## 2017 EMPLOYEE SURVEY RESULTS

1,127 RESPONSES: 996 Regular/Limited-Term • 44 Temporary • 87 Unidentified



HIGHEST Scoring Statements 97.97% Agree

I understand how the work I do serves the citizens

95.37% Agree

The people in my department try to provide the best service they can to our customers.

93.23% Agree

I am held accountable for achieving goals and meeting expectations.



LOWEST Scoring

Statements

## 27.93% Disagree

My department has structured ways to share my thoughts, observations and feedback, so I feel I'm always heard.

## 24.81% Disagree

I have opportunities to interact and build relationships with employees in other County departments.

## 23.18% Disagree

I am recognized for my professional achievement and performance.

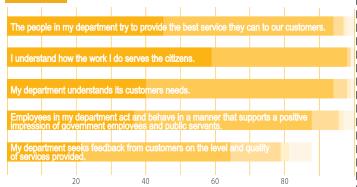


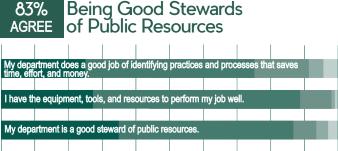
**CHART KEY** 

Strongly Agree Agree

Disagree Strongly Agree No Opinion

88% Providing Quality Customer Service







AGREE Empowering People to Take Responsibility

I feel empowered to make decisions.

I am held responsible for achieving goals and meeting expectations.

My job provides opportunities for personal growth, such as improving skills and abilities.

My department has structured ways to share my thoughts, observations, and feedback, so I feel I'm always heard.

My work contribution is appreciated.

My department clearly communicates its purpose, goals, and strategic direction to me.

