



CRPP

THE CENTER FOR RESEARCH & PUBLIC POLICY



LARIMER COUNTY 2020 COMMUNITY SURVEY – FINAL

We need your help. Larimer County Government, together with The Center for Research and Public Policy, Inc. (CRPP), are conducting an independent Community Survey among all adult residents of Larimer County. **This important survey** includes questions about satisfaction with County services, as well as your views on taxes, growth, County government transparency, new facilities/programs as well as community needs and sources for information.

Your individual responses are strictly confidential. Your name, email address or contact information will never be associated with any of your responses. Once your completed survey arrives, CRPP immediately disassociates any contact information from the respective completed survey. Contact information is then removed from our systems. **ONLY** composite aggregate data will be presented to Larimer County. The 1974 U.S. Privacy Act prohibits survey firms from associating surveys with respondent information after promising confidentiality.

DEADLINE: Please complete your survey prior to **Friday, November 13, 2020.**

INSTRUCTIONS:

Thanks for your participation. Most of the time, questions require just one answer. However, several questions will include the direction: **“Please indicate all that apply”** – this allows you to provide as many answers to that question as you wish. Also, sometimes we use scales – either with words or numbers. It is important that you understand the scale before answering each of these questions. **Finally, to advance in the survey, all questions must be answered. If you don’t know an answer simply click “unsure or not applicable”.** Thank you for your participation.

GENERAL INFORMATION

- A. Are you at least eighteen years of age and a current resident of Larimer County?
- 01 Yes (Continue)
 - 02 No (Terminate)
 - 03 Don’t Know/Unsure (Terminate)
-

QUALITY OF LIFE

1. Would you say your overall quality of life in Larimer County is...?

- 01 Very good
- 02 Good
- 03 Poor
- 04 Very poor
- 05 Unsure

2. Thinking about your standard of living today, would you say, compared to two years ago, it is...?

- 01 Improved
- 02 The same and good
- 03 The same but poor
- 04 Declined
- 05 Unsure

AWARENESS / OVERALL SATISFACTION

3. How familiar are with the Larimer County government? Would you say...?

- 01 Very familiar
- 02 Somewhat familiar
- 03 Somewhat unfamiliar
- 04 Not at all familiar
- 05 Unsure

4. Before we ask you to rate your satisfaction with individual Larimer County government services, how satisfied are you with services provided by Larimer County government overall. Would you say...

- 01 Very satisfied
- 02 Somewhat satisfied
- 03 Somewhat dissatisfied
- 04 Not at all satisfied
- 05 Unsure / Don't know

RATING SERVICES

The following are several services, in a number of areas, provided by Larimer County government. **Based on all that you know or have heard from friends, family, peers or co-workers**, please indicate if you are very satisfied, somewhat satisfied, somewhat dissatisfied or not at all satisfied.

Community Planning, Infrastructure and Resources	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Not at all Satisfied	Unsure
5. Landfill (not trash collection), recycling, hazardous waste, solid waste services	01	02	03	04	05
6. Parks and open space (such as Horsetooth Reservoir and The Devil's Backbone)	01	02	03	04	05
7. Maintaining non-city roads, bridges	01	02	03	04	05
8. Land use planning, zoning enforcement, and building inspections (outside city limits)	01	02	03	04	05
9. Events at The Ranch - Larimer County Fairgrounds including the Budweiser Events Center	01	02	03	04	05
10. Meeting transportation needs / connecting cities	01	02	03	04	05
11. Animal control services (outside city limits)	01	02	03	04	05

Again, based on all that you know or have heard from friends, family, peers or co-workers please rate the following...

Human and Economic Health Services	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Not at all Satisfied	Unsure
12. Public health services (such as immunization clinics, tracking infectious disease, home visits)	01	02	03	04	05
13. Food and water safety services (such as restaurant inspections, water quality controls)	01	02	03	04	05
14. Public assistance (such as medical, food and financial)	01	02	03	04	05
15. Child protective services (including family support, foster care and adoption services)	01	02	03	04	05
16. Senior services (such as advocacy, information and referrals)	01	02	03	04	05
17. Economic development	01	02	03	04	05
18. Employment and training services	01	02	03	04	05
19. Services to military veterans	01	02	03	04	05
20. Research based educational programs (such as food safety, 4-H, and Agricultural Management)	01	02	03	04	05
21. Behavioral health services	01	02	03	04	05

Again, based on all that you know or have heard from friends, family, peers or co-workers please rate the following...

Public Records and Information Services	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Not at all Satisfied	Unsure
22. Motor vehicle services (such as registrations, titles, and license plates)	01	02	03	04	05
23. Determining property values for tax purposes and the appeals process	01	02	03	04	05
24. Handling voter registration and elections	01	02	03	04	05
25. Communication with residents about County services	01	02	03	04	05
26. Maintaining official records (such as real estate deeds, marriage licenses)	01	02	03	04	05
27. The collection and distribution processes for taxes and tax record keeping	01	02	03	04	05

Again, based on all that you know or have heard from friends, family, peers or co-workers please rate the following...

Public Safety Services	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Not at all Satisfied	Unsure
28. Alternatives to jail (such as work release, community corrections or service and home detention, electronic ankle monitor)	01	02	03	04	05
29. Medical investigations (of deaths not resulting from natural causes)	01	02	03	04	05
30. Providing Courts specifically for drug, DUI and mental health related offenses	01	02	03	04	05
31. Criminal case prosecution	01	02	03	04	05
32. Operation of the Larimer County jail that serves all municipalities and rural areas	01	02	03	04	05
33. Emergency Management (including preparedness, mitigation, response, and recovery)	01	02	03	04	05
34. Enforcing laws and providing public safety in rural areas	01	02	03	04	05
35. Protecting the public from wildfires and forest fires	01	02	03	04	05

PERCEPTIONS

The following are several statements about life in Larimer County today. For each, please indicate if you strongly agree, somewhat agree, somewhat disagree or strongly disagree.

Perception Statements	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Unsure
36. Larimer County government listens to the peoples' voices	01	02	03	04	05
37. Larimer County leaders appear to have a sound plan for our future	01	02	03	04	05
38. Larimer County tax dollars are spent wisely	01	02	03	04	05
39. My local taxes are increasing faster than my ability to pay them	01	02	03	04	05
40. County regulations protect our quality of life	01	02	03	04	05
41. Larimer County is transparent about policies and budgets	01	02	03	04	05
42. Larimer County history is worth preserving	01	02	03	04	05
43. Larimer County is growing too fast	01	02	03	04	05
44. The Larimer County region is a great place to work	01	02	03	04	05
45. I have confidence in Larimer County government	01	02	03	04	05
46. It appears Larimer County partners effectively with non-profit organizations and other government agencies	01	02	03	04	05
47. Overall, Larimer County appears headed in the right direction	01	02	03	04	05
48. I have confidence in the Larimer County criminal justice system	01	02	03	04	05

COUNTY NEEDS

We need your help in determining our priorities. The County can't do everything and can't do everything all at once. The following are several possible goals or objectives for the future. In your opinion, for each of the following, please indicate how you would prioritize each using a scale of one to ten, where one is a very low priority and ten is a very high priority.

Prioritizing County Goals/Objectives/Needs	Very Low Priority										Very High Priority	Unsure
49. Regional transportation infrastructure	01	02	03	04	05	06	07	08	09	10	11	
50. Technologically advanced and innovative solid waste facilities	01	02	03	04	05	06	07	08	09	10	11	
51. Rural infrastructure (broadband, roads, water and wastewater)	01	02	03	04	05	06	07	08	09	10	11	
52. Regional watershed management	01	02	03	04	05	06	07	08	09	10	11	
53. Community health and well-being	01	02	03	04	05	06	07	08	09	10	11	
54. Employment for individuals with disabilities	01	02	03	04	05	06	07	08	09	10	11	
55. Attainable childcare services	01	02	03	04	05	06	07	08	09	10	11	
56. Housing affordability	01	02	03	04	05	06	07	08	09	10	11	
57. Planning that addresses climate change impacts												
58. Employing individuals in county government who are adaptive, collaborative and inclusive	01	02	03	04	05	06	07	08	09	10	11	
59. Expanding county government services available to residents online	01	02	03	04	05	06	07	08	09	10	11	
60. Leveraging current data to increase county government efficiency	01	02	03	04	05	06	07	08	09	10	11	
61. Prioritizing environmental responsibility in county government policy	01	02	03	04	05	06	07	08	09	10	11	
62. Maximizing the utilization of county government facilities												

63. Please name, in a few words, any other priorities the Larimer County government should have that were not named in the list you just prioritized.

VIEWS ON GUIDING PRINCIPLES

Larimer County has adopted several Guided Principles. Please rate how well you think Larimer County government is currently meeting their Principles using a scale of one to ten, where one is not at all and ten is very well.

Succeeding in Meeting Established Guiding Principles	Not at All									Very Well	Unsure
64. Being good stewards of public resources	01	02	03	04	05	06	07	08	09	10	11
65. Promoting innovation and continuous improvement	01	02	03	04	05	06	07	08	09	10	11
66. Empowering people to take responsibility	01	02	03	04	05	06	07	08	09	10	11
67. Cultivating partnerships with cities and neighboring counties	01	02	03	04	05	06	07	08	09	10	11
68. Being a fulfilling and enjoyable place to work	01	02	03	04	05	06	07	08	09	10	11
69. Providing quality customer service to residents	01	02	03	04	05	06	07	08	09	10	11

COMMUNICATION

70. Please indicate where you get most of your information about “happenings” in and with Larimer County government? **Please indicate all that apply.**

Code	Sources for Information
01	Printed newspapers
02	Online newspapers
03	Social media
04	Websites
05	Official Larimer County website
06	Friends/neighbors/co-workers
07	County offices
08	County employees I see in the community
09	County events
10	Electronic media (such as TV, radio, podcasts)
11	Emails including emailed newsletters
12	None of these
13	Other:

LARIMER COUNTY EMPLOYEES

71. Have you had contact with at least one Larimer County employee over the past year?

- 01 Yes **(Continue)**
- 02 No **(Go to Q73)**
- 03 Unsure **(Go to Q73)**

72. Please rate your experience with the last Larimer County employee you have been in contact with.

- 01 Very satisfied
- 02 Somewhat satisfied
- 03 Somewhat dissatisfied
- 04 Not at all satisfied
- 05 Unsure/don't recall

DEMOGRAPHICS

The following questions are used for statistical purposes only.

73. Are you male or female?

- 01 Male
- 02 Female
- 03 Other

74. Please indicate your age?

- 01 18-25
- 02 26-35
- 03 36-45
- 04 46-55
- 05 56-65
- 06 65 or older

75. Are you Hispanic or Latinx?

- 01 Yes
- 02 No
- 03 Don't know / not sure

76. Which one of these groups would you say best represents your race?

- 01 White
- 02 Black or African American
- 03 Asian
- 04 Native Hawaiian or other Pacific Islander
- 05 American Indian or Alaska Native
- 06 Other

77. What is your highest grade of school completed?

- 01 Did not graduate from high school
- 02 High school graduate or GED
- 03 Career credential, certification, licensure, or apprenticeship
- 04 Associates degree
- 05 Some college
- 06 College graduate
- 07 Post-graduate or professional degree

78. What is your current employment status? **Please indicate all that apply.**

- 01 Working full-time
- 02 Working part-time
- 03 Working multiple jobs
- 04 Student
- 05 Retired
- 06 Unemployed – looking for work
- 07 Unemployed – not looking for work
- 08 Unemployed – unable to work because of disability
- 09 Unsure/other

79. Do you currently have children living at home who are under 18 years of age?

- 01 Yes **(Continue)**
- 02 No **(Go to Q8)**
- 03 Unsure **(Go to Q81)**

80. Please tell us the number of children you have living at home who are under 18 years of age?

- 01 _____ **(Please enter number, no ranges, no words)**
- 02 Unsure
- 03 Prefer not to answer

81. Which of the following categories best describes your total family income before taxes?

- 01 Under \$20,000
- 02 \$20,000 to less than \$30,000
- 03 \$30,000 to less than \$40,000
- 04 \$40,000 to less than \$50,000
- 05 \$50,000 to less than \$60,000
- 06 \$60,000 to less than \$75,000
- 07 \$75,000 to less than \$100,00
- 08 \$100,000 to less than \$200,000
- 09 \$200,00 or more
- 10 Unsure
- 11 Prefer not to answer

82. Which of the one following best describes where you are currently living within Larimer County?

Code	Currently living in...
01	Fort Collins
02	Loveland
03	Berthoud
04	Estes Park
05	Johnstown
06	Timnath
07	Wellington
08	Windsor
09	Laporte
10	Red Feather Lakes
11	Bellvue
12	Drake
13	Glen Haven
14	Livermore
15	Masonville
16	Virginia Dale
17	Other (Please specify:)

Thank you very much for your help with this important survey!