

Larimer County Office on Aging 2018

Subgroup Comparisons

CASOA™

**Community Assessment Survey
for Older Adults™**



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Survey Background

About the Community Assessment Survey for Older Adults™

The Larimer County Office on Aging contracted with National Research Center, Inc. (NRC) to conduct an assessment of the strengths and needs of its older residents. The Community Assessment Survey for Older Adults (CASOA™) is a statistically valid survey of older adults used by staff, elected officials and other stakeholders to plan for older adult services, programs and facilities. The ultimate goal of the assessment is to create an empowered community that supports a vibrant older adult population in the community.

The survey and its administration are standardized to assure high quality survey methods and comparable results across CASOA™ communities. Participating older adult households were selected at random and the household member who responded was selected without bias. Multiple mailings gave each household more than one prompt to participate with a self-addressed and postage paid envelope. Results were statistically weighted to reflect the proper demographic composition of older adults in the entire community.

Communities conducting CASOA™ can choose from a number of optional services to customize the reporting of survey results. Larimer County's Report Subgroup Comparisons is part of a larger project for the agency and additional report is available under separate cover.

One of the add-on options that Larimer County chose was to have crosstabulations of survey questions by age, household composition, ethnicity, income, and gender and city. This report contains the results of these analyses.

“Don't Know” Responses

On many of the questions in the survey respondents may answer “don't know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix B of the full report. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables display the responses from respondents who had an opinion about a specific item.

Understanding the Tables

In this report, comparisons between demographic and geographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Statistical testing was not performed on multiple response questions.

For each pair of subgroups that has a statistically significant difference, an upper case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

It should be noted that when a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.¹

The margin of error for the Larimer County survey report is no greater than plus or minus 3% around any given percent and two points around any given average rating reported for all respondents (847 completed surveys).

Where estimates are given for subgroups, they are less precise. Generally the 95% confidence interval is plus or minus 10 percentage points for samples of 100, and for smaller sample sizes (i.e., 50), the margin of error rises to plus or minus 14%. The significance testing for the following comparisons is more precise than the general rule of thumb.

¹ A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on CASOA, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

Comparisons by Age

Table 1: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your community as a place to live?	89%	90%	91%	89%
How do you rate your community as a place to retire?	66%	78% A	80% A	74%

Table 2: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Opportunities to volunteer	88%	87%	82%	86%
Employment opportunities	45% B	34%	39%	38%
Opportunities to enroll in skill-building or personal enrichment classes	72%	66%	66%	68%
Recreation opportunities (including games, arts and library services, etc.)	83%	79%	78%	80%
Fitness opportunities (including exercise classes and paths or trails, etc.)	90% C	84%	82%	85%
Opportunities to attend social events or activities	73%	72%	70%	72%
Opportunities to attend religious or spiritual activities	88% C	85%	80%	84%
Opportunities to attend or participate in meetings about local government or community matters	72% C	68% C	56%	66%
Availability of affordable quality housing	12%	9%	21% A B	13%
Variety of housing options	28%	23%	33% B	27%
Availability of long-term care options	50% B	34%	48% B	42%
Availability of daytime care options for older adults	44% B	27%	37%	34%
Availability of information about resources for older adults	60% B	45%	56% B	53%
Availability of financial and legal planning services	49%	50%	49%	49%
Availability of affordable quality physical health care	47%	51%	58% A	52%
Availability of affordable quality mental health care	33%	25%	40% B	31%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	66% B	57%	66% B	62%
Availability of affordable quality food	62%	60%	69% B	62%
Sense of community	72% B C	61%	60%	64%
Openness and acceptance of the community towards older residents of diverse backgrounds	65% B	53%	58%	58%
Ease of travel by public transportation (bus, rail, subway) in your community	25%	29%	33%	29%

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Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Ease of walking in your community	73%	72%	73%	72%
Ease of getting to the places you usually have to visit	75%	71%	72%	72%
Overall feeling of safety in your community	82%	84%	82%	82%
Valuing older residents in your community	62%	57%	64%	60%
Neighborliness of your community	66%	59%	61%	62%
Cost of living in your community	19%	22%	31%	23%
			A B	
Availability of services at the senior center	66%	63%	66%	65%
Quality of senior nutrition programs	57%	39%	57%	49%
	B		B	
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	44%	27%	34%	33%
	B			
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	46%	25%	32%	32%
	B			

Table 3: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	67%	61%	69%	65%

Table 4: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Services and activities available to older adults	55%	61%	68%	61%
			A	
Long term care options (i.e. nursing homes, home care)	43%	40%	49%	43%
			B	
Information on planning for the future	59%	55%	52%	56%

Table 5: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your overall physical health?	88%	87%	75%	84%
	C	C		
How do you rate your overall mental health/emotional well being?	88%	92%	91%	90%
How do you rate your overall quality of life?	88%	88%	89%	89%

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Table 6: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	(A)
Having housing to suit your needs	21%	17%	16%	18%
Your physical health	43%	49%	61%	51%
Performing regular activities, including walking, eating and preparing meals	17%	21%	34%	24%
Having enough food to eat	9%	7%	8%	8%
Doing heavy or intense housework	31%	45%	69%	48%
Having safe and affordable transportation available	20%	16%	30%	21%
No longer being able to drive	4%	7%	23%	10%
Feeling depressed	34%	32%	37%	34%
Experiencing confusion or forgetfulness	26%	28%	44%	32%
Maintaining your home	28%	31%	46%	34%
Maintaining your yard	33%	35%	54%	39%
Finding productive or meaningful activities to do	23%	27%	35%	28%
Having friends or family you can rely on	34%	25%	24%	27%
Falling or injuring yourself in your home	11%	18%	34%	21%
Finding affordable health insurance	52%	35%	27%	38%
Getting the health care you need	36%	29%	17%	28%
Affording the medications you need	25%	26%	23%	25%
Figuring out which medications to take and when	7%	6%	10%	7%
Getting the oral health care you need	29%	22%	20%	23%
Having tooth or mouth problems	30%	34%	30%	31%
Getting the vision care you need	22%	22%	17%	21%
Having enough money to meet daily expenses	36%	30%	29%	31%
Having enough money to pay your property taxes	25%	24%	22%	24%
Staying physically fit	41%	45%	53%	47%
Maintaining a healthy diet	37%	39%	38%	38%
Having interesting recreational or cultural activities to attend	33%	35%	42%	36%
Having interesting social events or activities to attend	34%	39%	45%	39%
Feeling bored	35%	31%	40%	35%
Feeling like your voice is heard in the community	53%	63%	59%	59%
Finding meaningful volunteer work	23%	25%	26%	25%
Feeling physically burdened by providing care for another person	22%	15%	24%	20%
Feeling emotionally burdened by providing care for another person	29%	21%	26%	25%

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Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Feeling financially burdened by providing care for another person	21% B	13%	15%	16%
Feeling overwhelmed and/or exhausted when caring for another person	37% B C	20%	23%	27%
Dealing with legal issues	29%	27%	32%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	43%	39%	36%	40%
Finding work in retirement	28% C	31% C	13%	26%
Building skills for paid or unpaid work	24%	24%	16%	22%
Not knowing what services are available to older adults in your community	56%	57%	52%	55%
Feeling lonely or isolated	28%	29%	29%	29%
Dealing with the loss of a close family member or friend	33%	28%	38% B	32%
Being a victim of crime	13% C	12% C	5%	11%
Being a victim of fraud or a scam	15%	17%	19%	16%
Being physically or emotionally abused	5%	3%	5%	4%
Dealing with financial planning issues	37% B	26%	36% B	32%
Being treated unfairly or discriminated against because of your age	28% C	23%	16%	23%

Table 7: Question 7

Percent of respondents who spent at least 1 day...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
As a patient in a hospital	13%	14%	30% A B	18%
In a nursing home or in-patient rehabilitation facility	0%	1%	5% A B	2%

Table 8: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	26%	28%	36% A B	30%

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Table 9: Question 9

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	72%	79%	84% A	78%

Table 10: Question 10

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	75%	81%	95% A B	83%

Table 11: Question 11

Percent of respondents who participated in or did the following at least once:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Used a senior center in your community	17%	26% A	36% A B	26%
Used a recreation center in your community	32%	33%	30%	32%
Used a public library in your community	56%	57%	49%	55%
Used bus, rail, subway or other public transportation instead of driving	15% C	15%	9%	14%
Visited a neighborhood park	83% C	83% C	55%	75%
Attended a local public meeting	38%	36%	31%	35%
Watched (online or on television) a local public meeting	17%	16%	17%	17%

Table 12: Question 12

Percent of respondents who provided at least 1 hour of care to...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
One or more individuals age 60 or older	37%	31%	36%	35%
One or more individuals age 18 to 59	21% B C	13%	12%	15%
One or more individuals under age 18	21% C	25% C	10%	20%

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Table 13: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Age			AAA overall
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	(A)
Participating in a club (including book, dance, game and other social)	32%	38%	42% A	37%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	5%	6%	16% A B	8%
Communicating/ visiting with friends and/or family	98%	96%	98%	97%
Participating in religious or spiritual activities with others	48%	45%	58% A B	49%
Participating in a recreation program or group activity	41%	47%	43%	44%
Providing help to friends or relatives	86% C	83%	77%	82%
Volunteering your time to some group/activity in your community	34%	40%	44% A	39%

Table 14: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Age			AAA overall
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	(A)
Eat at least 5 portions of fruits and vegetables a day	41%	43%	44%	43%
Participate in moderate or vigorous physical activity	57%	61%	54%	58%
Receive assistance from someone almost every day	14%	18%	43% A B	24%
Vote in local elections	87%	91%	87%	88%

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Table 15: Question 15

Percent of respondents who do each of the following at least monthly	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
Use email, texting or video to communicate	93% C	94% C	76%	89%
Use social media (Facebook, Twitter, LinkedIn)	55% C	50% C	34%	48%
Get the news or weather	96% C	92% C	81%	90%
Shop, search for products and services	93% B C	83% C	61%	80%
Research or study a topic of interest	93% B C	87% C	61%	82%
Share opinions, post to a blog, review a product or service	31% C	30% C	19%	27%
Attend an online class or training	17% B C	9% C	3%	10%
Work from home	38% B C	23% C	11%	25%
Banking online (paying bills, investing, etc.)	77% C	71% C	49%	67%
Find info on community resources and events	61% C	61% C	39%	55%
If you have a question, use Internet to find the answer	92% C	88% C	58%	81%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	20%	25% C	14%	21%
Look up health and medical information	59% C	62% C	45%	57%
Communicate with government (seek services, get a license, discuss a problem)	14%	17% C	9%	14%
Sell goods and services online, advertise	14% B C	9% C	3%	9%
Find directions or look up a map	84% C	78% C	49%	72%

Table 16: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
Using a computer laptop/desktop	96% C	95% C	85%	93%
Using smartphone or tablet computer	94% C	91% C	80%	90%
Accessing the Internet	98% C	98% C	86%	95%
Using email	96% C	96% C	91%	95%
Locating information online (bus schedules, weather, news, etc.)	97% C	95% C	78%	92%
Using social networking sites (Facebook, Twitter, etc.)	83% C	80% C	61%	77%

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Comparisons by Household Composition

Table 17: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall
	Lives alone (A)	Lives with others (B)	(A)
How do you rate your community as a place to live?	86%	91%	89%
How do you rate your community as a place to retire?	75%	74%	74%

Table 18: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall
	Lives alone (A)	Lives with others (B)	(A)
Opportunities to volunteer	87%	85%	86%
Employment opportunities	43%	37%	38%
Opportunities to enroll in skill-building or personal enrichment classes	70%	68%	68%
Recreation opportunities (including games, arts and library services, etc.)	77%	82%	80%
Fitness opportunities (including exercise classes and paths or trails, etc.)	81%	87%	85%
Opportunities to attend social events or activities	71%	73%	72%
Opportunities to attend religious or spiritual activities	81%	86%	84%
Opportunities to attend or participate in meetings about local government or community matters	56%	70%	66%
Availability of affordable quality housing	16%	12%	13%
Variety of housing options	24%	28%	27%
Availability of long-term care options	42%	43%	42%
Availability of daytime care options for older adults	33%	35%	34%
Availability of information about resources for older adults	47%	55%	53%
Availability of financial and legal planning services	47%	50%	49%
Availability of affordable quality physical health care	44%	55%	52%
Availability of affordable quality mental health care	36%	29%	31%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	63%	62%	62%
Availability of affordable quality food	57%	65%	62%
Sense of community	60%	66%	64%
Openness and acceptance of the community towards older residents of diverse backgrounds	52%	60%	58%
Ease of travel by public transportation (bus, rail, subway) in your community	33%	28%	29%
Ease of walking in your community	70%	73%	72%
Ease of getting to the places you usually have to visit	72%	72%	72%
Overall feeling of safety in your community	80%	84%	82%
Valuing older residents in your community	55%	63%	60%
Neighborliness of your community	59%	63%	62%
Cost of living in your community	24%	23%	23%
Availability of services at the senior center	61%	65%	65%
Quality of senior nutrition programs	48%	51%	49%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	28%	36%	33%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	31%	33%	32%

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Table 19: Question 3

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	65%	65%	65%

Table 20: Question 4

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	61%	61%	61%
Long term care options (i.e. nursing homes, home care)	39%	45%	43%
Information on planning for the future	57%	55%	56%

Table 21: Question 5

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	82%	85%	84%
How do you rate your overall mental health/emotional well being?	90%	91%	90%
How do you rate your overall quality of life?	86%	90%	89%

Table 22: Question 6

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	24%	15%	18%
	B		
Your physical health	52%	49%	51%
Performing regular activities, including walking, eating and preparing meals	23%	22%	24%
Having enough food to eat	11%	6%	8%
	B		
Doing heavy or intense housework	54%	44%	48%
	B		
Having safe and affordable transportation available	26%	19%	21%
	B		
No longer being able to drive	10%	10%	10%
Feeling depressed	46%	29%	34%
	B		
Experiencing confusion or forgetfulness	36%	30%	32%
Maintaining your home	42%	31%	34%
	B		
Maintaining your yard	46%	36%	39%
	B		
Finding productive or meaningful activities to do	34%	25%	28%
	B		
Having friends or family you can rely on	31%	25%	27%
Falling or injuring yourself in your home	26%	17%	21%
	B		

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Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Finding affordable health insurance	36%	38%	38%
Getting the health care you need	31%	26%	28%
Affording the medications you need	23%	25%	25%
Figuring out which medications to take and when	10%	6%	7%
	B		
Getting the oral health care you need	28%	21%	23%
	B		
Having tooth or mouth problems	35%	29%	31%
Getting the vision care you need	25%	18%	21%
	B		
Having enough money to meet daily expenses	39%	28%	31%
	B		
Having enough money to pay your property taxes	25%	24%	24%
Staying physically fit	52%	44%	47%
Maintaining a healthy diet	44%	35%	38%
	B		
Having interesting recreational or cultural activities to attend	43%	33%	36%
	B		
Having interesting social events or activities to attend	47%	35%	39%
	B		
Feeling bored	44%	32%	35%
	B		
Feeling like your voice is heard in the community	63%	57%	59%
Finding meaningful volunteer work	29%	23%	25%
Feeling physically burdened by providing care for another person	18%	21%	20%
Feeling emotionally burdened by providing care for another person	19%	27%	25%
		A	
Feeling financially burdened by providing care for another person	15%	17%	16%
Feeling overwhelmed and/or exhausted when caring for another person	17%	30%	27%
		A	
Dealing with legal issues	39%	25%	29%
	B		
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	46%	37%	40%
	B		
Finding work in retirement	31%	24%	26%
Building skills for paid or unpaid work	26%	21%	22%
Not knowing what services are available to older adults in your community	60%	54%	55%
Feeling lonely or isolated	47%	21%	29%
	B		
Dealing with the loss of a close family member or friend	45%	27%	32%
	B		
Being a victim of crime	9%	11%	11%
Being a victim of fraud or a scam	16%	16%	16%
Being physically or emotionally abused	5%	4%	4%
Dealing with financial planning issues	40%	29%	32%
	B		
Being treated unfairly or discriminated against because of your age	27%	21%	23%

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Table 23: Question 7

Percent of respondents who spent at least 1 day...	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
As a patient in a hospital	22%	16%	18%
In a nursing home or in-patient rehabilitation facility	2%	1%	2%

Table 24: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
	38% B	26%	30%

Table 25: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
	78%	78%	78%

Table 26: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
	88%	81%	83%

CASOA™ Subgroup Comparisons

Table 27: Question 11

Percent of respondents who participated in or did the following at least once:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Used a senior center in your community	27%	26%	26%
Used a recreation center in your community	27%	34%	32%
Used a public library in your community	54%	56%	55%
Used bus, rail, subway or other public transportation instead of driving	14%	14%	14%
Visited a neighborhood park	66%	80%	75%
Attended a local public meeting	25%	40%	35%
Watched (online or on television) a local public meeting	20%	15%	17%

Table 28: Question 12

Percent of respondents who provided at least 1 hour of care to...	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
One or more individuals age 60 or older	23%	39%	35%
One or more individuals age 18 to 59	10%	18%	15%
One or more individuals under age 18	15%	23%	20%

Table 29: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	37%	37%	37%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	7%	8%	8%
Communicating/ visiting with friends and/or family	97%	98%	97%
Participating in religious or spiritual activities with others	47%	49%	49%
Participating in a recreation program or group activity	44%	45%	44%
Providing help to friends or relatives	79%	84%	82%
Volunteering your time to some group/activity in your community	37%	40%	39%

Table 30: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	38%	45%	43%
Participate in moderate or vigorous physical activity	53%	60%	58%
Receive assistance from someone almost every day	32%	21%	24%
Vote in local elections	83%	91%	88%

CASOA™ Subgroup Comparisons

Table 31: Question 15

Percent of respondents who do each of the following at least monthly	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Use email, texting or video to communicate	81%	92% A	89%
Use social media (Facebook, Twitter, LinkedIn)	45%	49%	48%
Get the news or weather	85%	93% A	90%
Shop, search for products and services	70%	85% A	80%
Research or study a topic of interest	71%	86% A	82%
Share opinions, post to a blog, review a product or service	27%	27%	27%
Attend an online class or training	9%	11%	10%
Work from home	21%	27%	25%
Banking online (paying bills, investing, etc.)	56%	71% A	67%
Find info on community resources and events	47%	59% A	55%
If you have a question, use Internet to find the answer	68%	87% A	81%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	17%	23%	21%
Look up health and medical information	48%	60% A	57%
Communicate with government (seek services, get a license, discuss a problem)	12%	15%	14%
Sell goods and services online, advertise	10%	8%	9%
Find directions or look up a map	61%	77% A	72%

Table 32: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Using a computer laptop/desktop	91%	94%	93%
Using smartphone or tablet computer	86%	91% A	90%
Accessing the Internet	91%	96% A	95%
Using email	94%	95%	95%
Locating information online (bus schedules, weather, news, etc.)	84%	95% A	92%
Using social networking sites (Facebook, Twitter, etc.)	69%	80% A	77%

Comparisons by Ethnicity

Table 33: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
How do you rate your community as a place to live?	57%	91% A	89%
How do you rate your community as a place to retire?	74%	74%	74%

Table 34: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Opportunities to volunteer	90%	86%	86%
Employment opportunities	28%	39%	38%
Opportunities to enroll in skill-building or personal enrichment classes	83%	67%	68%
Recreation opportunities (including games, arts and library services, etc.)	83%	80%	80%
Fitness opportunities (including exercise classes and paths or trails, etc.)	83%	86%	85%
Opportunities to attend social events or activities	67%	72%	72%
Opportunities to attend religious or spiritual activities	81%	85%	84%
Opportunities to attend or participate in meetings about local government or community matters	41%	67% A	66%
Availability of affordable quality housing	19%	13%	13%
Variety of housing options	29%	26%	27%
Availability of long-term care options	57%	41%	42%
Availability of daytime care options for older adults	30%	34%	34%
Availability of information about resources for older adults	70%	52%	53%
Availability of financial and legal planning services	61%	48%	49%
Availability of affordable quality physical health care	51%	52%	52%
Availability of affordable quality mental health care	62%	31%	31%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	76%	62%	62%
Availability of affordable quality food	57%	62%	62%
Sense of community	37%	65% A	64%
Openness and acceptance of the community towards older residents of diverse backgrounds	43%	58%	58%
Ease of travel by public transportation (bus, rail, subway) in your community	41%	28%	29%
Ease of walking in your community	73%	71%	72%
Ease of getting to the places you usually have to visit	50%	73% A	72%
Overall feeling of safety in your community	79%	82%	82%
Valuing older residents in your community	58%	60%	60%
Neighborliness of your community	52%	62%	62%
Cost of living in your community	7%	24% A	23%
Availability of services at the senior center	59%	65%	65%
Quality of senior nutrition programs	61%	49%	49%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	56%	32%	33%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	47%	31%	32%

CASOA™ Subgroup Comparisons

Table 35: Question 3

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	73%	64%	65%

Table 36: Question 4

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	57%	61%	61%
Long term care options (i.e. nursing homes, home care)	24%	44%	43%
		A	
Information on planning for the future	44%	56%	56%

Table 37: Question 5

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	83%	84%	84%
How do you rate your overall mental health/emotional well being?	94%	90%	90%
How do you rate your overall quality of life?	89%	89%	89%

Table 38: Question 6

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	32%	18%	18%
Your physical health	64%	50%	51%
Performing regular activities, including walking, eating and preparing meals	31%	23%	24%
Having enough food to eat	13%	8%	8%
Doing heavy or intense housework	59%	47%	48%
Having safe and affordable transportation available	52%	20%	21%
	B		
No longer being able to drive	18%	10%	10%
Feeling depressed	13%	35%	34%
		A	
Experiencing confusion or forgetfulness	21%	32%	32%
Maintaining your home	33%	35%	34%
Maintaining your yard	45%	39%	39%
Finding productive or meaningful activities to do	39%	27%	28%
Having friends or family you can rely on	37%	27%	27%
Falling or injuring yourself in your home	21%	20%	21%
Finding affordable health insurance	47%	38%	38%
Getting the health care you need	37%	28%	28%
Affording the medications you need	40%	24%	25%
	B		
Figuring out which medications to take and when	0%	7%	7%
Getting the oral health care you need	38%	23%	23%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Having tooth or mouth problems	48% B	31%	31%
Getting the vision care you need	27%	20%	21%
Having enough money to meet daily expenses	44%	31%	31%
Having enough money to pay your property taxes	19%	25%	24%
Staying physically fit	48%	47%	47%
Maintaining a healthy diet	42%	38%	38%
Having interesting recreational or cultural activities to attend	45%	35%	36%
Having interesting social events or activities to attend	38%	39%	39%
Feeling bored	31%	35%	35%
Feeling like your voice is heard in the community	57%	59%	59%
Finding meaningful volunteer work	39%	24%	25%
Feeling physically burdened by providing care for another person	18%	19%	20%
Feeling emotionally burdened by providing care for another person	22%	25%	25%
Feeling financially burdened by providing care for another person	20%	16%	16%
Feeling overwhelmed and/or exhausted when caring for another person	22%	27%	27%
Dealing with legal issues	38%	29%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	39%	40%	40%
Finding work in retirement	49% B	25%	26%
Building skills for paid or unpaid work	13%	23%	22%
Not knowing what services are available to older adults in your community	69%	55%	55%
Feeling lonely or isolated	46% B	28%	29%
Dealing with the loss of a close family member or friend	46%	32%	32%
Being a victim of crime	14%	11%	11%
Being a victim of fraud or a scam	18%	17%	16%
Being physically or emotionally abused	1%	4%	4%
Dealing with financial planning issues	18%	33%	32%
Being treated unfairly or discriminated against because of your age	55% B	22%	23%

Table 39: Question 7

Percent of respondents who spent at least 1 day...	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
As a patient in a hospital	26%	18%	18%
In a nursing home or in-patient rehabilitation facility	6%	2%	2%

Table 40: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
	44%	30%	30%

CASOA™ Subgroup Comparisons

Table 41: Question 9

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	73%	78%	78%

Table 42: Question 10

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	72%	83%	83%

Table 43: Question 11

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	34%	26%	26%
Used a recreation center in your community	52%	31%	32%
	B		
Used a public library in your community	61%	55%	55%
Used bus, rail, subway or other public transportation instead of driving	12%	14%	14%
Visited a neighborhood park	73%	76%	75%
Attended a local public meeting	46%	35%	35%
Watched (online or on television) a local public meeting	23%	17%	17%

Table 44: Question 12

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	20%	35%	35%
One or more individuals age 18 to 59	14%	15%	15%
One or more individuals under age 18	23%	20%	20%

Table 45: Question 13

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	25%	38%	37%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	4%	9%	8%
Communicating/ visiting with friends and/or family	100%	98%	97%
Participating in religious or spiritual activities with others	37%	50%	49%
Participating in a recreation program or group activity	55%	44%	44%
Providing help to friends or relatives	81%	83%	82%
Volunteering your time to some group/activity in your community	35%	39%	39%

CASOA™ Subgroup Comparisons

Table 46: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	32%	43%	43%
Participate in moderate or vigorous physical activity	59%	58%	58%
Receive assistance from someone almost every day	36%	24%	24%
Vote in local elections	86%	89%	88%

Table 47: Question 15

Percent of respondents who do each of the following at least monthly	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Use email, texting or video to communicate	87%	89%	89%
Use social media (Facebook, Twitter, LinkedIn)	53%	48%	48%
Get the news or weather	92%	90%	90%
Shop, search for products and services	76%	81%	80%
Research or study a topic of interest	85%	82%	82%
Share opinions, post to a blog, review a product or service	32%	27%	27%
Attend an online class or training	4%	11%	10%
Work from home	18%	26%	25%
Banking online (paying bills, investing, etc.)	51%	68%	67%
Find info on community resources and events	50%	56%	55%
If you have a question, use Internet to the find the answer	60%	83%	81%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	31%	21%	21%
Look up health and medical information	69%	56%	57%
Communicate with government (seek services, get a license, discuss a problem)	26%	14%	14%
Sell goods and services online, advertise	14%	9%	9%
Find directions or look up a map	70%	73%	72%

Table 48: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Using a computer laptop/desktop	96%	93%	93%
Using smartphone or tablet computer	86%	90%	90%
Accessing the Internet	88%	95%	95%
Using email	97%	95%	95%
Locating information online (bus schedules, weather, news, etc.)	67%	93%	92%
Using social networking sites (Facebook, Twitter, etc.)	74%	77%	77%

Comparisons by Income Status

Table 49: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your community as a place to live?	91% B	76%	89%
How do you rate your community as a place to retire?	77% B	50%	74%

Table 50: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Opportunities to volunteer	88% B	72%	86%
Employment opportunities	41% B	28%	38%
Opportunities to enroll in skill-building or personal enrichment classes	72% B	41%	68%
Recreation opportunities (including games, arts and library services, etc.)	81%	74%	80%
Fitness opportunities (including exercise classes and paths or trails, etc.)	86% B	76%	85%
Opportunities to attend social events or activities	75% B	56%	72%
Opportunities to attend religious or spiritual activities	87% B	72%	84%
Opportunities to attend or participate in meetings about local government or community matters	68% B	46%	66%
Availability of affordable quality housing	13%	11%	13%
Variety of housing options	28%	20%	27%
Availability of long-term care options	44%	33%	42%
Availability of daytime care options for older adults	37% B	18%	34%
Availability of information about resources for older adults	56% B	33%	53%
Availability of financial and legal planning services	51% B	37%	49%
Availability of affordable quality physical health care	54% B	33%	52%
Availability of affordable quality mental health care	33%	21%	31%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	65% B	38%	62%
Availability of affordable quality food	65% B	43%	62%
Sense of community	68% B	36%	64%
Openness and acceptance of the community towards older residents of diverse backgrounds	60% B	36%	58%
Ease of travel by public transportation (bus, rail, subway) in your community	29%	30%	29%
Ease of walking in your community	73% B	62%	72%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Ease of getting to the places you usually have to visit	74% B	57%	72%
Overall feeling of safety in your community	86% B	60%	82%
Valuing older residents in your community	64% B	34%	60%
Neighborliness of your community	65% B	37%	62%
Cost of living in your community	25% B	9%	23%
Availability of services at the senior center	66% B	44%	65%
Quality of senior nutrition programs	51%	40%	49%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	33%	33%	33%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	32%	36%	32%

Table 51: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	67% B	54%	65%

Table 52: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Services and activities available to older adults	61%	60%	61%
Long term care options (i.e. nursing homes, home care)	44%	40%	43%
Information on planning for the future	56%	48%	56%

Table 53: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your overall physical health?	85%	78%	84%
How do you rate your overall mental health/emotional well being?	91%	87%	90%
How do you rate your overall quality of life?	91% B	75%	89%

CASOA™ Subgroup Comparisons

Table 54: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Having housing to suit your needs	16%	29% A	18%
Your physical health	49%	55%	51%
Performing regular activities, including walking, eating and preparing meals	22%	29%	24%
Having enough food to eat	5%	24% A	8%
Doing heavy or intense housework	44%	68% A	48%
Having safe and affordable transportation available	19%	39% A	21%
No longer being able to drive	9%	18% A	10%
Feeling depressed	33%	44% A	34%
Experiencing confusion or forgetfulness	30%	44% A	32%
Maintaining your home	34%	39%	34%
Maintaining your yard	38%	45%	39%
Finding productive or meaningful activities to do	25%	48% A	28%
Having friends or family you can rely on	26%	37% A	27%
Falling or injuring yourself in your home	18%	32% A	21%
Finding affordable health insurance	36%	49% A	38%
Getting the health care you need	26%	43% A	28%
Affording the medications you need	23%	33% A	25%
Figuring out which medications to take and when	6%	12% A	7%
Getting the oral health care you need	20%	45% A	23%
Having tooth or mouth problems	29%	46% A	31%
Getting the vision care you need	17%	41% A	21%
Having enough money to meet daily expenses	26%	71% A	31%
Having enough money to pay your property taxes	21%	52% A	24%
Staying physically fit	46%	54%	47%
Maintaining a healthy diet	36%	49% A	38%
Having interesting recreational or cultural activities to attend	34%	48% A	36%
Having interesting social events or activities to attend	38%	43%	39%
Feeling bored	33%	50% A	35%
Feeling like your voice is heard in the community	57%	71% A	59%
Finding meaningful volunteer work	23%	42% A	25%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No (A)	Yes (B)	(A)
Feeling physically burdened by providing care for another person	19%	28%	20%
Feeling emotionally burdened by providing care for another person	25%	30%	25%
Feeling financially burdened by providing care for another person	15%	26%	16%
Feeling overwhelmed and/or exhausted when caring for another person	26%	34%	27%
Dealing with legal issues	29%	33%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	37%	59%	40%
Finding work in retirement	23%	48%	26%
Building skills for paid or unpaid work	20%	41%	22%
Not knowing what services are available to older adults in your community	53%	74%	55%
Feeling lonely or isolated	27%	38%	29%
Dealing with the loss of a close family member or friend	32%	38%	32%
Being a victim of crime	8%	26%	11%
Being a victim of fraud or a scam	16%	22%	16%
Being physically or emotionally abused	4%	5%	4%
Dealing with financial planning issues	29%	60%	32%
Being treated unfairly or discriminated against because of your age	22%	33%	23%

Table 55: Question 7

Percent of respondents who spent at least 1 day...	Low income household		AAA overall
	No (A)	Yes (B)	(A)
As a patient in a hospital	17%	28%	18%
In a nursing home or in-patient rehabilitation facility	1%	2%	2%

Table 56: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Low income household		AAA overall
	No (A)	Yes (B)	(A)
	28%	39%	30%

Table 57: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Low income household		AAA overall
	No (A)	Yes (B)	(A)
	81%	59%	78%

CASOA™ Subgroup Comparisons

Table 58: Question 10

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	84% B	69%	83%

Table 59: Question 11

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	27%	20%	26%
Used a recreation center in your community	33%	25%	32%
Used a public library in your community	55%	56%	55%
Used bus, rail, subway or other public transportation instead of driving	14%	14%	14%
Visited a neighborhood park	78% B	65%	75%
Attended a local public meeting	38% B	16%	35%
Watched (online or on television) a local public meeting	17%	16%	17%

Table 60: Question 12

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	34%	35%	35%
One or more individuals age 18 to 59	16%	15%	15%
One or more individuals under age 18	21%	19%	20%

Table 61: Question 13

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	39% B	21%	37%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	9% B	2%	8%
Communicating/ visiting with friends and/or family	98%	95%	97%
Participating in religious or spiritual activities with others	51% B	35%	49%
Participating in a recreation program or group activity	46%	36%	44%
Providing help to friends or relatives	82%	84%	82%
Volunteering your time to some group/activity in your community	41% B	20%	39%

CASOA™ Subgroup Comparisons

Table 62: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	45% B	29%	43%
Participate in moderate or vigorous physical activity	59%	49%	58%
Receive assistance from someone almost every day	22%	39% A	24%
Vote in local elections	90% B	76%	88%

Table 63: Question 15

Percent of respondents who do each of the following at least monthly	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Use email, texting or video to communicate	91% B	73%	89%
Use social media (Facebook, Twitter, LinkedIn)	48%	47%	48%
Get the news or weather	91%	86%	90%
Shop, search for products and services	83% B	59%	80%
Research or study a topic of interest	84% B	68%	82%
Share opinions, post to a blog, review a product or service	28%	24%	27%
Attend an online class or training	11%	8%	10%
Work from home	27% B	10%	25%
Banking online (paying bills, investing, etc.)	69% B	53%	67%
Find info on community resources and events	57% B	39%	55%
If you have a question, use Internet to the find the answer	84% B	63%	81%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	22%	14%	21%
Look up health and medical information	59% B	39%	57%
Communicate with government (seek services, get a license, discuss a problem)	14%	16%	14%
Sell goods and services online, advertise	9%	10%	9%
Find directions or look up a map	75% B	50%	72%

CASOA™ Subgroup Comparisons

Table 64: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Using a computer laptop/desktop	94%	90%	93%
Using smartphone or tablet computer	92%	74%	90%
	B		
Accessing the Internet	95%	92%	95%
Using email	96%	90%	95%
	B		
Locating information online (bus schedules, weather, news, etc.)	92%	85%	92%
	B		
Using social networking sites (Facebook, Twitter, etc.)	77%	69%	77%

Comparisons by Respondent Gender

Table 65: Question 1

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
How do you rate your community as a place to live?	88%	92%	89%
How do you rate your community as a place to retire?	76%	73%	74%

Table 66: Question 2

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
Opportunities to volunteer	89%	84%	86%
Employment opportunities	38%	40%	38%
Opportunities to enroll in skill-building or personal enrichment classes	72%	64%	68%
	B		
Recreation opportunities (including games, arts and library services, etc.)	84%	76%	80%
	B		
Fitness opportunities (including exercise classes and paths or trails, etc.)	87%	84%	85%
Opportunities to attend social events or activities	73%	71%	72%
Opportunities to attend religious or spiritual activities	87%	82%	84%
	B		
Opportunities to attend or participate in meetings about local government or community matters	68%	64%	66%
Availability of affordable quality housing	12%	14%	13%
Variety of housing options	25%	29%	27%
Availability of long-term care options	36%	49%	42%
		A	
Availability of daytime care options for older adults	29%	40%	34%
		A	
Availability of information about resources for older adults	53%	53%	53%
Availability of financial and legal planning services	51%	48%	49%
Availability of affordable quality physical health care	49%	56%	52%
Availability of affordable quality mental health care	29%	35%	31%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	63%	63%	62%
Availability of affordable quality food	60%	66%	62%
Sense of community	64%	65%	64%
Openness and acceptance of the community towards older residents of diverse backgrounds	56%	60%	58%
Ease of travel by public transportation (bus, rail, subway) in your community	26%	33%	29%
Ease of walking in your community	71%	73%	72%
Ease of getting to the places you usually have to visit	69%	77%	72%
		A	
Overall feeling of safety in your community	81%	84%	82%
Valuing older residents in your community	55%	67%	60%
		A	
Neighborliness of your community	62%	62%	62%
Cost of living in your community	22%	25%	23%
Availability of services at the senior center	67%	62%	65%
Quality of senior nutrition programs	51%	47%	49%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	28%	39%	33%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	29%	35%	32%

CASOA™ Subgroup Comparisons

Table 67: Question 3

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	64%	67%	65%

Table 68: Question 4

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	68% B	55%	61%
Long term care options (i.e. nursing homes, home care)	46%	41%	43%
Information on planning for the future	59%	52%	56%

Table 69: Question 5

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	83%	85%	84%
How do you rate your overall mental health/emotional well being?	92%	89%	90%
How do you rate your overall quality of life?	89%	88%	89%

Table 70: Question 6

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	19%	17%	18%
Your physical health	50%	50%	51%
Performing regular activities, including walking, eating and preparing meals	27% B	20%	24%
Having enough food to eat	9%	6%	8%
Doing heavy or intense housework	53% B	40%	48%
Having safe and affordable transportation available	21%	21%	21%
No longer being able to drive	10%	10%	10%
Feeling depressed	36%	31%	34%
Experiencing confusion or forgetfulness	31%	32%	32%
Maintaining your home	37%	31%	34%
Maintaining your yard	43% B	35%	39%
Finding productive or meaningful activities to do	29%	25%	28%
Having friends or family you can rely on	26%	29%	27%
Falling or injuring yourself in your home	23%	17%	21%
Finding affordable health insurance	39%	35%	38%
Getting the health care you need	29%	27%	28%
Affording the medications you need	30% B	18%	25%
Figuring out which medications to take and when	8%	6%	7%
Getting the oral health care you need	25%	21%	23%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Having tooth or mouth problems	32%	30%	31%
Getting the vision care you need	21%	19%	21%
Having enough money to meet daily expenses	33%	30%	31%
Having enough money to pay your property taxes	23%	25%	24%
Staying physically fit	49%	44%	47%
Maintaining a healthy diet	36%	40%	38%
Having interesting recreational or cultural activities to attend	36%	35%	36%
Having interesting social events or activities to attend	39%	39%	39%
Feeling bored	33%	35%	35%
Feeling like your voice is heard in the community	54%	63%	59%
Finding meaningful volunteer work	25%	23%	25%
Feeling physically burdened by providing care for another person	21%	17%	20%
Feeling emotionally burdened by providing care for another person	27%	22%	25%
Feeling financially burdened by providing care for another person	16%	16%	16%
Feeling overwhelmed and/or exhausted when caring for another person	29%	24%	27%
Dealing with legal issues	31%	26%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	41%	38%	40%
Finding work in retirement	24%	27%	26%
Building skills for paid or unpaid work	21%	24%	22%
Not knowing what services are available to older adults in your community	53%	57%	55%
Feeling lonely or isolated	31%	25%	29%
Dealing with the loss of a close family member or friend	36%	27%	32%
Being a victim of crime	9%	13%	11%
Being a victim of fraud or a scam	13%	20%	16%
Being physically or emotionally abused	6%	2%	4%
Dealing with financial planning issues	38%	25%	32%
Being treated unfairly or discriminated against because of your age	24%	20%	23%

Table 71: Question 7

Percent of respondents who spent at least 1 day...	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
As a patient in a hospital	17%	19%	18%
In a nursing home or in-patient rehabilitation facility	3%	1%	2%

CASOA™ Subgroup Comparisons

Table 72: Question 8

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	33% B	26%	30%

Table 73: Question 9

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	80%	75%	78%

Table 74: Question 10

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	87% B	79%	83%

Table 75: Question 11

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	33% B	18%	26%
Used a recreation center in your community	34%	29%	32%
Used a public library in your community	67% B	42%	55%
Used bus, rail, subway or other public transportation instead of driving	14%	14%	14%
Visited a neighborhood park	74%	77%	75%
Attended a local public meeting	36%	35%	35%
Watched (online or on television) a local public meeting	17%	16%	17%

Table 76: Question 12

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	36%	32%	35%
One or more individuals age 18 to 59	15%	15%	15%
One or more individuals under age 18	23%	17%	20%

CASOA™ Subgroup Comparisons

Table 77: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	47% B	27%	37%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	8%	9%	8%
Communicating/ visiting with friends and/or family	98%	97%	97%
Participating in religious or spiritual activities with others	51%	48%	49%
Participating in a recreation program or group activity	54% B	34%	44%
Providing help to friends or relatives	82%	84%	82%
Volunteering your time to some group/activity in your community	46% B	32%	39%

Table 78: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	46% B	38%	43%
Participate in moderate or vigorous physical activity	57%	59%	58%
Receive assistance from someone almost every day	31% B	17%	24%
Vote in local elections	86%	92% A	88%

Table 79: Question 15

Percent of respondents who do each of the following at least monthly	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Use email, texting or video to communicate	91% B	86%	89%
Use social media (Facebook, Twitter, LinkedIn)	58% B	36%	48%
Get the news or weather	92%	89%	90%
Shop, search for products and services	79%	82%	80%
Research or study a topic of interest	81%	83%	82%
Share opinions, post to a blog, review a product or service	29%	25%	27%
Attend an online class or training	9%	11%	10%
Work from home	22%	28%	25%
Banking online (paying bills, investing, etc.)	66%	67%	67%
Find info on community resources and events	61% B	49%	55%
If you have a question, use Internet to the find the answer	80%	83%	81%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	21%	21%	21%
Look up health and medical information	58%	55%	57%
Communicate with government (seek services, get a license, discuss a problem)	12%	16%	14%
Sell goods and services online, advertise	10%	7%	9%
Find directions or look up a map	72%	73%	72%

CASOA™ Subgroup Comparisons

Table 80: Question 16

	Sex		AAA overall
	Female (A)	Male (B)	(A)
Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:			
Using a computer laptop/desktop	94%	92%	93%
Using smartphone or tablet computer	91%	89%	90%
Accessing the Internet	96%	94%	95%
Using email	96%	94%	95%
Locating information online (bus schedules, weather, news, etc.)	91%	93%	92%
Using social networking sites (Facebook, Twitter, etc.)	80%	73%	77%

Comparisons by Geography

Table 81: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
How do you rate your community as a place to live?	89%	92%	89%	88%	89%
How do you rate your community as a place to retire?	76%	76%	83%	66%	75%
	D	D	D		

Table 82: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Opportunities to volunteer	97% D	92% D	91% D	74%	88%
Employment opportunities	46% D	49% D	49% D	21%	40%
Opportunities to enroll in skill-building or personal enrichment classes	53%	88% A C D	71% A D	46%	65%
Recreation opportunities (including games, arts and library services, etc.)	92% D	90% D	87% D	63%	82%
Fitness opportunities (including exercise classes and paths or trails, etc.)	93% D	93% D	91% D	72%	87%
Opportunities to attend social events or activities	83% D	84% D	78% D	55%	74%
Opportunities to attend religious or spiritual activities	95% D	88% D	89% D	77%	86%
Opportunities to attend or participate in meetings about local government or community matters	83% B C D	72% D	64%	59%	68%
Availability of affordable quality housing	6%	13%	17% A	11%	12%
Variety of housing options	13%	29% A	32% A	24% A	25%
Availability of long-term care options	39% D	57% A D	52% A D	22%	42%
Availability of daytime care options for older adults	28% D	44% A D	54% A D	14%	34%
Availability of information about resources for older adults	51% D	62% A D	61% D	37%	52%
Availability of financial and legal planning services	47% D	62% A D	58% D	30%	49%
Availability of affordable quality physical health care	55% D	57% D	56% D	44%	52%
Availability of affordable quality mental health care	31%	35% D	37% D	22%	31%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	61% D	72% D	67% D	50%	62%
Availability of affordable quality food	53%	63%	69% A D	57%	61%
Sense of community	64%	70% D	67% D	56%	64%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Openness and acceptance of the community towards older residents of diverse backgrounds	59%	56%	59%	58%	58%
Ease of travel by public transportation (bus, rail, subway) in your community	12%	43% A C D	27% A	19%	25%
Ease of walking in your community	67%	75% D	76% A D	66%	71%
Ease of getting to the places you usually have to visit	77% D	79% D	72%	65%	73%
Overall feeling of safety in your community	93% B C D	84%	83%	78%	84%
Valuing older residents in your community	69%	58%	64%	58%	62%
Neighborliness of your community	62%	66%	63%	57%	62%
Cost of living in your community	16%	24%	31% A D	17%	22%
Availability of services at the senior center	57% D	79% A D	69% A D	43%	63%
Quality of senior nutrition programs	33%	58% A D	67% A D	32%	46%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	35%	38%	36%	27%	33%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	25%	38%	38%	24%	30%

Table 83: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
	67% D	78% A D	71% D	45%	65%

Table 84: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Services and activities available to older adults	83% B C D	69% D	69% D	46%	65%
Long term care options (i.e. nursing homes, home care)	58% B C D	45%	46%	38%	46%
Information on planning for the future	58% D	67% C D	56% D	45%	56%

Table 85: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
How do you rate your overall physical health?	85%	83%	85%	84%	84%
How do you rate your overall mental health/emotional well being?	90%	90%	90%	91%	90%
How do you rate your overall quality of life?	90%	89%	87%	89%	89%

CASOA™ Subgroup Comparisons

Table 86: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Having housing to suit your needs	13%	21% A	16%	17%	17%
Your physical health	52%	49%	52%	51%	51%
Performing regular activities, including walking, eating and preparing meals	22%	25%	23%	23%	23%
Having enough food to eat	6%	9%	8%	7%	8%
Doing heavy or intense housework	45%	47%	53%	45%	48%
Having safe and affordable transportation available	20%	22%	17%	24%	21%
No longer being able to drive	8%	12%	10%	9%	10%
Feeling depressed	41% D	39% D	34%	29%	35%
Experiencing confusion or forgetfulness	28%	36%	28%	31%	31%
Maintaining your home	29%	36%	30%	36%	33%
Maintaining your yard	37%	39%	35%	42%	39%
Finding productive or meaningful activities to do	28%	27%	28%	29%	28%
Having friends or family you can rely on	24%	29%	26%	28%	27%
Falling or injuring yourself in your home	23%	23%	19%	19%	21%
Finding affordable health insurance	44%	36%	39%	37%	39%
Getting the health care you need	36% C	28%	26%	28%	29%
Affording the medications you need	29%	24%	24%	25%	25%
Figuring out which medications to take and when	9%	10% C	5%	6%	7%
Getting the oral health care you need	23%	25%	24%	21%	23%
Having tooth or mouth problems	28%	32%	31%	31%	31%
Getting the vision care you need	28% C	21%	19%	21%	22%
Having enough money to meet daily expenses	24%	33% A	34% A	29%	30%
Having enough money to pay your property taxes	17%	24%	22%	27% A	23%
Staying physically fit	44%	47%	44%	48%	46%
Maintaining a healthy diet	36%	38%	39%	38%	38%
Having interesting recreational or cultural activities to attend	30%	32%	32%	44% A B C	35%
Having interesting social events or activities to attend	32%	35%	36%	45% A B C	38%
Feeling bored	37%	37%	34%	33%	35%
Feeling like your voice is heard in the community	70% B	53%	63%	60%	61%
Finding meaningful volunteer work	17%	26%	23%	25%	23%
Feeling physically burdened by providing care for another person	21%	24%	18%	17%	20%
Feeling emotionally burdened by providing care for another person	24%	28%	24%	24%	25%
Feeling financially burdened by providing care for another person	18%	19%	14%	15%	16%
Feeling overwhelmed and/or exhausted when caring for another person	29%	26%	25%	28%	27%
Dealing with legal issues	35%	29%	31%	27%	30%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	41%	39%	41%	39%	40%
Finding work in retirement	26%	21%	23%	32% B	26%
Building skills for paid or unpaid work	23%	24%	18%	24%	22%
Not knowing what services are available to older adults in your community	40%	53% A	57% A	58% A	53%
Feeling lonely or isolated	30%	31%	28%	27%	29%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Dealing with the loss of a close family member or friend	31%	29%	34%	34%	32%
Being a victim of crime	8%	8%	14%	11%	11%
Being a victim of fraud or a scam	19%	15%	13%	19%	17%
Being physically or emotionally abused	5%	7%	3%	3%	4%
		C D			
Dealing with financial planning issues	38%	33%	29%	33%	33%
Being treated unfairly or discriminated against because of your age	21%	22%	20%	25%	22%

Table 87: Question 7

Percent of respondents who spent at least 1 day...	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
As a patient in a hospital	20%	18%	21%	16%	19%
In a nursing home or in-patient rehabilitation facility	1%	3%	2%	1%	2%

Table 88: Question 8

	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Percent of respondents who had at least 1 fall in the past 12 months	36%	30%	29%	29%	31%

Table 89: Question 9

	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	80% D	83% D	81% D	70%	78%

Table 90: Question 10

	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	86%	87%	81%	79%	83%

CASOA™ Subgroup Comparisons

Table 91: Question 11

Percent of respondents who participated in or did the following at least once:	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Used a senior center in your community	34% D	32% D	29% D	19%	27%
Used a recreation center in your community	53% B C D	34% D	37% D	24%	35%
Used a public library in your community	81% B C D	59% D	54%	48%	58%
Used bus, rail, subway or other public transportation instead of driving	13% C D	28% A C D	5%	6%	13%
Visited a neighborhood park	82% D	78% D	81% D	68%	76%
Attended a local public meeting	56% B C D	32%	29%	41% C	38%
Watched (online or on television) a local public meeting	27% C D	22% D	17%	11%	18%

Table 92: Question 12

Percent of respondents who provided at least 1 hour of care to...	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
One or more individuals age 60 or older	39%	32%	36%	35%	35%
One or more individuals age 18 to 59	12%	17%	15%	14%	15%
One or more individuals under age 18	12%	23% A	20%	18%	19%

Table 93: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Participating in a club (including book, dance, game and other social)	49% C D	45% D	36%	29%	39%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	21% B C D	7%	9%	8%	10%
Communicating/ visiting with friends and/or family	98%	98%	97%	97%	97%
Participating in religious or spiritual activities with others	62% B D	47%	54%	46%	51%
Participating in a recreation program or group activity	49% D	44%	57% B D	35%	46%
Providing help to friends or relatives	77%	83%	80%	84%	82%
Volunteering your time to some group/activity in your community	57% B C D	40%	39%	36%	42%

Table 94: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Eat at least 5 portions of fruits and vegetables a day	43%	49% C	37%	41%	42%
Participate in moderate or vigorous physical activity	57%	56%	63%	55%	58%
Receive assistance from someone almost every day	22%	22%	28%	24%	24%
Vote in local elections	87%	87%	87%	91%	88%

CASOA™ Subgroup Comparisons

Table 95: Question 15

Percent of respondents who do each of the following at least monthly	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Use email, texting or video to communicate	86%	90%	90%	87%	88%
Use social media (Facebook, Twitter, LinkedIn)	47%	53%	45%	45%	47%
Get the news or weather	88%	91%	88%	91%	90%
Shop, search for products and services	78%	84%	77%	79%	80%
Research or study a topic of interest	80%	85%	81%	79%	81%
Share opinions, post to a blog, review a product or service	37%	27%	26%	27%	28%
	B C D				
Attend an online class or training	12%	12%	12%	7%	10%
Work from home	27%	25%	24%	25%	25%
Banking online (paying bills, investing, etc.)	65%	67%	67%	67%	66%
Work from home	27%	25%	24%	25%	25%
Find info on community resources and events	63%	60%	59%	47%	57%
	D	D	D		
If you have a question, use Internet to the find the answer	80%	83%	80%	80%	81%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	32%	21%	19%	21%	23%
	B C D				
Look up health and medical information	61%	60%	60%	51%	57%
	D	D			
Communicate with government (seek services, get a license, discuss a problem)	25%	14%	17%	11%	16%
	B C D				
Sell goods and services online, advertise	12%	11%	9%	6%	9%
Find directions or look up a map	67%	74%	75%	68%	71%

Table 96: Question 16

Percent of respondents who feel "very or "somewhat" comfortable doing each of the following:	Estes Park	Fort Collins	Loveland	Other	AAA Overall
	(A)	(B)	(C)	(D)	
Using a computer laptop/desktop	92%	97%	91%	91%	93%
		C D			
Using smartphone or tablet computer	87%	93%	91%	87%	89%
		D			
Accessing the Internet	91%	96%	95%	94%	94%
Using email	93%	97%	95%	93%	95%
Locating information online (bus schedules, weather, news, etc.)	91%	92%	92%	92%	92%
Using social networking sites (Facebook, Twitter, etc.)	71%	77%	72%	81%	76%