



# 2018 EMPLOYEE SURVEY



## HIGHEST AGREEMENT STATEMENTS

- 98%** I feel the work I do has purpose and provides value to the community.
- 96%** The people in my department try to provide the best service they can to our customers.
- 94%** I am held accountable for achieving goals and meeting expectations.

## HIGHEST DISAGREEMENT STATEMENTS

- 29%** I am recognized for my professional achievement and performance.
- 28%** I have opportunities to interact and build relationships with employees in other County departments.
- 24%** My department has structured ways to share my thoughts, observations and feedback, so I feel I'm always heard.



**Providing quality customer service.**

**Cultivating partnerships.**

**Being good stewards of public resources.**

**Promoting innovation & continuous improvement.**

**Being a fulfilling and enjoyable place to work.**

**Empowering people to take responsibility.**

**Highest Agreement**

**Lowest Agreement**

I feel the work I do has purpose and provides value to the community.

When I work on projects and assignments that involve multiple departments, employees from different departments cooperate and work well together.

My department is a good steward of public resources.

My department seeks new ways to effectively and efficiently deliver our services.

In my department, it's "ok" to make an occasional mistake; we learn from our mistakes.

I am held accountable for achieving goals and meeting expectations.

My department seeks feedback from customers on the level and quality of services provided.

I have opportunities to interact and build relationships with employees in other County departments.

My department does a good job of identifying practices and processes that save time, effort, and money.

I feel comfortable sharing new ideas or solutions for improvement.

I am recognized for my professional achievement and performance.

My department has structured ways to share my thoughts, observations, and feedback, so I always feel heard.

