%	30%
Saturday: Late night (8:00pm or later)	9%	22%	10%	28%	13%
Sunday: Early morning (5:00am to 8:00am)	9%	19%	16%	19%	12%
Sunday: Morning (8:00am to 12:00noon)	49%	50%	56%	56%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	39%	56%	50%	38%	45%
Sunday: Evening (5:00pm to 8:00pm)	17%	32%	24%	31%	22%
Sunday: Late night (8:00pm or later)	2%	11%	6%	0%	5%

Table 133: Question #12 by Employment Status

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
5 miles or less	29%	25%	39%	19%	29%
6 to 10 miles	33%	32%	29%	44%	32%
11 to 19 miles	21%	29%	27%	19%	24%
20 miles or more	16%	34%	15%	34%	22%

Table 134: Question #13 by Employment Status

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Never	93%	96%	92%	88%	93%
1 to 2 times	5%	1%	7%	0%	4%
3 to 6 times	0%	2%	1%	0%	1%
7 to 12 times	1%	1%	0%	0%	1%
More than 12 times	1%	0%	0%	12%	1%
Total	100%	100%	100%	100%	100%

Table 135: Question #14 by Employment Status

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? Percent of respondents who had trouble finding transportation.	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Never	80%	86%	72%	70%	79%
1 to 2 times	14%	4%	21%	0%	13%
3 to 6 times	3%	10%	7%	0%	5%
7 to 12 times	2%	0%	0%	0%	1%
More than 12 times	0%	0%	0%	30%	2%
Total	100%	100%	100%	100%	100%

Table 136: Question #15 by Employment Status

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.) * Percent of respondents who had trouble finding transportation	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Commuting to or from work	0%	59%	53%	0%	16%
Grocery shopping	23%	42%	14%	0%	27%
Personal business (like post office or bank)	12%	34%	24%	0%	18%
Church or other faith-based activities	5%	0%	14%	0%	6%
Visiting a senior center or community center	6%	0%	14%	0%	7%
Other social or recreation activities	16%	0%	14%	100%	15%
Other	41%	37%	0%	0%	35%
Volunteering	15%	42%	0%	100%	18%
Other shopping	13%	30%	14%	0%	17%
Medical appointments	42%	30%	33%	0%	40%
Visiting family or friends	12%	30%	0%	100%	14%
Eating out	10%	13%	0%	100%	16%
Adult day center/adult day programs	0%	17%	0%	0%	3%
Total	100%	100%	100%	100%	100%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 137: Question #17 by Employment Status

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents who had troubles finding transportation saying "Major" or "Minor problem"	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
My health	41%	27%	51%	100%	40%
Cost of gas	25%	38%	39%	100%	30%
Cost of fares for buses	15%	37%	31%	0%	22%
Cost of using a taxi or rideshare (Uber, Lyft)	38%	44%	55%	100%	42%
Not wanting to share rides with people I do not know	32%	45%	64%	100%	39%
Buses or other transportation services were not available to pick me up from my home	64%	53%	52%	100%	61%
Buses or other transportation services were not available to the places I wanted to go	65%	65%	49%	100%	64%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	42%	45%	42%	100%	44%
I didn't know about different transportation options	43%	42%	45%	100%	44%

Table 138: Question #18 by Employment Status

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
Using a computer to send and receive email	86%	99%	94%	100%	90%
Using a computer for financial transactions	67%	88%	79%	72%	74%
Using smartphone apps like maps or texting	69%	91%	86%	91%	77%
Sharing rides with people I do not know	57%	59%	51%	25%	56%

Table 139: Question #19 by Employment Status

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
If I had to use a smartphone or computer to schedule the ride	59%	63%	67%	72%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	61%	65%	68%	72%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	63%	71%	68%	72%	66%
If I had to phone a call center to schedule the ride	70%	64%	68%	81%	68%
If I had to share the ride with people I do not know	63%	60%	52%	52%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	36%	36%	30%	40%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	63%	64%	58%	65%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	15%	12%	16%	28%	15%
If I had to schedule the trip the day before I wanted to make it	64%	56%	72%	62%	63%
If I could schedule the trip 2 hours before I wanted to make it	71%	66%	75%	72%	70%
If I could schedule the trip 4 hours before I wanted to make it	69%	64%	75%	72%	69%

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	Fully retired	Working full time for pay	Working part time for pay	Unemployed, looking for paid work	Overall
If the service came to pick me up at my house	78%	76%	80%	81%	78%
If the service dropped me off about 3 blocks from my destination	45%	52%	56%	60%	48%
If the service dropped me off exactly at my destination	78%	77%	80%	81%	78%

Survey Responses by Zip Code

Table 140: Question #1 by Respondent Zip Code

Do you currently have a valid driver's license?	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Yes	98%	97%	100%	99%	100%	100%	93%	99%	97%	100%	98%
No	2%	3%	0%	1%	0%	0%	7%	1%	3%	0%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 141: Question #2 by Respondent Zip Code

Do you regularly drive?	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Yes	98%	100%	100%	97%	97%	96%	95%	100%	96%	96%	97%
No	2%	0%	0%	3%	3%	4%	5%	0%	4%	4%	3%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 142: Question #3 by Respondent Zip Code

What time(s) of day do you most often drive? (Please check all that apply.)*	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Mornings	84%	95%	88%	88%	100%	87%	96%	89%	83%	86%	88%
Afternoons	89%	95%	96%	83%	62%	94%	78%	86%	81%	77%	83%
Evenings and nights	52%	30%	48%	49%	55%	38%	32%	50%	36%	40%	44%

*Percents may add to more than 100% as respondents could give more than one answer.

Table 143: Question #4 by Respondent Zip Code

How comfortable are you driving in the following conditions? Percent of respondents who answered "Very" or "Somewhat comfortable"	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
During the daytime	100%	100%	100%	100%	100%	100%	100%	99%	100%	99%	100%
During the nighttime	89%	89%	92%	90%	94%	88%	100%	88%	83%	91%	89%
When it is raining or during a thunderstorm	96%	98%	100%	94%	94%	96%	94%	91%	85%	97%	94%
When it is snowing	79%	75%	92%	89%	85%	78%	85%	81%	75%	87%	84%

Table 144: Question #5 by Respondent Zip Code

Do you have any concerns about your safety while driving?	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Yes	37%	26%	18%	29%	16%	30%	34%	19%	37%	28%	28%
No	63%	74%	82%	71%	84%	70%	66%	81%	63%	72%	72%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 145: Question #6 by Respondent Zip Code

How likely, if at all, would you be to retire from driving if there were good alternatives in place?	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Very likely	9%	8%	0%	6%	6%	0%	0%	1%	6%	7%	5%
Somewhat likely	34%	29%	44%	33%	23%	32%	31%	34%	37%	31%	33%
Not at all likely	58%	63%	56%	62%	70%	68%	69%	65%	57%	62%	62%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 146: Question #7 by Respondent Zip Code

Please indicate how likely you would be to use each option if you could no longer drive. Percent of respondents who "Definitely would" or "Might use."	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Taxi service or rideshare service like Uber or Lyft	73%	75%	85%	82%	71%	93%	59%	71%	72%	73%	76%
Getting rides from family members, friends or neighbors	97%	84%	93%	97%	95%	95%	92%	87%	94%	91%	93%
Getting rides from volunteer drivers through a program	93%	86%	88%	90%	91%	96%	72%	88%	94%	86%	89%
Traditional bus service, like Transfort, COLT or FLEX	79%	87%	71%	68%	84%	65%	64%	70%	79%	80%	75%
Using paratransit*	66%	78%	67%	62%	71%	44%	51%	69%	72%	74%	67%

Table 147: Question #8 by Respondent Zip Code

If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Yes	38%	39%	60%	32%	34%	29%	10%	25%	44%	30%	34%
No	23%	38%	0%	28%	24%	28%	68%	25%	26%	33%	28%
Maybe	39%	24%	40%	40%	42%	43%	22%	50%	30%	37%	38%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 148: Question #9 by Respondent Zip Code

In a typical month, how often do you use each of the following forms of transportation? Percent of respondents who ever use.	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Drive myself in a personal vehicle	98%	100%	100%	98%	100%	100%	92%	100%	97%	98%	98%
Walk	43%	46%	60%	54%	57%	77%	48%	54%	46%	46%	52%
Bicycle	26%	15%	29%	35%	36%	27%	13%	25%	24%	21%	27%
Get a ride in a personal vehicle from a family member or someone who lives in my household	64%	49%	61%	54%	49%	59%	64%	58%	59%	57%	57%
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household	35%	35%	37%	34%	49%	36%	31%	38%	52%	26%	37%
Get a ride from a volunteer driver through a program	3%	0%	9%	2%	0%	0%	0%	2%	0%	0%	2%
Get a ride from a personal assistant or caretaker	0%	0%	4%	2%	0%	0%	8%	0%	0%	0%	1%
Use transportation provided by my faith community or church	3%	0%	4%	2%	0%	0%	0%	2%	4%	0%	2%
Use a senior center or community center shuttle	0%	0%	9%	2%	0%	0%	0%	3%	0%	2%	2%
Use a traditional bus service, like Transfort, COLT or FLEX	10%	0%	25%	6%	12%	0%	0%	6%	4%	5%	6%
Use paratransit*	3%	0%	4%	2%	0%	0%	0%	0%	0%	0%	1%
Take a taxi	6%	0%	9%	2%	4%	0%	0%	4%	4%	2%	3%
Use a rideshare service like Uber or Lyft	0%	5%	14%	4%	3%	0%	0%	7%	4%	5%	4%

Table 149: Question #10 by Respondent Zip Code

In a typical month, how often do you make the following types of trips? Percent of respondents who ever make trip	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Commuting to and from work	41%	43%	27%	40%	58%	32%	29%	44%	39%	47%	42%
Volunteering	44%	49%	49%	43%	65%	45%	63%	51%	56%	56%	50%
Grocery shopping	98%	100%	100%	99%	100%	100%	92%	100%	99%	98%	99%
Other shopping	94%	97%	100%	97%	100%	96%	87%	99%	100%	100%	98%
Personal business (like post office or bank)	98%	100%	100%	99%	100%	100%	83%	96%	98%	100%	98%
Medical appointments (like doctor, dentist or physical therapy)	92%	100%	100%	97%	100%	100%	100%	96%	97%	100%	97%
Church or other faith-based activities	46%	66%	67%	50%	45%	52%	43%	63%	64%	42%	53%
Visiting family or friends	90%	95%	86%	91%	81%	96%	94%	96%	89%	90%	91%
Visiting a senior center or community center	29%	41%	25%	28%	29%	23%	17%	34%	37%	28%	30%
Eating out (going to restaurants, coffee shops, etc.)	94%	97%	93%	93%	88%	100%	94%	95%	96%	97%	94%
Other social or recreation activities (like fitness, concerts, movies)	88%	85%	96%	81%	85%	93%	76%	85%	87%	85%	85%
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren)	49%	47%	46%	58%	46%	51%	36%	43%	69%	47%	52%
Other trips	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%

Table 150: Question #11 by Respondent Zip Code

Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). Percent of respondents making trips in each time period.	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Weekdays: Early morning (5:00am to 8:00am)	39%	29%	26%	35%	44%	42%	24%	32%	35%	39%	34%
Weekdays: Morning (8:00am to 12:00noon)	59%	68%	72%	72%	76%	73%	72%	64%	66%	69%	68%
Weekdays: Afternoon (12:00noon to 5:00pm)	56%	64%	82%	68%	66%	65%	58%	70%	66%	57%	65%
Weekdays: Evening (5:00pm to 8:00pm)	46%	44%	54%	45%	48%	55%	33%	55%	46%	48%	47%
Weekdays: Late night (8:00pm or later)	6%	19%	20%	12%	11%	19%	24%	18%	16%	19%	16%
Saturday: Early morning (5:00am to 8:00am)	11%	19%	12%	16%	11%	0%	8%	10%	12%	15%	13%
Saturday: Morning (8:00am to 12:00noon)	42%	53%	51%	54%	67%	62%	26%	56%	59%	56%	54%
Saturday: Afternoon (12:00noon to 5:00pm)	49%	58%	59%	51%	44%	82%	30%	50%	45%	46%	50%
Saturday: Evening (5:00pm to 8:00pm)	41%	13%	38%	28%	37%	23%	23%	38%	27%	28%	30%
Saturday: Late night (8:00pm or later)	12%	15%	7%	11%	18%	18%	4%	17%	12%	11%	13%
Sunday: Early morning (5:00am to 8:00am)	0%	17%	7%	18%	8%	10%	7%	10%	19%	11%	12%
Sunday: Morning (8:00am to 12:00noon)	54%	45%	46%	47%	66%	73%	25%	53%	48%	50%	50%
Sunday: Afternoon (12:00noon to 5:00pm)	54%	55%	53%	44%	37%	58%	8%	46%	34%	49%	45%
Sunday: Evening (5:00pm to 8:00pm)	24%	13%	27%	21%	35%	30%	16%	23%	17%	23%	22%
Sunday: Late night (8:00pm or later)	3%	3%	11%	2%	8%	14%	4%	4%	3%	11%	5%

Table 151: Question #12 by Respondent Zip Code

On average, how long is each trip you make? (One-way distance) Percent with more than half of trips at this distance	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
5 miles or less	10%	42%	44%	31%	22%	15%	28%	24%	41%	23%	29%
6 to 10 miles	36%	44%	22%	34%	54%	29%	0%	20%	30%	31%	32%
11 to 19 miles	34%	0%	17%	24%	27%	10%	26%	21%	18%	41%	24%
20 miles or more	23%	8%	7%	11%	19%	7%	96%	25%	11%	36%	22%

Table 152: Question #13 by Respondent Zip Code

How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Never	83%	87%	85%	95%	94%	100%	95%	96%	93%	93%	93%
1 to 2 times	13%	5%	5%	3%	6%	0%	5%	2%	4%	5%	4%
3 to 6 times	0%	6%	4%	1%	0%	0%	0%	3%	0%	0%	1%
7 to 12 times	0%	2%	5%	0%	0%	0%	0%	0%	3%	0%	1%
More than 12 times	4%	0%	0%	1%	0%	0%	0%	0%	0%	2%	1%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 153: Question #14 by Respondent Zip Code

How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation? (Among those who had trouble finding transportation.)	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Never	40%	0%	65%	38%	56%	0%	0%	74%	52%	33%	40%
1 to 2 times	45%	18%	35%	37%	44%	0%	100%	26%	24%	53%	38%
3 to 6 times	0%	82%	0%	14%	0%	0%	0%	0%	0%	0%	14%
7 to 12 times	0%	0%	0%	0%	0%	0%	0%	0%	24%	14%	4%
More than 12 times	15%	0%	0%	11%	0%	0%	0%	0%	0%	0%	5%
Total	100%	100%	100%	100%	100%	0%	100%	100%	100%	100%	100%

Table 154: Question #15 by Respondent Zip Code

In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.) * Percent of respondents who had trouble finding transportation	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Commuting to or from work	0%	0%	0%	14%	0%	0%	0%	48%	41%	43%	17%
Grocery shopping	16%	39%	0%	11%	0%	0%	0%	48%	31%	57%	26%
Personal business (like post office or bank)	16%	18%	0%	14%	0%	0%	0%	0%	41%	21%	17%
Church or other faith-based activities	13%	0%	0%	0%	0%	0%	0%	0%	0%	36%	8%
Visiting a senior center or community center	13%	39%	47%	0%	0%	0%	0%	0%	0%	0%	9%
Other social or recreation activities	29%	18%	0%	21%	44%	0%	0%	31%	0%	0%	18%
Other	13%	37%	53%	40%	44%	0%	0%	55%	0%	21%	32%
Volunteering	45%	0%	0%	14%	0%	0%	0%	79%	0%	36%	23%
Other shopping	33%	18%	0%	35%	0%	0%	100%	24%	0%	0%	21%
Medical appointments	29%	63%	100%	46%	100%	0%	0%	21%	28%	21%	43%
Visiting family or friends	45%	18%	0%	0%	0%	0%	0%	24%	0%	0%	12%
Eating out	33%	0%	47%	20%	0%	0%	0%	24%	0%	0%	18%
Adult day center/adult day programs	100%	100%	100%	100%	100%	0%	100%	100%	100%	100%	100%
Total	0%	0%	0%	14%	0%	0%	0%	48%	41%	43%	17%

**Percents may add to more than 100% as respondents could give more than one answer.*

Table 155: Question #17 by Respondent Zip Code

To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make? Percent of respondents with a problem finding transportation saying "Major" or "Minor problem"	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
My health	50%	100%	0%	50%	100%	0%	56%	58%	87%	37%	59%
Cost of gas	15%	58%	53%	48%	100%	0%	0%	60%	48%	22%	42%
Cost of fares for buses	20%	30%	53%	38%	56%	0%	56%	13%	0%	13%	25%
Cost of using a taxi or rideshare (Uber, Lyft)	54%	76%	53%	69%	56%	0%	100%	13%	34%	38%	50%
Not wanting to share rides with people I do not know	41%	58%	53%	51%	56%	0%	56%	10%	55%	38%	42%
Buses or other transportation services were not available to pick me up from my home	67%	100%	100%	80%	100%	0%	100%	90%	34%	51%	74%
Buses or other transportation services were not available to the places I wanted to go	67%	100%	100%	71%	100%	0%	100%	90%	52%	51%	74%
Family member, friend or neighbor was unable to take me when I wanted to make a trip	37%	73%	100%	64%	100%	0%	100%	67%	52%	51%	63%
I didn't know about different transportation options	54%	100%	100%	61%	44%	0%	0%	59%	64%	25%	58%

Table 156: Question #18 by Respondent Zip Code

How comfortable do you feel doing each of the following? Percent of respondents saying "Very" or "Somewhat comfortable"	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
Using a computer to send and receive email	92%	87%	92%	90%	94%	87%	100%	89%	84%	96%	90%
Using a computer for financial transactions	73%	71%	63%	74%	73%	72%	93%	76%	59%	87%	74%
Using smartphone apps like maps or texting	86%	70%	63%	75%	78%	83%	83%	80%	76%	81%	77%
Sharing rides with people I do not know	59%	46%	52%	58%	65%	54%	49%	56%	58%	55%	56%

Table 157: Question #19 by Respondent Zip Code

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
If I had to use a smartphone or computer to schedule the ride	61%	62%	67%	62%	71%	56%	62%	56%	63%	57%	61%
If I could use a smartphone or computer to schedule the ride if I wanted	61%	67%	71%	63%	71%	54%	62%	61%	64%	60%	63%
If I could see on my computer or smartphone exactly when the ride would arrive	62%	80%	62%	68%	74%	60%	61%	62%	67%	61%	66%
If I had to phone a call center to schedule the ride	71%	92%	64%	71%	84%	73%	54%	60%	69%	60%	68%
If I had to share the ride with people I do not know	59%	64%	61%	62%	77%	59%	57%	55%	68%	52%	60%
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	28%	48%	27%	41%	42%	24%	30%	32%	31%	28%	35%
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	61%	69%	75%	68%	83%	50%	47%	58%	60%	51%	62%
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	14%	18%	7%	20%	6%	12%	8%	12%	13%	15%	15%
If I had to schedule the trip the day before I wanted to make it	71%	84%	67%	64%	67%	59%	62%	53%	65%	56%	63%
If I could schedule the trip 2 hours before I wanted to make it	66%	82%	69%	71%	80%	69%	64%	66%	71%	66%	70%

If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below? Percent of respondents saying "Very" or "Somewhat likely"	80513	80517	80521	80524	80526	80528	80536	80537	80538	Other	Overall
If I could schedule the trip 4 hours before I wanted to make it	64%	84%	76%	71%	80%	65%	59%	61%	70%	64%	69%
If the service came to pick me up at my house	73%	89%	85%	80%	97%	73%	76%	73%	77%	68%	78%
If the service dropped me off about 3 blocks from my destination	54%	52%	53%	47%	45%	54%	35%	43%	51%	52%	48%
If the service dropped me off exactly at my destination	77%	92%	85%	80%	97%	73%	76%	74%	77%	68%	78%

Appendix D: Survey Methodology

Larimer County is performing an assessment of existing transportation challenges for seniors in unincorporated Larimer County and making recommendations for services and programs to improve mobility and accessibility in the region. As a part of this process, a survey was undertaken to better understand the transportation needs of older adults. For more information about the survey, please contact Katy Mason, the Program Coordinator at the Larimer County Office on Aging at 970-498-7758 or by email at masonkm@co.larimer.co.us.

Developing the Survey

The five-page survey was developed through an iterative process between the staff of the Larimer County's Office on Aging, staff of Fehr & Peers (the organization hired to conduct the senior transportation planning efforts) and NRC. The goal was to craft a survey instrument that would be easy to complete by recipients and provide the information needed for the strategic planning effort. A copy of the survey can be found in *Appendix E: Survey Materials*.

Selecting Survey Recipients

All households in unincorporated Larimer County with an adult age 60 or over were eligible to be a part of the survey. A mailing list that targets this age group in Larimer County was purchased from the list vendor Go-Dog Direct. Their data come from Experian, Epsilon, Knowledge Base Marketing & Acxiom. The list was geocoded to ensure it only included addresses within unincorporated Larimer County, and 1,500 households were randomly selected to receive the survey.

Administering the Survey

The database of selected household addresses was processed for certification and verification, using CASS™/NCOA software that relies on the USPS National Directory information to verify and standardize the address elements and assign each a complete, nine-digit zip code where possible.

Each survey recipient was contacted by mail a total of three times in January of 2017. The first mailing was a pre-notification postcard announcing the upcoming survey. About a week after the pre-notification postcard was sent, the first wave of the six-page survey packet was mailed. This packet included the survey, a cover letter signed by Lew Gaiter III, Chair of the Larimer County Board of Commissioners, and a postage-paid return envelope. A week later a second survey packet was mailed, which included instructions to recycle the survey if the household had already responded to the first survey. Survey recipients were given the option of completing the survey online, if they desired. The survey was offered in English. A copy of the survey materials can be found in *Appendix E: Survey Materials*.

Ninety-six surveys were returned as not deliverable to the post office (mostly due to vacant housing units), so it was assumed that 1,404 households received the survey. A total of 557 completed surveys were returned, 535 by mail and 21 online, for a response rate of 39.7% (calculated using AAPOR Response Rate 2, see the table below). Typical response rates for a survey of this type are between 20% and 40%.

Table 158: Larimer County Senior Transportation Survey Response Rate

Disposition	Number
Total sample used	1,500
I=Complete Survey	551
P=Partial Survey*	6
R=Refusal and break off	0
NC=Non Contact	0
O=Other	0
UH=Unknown household	0
UO=Unknown other	847
Response rate: $(I+P)/(I+P) + (R+NC+O) + (UH+UO)$	40%

**Less than 50% of survey was completed.*

The 95% confidence interval (or “margin of error”) quantifies the “sampling error” or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size, and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within a certain range if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite the best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error). With 557 responses, the 95% confidence interval is plus or minus 4.2 percentage points. This confidence interval was not adjusted for design effects.

Survey Processing (Data Entry)

Mailed surveys were returned to NRC directly via postage-paid business reply envelopes. Once received, staff assigned a unique identification number to each questionnaire. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; NRC staff would choose randomly two of the three selected items to be coded in the dataset.

Once all surveys were assigned a unique identification number, they were entered into an electronic dataset. This dataset was subject to a data entry protocol of “key and verify,” in which survey data were entered twice into an electronic dataset and then compared. Discrepancies were evaluated against the original survey form and corrected. Range checks as well as other forms of quality control were also performed.

Analyzing the Results

One of the first steps in the data analysis was to statistically adjust the survey results so that the demographic profile of the respondents mirrors that of the population as a whole. This process is known as “weighting” the data. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. This is done by:

1) reviewing the sample demographics and comparing them to the population norms from the most recent sources and 2) comparing the responses to different questions for demographic subgroups. The demographic characteristics that are least similar to the known demographic profile and yield the most different results are the best candidates for data weighting. For this project, the population norms came from the US 2010 decennial Census and American Community Survey data for unincorporated portion of Larimer County. The variable used to weight the data were sex and age. The results of the weighting scheme are presented in the table on the next page.

The electronic dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and average (mean) ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix A: Complete Set of Survey Responses*. Chi-square or ANOVA tests of significance were applied to breakdowns of selected survey questions (which can be found in *Appendix C: Selected Survey Responses by Respondent Characteristics*). A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they are marked with grey shading.

Table 159: Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Race			
White	97%	93%	92%
Not white	3%	7%	8%
Ethnicity			
Hispanic	3%	0%	0%
Not Hispanic	97%	100%	100%
Sex (Among Those Ages 60+)			
Female	50%	53%	50%
Male	50%	47%	50%
Age			
Age 60 to 64	37%	26%	37%
Age 65 to 74	41%	47%	41%
Age 75 or over	22%	27%	22%
Sex and Age			
Female 60 to 64	18%	14%	18%
Female 65 to 74	20%	26%	20%
Female 75 or over	12%	13%	12%
Male 60 to 64	18%	12%	18%
Male 65 to 74	21%	21%	21%
Male 75 or over	11%	14%	11%
Type of Housing Unit (Among Those Age 65+)			
Attached Multi-Family Unit	1%	4%	4%
Detached Single Family Unit	99%	96%	96%

Appendix E: Survey Materials

The following pages contain a copy of the Larimer County Senior Transportation Survey materials.

January 2017

Dear Larimer County Resident,

We want to hear from you! Your household has been randomly selected to receive the 2017 Larimer County Transportation Survey.

Your survey will arrive in a few days. Please help us shape the future transportation for older adults in Larimer County by completing the survey when it arrives.

Thank you for your time and participation!

Respectfully,

Lew Gaiter III

Chair, Larimer County Board of Commissioners

January 2017

Dear Larimer County Resident,

We want to hear from you! Your household has been randomly selected to receive the 2017 Larimer County Transportation Survey.

Your survey will arrive in a few days. Please help us shape the future transportation for older adults in Larimer County by completing the survey when it arrives.

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Chair, Larimer County Board of Commissioners



DEPARTMENT OF HUMAN SERVICES

Office on Aging

2601 MIDPOINT DRIVE, SUITE 112
FORT COLLINS, COLORADO 80525

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BOARD OF COUNTY COMMISSIONERS

Post Office Box 1190
Fort Collins, CO 80522-1190
(970) 498-7010
Fax: (970) 498-7006

January 2017

Dear Larimer County Resident:

Please help us shape the future transportation for older adults in Larimer County! Your household is one of a small number chosen to participate in this survey, so it is important that we hear from you.

Because we want to hear from a representative group of people who are age 60 and older please have the adult age 60 years or older in your household **who most recently had a birthday** (regardless of the year of birth) take a few minutes to complete this survey.

The completed questionnaire can be returned in the enclosed postage-paid envelope to the independent research firm conducting the survey.

Your answers will help Larimer County better understand the transportation needs of older adults in your community and develop strategies to address those needs.

You may complete the survey online if you prefer, at the following Web address:

www.n-r-c.com/survey/larimer.htm
(please be sure to type the address exactly as it appears here).

If you need help filling out the survey, feel free to ask a family or friend to help. If you have any questions about this survey or need assistance to complete it, please call 970-498-7759.

Thank you for your time and participation!

Respectfully,

Lew Gaiter III
Chair, Larimer County Board of Commissioners

BOARD OF COUNTY COMMISSIONERS

Lew Gaiter III
District 1

Steve Johnson
District 2

Tom Donnelly
District 3



BOARD OF COUNTY COMMISSIONERS

Post Office Box 1190
Fort Collins, CO 80522-1190
(970) 498-7010
Fax: (970) 498-7006

January 2017

Dear Larimer County Resident:

You should have received a copy of this survey about a week ago. If you completed it and sent it back, we thank you for your time and ask you to discard this survey. Please do not respond twice.

If you have not completed the survey, your opinion is important to us. Please help us shape the future transportation for older adults in Larimer County! Your household is one of a small number chosen to participate in this survey, so it is important that we hear from you.

Because we want to hear from a representative group of people who are age 60 and older, please have the adult age 60 years or older in your household **who most recently had a birthday** (regardless of the year of birth) take a few minutes to complete this survey.

The completed questionnaire can be returned in the enclosed postage-paid envelope to the independent research firm conducting the survey.

Your answers will help Larimer County better understand the transportation needs of older adults in your community and develop strategies to address those needs.

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Respectfully,

Lew Gaiter III
Chair, Larimer County Board of Commissioners

BOARD OF COUNTY COMMISSIONERS

Lew Gaiter III
District 1

Steve Johnson
District 2

Tom Donnelly
District 3

Larimer County Transportation Survey

As a reminder: This survey is only to be completed by persons age 60 and older. If more than one person in your household is age 60 or older, please have the person fill it out who most recently celebrated their birthday.

1. Do you currently have a valid driver's license?

- Yes No → go to question #9

2. Do you regularly drive?

- Yes No → go to question #9

3. What time(s) of day do you most often drive? (Please check all that apply.)

- Mornings Afternoons Evenings and nights

4. How comfortable are you driving in the following conditions?

	<u>Very comfortable</u>	<u>Somewhat comfortable</u>	<u>Not at all comfortable</u>
During the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
During the nighttime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When it is raining or during a thunderstorm	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When it is snowing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Do you have any concerns about your safety while driving?

- Yes No

6. How likely, if at all, would you be to retire from driving if there were good alternatives in place?

- Very likely Somewhat likely Not at all likely

7. Please indicate how likely you would be to use each option if you could no longer drive.

	<u>Definitely would use</u>	<u>Might use</u>	<u>Definitely would NOT use</u>
Taxi service or rideshare service like Uber or Lyft	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting rides from family members, friends or neighbors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting rides from volunteer drivers through a program.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traditional bus service, like Transfort, COLT or FLEX.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using paratransit*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* Paratransit is a door-to-door service for people with a physical or cognitive disability.

8. If you were to no longer be able to drive, would you continue to live where you do given the available transportation services?

- Yes No Maybe

9. In a typical month, how often do you use each of the following forms of transportation?

	<u>Never</u>	<u>4 or fewer times a month</u>	<u>1 to 2 times a week</u>	<u>3+ times a week</u>
Drive myself in a personal vehicle.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walk.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Get a ride in a personal vehicle from a family member or someone who lives in my household.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Get a ride in a personal vehicle from a family member, friend or neighbor who does not live in my household.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Get a ride from a volunteer driver through a program.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Get a ride from a personal assistant or caretaker.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use transportation provided by my faith community or church.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use a senior center or community center shuttle.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use a traditional bus service, like Transfort, COLT or FLEX ..	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use paratransit*.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Take a taxi.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use a rideshare service like Uber or Lyft.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Some other form of transportation (what?) _____)				

* Paratransit is a door-to-door service for people with a physical or cognitive disability.

10. In a typical month, how often do you make the following types of trips?

	<u>Never</u>	<u>4 or fewer times a month</u>	<u>1 to 2 times a week</u>	<u>3+ times a week</u>
Commuting to and from work.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteering.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grocery shopping.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other shopping.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal business (like post office or bank).....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical appointments (like doctor, dentist or physical therapy)..	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Church or other faith-based activities.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting family or friends.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting a senior center or community center.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eating out (going to restaurants, coffee shops, etc.).....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other social or recreation activities (like fitness, concerts, movies).....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing transporting to others who cannot drive (e.g., spouse, friends, grandchildren).....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other trips.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. The grid below shows days of the week in the rows, and times of day in the columns. Thinking back on the previous week, please check the box for all of the days/times that you took one or more trips by any form of transportation (driving, getting a ride, taxi, etc.). For example, if you went to the grocery store Monday before 8:00am, place a check mark in the box of the first row/first column to indicate a weekday trip in the early morning. If you had a doctor's appointment at 1:00pm on Saturday, you would check the box in the second row/third column, for Saturday afternoon.

	Early morning (5:00am to 8:00am)	Morning (8:00am to 12:00noon)	Afternoon (12:00noon to 5:00pm)	Evening (5:00pm to 8:00pm)	Late night (8:00pm or later)
Weekdays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. On average, how long is each trip you make? (One-way distance)

	<u>None of my trips</u>	<u>Less than half of my trips</u>	<u>About half of my trips</u>	<u>More than half of my trips</u>	<u>All of my trips</u>
5 miles or less	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6 to 10 miles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11 to 19 miles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20 miles or more.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. How many times in the last three months did you have trouble finding transportation for trips you wanted or needed to make?

- Never → go to question #18
- 1 to 2 times
- 3 to 6 times
- 7 to 12 times
- More than 12 times

14. How many times in the last three months, if at all, were you unable to get somewhere because you could not find transportation?

- Never
- 1 to 2 times
- 3 to 6 times
- 7 to 12 times
- More than 12 times

15. In the last three months, for what types of trips did you need transportation but had trouble or were unable to find it? (Please select all that apply.)

- | | |
|--|---|
| <input type="radio"/> Commuting to or from work | <input type="radio"/> Volunteering |
| <input type="radio"/> Grocery shopping | <input type="radio"/> Other shopping |
| <input type="radio"/> Personal business (like post office or bank) | <input type="radio"/> Medical appointments |
| <input type="radio"/> Church or other faith-based activities | <input type="radio"/> Visiting family or friends |
| <input type="radio"/> Visiting a senior center or community center | <input type="radio"/> Eating out |
| <input type="radio"/> Other social or recreation activities | <input type="radio"/> Adult day center/adult day programs |
| <input type="radio"/> Other, please specify: _____ | |

16. What times of day do you need transportation but have trouble finding transportation? (Please select all that apply.)

	Early morning (5:00am to 8:00am)	Morning (8:00am to 12:00noon)	Afternoon (12:00noon to 5:00pm)	Evening (5:00pm to 8:00pm)	Late night (8:00pm or later)
Weekdays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. To what extent have each of the following been a problem for you or prevented you from making trips you would have liked to make?

	<u>Major problem</u>	<u>Minor problem</u>	<u>Not a problem</u>
My health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of gas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of fares for buses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of using a taxi or rideshare (Uber, Lyft)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not wanting to share rides with people I do not know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Buses or other transportation services were not available to pick me up from my home.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Buses or other transportation services were not available to the places I wanted to go	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family member, friend or neighbor was unable to take me when I wanted to make a trip	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I didn't know about different transportation options.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other: _____			

18. How comfortable do you feel doing each of the following?

	<u>Very comfortable</u>	<u>Somewhat comfortable</u>	<u>A little bit comfortable</u>	<u>Not at all comfortable</u>
Using a computer to send and receive email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using a computer for financial transactions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using smartphone apps like maps or texting.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing rides with people I do not know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. If a potential new transportation service that provided shared rides from your home to various destinations within Larimer County were offered, how likely would you be to use a service like this, given each scenario below?

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Not at all likely</u>
If I had to use a smartphone or computer to schedule the ride.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I could use a smartphone or computer to schedule the ride if I wanted	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I could see on my computer or smartphone exactly when the ride would arrive.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I had to phone a call center to schedule the ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I had to share the ride with people I do not know.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the cost were about \$1 per mile (about \$20 for a 20-mile round trip, or two 10 mile one-way trips)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the cost were about \$0.50 per mile (about \$10 for a 20-mile round trip, or two 10 mile one-way trips)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the cost were about \$1.50 per mile (about \$30 for a 20-mile round trip, or two 10 mile one-way trips)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I had to schedule the trip the day before I wanted to make it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I could schedule the trip 2 hours before I wanted to make it.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I could schedule the trip 4 hours before I wanted to make it.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the service came to pick me up at my house.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the service dropped me off about 3 blocks from my destination.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the service dropped me off exactly at my destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. What more would you like to tell us about the transportation challenges in your community, or suggestions for improving transportation services for older adults?

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

21. Please indicate if you have difficulty with any of the following activities.

(Please select all that apply.)

- Climbing stairs
- Talking
- Lifting or carrying a package or bag
- Understanding written directions
- Understanding spoken directions
- Seeing
- Hearing
- Walking ¼ mile

22. Do you use any of the following to get around? (Please select all that apply.)

- Guide or service dog
- White cane
- Cane or walker
- Power wheelchair or scooter
- Manual wheelchair
- None of the above

23. Which best describes the building you live in?

- Single family home or mobile home
- Townhouse, condominium, duplex or apartment
- Age-restricted senior living residence
- Assisted living residence
- Other _____

24. Which of the following best describes your household?

- Adult living alone
- Couple, no child(ren) at home
- Couple with child(ren) at home
- Single parent with child(ren) at home
- Unrelated roommates
- Extended/multi-generation family members
- Other _____

25. How do you connect to the Internet at home, if you do? Please check all that apply.

- No internet access at home
- Dial-up telephone line
- High-speed internet
- Smartphone

26. How much do you anticipate your household's total income before taxes will be for the current year?

- Less than \$25,000
- \$25,000 to \$49,999
- \$50,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or more

27. What is your employment status?

- Fully retired → go to question #29
- Working full time for pay
- Working part time for pay
- Unemployed, looking for paid work

28. At what age do you expect to retire completely and not work for pay at all? _____ years old

29. What is your home zip code? _____

30. What is your race/ethnicity? (Mark one or more categories to indicate which you consider yourself to be.)

- American Indian or Alaskan native
- Asian or Pacific Islander
- Black, African American
- Hispanic, Spanish or Latino/a
- White, Caucasian
- Other

31. In which category is your age?

- 60 – 64 years
- 65 – 69 years
- 70 – 74 years
- 75 – 79 years
- 80 – 84 years
- 85 years or older

32. What is your gender?

- Female
- Male

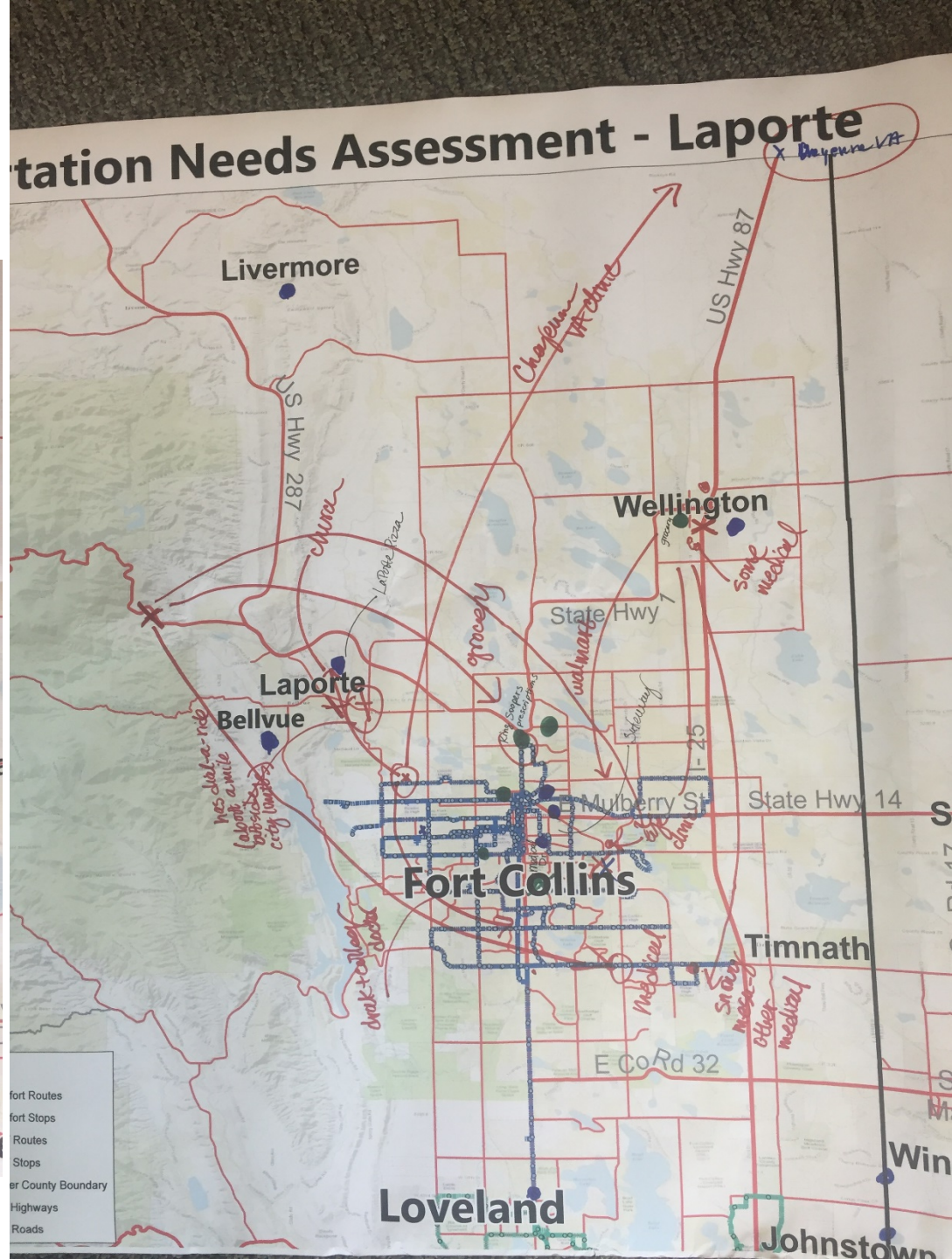
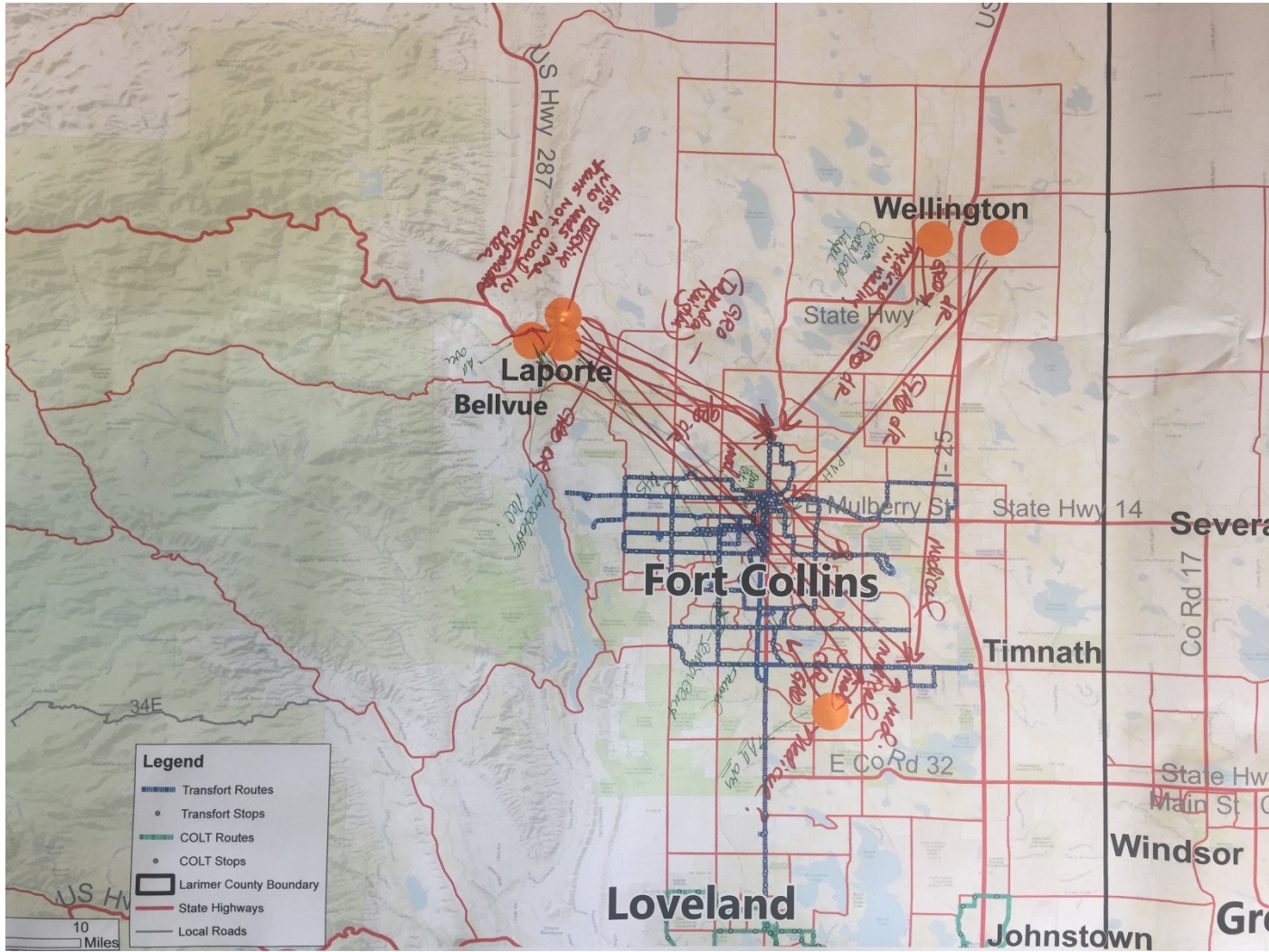
Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to National Research Center, Inc.; 2955 Valmont Rd., Suite 300; Boulder, CO 80301

Appendix B:
Focus Group Material

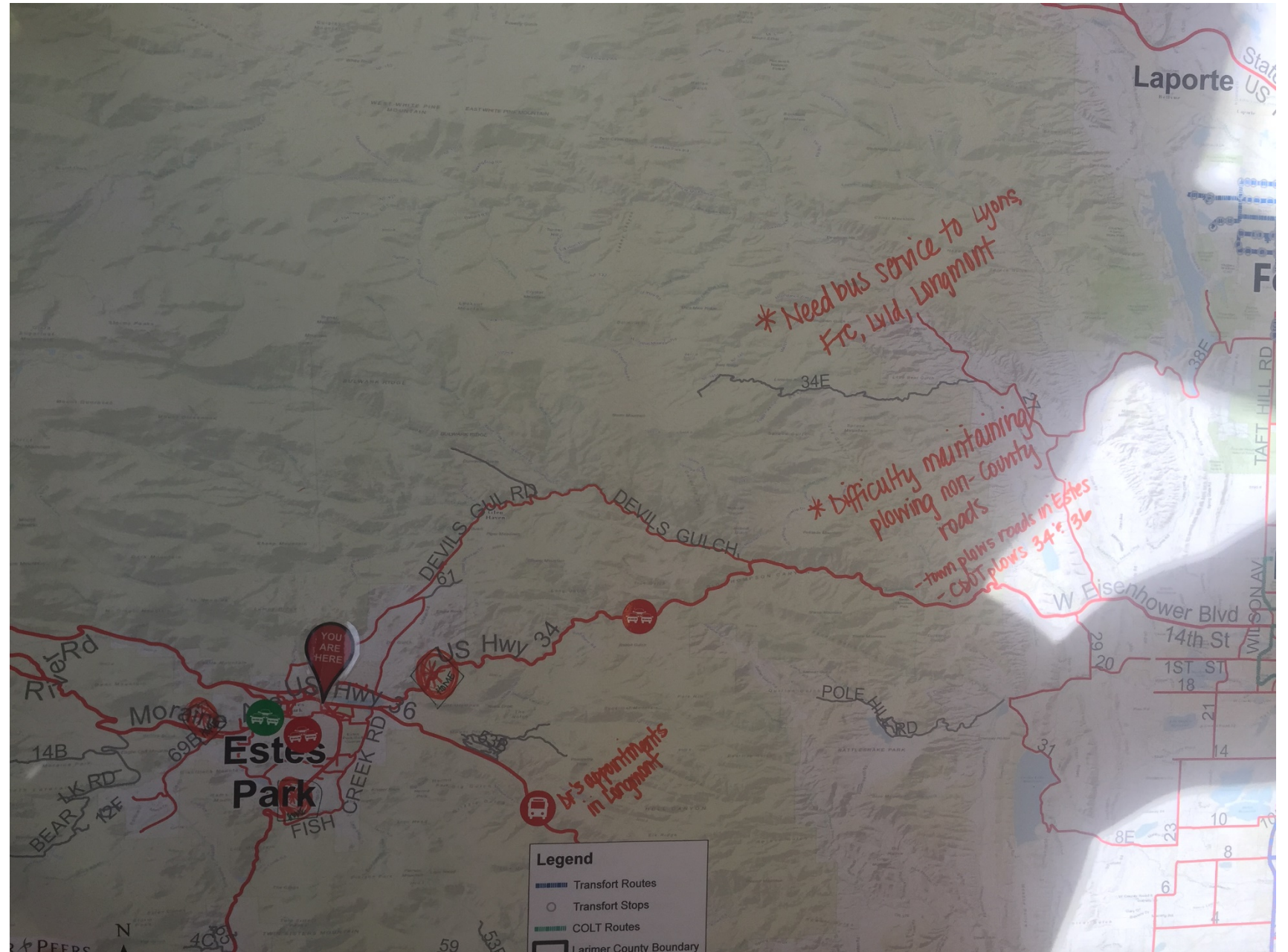


Focus Groups Demographics Survey Results							
Where do you live?	Age	Gender	Drivers license?	Commonly drive?	Difficulty with:	Employment status?	Connect to internet?
Red Feather Lakes							
Glacier View	58	F	Y	Y	None	Unemployed, looking	Satellite
Hewlett Gulch	42	F	Y	Y	None	Fully Retired	Smartphone
Glacier View	66	F	Y	Y	None	Fully Retired	High Speed Internet Smartphone
Glacier View	74	M	N	N	Seeing	Fully Retired	High Speed Internet
Red Feather Lakes	69	F	Y	Somewhat	Hearing Climbing Stairs Walking 1/4 mile	Fully Retired	High Speed Internet
Red Feather Lakes	63	M	Y	Somewhat	Walking 1/4 mile	Fully Retired	Satellite
Glacier View	45	F	Y	Y	None	Working full time	High Speed Internet
Estes Park							
Glen Comfort	84	F	Y	Y	In directions, hearing	Fully Retired	I don't have internet
High Drive	84	M	Y	Y		Fully Retired	High Speed Internet
Carriage Hills	80	M	Y	Y		Fully Retired	High Speed Internet Smartphone
Carriage Hills	88	M	Y	Y		Fully Retired	High Speed Internet
Dunraker Heigher	77	F	Y	Y	Hearing	Fully Retired	High Speed Internet Smartphone
Meadowdale Hills	70	F	Y	Y		Fully Retired	High Speed Internet
	84	M	N	N	Hearing	Fully Retired	
Meadowdale Hills	80	F	Y	Y		Fully Retired	High Speed Internet
Reclamation Area	68	M	N	N	Talking	Fully Retired	Smartphone
Thunder Mt Park	69	F	Y	Y	Hearing, walking	Fully Retired	High Speed Internet
Carriage Hills	84	F	N	N	Hearing, Walking	Fully Retired	High Speed Internet
Estes park incorporated		F	Y			Part time	High Speed Internet
Berthoud							
South of Berthoud	74	F	Y	Y		Fully Retired	High Speed Internet
Caretr Lake	56 (care)	F	Y	Y			High Speed Internet Smartphone
Smiles, west of Ber	88	F	Y	N	Hearing, climbing	Fully Retired	High Speed Internet
Rural, off 2E	64	M	Y	Y		Fully Retired	High Speed Internet Smartphone
Rural Larimer Co	84	M	Y	Somewhat	Climbing stairs, w	Fully Retired	I don't have internet
Forbes Ranch Est	68	M	Y	Y		Fully Retired	High Speed Internet
County Rd 15	68	F	N	N	Seeing	Fully Retired	I don't have internet
South of Berthoud	69	M	Y	Y		Working part time	High Speed Internet
South of Berthoud	75	M	Y	Y		Fully Retired	High Speed Internet
Cy Rd 21	77	M	Y	Y	Hearing	Fully Retired	High Speed Internet
Vacqero Estates Ct	73	F	Y	Y		Fully Retired	High Speed Internet
Berthoud (incorpora	80	M	Y	Y		Fully Retired	High Speed Internet
West of Berthoud,	94	F	Y	Y	Climbing stairs, w	Fully Retired	High Speed Internet Smartphone
South of Berthoud	81	F	Y	Somewhat	Walking 1/4 mile	Fully Retired	High Speed Internet
South of Berthoud	83	M	Y	Y		Fully Retired	High Speed Internet
West side of Berth	94	F	Y	Somewhat	Climbing stairs	Work full time for	High Speed Internet Smartphone
LaPorte							
Laporte	62	F	Y	Y	Seeing, Understar	Fully Retired	Broadband
E of Wellington	82	M	Y	Y		Fully Retired	High Speed Internet
Laporte	66	M	Y	Y		Fully Retired	High Speed Internet
Wellington	68	F	Y	Y		Fully Retired	High Speed Internet
Meadows and Wel	81	F	Y	Y		Working part time	High Speed Internet
Poudre Canyon, we	67	F	Y	Y		Fully Retired	High Speed Internet
Vine and Sunset FT	70	F	Y	Y		Fully Retired	High Speed Internet
Laporte	62	F	N	N	Seeing, Hearing	Fully Retired	I don't have internet
	96	M	N	N		Fully Retired	I don't have internet
Edora park	69	M	Y	Y	Hearing, Climbing	Fully Retired	High Speed Internet, s
LaPorte	88	F	Y	N	Seeing	Fully Retired	High Speed Internet
LaPorte	86	F	N	N	Walking 1/4 mile	Fully Retired	I don't have internet

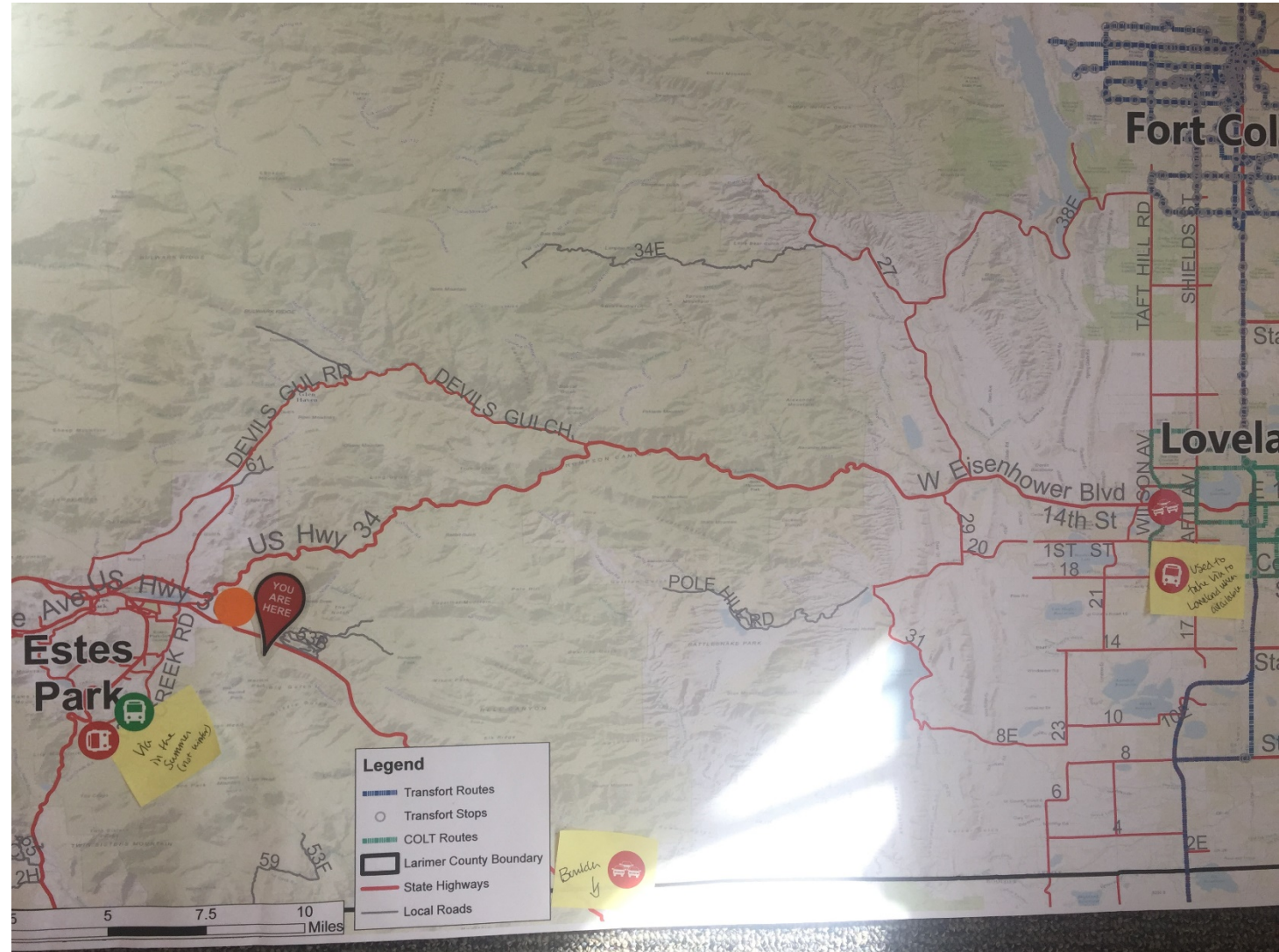
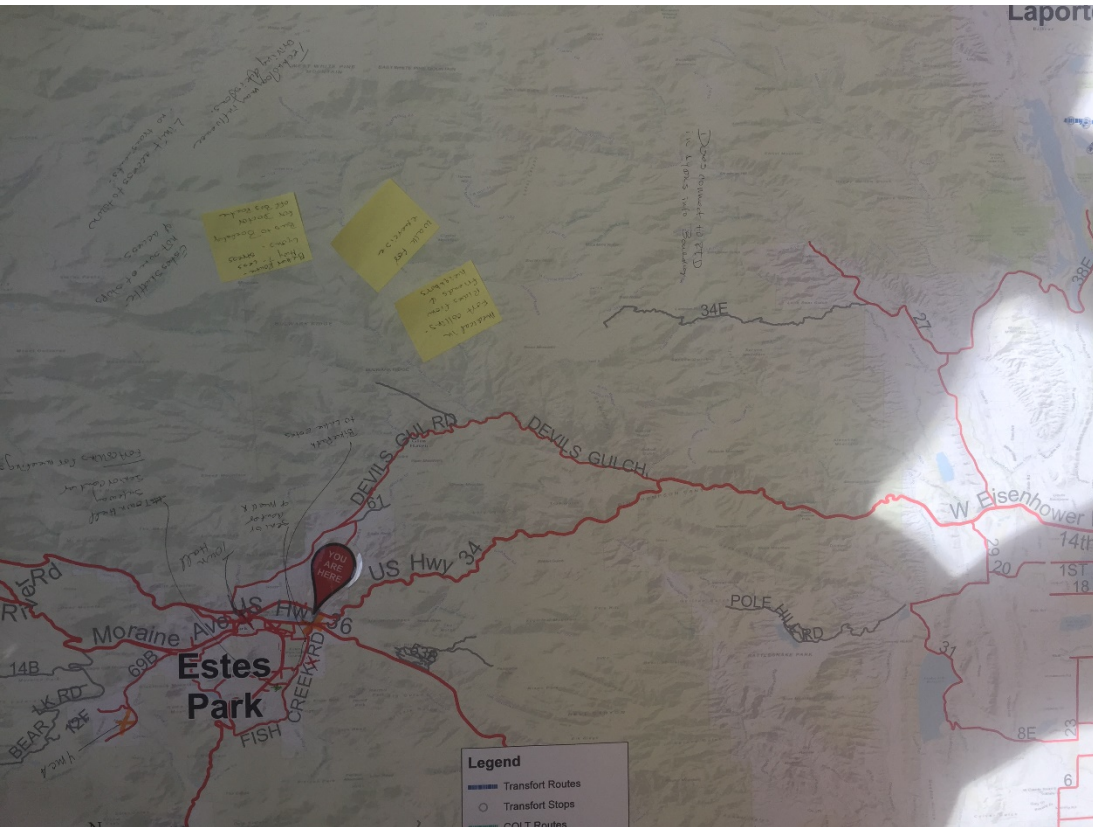
LaPorte



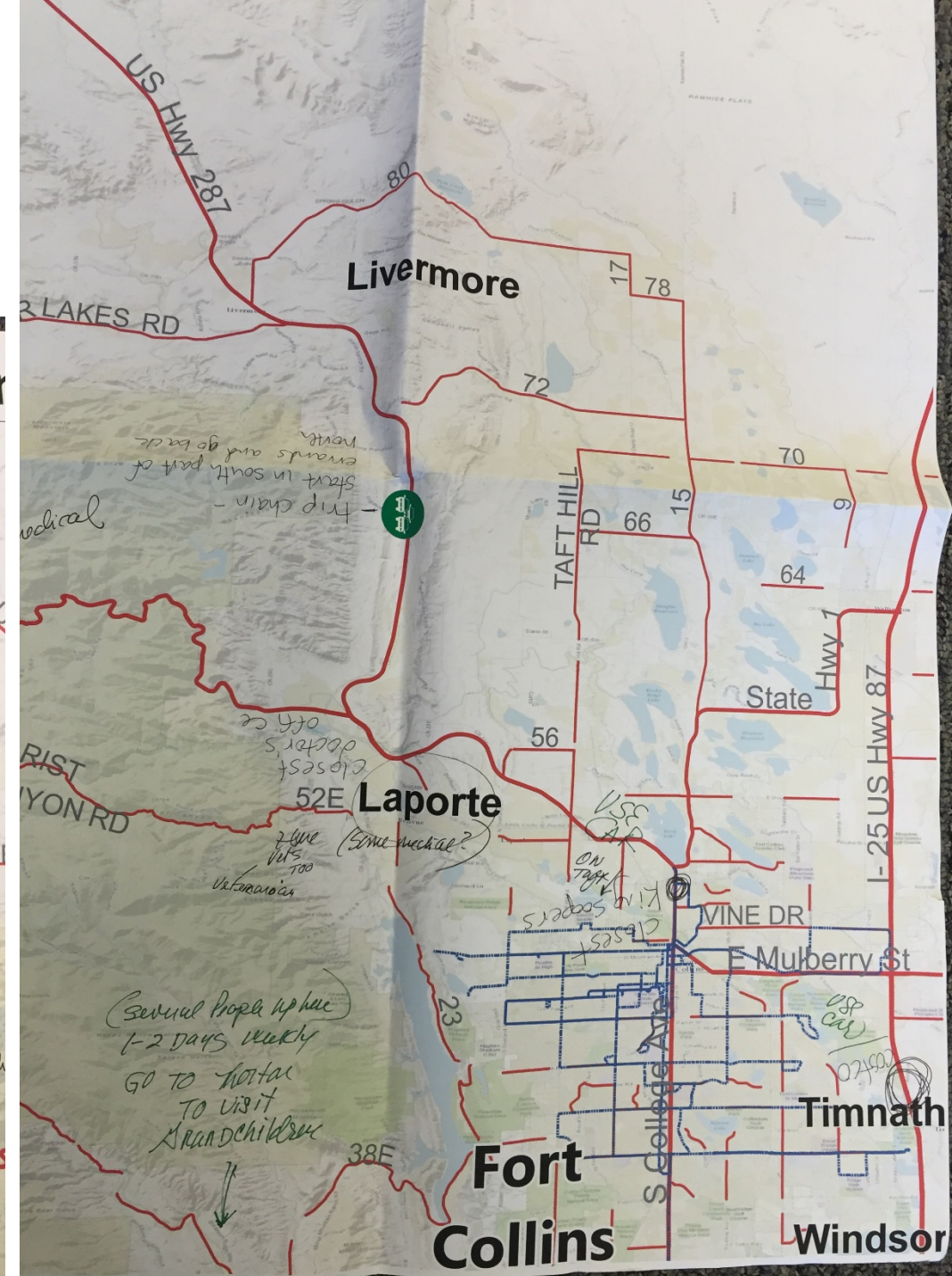
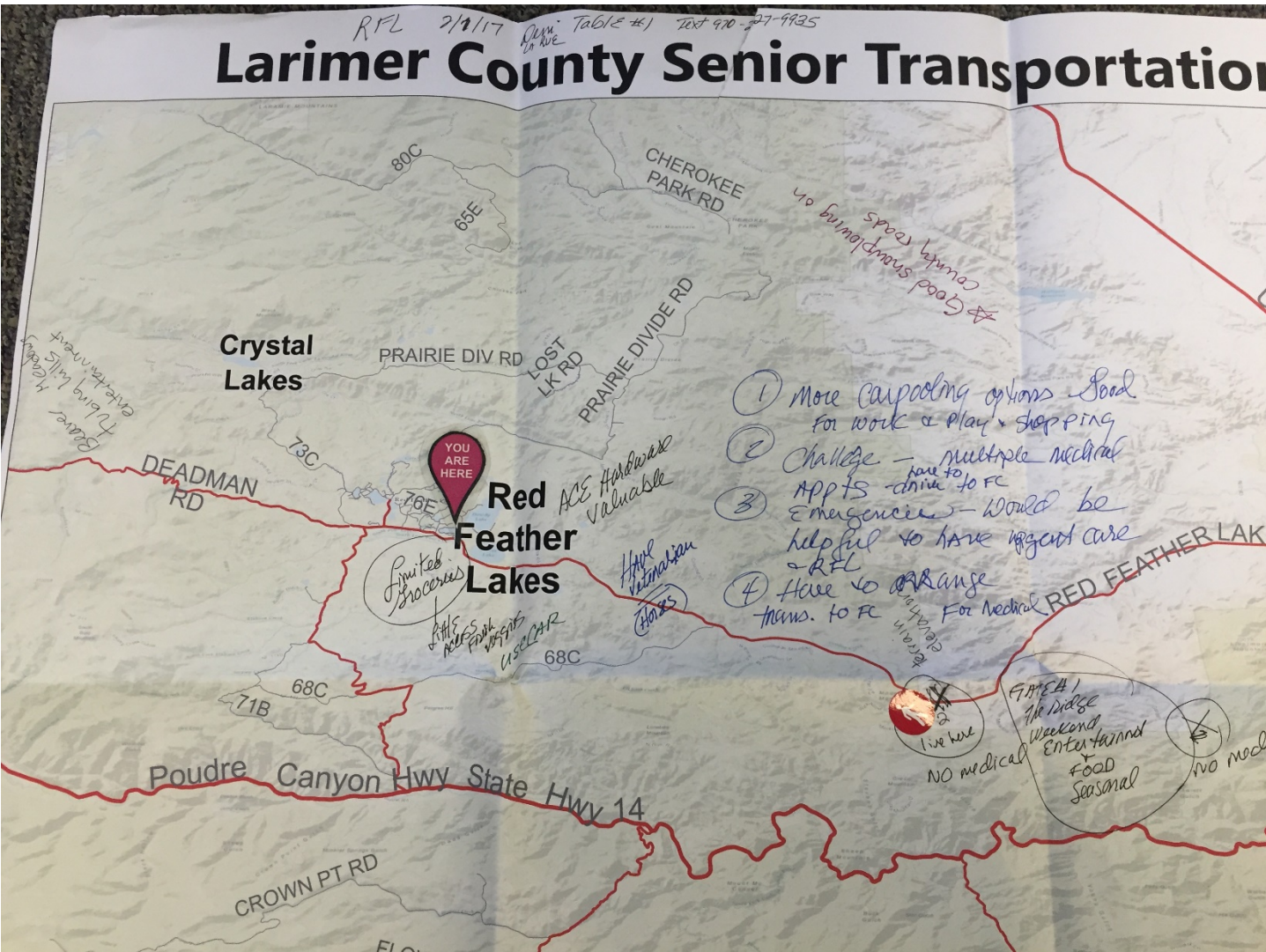
Estes Park



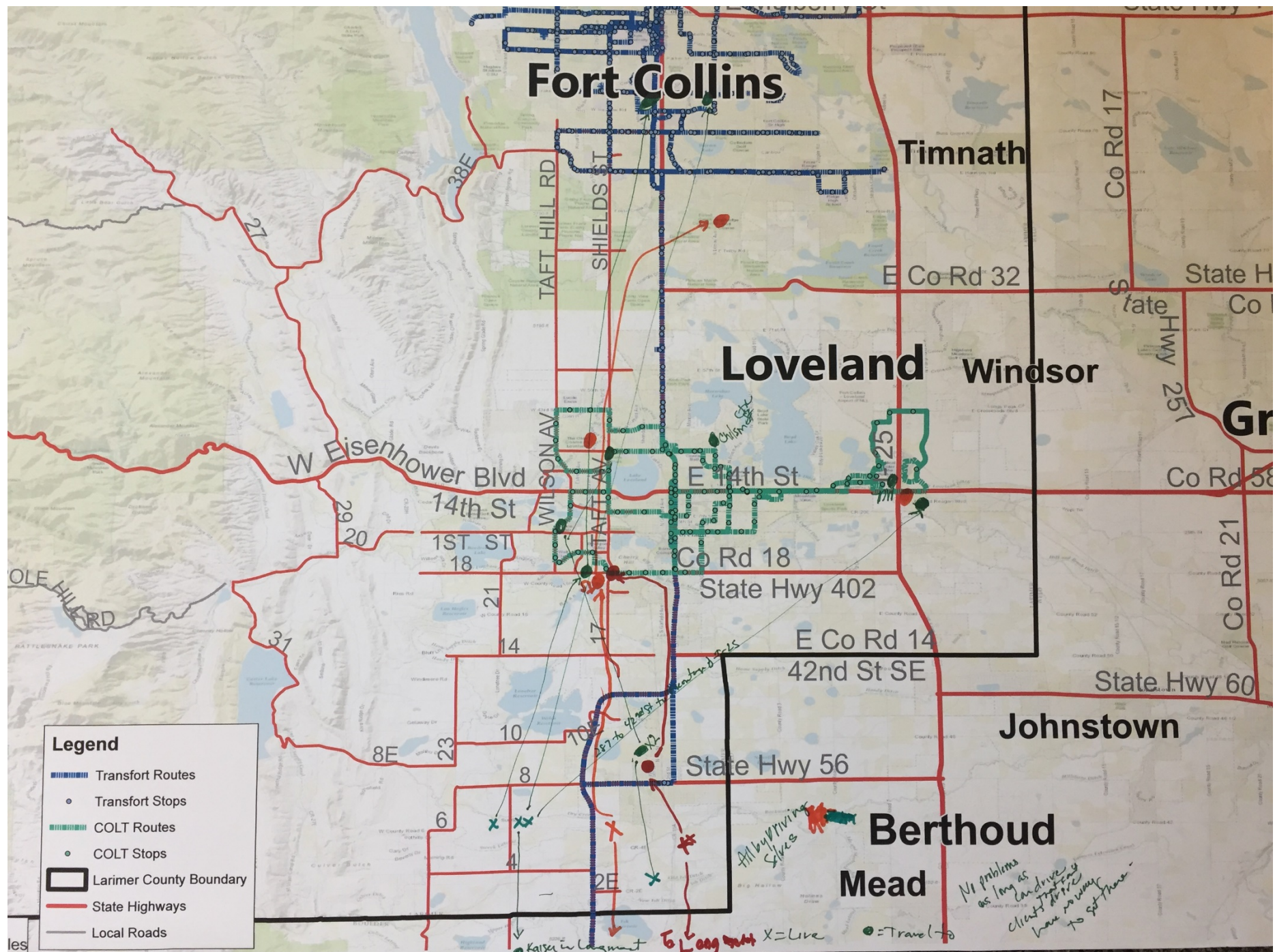
Estes Park



Red Feather Lakes



Berthoud



Fixed Route Bus Services (Transfort, FLEX, or COLT)

- Yes, I already use it

- Flex to FoCo - MAX on south end of FoCo
Hwy 287 to Longmont, or Loveland

- Yes, if...

- time and schedule allows for my location

- No, it doesn't take me to or from where I want to go

- No, for other reasons

- regular schedule for ^{specific} areas (or call-in)
1 or 2 days/week

- getting to pickup points from rural locations

- connecting RAFT to FLEX points

- increase FLEX schedule to more times/day

- mobility/mental concerns (need door-to-door services)

Do you think you would benefit from increased education/awareness of services and programs?

Yes ✓

No

What is the best way to find out about these services?

- readable publication - information sheet I can keep on refrigerator
- yearly updates sent to home
- direct mailer
- Senior Center [help desk] - periodic notifications or meetings
- grocery store [Hay's market]
- Library
- emails or text messages
- County website link
- Church

How important is mobility assistance?

- 1) Critical/Essential
- 2) Very Important ✓✓
- 3) Of Average Importance
- 4) Of Little Importance
- 5) Not Important At All

depends
temporary or
permanent

Are you willing to pay more for...

services that take you directly where you want to go,
door-to-door?

Yes

Situational
Dr. vs. leisure
limits \$

No

services that require very little advance scheduling
(on-demand)?

Yes

depends on
season

No

services where you go directly to your destination
alone, rather than riding with strangers and traveling
out of your way?

Yes

No

Fully Aware of all the existing transportation programs
and services for seniors that are in place?

Yes

✓ ✓

No

✓

→ I don't need it yet, so I don't know

→ What happens if you just need temporary services?
[how long does it take to register?]

→ I don't know where current services go (area?)

Types of Trips

for each note 1) flexible, 2) specific time, or 3) specific place

Common Trips

Eye Dr.

School Board meetings

grocery store

therapy

Loveland, Longmont, FoCo

Trouble Finding Transportation for...

emergencies

Willing to alter the date/time if...

situational Dr. vs. grocery

trips were less expensive?

Yes ✓

No

trips could be booked with short notice?

Yes ✓

No

You could get door-to-door service?

Yes

No

Sharing a Ride with Another Passenger

→ wouldn't bother me to share w/stranger

→ Sharing is okay, fine

COMMENTS

- education about where services go, frequency, consistency, times, days/scheduling
- no current services go to Greeley
- services for leisure, entertainment
- Bus signs only say Route 100 (confusing for seniors)
- we don't have many options here + the current services are not collaborative
RAFT → FLEX → MAX
- Are there any ways to get public input?
[i.e., legally blind hard to read signs]
- RAFT is an amazing program

• Berthoud Area Transportation

Notes - take them

- How did you get here:

- most drive

- some rely on others

- 2E - was skipped during mosquito spray

Where people live, where they want to go:

- most live south of Berthoud

- shopping: Berthoud mostly, Centerra
Medical: Loveland, Fort Collins

How do you get there:

Medical: RAFT

Shopping: drive

Church: family member

One woman gave up

Driving - if there is something available, she would be more inclined to stay where she is, after her husband is gone.

* - Weekdays they feel okay, but weekend rides are not always available

- Snow storms - streets don't get plowed.

Next section (mode issues) - full group

- Taxi is way too expensive to justify

Yes:

9

- Medical appts: not flexible

- 3 days in advance - can be difficult

Grocery shopping: most prefer to go themselves

Small group Questions:

① • Opportunity to use RAFT?

- 2 - currently use it

- Yes if frequency right - everyone else
and the timing is right

② Yes: everyone is comfortable w/ other people

③ Most trips - shopping, medical - you know in advance. But EMERGENCIES and

WEEKEND events, longer distances ^{• Bus is available} →

- Right now many are okay but they are concerned about the future

- Distances between neighbors & their schedules made it difficult

④ Can alter

⑤ More regular services or door to door valuable

→ expense not an issue, carrying groceries

is BAT cannot assist

difficult when changing

⑤ Scheduling with RAFT - helpful to get to the bus stop

- Everyone is willing to pay for RAFT, if needed.
(to Loveland, Berthoud, Longmont)

⑥ Aware?

- want to be educated more about route timing
- a few feel they are well aware of programs
- Need more info. on the big picture
- Communicating w/ the drivers important

How to get info:

- computer, newspaper, word of mouth,
"55 Alive driving class", Senior Center,
RAFT

⑦ Mobility assistance was discussed
- would be nice if offered.

⑧ Anything else -

- weekend a big issue
- One wants to pay something ~~but was~~
- If there are other options, may not always need RAFT

Small

- not always reassign door to door - close enough pick up for fixed route
- some inbetween door to door or free -
~~get from next~~

one day a week door to door shuttle to Ft. Collins
- run just shuttle to free

- weekend - trip went to take but can't

- distance - would like to but can't

- would be happy to ride w someone didn't know

- door to door

- had the option for shut notice

- Split on whether transfer from RAFT to BAT

- RAFT provides assistance, but BAT doesn't

- people are one pretty much to get to bus or to downtown/union

- everyone would be willing to pay for RAFT if had 2

- 2 workers

- would like to know more about things

- if 2 person platform - online, newspaper, word of mouth, radio, 55 alive drug class

- the appropriate senior center
grant for donation

STU - call ED'S
 Lowland/Berthold reaks on wheels - receives federal funding - has to follow Fed guidelines
 - ft collins does not
 - need registered dietitian
 - 5 days/week, prepared at reaks on wheels kitchen
 - transported by volunteer drives
 - prepared by paid staff
 - serve 275 reaks/day, 30 yr old man with southern lower county
 - our 50 - pay what you can - average contribute \$1.61
 - cost \$6.10 to produce
 - most eat real egg weekly
 - volunteer drivers sometimes deliver groceries -> look into expanding
 - volunteers of america also deliver reaks
 - also deliver emergency boxes

1. Yes - 7
 RAAF
- No - 7
2. family friends neighbor
 6
 RAAF
 11
3. yes - 8, maybe - 4, no - 9

RAAF - 3 days in advance
 - wait for short stay
 - drop off long stay
 - no choice
 - urgent

4. mobility
 1. assistance very sparsely - 12 somewhat - 2
 2. in advance somewhat sparsely

- Driveway issues in winter

- send report to Simon in sheet

- go to town

- Education - very interested

- Sateway

- Library

- Altus park - church

- Ft Collins -> only doctor

- no hospital has doctors that come up to Estes

- lot of doctors in ~~sanctum~~ Cleveland - medical center of Rockies

~~biggest~~

Biggest challenge is getting from house to US 36 - steep, winter
- mile + half

1. Go to Boulder or Longmont to shop

2. Every other week go to valley to shop

Someone drives to Lyons then take shuttle to Boulder

Spotty cell phone service

Go to Cheyenne to shop sometimes -> US 36 -> I25

Polling

- move further from Estes

- cost down

- doesn't go where need to go

- coming

- family friend, neighbor - not transportation viable

- via has winter drive program - can station vehicle here

- funding barrier to weather

- 4 way vehicle

- lift on vehicle

Almost ppl go to the valley to shop - cheaper

Small Facilitation

- fixed rate

- ride w/ stranger - mixed, both yes + no, imposing, pay back

- trips are flexible other than doctor's appointment - do not avoid going to valley for doctors

- Estes park paper is the best way to find out about a service

- transit to the hospital would be valuable

- paying more for convenience would be ok

- expanding the via service, people also didn't know about services

- email is good communication

- sees like requests on facebook

- at Rahrwest that goes to index homes

Notes - Estes Park - 02/21/2017

- * two attendees came ^{today} using VIA
- * drive to Boulder, Longmont, ~~etc~~
- * bus connection from Estes Park to Lyons
- * dr appointments in the valley
- * not plowing in county; at least in some areas
- * access to volunteer on Sat & Sun; via not available
- * Yes, remain living here - VIA, walk,
- * cell phone coverage in Estes valley not consistent
- * cost is a factor (user fees)
- * family, friends, neighbors help but limited
- * some interest in VIA ride reimbursement program
- * technology & travel: accessibility, ease of use
- * can see need for assistance getting to/from vehicle
- * mix of advance booking rides & on demand
- * prefer not to drive at night
- * connection to valley a.m., afternoon, p.m., more than just early & late
- * would ride share (i.e. in volunteer program)
- * access to fixed route stops not always easy
- * pay more for convenience? yes - pay friends & neighbors now
- * available transit awareness; print in free paper

SUZETTE
SHARON

Miscellaneous

Estes - not a bikable or walkable town

- bicycling on the road by younger population
- prefer Hwy 7 ^{instead of} ~~to~~ Hwy 36 to Lyons - bus to Boulder
(Drs in Boulder on bus route) (RTD good)

walk w/in town as possible / difficult

Potential for Volunteer Driver program in Estes

- possible provision of a vehicle for use - by Via
- Via - provides reimbursement - audience seemed unaware
- available evenings & weekends

Facilitation Questions

• Fixed Route Services

- 1 participant uses route Lyons to Boulder
- requires driving to Fixed Route
- 2 participants take Estes shuttle - ^{availability} June to Sep only

• SHARING A RIDE

- okay (if no smoking)

• TRIPS COMMONLY TAKEN

- w/ cars - YMCA, Sr Ctr, Grocery Store
- w/ cars - to Ft Collins, Loveland - 2 to 4 x / mo

• AFTER DATE/TIME - WILLINGNESS

- yes

• PAY MORE FOR SERVICE TO DOOR / CONVENIENT

- yes - if necessary for Door to Door
- yes - for on demand

• AWARE OF EXISTING TRANSP PROGRAMS

- increased education on Via services would be helpful
- details of ~~age~~ age eligibility, over coming
feelings of self-reliance - friends/family reimb

TRANSPORTATION NEEDS ASSESSMENT

ESTES PARK FOCUS GROUP

SMALL GROUP FACILITATION QUESTIONS

- Do you see an opportunity to incorporate **fixed route bus services** (Transfort, FLEX, or COLT) into your travel?
 - Yes, I already use it *- difficulty getting to bus stop*
 - Yes, if...get at what is missing (bus frequency, knowledge of schedule, etc.) **transportation to Longmont & Boulder*
 - No, it doesn't take me to or from where I want to go
 - No, for other reasons
- How do you feel about being a passenger and **sharing a ride with another passenger** whom you do not know, assuming they lived near you and/or were going to destinations near you?
- Discuss what types of trips you commonly make and the types of trips that you have trouble finding transportation for?
 - Are these trips generally **flexible**?
 - in time (ie. appointment at a certain time or an errand that is a little more flexible)
 - in specific location (ie. being able to go to multiple different grocery stores)
- Would you be willing to **slightly alter the date/time** of certain trips (grocery shopping, errands, etc.) under the following circumstances?:
 - Trips were less expensive
 - Trips could be booked with short notice
 - You could achieve door to door service
- Are you willing to **pay more** for the following convenient services? If so, what degree more.
 - Services that take you directly where you want to go, door to door
 - Services that require very little advance scheduling (on-demand)
 - Services where you go directly to your destination alone, rather than riding with strangers and traveling out of your way
- Do you feel that you are **fully aware of the all of the existing transportation programs and services** for seniors that are in place?
 - Do you think you would benefit from increased education/awareness of services and programs?
 - What is the best way to find out about these services?
- How important is it to you that your transportation service also offers **mobility assistance**, such as getting in and out of the vehicle, entering the building, etc.?
- Do you have **any other comments** that we have not discussed?

Session Name: 2-21-2017 2-39 PM

Date Created: 2/21/2017 1:41:01 PM

Active Participants: 13 of 13

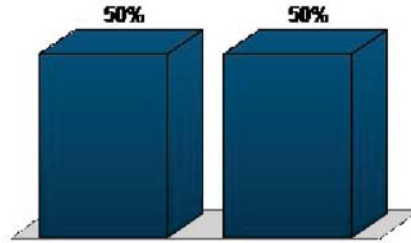
Average Score: 0.00%

Questions: 5

Results by Question

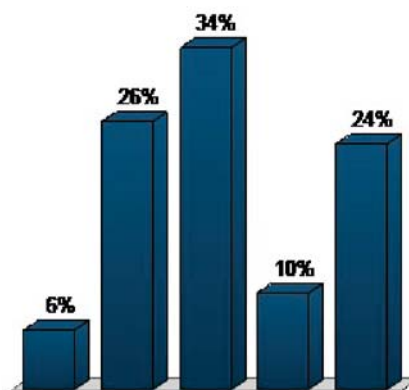
1. If you were to no longer be able to drive, would you continue to live where you do, given the transportation services that are currently available? (Multiple Choice)

Responses		
	Percent	Count
Yes	50%	6
No	50%	6
Totals	100%	12



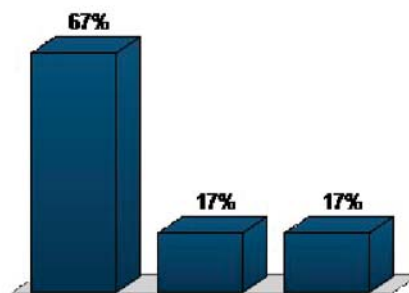
**2. Rank the top 3 options you would be likely to use if you could no longer drive:
(Priority Ranking)**

	Responses	
	Percent	Weighted Count
Taxi or rideshare (Uber, Lyft)	5.88%	16
Rides from family, friends, or neighbors	26.47%	72
Rides from volunteer drivers through a program	33.82%	92
Traditional bus service like Transfort, COLT, FLEX	9.56%	26
Paratransit services	24.26%	66
Totals	100%	272



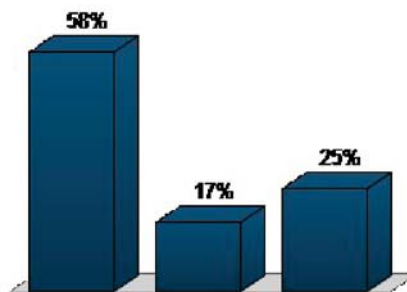
3. Would you be willing to incorporate technology (computer, apps, smartphone) in to your travel—to choose your best travel option or book rides? (Multiple Choice)

	Responses	
	Percent	Count
Yes	66.67%	8
Maybe, it depends on technology	16.67%	2
No	16.67%	2
Totals	100%	12



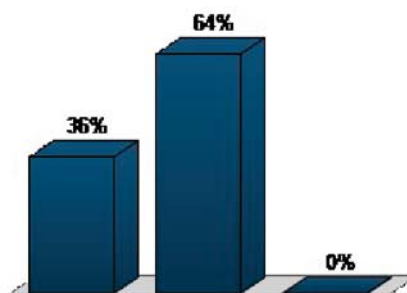
4. How necessary is a transportation service that is able to assist you in getting in and out of the vehicle, as well as to assist you into your destination (doctor's appointment, grocery store, etc.)? (Multiple Choice)

	Responses	
	Percent	Count
Very appealing	58.33%	7
Somewhat appealing	16.67%	2
Not at all appealing	25%	3
Totals	100%	12



5. How necessary is it for you to be able to book a trip without having to schedule more than a day in advance? (Multiple Choice)

	Responses	
	Percent	Count
Very appealing	36.36%	4
Somewhat appealing	63.64%	7
Not appealing	0%	0
Totals	100%	11



Additional Comments?

- 1 person had no transportation & relied totally on others

- 1 person has disabled family members and there is no transportation - tried to move, couldn't afford it.

- Driving at night is harder - if there was a bus to FC at night they would take it.

- If you can get to FC - there is alot to do

- Need for "country bus"

(Green - Entertainment / Recreation) Map Code

(Red - Medical / groceries)

- Wellington ^{van} only goes MWF for meal program and
Volunteers of Am. - system is limited.

- 1 person can walk to church,

- Uber / Lyft - are they safe? Don't have tonight phone.
Can they transport persons who are handicapped

- Can't often depend on family / neighbors - some are older, too busy

- Persons who have Smart Phones may not have services in their area, liked idea of calling a central number

- North Forty news was main source of local info. (don't get ~~have~~ have laporte/free news anymore) many don't get Coloradoan

- some people would come to mtg today, but didn't dig →
Facebook for local info, or next door neighbor

1 2 3 4 5 6 7 8 9 10

On a scale of 1 to 10 (ten being critical and 1 being not very important), how important is it to you that your transportation service also offers mobility assistance such as getting in and out of the vehicle or entering the building? (count for each and note comments)

What is the best way to find out about these services?

YES NO

How many of you think you would benefit from increased education/awareness of services and programs? (count)

YES NO

Do you feel that you are fully aware of all the existing transportation programs for seniors? (count)

What about a brand issue? Many can't afford cost of ~~entry~~ into town (ie. Home care) person of door to door expense, for some population, door to door may be ok for some population.

Services where you go directly to your destination along, rather than riding with strangers and traveling out of your way (count, how much \$\$, comments)

Services that require very little advance scheduling – on-demand (count, how much \$\$, comments)

Willingness van makes directions, time on Agri, Wellington St. Cr. 1 person liked direction 10's

Services that take you directly where you want to go – door-to-door service (count, how much \$\$, comments)

Are you willing to pay more for the following convenient services? If so, how much more?

Are you willing to pay more for the following convenient services? If so, how much more?

Services that take you directly where you want to go – door-to-door service (count, how much \$\$, comments)

5 yes 1 No

- medicare doesn't pay
- have no idea how much more (within reason)
- Yes \$5⁰⁰ OK OR 15% more than now (base plus)

Services that require very little advance scheduling – on-demand (count, how much \$\$, comments)

4 yes 2 No

- depends on level of desperation
- concern re: too much \$ or irregular pricing/rates

Services where you go directly to your destination along, rather than riding with strangers and traveling out of your way (count, how much \$\$, comments)

6 No

Do you feel that you are fully aware of all the existing transportation programs for seniors? (count)

YES 4 yes 1 maybe 1 No NO

How many of you think you would benefit from increased education/awareness of services and programs? (count)

YES 6 yes NO

What is the best way to find out about these services?

- postal mail invitation / subscription / membership
- office on Aging
- Commissioner meetings
- church

On a scale of 1 to 10 (ten being critical and 1 being not very important), how important is it to you that your transportation service also offers mobility assistance such as getting in and out of the vehicle or entering the building? (count for each and note comments)

1 2 3 4 5 6 7 8 9 10
✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓

- ↓
- in/out w/vehicle is critical
 - building in/out is critical

Additional Comments?



Do you see an opportunity to incorporate fixed route bus services (Transfor, FLEX, COLT) into your travel?

Yes, I already use it (count)

Yes, if... (list reasons)

- Yes ^{to} a fixed route for groceries or SR ctr.

- 1 Van - goes from Laporte 1 Day, Wellington, another, Red Feather another day, etc.

No, it doesn't take me to or from where I want to go (count)

No, for other reasons (list reasons)

How do you feel about being a passenger and sharing a ride with another passenger whom you do not know, assuming they lived near you and/or were going to destinations near you?

Most felt OK, if it was organized by someone

- Bike paths go to verns, but not past ^{bike} more routes for older that don't want to ride on roads.

Natural gathering - the Grange, Verns, Grocery store, Hardware Store, Post offices, churches

Critical mass of population is critical

- Ride share program (like Vango?)
1. with neighbors/friends 2. or set the location/place that goes regularly.

What types of trips do you commonly make? Are these trips flexible in time or location?

groceries - usually King Supermarket (these from LePorte) - local grocery store in Wellington (Wellington people) - local gro

Medical Services - Dr. Fran Wellington to Kaiser Wellington, UCH Health, Prospect/Lenny, Kaiser Cr. (Wellington) Downtown (FC) Enterprise, Horsebarn Reservoir, Alder FC, hiking in mt's.

elder care - Deeply Distressed sister - sometimes because can't get her here lack of transport to city facilities

What types of trips do you have trouble finding transportation for?

Sr. Center Activities, Aspen Club, PSD Headquarters, Visit with Grand-children & Harold (LePorte/Trt).

elder care (for family member)

LePorte mtg. with commissioners - may be way together. - get people to - communication of services may be biggest issues. FC from educt. what is needed.

Would you be willing to slightly alter the date or time of certain trip (grocery shopping or errands) if the trips were less expensive? (count, but note any comments)

Some activities are flexible

Would you be willing to slightly alter the date or time of certain trip (grocery shopping or errands) if the trips could be booked with short notice? (count, but note any comments)

Would you be willing to slightly alter the date or time of certain trip (grocery shopping or errands) if you could get door-to-door service? (count, but note any comments)

Planning necessities and research

What types of trips do you commonly make? Are these trips flexible in time or location?

eye clinic - not flexible
other medical - not flexible
grocery store - flexible
pharmacy - flexible
VA clinic - not flexible
Church - not flexible

What types of trips do you have trouble finding transportation for?

- medical that's after my fasting (loss of balance)
- medical that's far away
- frequency of bus runs reduce flexibility
- bus stop re: mobility concerns (wheelchair, tri cycle)

Would you be willing to slightly alter the date or time of certain trip (grocery shopping or errands) if the trips were less expensive? (count, but note any comments)

7 yes

Would you be willing to slightly alter the date or time of certain trip (grocery shopping or errands) if the trips could be booked with short notice? (count, but note any comments)

7 yes

Would you be willing to slightly alter the date or time of certain trip (grocery shopping or errands) if you could get door-to-door service? (count, but note any comments)

7 yes

o you see an opportunity to incorporate fixed route bus services (Transfor, FLEX, COLT) into your travel?

yes, I already use it (count) 5 yes maybe

Yes, if... (list reasons)

2 yes 4 No ← if I could get to max route

No, it doesn't take me to or from where I want to go (count)

No, for other reasons (list reasons)

How do you feel about being a passenger and sharing a ride with another passenger whom you do not know, assuming they lived near you and/or were going to destinations near you?

± okay -

NEXTDOOR

Issues faced

- signal issues
- having smartphones
- have a backup to new technology
- lack of communication - who can you call if you don't know
- Age representation is important
- Many people have to plan ahead living up here

-
- visiting residents are a different population
 - transit should be very predictable - straight to grocery store
 - set up days for specific trips
 - how many people commute?
 - people are carpooling already
 - county should provide a website or forum to set up carpooling
 - library could be good forum
 - set up carpool to provide additional funds for residents

- time is a resource for people up here

- would be willing to pay for trip if someone else drove
 - what's the threshold? changes by person

- turnover - talk to real estate agents to find out why people are leaving

- isolation
 - driving requirements

- flexibility - schedule

- people still enjoy isolation - it's why they moved here

- if you leave, who can drive her husband? no neighbors

- would you go to Laramie?

- more services in Fort Collins

- Wyoming law enforcement

- discovering side/country roads

- VA in Cheyenne

- small community - ensure flexibility. Seniors are not the only population. Younger families are leaving because their kids don't have options for after school

people have time, weather conditions

- timing (driving or transit) is important
 - inclement weather
 - winter darkness
 - animals (expensive!)
- scheduling is very important

2/7/17 Red Feather Lakes

I. MAP Exercise

- Spend an entire day for people to go to FC
 - ↳ consolidate errands, shopping etc. in one day
- by word of mouth - find rides to town
- difficulty getting to dr's
- greatest need = RFL to FC (connect to max)
 - ↳ bus could follow school bus routes
 - most could walk to Glacier gates
 - could run even as infrequently as 1x/mo.
 - operate on call ahead reservations to gauge need
- charter schools don't have buses - many parents commute kids in } would also use bus
- many people commute into FC for work }
- with bus system - you'd need place to park cars
- local elementary schools but HS/JHS in town
- Road OK due to inclement weather

II. Polling questions

- ① wouldn't live here anymore - no other options than driving
- ② would live here - depend on someone else to drive
 - 1st choice = 71% fixed bus
 - 14% Rides from family/friends
 - 14% Rides from volunteer driver's thru program
 - ↳ a lot of discussion about car share in town @ end of bus route
 - 2nd choice = Rides from family/friends or volunteer program from a program
 - don't want to burden family/friends

- ③ technology = 80% yes, 20% maybe
 No cell coverage across area
 People are receptive to using tech. - Next door
 common for networking
 some difficulty among 60+
 Need back up option to be able to call someone
 Modes of communication in general = difficult
 ↳ library = central place for info.
- ④ transportation w/ assistance
 80% somewhat appealing
 20% very appealing
- ⑤ Booking w/ more than a day in advance
 14% very appealing
 71% somewhat appealing
 14% not at all

III. Solutions

- ① Fixed bus route -
 ↳ as long as it connects to bus terminal
 ↳ no because picking up a lot of things in town
 ↳ restrictions w/ time and getting to appts.
- ② car share w/ strangers
 ↳ depends on where they're from - depends on the person and how depend able they are
 ↳ safety and screening people ahead of time
- ③ common trips = groceries, running errands
 ↳ going to local restaurants
 local stores
 hiking
 ↳ less need locally - rely on friends
 ↳ greater need w/ PC - restaurants, dentist, hair appts, most @ Kings or Wilcox