

Details About Rewards Program

How do I know if I am eligible to participate in the Go Green to Get Green rewards program?

If you are a current employee with active health insurance coverage at the time of the rewardable healthcare service, then you and your covered dependents are eligible to participate in the Go Green to Get Green rewards program.

How do I qualify for a reward?

Qualifying for a reward is an easy two-step process.

1. Use Healthcare Bluebook to shop for your healthcare service on or before the day of the service. You can shop with Healthcare Bluebook any of the following ways:
 - Login and search the Healthcare Bluebook website
 - Login and search the Healthcare Bluebook mobile app
 - Call Healthcare Bluebook member services at 800-341-0504
 - Contact Healthcare Bluebook member services via this [support form](#).
2. Use a Fair Price™ (green-rated) facility, specifically:
 - For reward-eligible outpatient services, use a facility with a green price ranking to qualify for the reward.
 - For reward-eligible inpatient services, use a facility with a green quality ranking and a green price ranking to qualify for the maximum reward amount. Alternatively, use a facility with a green quality ranking and a yellow price ranking to qualify for a lesser reward amount.

It's that simple!

How can my family members qualify for a reward?

You, the enrollee, can use Healthcare Bluebook to shop for medical services for your covered dependents. If they use a Fair Price™ (green-rated) facility, then the reward will be issued to you.

If your covered dependents have access to Healthcare Bluebook, they can shop for you and each other as well. However, the reward is always issued to you, the enrollee.

Do I have to shop separately for multiple services?

No. You can shop for multiple services at the same time. For example, if you view an MRI and a shoulder surgery during one visit to the Healthcare Bluebook website, you get shopping credit for each. Then, if you use a Fair Price™ (green-rated) facility for both of those services, you will get a reward for each.

Can I receive a reward regardless of when I shop?

No. You must use Healthcare Bluebook within 12 months prior to receiving your service, even as late as the same day of the service. However, if you use Healthcare Bluebook and then delay a service more than a year, be sure to use Healthcare Bluebook again before receiving that service.

What if my service is already scheduled at a Fair Price™ (green-rated) facility?

That's great news! Now all you need to do is use Healthcare Bluebook before receiving that service to qualify for a reward.

Is my health information kept private?

Yes. Healthcare Bluebook does not share information about healthcare services received by you, the enrollee, or your dependents with your employer. All healthcare information is kept confidential.

About the Go Green to Get Green rewards program:

- Rewards will be processed on a monthly basis. Rewards may be delayed due to the time it takes for claims to be billed and processed.
- Rewards are mailed to your home address and will be addressed to the employee, regardless of which family member receives care.
- Rewards are accompanied by a letter of explanation.
- You may receive multiple rewards for procedures rendered on the same day. For example, sometimes a patient may need a knee MRI and a hip MRI on the same day. In this case, the patient would receive a separate reward for using a high value provider for both of the services.
- Your employer reserves the right to modify or discontinue the rewards program at any time.